

Gabriel Medeles

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EDUCATION:

- California State Polytechnic University, Pomona- Bachelor's of Business Administration with emphasis in Marketing August 2024-May 2026;
- GPA: 3.0
- Riverside City Community College August 2020- May 2023
- A.A.D. Administration & Information Systems

WORK EXPERIENCE:

Wine Consultant/ Wine Server

Halter Ranch Winery September 2024 – Current
Riverside, CA

- Serve guests by utilizing extensive customer service and memorization skills to educate and showcase the guests on organic and estate-grown wines, including tasting notes, varietal characteristics, and vineyard origin.
- Participate in resolving personal and operational concerns/problems by actively identifying issues and working with management/corporate to implement new procedures.

Server/Bartender/Expediter

Heroes Restaurant and Brewery August 2019 – May 2024
Riverside, CA

- Served guests by utilizing extensive customer service and memorization skills to showcase the menu and coordinated promotional events, as well as ensuring the production of a quality drink.
- Directed teams in busy environments and ran restaurant operations while providing management support.
- Responsible for training new employees and adhering to company policies and procedures.

Server/Busser/Food Runner

BJ's Restaurant and Brewhouse August 2018 – July 2019; September 2024 - March 2025
Moreno Valley, CA

- Demonstrated flexibility by maintaining high customer service standards during high-volume, fast-paced operations
- Helped organize promotional events for a diverse clientele at a busy family-style restaurant.
- Motivated co-workers to create an enjoyable environment for the guests while still performing all my tasks efficiently.

Cashier/Lead Cook

El Pollo Loco May 2016 - August 2019
Moreno Valley, CA

- Utilized specific attention to detail while cooking to ensure safe food preparation, assembly, and presentation.
- Assisted management with inventory control as well as stock ordering.

Skills:

- Scrum project management style as well as agile and excellent time management
- Languages: Spanish (Advanced)
- Creative approach to problem-solving, can think through any circumstance that arises
- Intermediate to advanced experience with Microsoft Word, PowerPoint, Excel, and Forms
- Comprehension and interest in the creative process
- Highly dependable, flexible, and adaptable when working in a dynamic setting.
- Diligent, emphasizing precision and execution, performs well under pressure.
- Organizational savvy and strategic planning