



AMAZON MULTI-CHANNEL FULFILLMENT MAGENTO EXTENSION USER GUIDE

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Overview

The **Magento Commerce Extension for Amazon Multi-Channel Fulfillment (MCF)** passes order details from your Magento store to [Fulfillment By Amazon](#) (FBA).

Fulfillment by Amazon provides inventory storage, fulfillment, and customer service via its network of warehouses and call centers. These logistics services can be connected to your own branded web storefront via [Multi-Channel Fulfillment](#) (MCF). These services provide several key benefits to you, including:

- Fast delivery (1 day, 2 day, and standard shipping).
- Single inventory pool for omni-channel merchants.
- Utilizes the same high-quality fulfillment service for all customers.

Shipping Estimates

The Amazon MCF Magento Extension provides real-time shipping speeds, arrival times, and pricing for your customers to choose from--in three locations in your Magento store:

1. At checkout, in the shipping panel.
2. In the cart, where a shipping estimate is provided based on postal code.
3. On the product detail page, per item.

Your Magento store does not need to be aware of inventory weight, dimensions or other attributes that might affect shipping costs, since those things are determined inside Seller Central, by FBA, and passed back to Magento.

This means that your customers are able to select a shipping speed without having to select a carrier. FBA chooses the carrier service (AMZL/UPS/USPS/FedEx) behind the scenes.

There are two places in the MCF Extension to configure how shipping options and delivery estimates are presented to your customers:

1. In Shipping Methods, a new shipping method will be available for Fulfillment by Amazon. Like other shipping methods, you can enable/disable FBA depending on what shipping method you want displayed to your customers.

For example, instead of using FBA shipping you could display existing table rates for customers at checkout, but still send and process orders through FBA. See [Configure Shipping Methods](#) below for more information.

2. In the general configuration section for the Amazon MCF extension, you can choose to display arrival estimations, enable/disable the product detail page block, and determine if FBA fees should be passed to customers or a single default shipping fee (ie: \$5 fixed price shipping). See [On-Site Delivery Estimator](#) below for more information.

Installation

Prerequisites

In order to install the extension, you'll first need to ensure that you meet the following prerequisites:

- You're using one of the following versions of Magento:
 - o **Magento Enterprise**
 - Version 1.12-1.14
 - Version 2.1-2.2
 - o **Magento Community Editions**
 - Version 1.7-1.9
 - Version 2.1-2.2
- You have correctly configured cron to run on your system.
- SSL/HTTPS is installed on your site and active on your checkout pages and admin (see the [Configure Magento to use SSL/HTTPS section](#) in the Appendix for more information)

As with ALL Magento extensions, we recommend that you install and test this extension on a staging environment prior to production deployment.

New to Magento Extensions? Read more about the process [here](#).

Installing the Extension via Magento Marketplace (for Magento 2)

Obtain the Extension

1. Go to the Amazon MCF Magento 2 page on Magento Marketplace to obtain the extension. You will be able to choose between Magento Community and Enterprise Editions. See the [Make a Purchase](#) page in the Magento Marketplace User Guide for detailed steps.
2. After you place your order for the extension, you will see an **Install** button.
 - a. Click the install button
 - b. You will be redirected to the **My Access Keys** page. Magento requires access keys for access to the extension repository. For more information, see the [Access Keys](#) page in the Magento Marketplace User Guide.

Install the Extension

After generating the access keys, please see [Install the Extension](#) in the Magento Marketplace User Guide for step-by-step instructions.

Installing the Extension via Magento Connect (for Magento 1)

Obtain the Extension

1. Go to the Amazon MCF Magento 1 page on Magento Marketplace to obtain the extension. Please see the [Make a Purchase](#) page in the Magento Marketplace User Guide for detailed steps.
2. After your order for the extension is placed, you will see an **Install** button.
 - a. Click the install button

- b. You will be redirected to the **My Access Keys** page. Magento requires access keys for access to the extension repository. For more information see the [Access Keys](#) page in the Magento Marketplace User Guide.

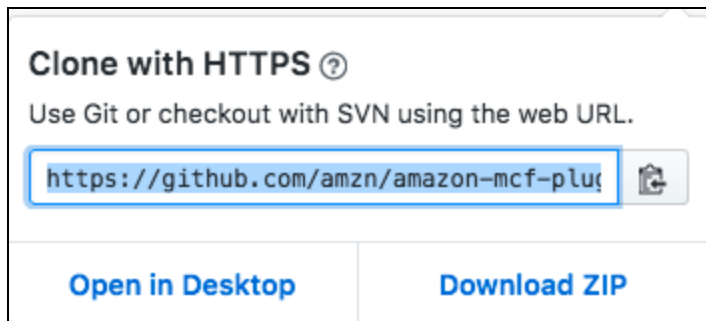
Install the Extension

1. Go to your Magento admin and select *System > Magento Connect > Magento Connect Manager*
2. Paste the URL (key) into the field labeled **Paste extension key to install**
3. Click the *Install* button & the *Proceed* button
4. Your extension should be installed and ready to configure.

Manually Installing the Extension

1. Go to the GitHub page for the extension:
[Magento 1](#)
[Magento 2](#)
2. Click the *Clone or download* button, and then click **Download ZIP**.

Clone or download ▾



3. Once you have your ZIP file, upload it to your Magento web server (or via version control).
4. Unpack the archive in the root directory of your Magento instance.
5. Switch to your browser and login into the admin page for your Magento site.
6. Next, you'll need to flush your Magento cache:
 - i. From the admin toolbar, navigate to *System > Cache Management*.
 - ii. In the upper-right, click the **Flush Magento Cache** button.
7. Now, logout of the admin page and then log back in. Your extension should now be activated and ready to configure.

Amazon Selling Accounts & MWS API Credentials

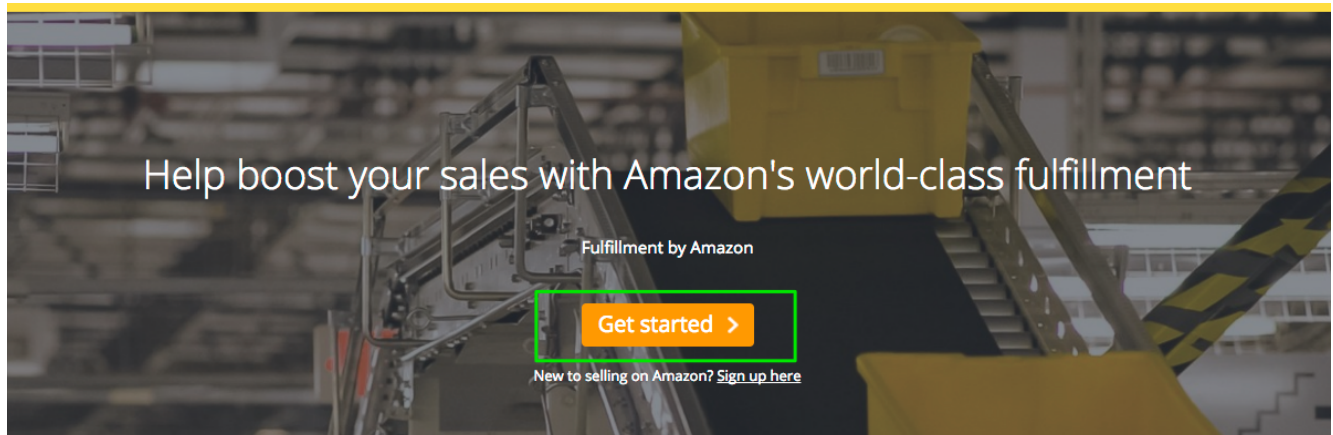
Registration

In order to use the MCF extension, you'll need an Amazon Seller Central Professional account and enable Fulfillment By Amazon (FBA) . You'll also need to sign up for Amazon Marketplace Web Service.

1. If you don't already have an **Amazon Seller Central Professional** account, head to <http://services.amazon.com/selling/getting-started.htm> and create one.

The screenshot shows the 'Set up your Amazon selling account' page. At the top, there's a progress bar with five steps: 1. Seller agreement (active), 2. Seller Information, 3. Billing / Deposit, 4. Tax information, and 5. Product information. Below the progress bar, the title 'Set up your Amazon selling account' is displayed. Underneath, it says 'Have the following available:' followed by four icons representing the requirements: Business name & address, Mobile or telephone number, Chargeable credit card & valid bank account, and Tax information. Below these requirements, there's a 'Legal name' section with a text input field and a link 'What is a legal name?'. At the bottom, there's a 'Seller agreement' section with a checkbox and the text 'I have read and accepted the terms and conditions of the Amazon Services Business Solutions Agreement'. A link 'What does this mean?' is also present. At the very bottom, it says 'If you are an international seller, read this important information'.

2. Then go [here](#) to enable **Fulfillment By Amazon (FBA)** on your Seller Central account.



3. After your Seller Central account and Fulfillment By Amazon are setup, you'll need to sign up for **Amazon MWS** and obtain your **Seller (Merchant) ID**, **AWS Access Key**, and **Secret Access Key**. Amazon MWS gives the Amazon MCF extension calling rights to your Amazon Seller Account (read more [here](#).)

- To sign up for your MWS account, go [here](#) and click "Sign up or manage Amazon MWS". Sign in using your Seller Central account.
- In the Amazon MWS Developer Permissions section, click the "Get Your Credentials" button.
- Accept the Terms and Conditions and click Next.
- Make a note of your Seller (Merchant) ID, AWS Access Key, and Secret Access Key.

[Sign up or manage Amazon MWS](#)

Amazon MWS Developer Permissions

Use the Amazon MWS Developer Permissions to view which developers have access to your account, and revoke their access if necessary. [Learn more](#)

Your Account Information

Seller ID:	
Developer Access Confirmation	<p>A verification email has been sent to:</p> <p>Developer Access Confirmation will not be enabled until we receive your verification.</p> <p>Send another verification email</p>

Current Authorizations

Developer ID	Developer Nickname ?	Authorization Date ?	MWS Auth Token	Action Taken
	Edit	Jun 20, 2017 2:10:42 PM PDT	View	Revoke access

[Get your credentials](#)
[Authorize a developer](#)

Showing 1-2 of 2 item(s)

10 results per page ▼

Authorization History

Currently there are no revoked authorizations.

Now you can proceed to the steps of configuring the extension in Magento.

Amazon MCF Configuration

To configure the extension you will need your [Seller ID](#), [AWS Access Key](#), and [Secret Access Key](#) (see step 3 in [Registration](#) above).

Your next step is to paste the tokens into the Magento extension configuration.

Important Note: There are two places in the Magento admin panel to configure the Amazon MCF extension.

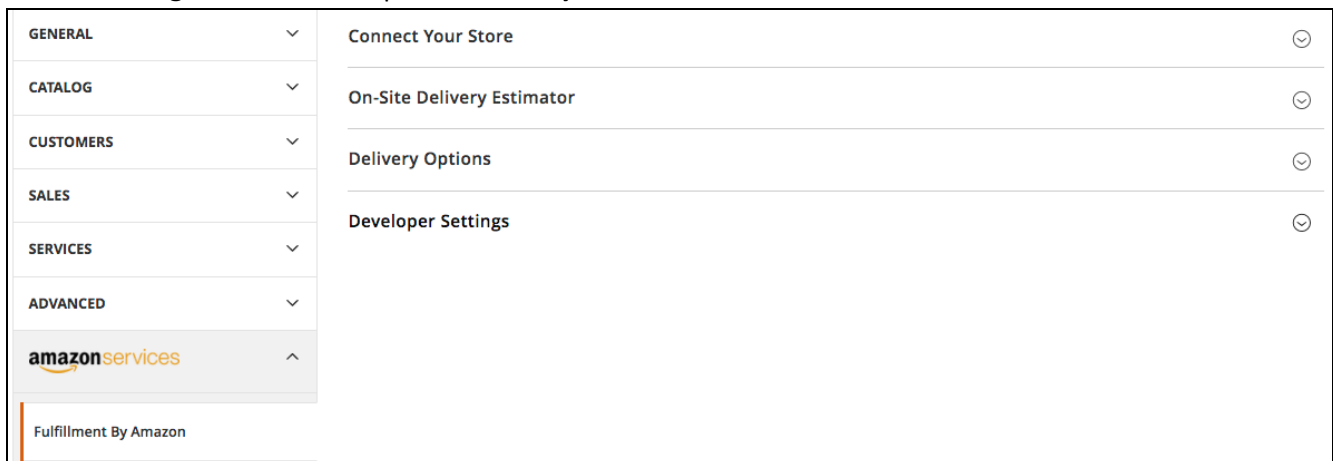
#1. The general config section for Fulfillment by Amazon, where API keys are added and communication settings determined. See [Configure Amazon MCF Settings](#).

#2. In Shipping Methods, a new shipping method will be available for Fulfillment by Amazon. This allows you to enable/disable the shipping method displayed to customers. (For example: instead of using FBA shipping you could display existing table rates for customers at checkout, but still send and process orders through FBA). See [Configure Shipping Methods](#).

Configure Amazon MCF Settings

Magento 2

To configure the Amazon MCF Magento Extension when using Magento 2, login to your Admin and navigate to **Stores > Configuration**. Then tap **Fulfillment By Amazon** in the **Amazon Services** section.



Magento 1

To configure the Amazon MCF Magento Extension when using Magento 1, login to your Admin and choose **Configuration** from the **System** menu. Then under **Sales** on the Admin sidebar, choose **Amazon Multi-Channel Fulfillment**.

Current Configuration Scope:

Default Config

Manage Stores

Configuration

GENERAL

General

Web

Design

Currency Setup

Store Email Addresses

Contacts

Reports

Content Management

CATALOG

Catalog

Configurable Swatches

Inventory

Google Sitemap

RSS Feeds

Email to a Friend

CUSTOMERS

Newsletter

Customer Configuration

Wishlist

Promotions

Persistent Shopping Cart

SALES

Amazon Multi-Channel Fulfillment

Amazon Multi-Channel Fulfillment

Save Config

Connect Your Store

Enable Multi-Channel Fulfillment

Yes

[STORE VIEW]

▲ If this is disabled no orders will be submitted to Amazon

Marketplace

United States

[STORE VIEW]

Seller ID

[STORE VIEW]

AWS Access Key ID

[STORE VIEW]

Secret Access Key

[STORE VIEW]

On-Site Delivery Estimator

Enable Delivery Estimator

No

[STORE VIEW]

Charge Customers Your Amazon Fees

No

[STORE VIEW]

▲ Whether to pass through fulfillment costs, if not enabled will only use the Default Shipping Cost and Standard speed

Default Shipping Cost

8.75

[STORE VIEW]

▲ Used as the standard shipping method cost if configured or unable to fetch realtime rates from Amazon

Delivery Options

Send Amazon Ship Confirmation

No

[STORE VIEW]

▲ Send Amazon's Shipping email in addition to the Magento one

Amazon Packing Slip Text

[STORE VIEW]

Connect Your Store

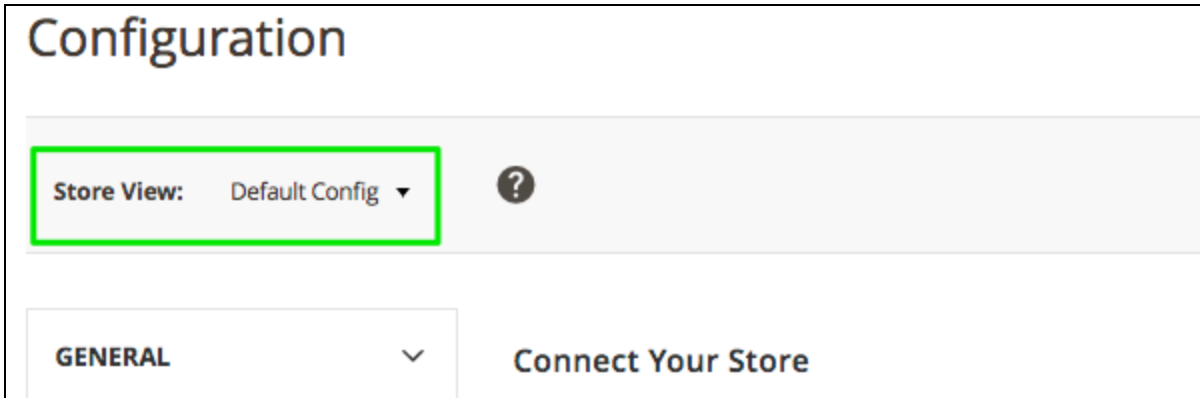
The **Connect Your Store** section of Amazon MCF is where you connect your Magento stores with your Amazon marketplaces. Magento supports the creation of multiple stores and store views in the same installation. This capability can be used to support different brands using the same eCommerce system, or more typically, different stores for each region your company sells in. These are defined as store “[scopes](#)” in the Magento configuration. The Amazon MCF Extension for Magento is aware of and can be configured differently at each store scope level.

You will need one Magento store created for each Seller Central Marketplace that you wish to connect using the extension. Below are a couple of scenarios that can be configured depending on the number of store scopes.

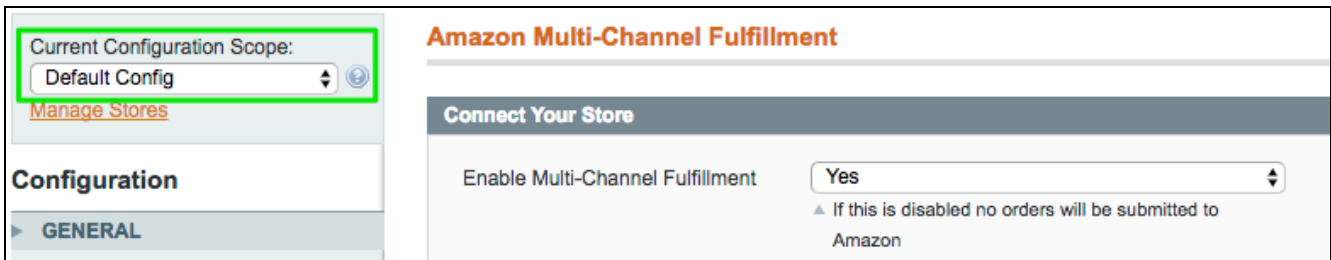
Scenario A: The basic setup is for a single Magento store and single Amazon Marketplace. For example a US merchant has a single Magento store and also a US Amazon Marketplace holding inventory. Note: This one marketplace can be used to fulfill globally, if configured in Seller Central.

1. Choose **Default Config** as the store scope from the dropdown on the upper left of the Magento admin page:

Magento 2



Magento 1



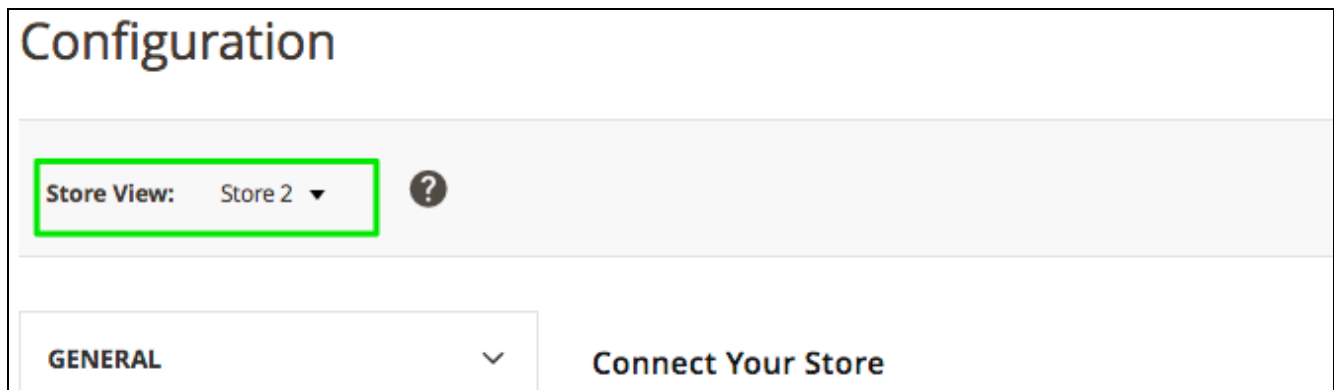
2. Then complete the following fields:

- **Enable Multi-Channel Fulfillment:** Set to **Yes** to toggle the Amazon MCF extension on.
- **Marketplace:** Choose the Amazon marketplace that maps to your Magento store (this is the Amazon MCF Endpoint)
- **Seller ID, AWS Access Key ID, and Secret Access Key:** Enter the keys you obtained from the MWS site (or leave as **Use Website** if entered in the Default Config).

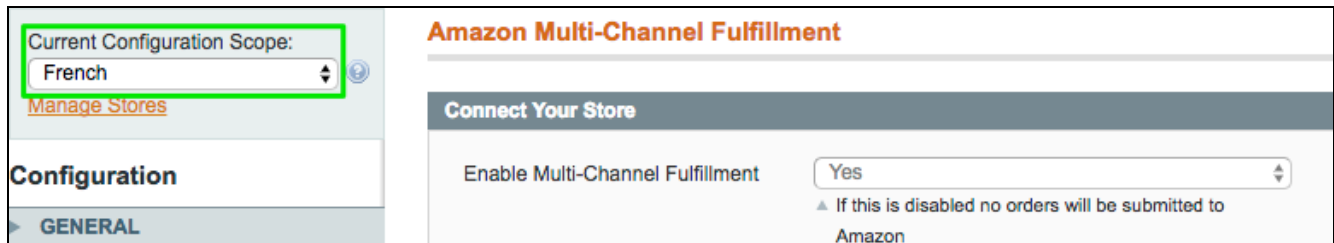
Scenario B: For merchants who have multiple stores in a single Magento install, and also multiple Amazon marketplaces holding inventory, they need to connect each store independently in Magento. A typical scenario might be for a merchant who has an Amazon Seller Central marketplace setup for the US and France, and parallel stores setup in Magento.

1. Choose the store from the dropdown on the upper left of the Magento admin page:

Magento 2

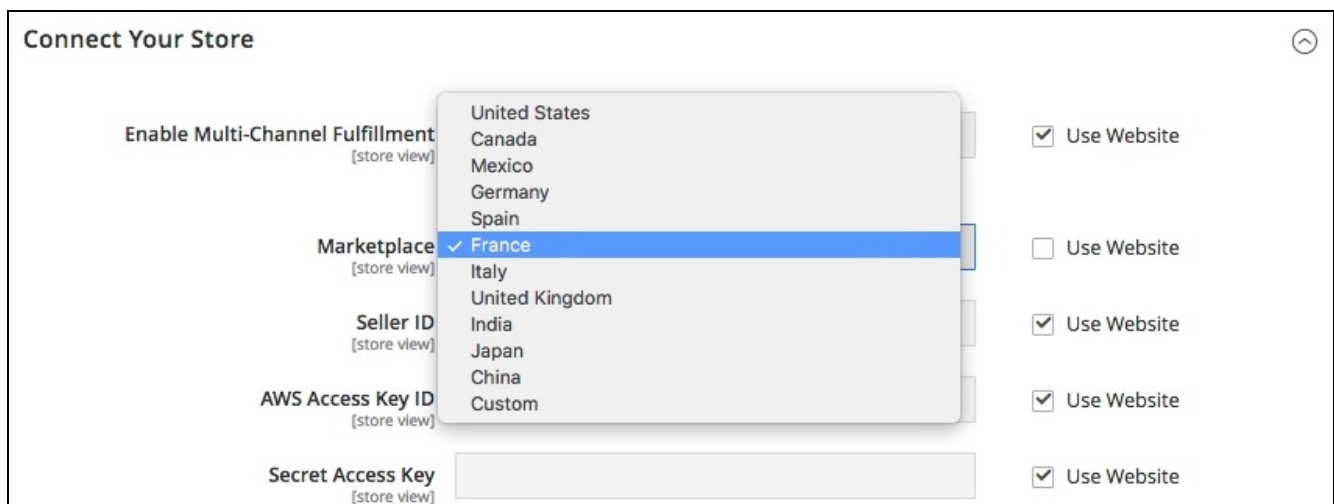


Magento 1



2. Then complete the following fields:

- **Enable Multi-Channel Fulfillment:** Set to **Yes** to toggle the Amazon MCF extension on (or leave as **Use Website** if enabled in the Default Config).
- **Marketplace:** Uncheck **Use Website** and choose the Amazon marketplace that maps to your Magento store
- **Seller ID, AWS Access Key ID, and Secret Access Key:** Enter the keys you obtained from the MWS site (or leave as **Use Website** if entered in the Default Config).



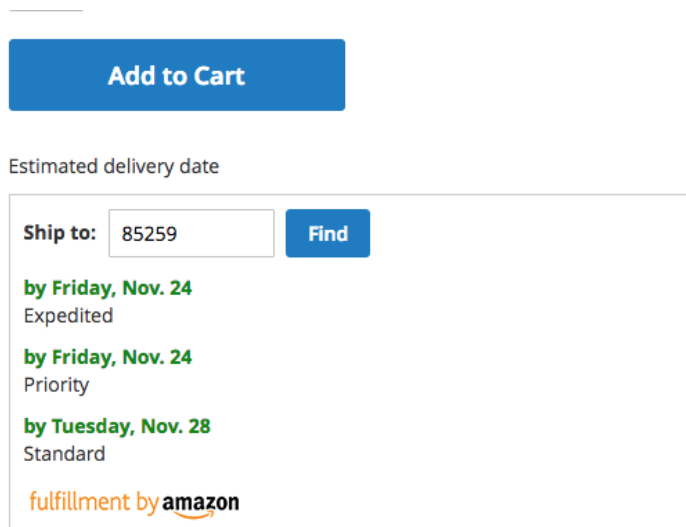
Note: Because inventory quantity is maintained globally for each SKU in Magento, the Seller SKU's in each marketplace need to be unique.

On-Site Delivery Estimator

This section of the configuration allows you to enable/disable specific options for your customers on checkout.

Note: To enable Amazon Multi-Channel Fulfillment shipping speeds and rates for your customers at cart and checkout, please enable the shipping method in the *Sales > Shipping Methods > Fulfillment by Amazon* section (Magento 2) or *Sales > Shipping Methods > Amazon MCF Shipping* section (Magento 1).

- Display Delivery Date Estimator on Product Detail Page:** This will enable or disable the block that can be used to preview shipping speeds on the product detail page. On Product Detail Pages, a block is added that contains the estimated delivery dates. When a customer enters a Zip Code and clicks Find, the ranges are refreshed for that location.



The screenshot shows a blue 'Add to Cart' button at the top. Below it, the text 'Estimated delivery date' is displayed. Underneath, there is a form with a 'Ship to:' label, a text input field containing '85259', and a blue 'Find' button. Below the form, three shipping options are listed: 'by Friday, Nov. 24' with 'Expedited' below it, 'by Friday, Nov. 24' with 'Priority' below it, and 'by Tuesday, Nov. 28' with 'Standard' below it. At the bottom of the list is the 'fulfillment by amazon' logo.

- Include Delivery Date Estimates On Cart and Checkout:** This setting is used to show/hide the expected delivery dates on cart and checkout pages (it has no effect on the product detail page block, which only includes delivery dates). If disabled, customers will see shipping speeds and prices, but will not see the estimated delivery time “by X date” messages. Requires use of Amazon shipping methods.
- Charge Customers Your Amazon Fee In Shipping Costs:** Whether to pass through fulfillment costs. If not enabled will only use the Default Shipping Cost and Standard speed.
- Default Standard Shipping Cost:** Used as the standard shipping method cost when not charging customers your Amazon fee in shipping or unable to fetch rates from Amazon.
- Default Expedited Shipping Cost:** Used as the expedited shipping method cost when not charging customers your Amazon fee in shipping or unable to fetch rates from Amazon.
- Default Priority Shipping Cost (when applicable):** Used as the priority shipping method cost when not charging customers your Amazon fee in shipping or unable to fetch rates from Amazon.

On-Site Delivery Estimator

Note: To enable Amazon Multi-Channel Fulfillment shipping speeds and rates for your customers at cart & checkout, please enable the shipping method in the **Sales > Shipping Methods > Amazon MCF Shipping** section.

Display Delivery Date Estimator on Product
Detail Page
[store view]

Yes

Dependent on store theme.

☐ Use system value

Include Delivery Date Estimates On Cart and
Checkout
[store view]

Yes

Requires use of Amazon shipping methods.

☐ Use system value

Charge Customers Your Amazon Fee In
Shipping Costs
[store view]

No

Whether to pass through fulfillment costs, if not enabled will only use the Default Shipping Cost and Standard speed

☐ Use system value

Default Standard Shipping Cost
[store view]

5.00

Used as the standard shipping method cost when not charging customers your Amazon fee in shipping or unable to fetch rates from Amazon.

Default Expedited Shipping Cost
[store view]

10.00

Used as the expedited shipping method cost when not charging customers your Amazon fee in shipping or unable to fetch rates from Amazon.

Default Priority Shipping Cost (when
applicable)
[store view]

12.00

Used as the priority shipping method cost when not charging customers your Amazon fee in shipping or unable to fetch rates from Amazon.

Delivery Options

- **Amazon Packing Slip Comment:** You can add a note to your customers that is added to each Amazon FBA packing slip, such as “Thanks for your business.”
- **Send Amazon Ship Confirmation:** Choose **Yes** to have Amazon’s Shipping email sent to the customer along with the Magento ship confirmation. Default setting is No.

Delivery Options

Amazon Packing Slip Comment

[store view]

If filled in, will pass through as a general comment on all orders.

Send Amazon Ship Confirmation

[store view]

No

☒ Use system value

Send Amazon's Shipping email in addition to Magento one.

When finished, hit **Save Config**.

If you have additional stores/marketplaces, you can go ahead and choose the additional store in the **Store View** menu and repeat the configuration, this time choosing a different corresponding marketplace in the **Marketplace** dropdown.

Developer Settings

- **Run Full Amazon Inventory Sync:** Click here to do a full inventory sync of your FBA-enabled products (the sync that updates Amazon inventory added in the past 24 hours will still automatically run).

See [Run Full Amazon Inventory Sync](#) in the Appendix for more info.

Configure Shipping Methods

What you need to know

- In the Shipping Methods section of your Magento Admin, a new shipping method is available for Fulfillment by Amazon. Like other shipping methods, you can enable/disable FBA depending on what shipping methods you want displayed to your customers.
 - For example, instead of using FBA shipping you can display existing table rates for customers at checkout, but still send and process orders through FBA.
- **To use FBA shipping, you will also need to set *Use Amazon Fulfillment* to Yes for each product.** See the [Inventory Setup and Management](#) section for more information.
- **FBA shipping is not available for “mixed carts” containing both FBA and non-FBA items.** You will need to have a non-FBA shipping method enabled for these orders.

The table below sums up the different shipping method scenarios.

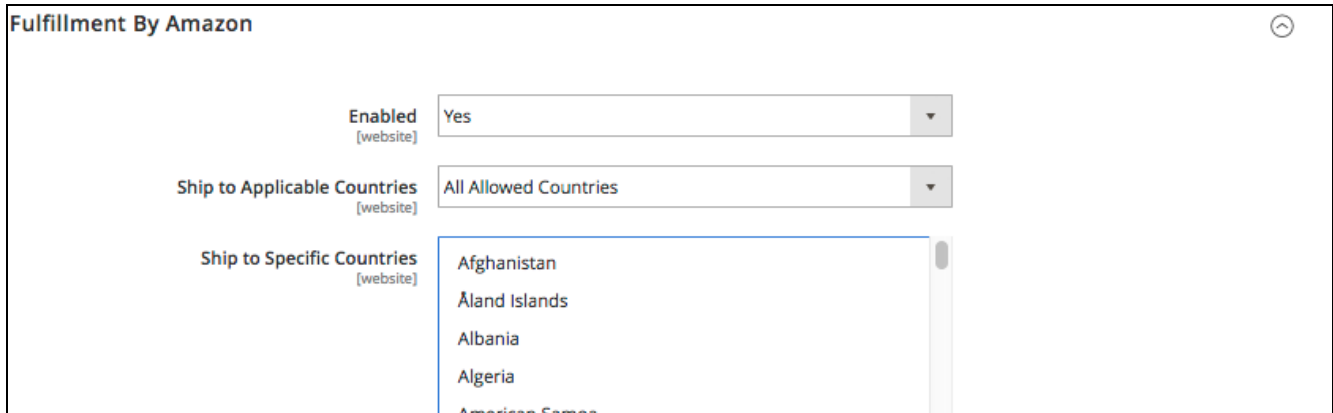
Items in Cart	Shipping Methods Enabled in Magento	Shipping Options Displayed to Customer
FBA-Enabled Only	Both FBA and Non-FBA	Both FBA and Non-FBA rates display
	FBA only	FBA rates display

	Non-FBA only	Non-FBA rates display
Non-FBA Only	Both FBA and Non-FBA	Non-FBA rates display
	FBA only	No rates display
	Non-FBA only	Non-FBA rates display
Both FBA-Enabled and Non-FBA	Both FBA and Non-FBA	Non-FBA rates display
	FBA only	No rates display
	Non-FBA only	Non-FBA rates display

Configure Magento 2

To configure the FBA Shipping Methods when using Magento 2, login to your Admin and navigate to **Stores > Configuration**. Then tap **Shipping Methods** in the **Sales** section.

To enable FBA shipping, set **Enabled** to Yes in the **Fulfillment By Amazon** section.



Fulfillment By Amazon

Enabled [website] Yes

Ship to Applicable Countries [website] All Allowed Countries

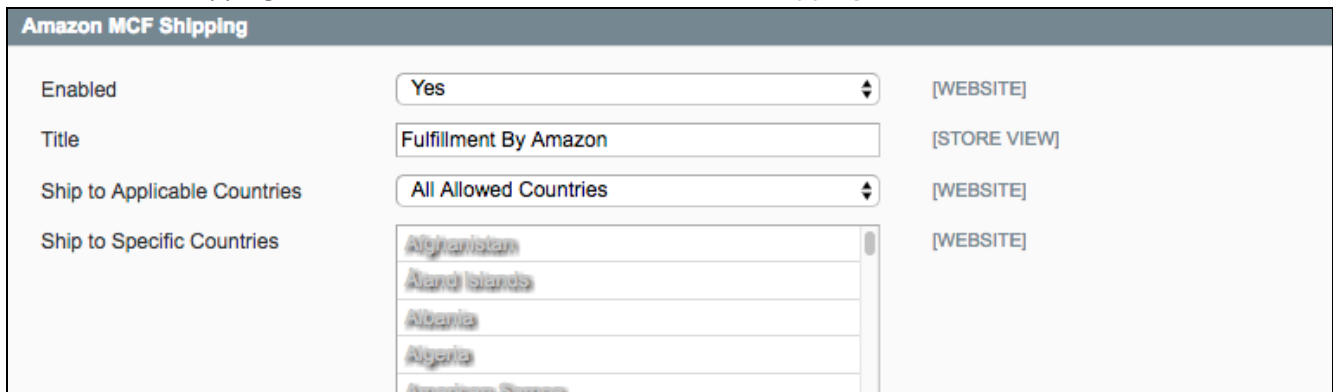
Ship to Specific Countries [website]

- Afghanistan
- Åland Islands
- Albania
- Algeria
- American Samoa

Configure Magento 1

To configure the FBA Shipping Methods when using Magento 1, login to your Admin and choose **Configuration** from the **System** menu. Then under **Sales** on the Admin sidebar, choose **Shipping Methods**.

To enable FBA shipping, set **Enabled** to **Yes** in the **Amazon MCF Shipping** section.



Amazon MCF Shipping

Enabled Yes [WEBSITE]

Title Fulfillment By Amazon [STORE VIEW]

Ship to Applicable Countries All Allowed Countries [WEBSITE]

Ship to Specific Countries [WEBSITE]

- Afghanistan
- Åland Islands
- Albania
- Algeria
- American Samoa

Note: International Shipping

If you want to ship worldwide from a Single Amazon Marketplace & Single Magento Store:

- In order to ship internationally, you will need to configure your Seller Central account to allow International shipments.
 - Go to your [Seller Central account](#).
 - Go to **Settings** and select **Shipping Settings**. Here you can choose to ship some or all of your products to buyers outside of the United States.
 - See the Amazon [Shipping Settings](#) page for more information.

Inventory

Inventory Setup and Management

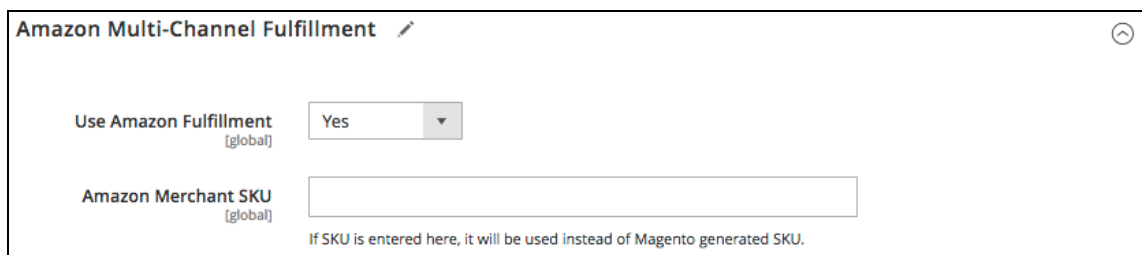
What you need to know

- **Inventory is set up separately in Seller Central and Magento Commerce.** All of your general product details including title, descriptions, pricing, images, and supporting specs are managed independently in each system.
- **If the Magento SKU (Seller SKU) for your product in your Magento store doesn't match the Amazon Merchant SKU** you will need to enter the Amazon Merchant SKU into the **Amazon Merchant SKU** field for your product.

Note: In order to use multiple Amazon marketplaces and store scopes in Magento, SKU's need to be unique in order for the [inventory sync](#) to function properly. This is due to the global nature of Qty in Magento (each SKU in Magento can manage a single Qty by default). If you are running a multi-store / multi-marketplace setup, you will need to have unique inventory SKU's in Magento per marketplace.

- **You will need to set the Use Amazon Fulfillment attribute to Yes at the product level.** Enabling MCF per product at the Magento store level allows you to have mixed inventory situations where some products are solely managed in the Magento store and not fulfilled through Seller Central. This is how you can handle specific inventory that have special fulfillment needs (Dropship, HazMat, Outside Postal Range or geography, Pickup at Store Only, etc). See the [Configure Shipping Methods](#) section for more information on configuring shipping for different scenarios.

From Product Detail Edit Screen:



Amazon Multi-Channel Fulfillment

Use Amazon Fulfillment [global] Yes

Amazon Merchant SKU [global]

If SKU is entered here, it will be used instead of Magento generated SKU.

Product Availability

In order for a product to be sold in Magento, the Seller Central salable inventory must be higher than zero. The available inventory in Magento needs to be kept up-to-date with what is available in Amazon. **Qty** is a required attribute in Magento on all simple product types.

When a product has **Use Amazon Fulfillment** set to Yes, a scheduled update job that is part of the extension will run to keep the general quantity accurate (see [Product Stock Options](#) below).

If your store is properly configured, when a product that is flagged to **Use Amazon Fulfillment** is saved, a call will be made to the FBA API and current stock value will be set for that product if it exists or you will be notified if there is no product with that SKU available via FBA.

Configure Inventory Management (Global Settings)

To configure Inventory go to

- **Stores > Configuration > Catalog > Inventory** (Magento 2) **or**
- **System > Configuration > Catalog > Inventory** (Magento 1)

Important: The following settings for Stock Options and Product Stock Options are **required**:

Stock Options

- **Decrease Stock When Order is Placed:** Set to Yes.

Magento 2

Stock Options

Decrease Stock When Order is Placed [global] Yes ▼ ☒ Use system value

Magento 1

Stock Options

Set Items' Status to be In Stock When Order is Cancelled Yes ▴ ▾ [STORE VIEW]

Decrease Stock When Order is Placed Yes ▴ ▾ [GLOBAL]

Please refer to [Stock Options](#) in the Magento User Guide for more details on Stock Options fields.

Product Stock Options

Note: these settings apply to individual items in the cart, not to the entire cart.

- **Manage Stock:** Set to Yes.

Magento 2

Product Stock Options

Please note that these settings apply to individual items in the cart, not to the entire cart.

Manage Stock [global] Yes ▼ ☒ Use system value

Changing can take some time due to processing whole catalog.

Magento 1

Product Stock Options

Note that these settings are applicable to cart line items, not the whole cart.

Manage Stock

Yes

[GLOBAL]

Please refer to [Product Stock Options](#) in the Magento User Guide for more details on Product Stock Options fields.

Order Processing

Successful customer transactions from your store(s) will be sent from Magento to your Seller Central account at Amazon, where all downstream fulfillment and shipping happens. (New orders are not always immediately available in Seller Central).

From there, Amazon FBA kicks into gear and starts to process your customer's shipment. Each order goes through a series of statuses, before final delivery to the customer. A scheduled update (cron) from your Magento store checks status regularly and updates orders while in progress.

Some of those status changes will trigger events in Magento, such as the **order complete** event triggering a transactional "shipment" email out of Magento.

The following status table shows how status will be mapped. The extension will also create a couple of new statuses to support FBA.

MCF / FBA Order Status	Magento Order Status
RECEIVED	Processing
INVALID	Cancelled
PLANNING	Processing
PROCESSING	Processing
CANCELLED	Cancelled
COMPLETE	Complete
COMPLETE_PARTIALLED	N/A (FulfillmentPolicy of FillOrKill)
UNFULFILLABLE	Cancelled

Cancelling Orders or Items

When an order has been placed and you wish to cancel it, logon to your Magento Admin and navigate to the **Sales > Orders** page. Then open the order and click the **Cancel** button on the Actions menu.

This will cancel it in Magento and submit a cancellation to Seller Central.

← Back	Cancel	Send Email	Void	Hold	Invoice	Ship	Reorder	Edit
Order & Account Information								

Note: If the Cancel button in Magento is not active, you will need to go to Seller Central to cancel the order.

To cancel the order in Seller Central:

1. Go to Seller Central and navigate to **Order > Manage Orders**
2. Find the order you wish to cancel by its matching Magento order ID.
3. Click **Cancel order**

Note: if the order isn't in the list on the Manage Orders page, try clicking **Advanced Search** and searching for it there.

See [Canceling Orders](#) for more info.

Admin Panel View

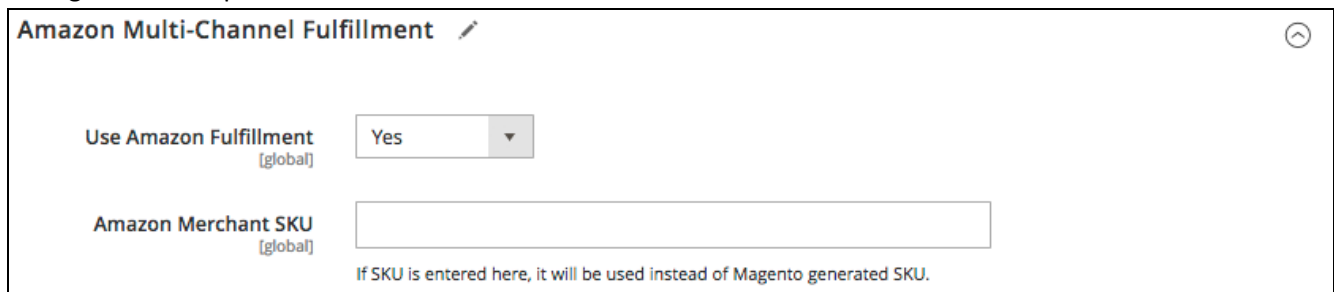
To help with order processing, the Amazon MCF extension gives you:


- the option to enable/disable FBA on the product level
- the ability to view shipping method/date on the order detail page, invoices and shipping states.


To enable FBA on a single product:

1. Logon to your Magento Admin and navigate to **Products > Catalog**
2. Click one of the products to open it
3. Expand the section titled **Amazon Multi-Channel Fulfillment**
4. Toggle **Use Amazon Fulfillment** to **Yes**

Important: The default value for this field is **No**, so you will need to enable FBA for each product individually or through the bulk update feature.



Amazon Multi-Channel Fulfillment 

Use Amazon Fulfillment [global] 

Amazon Merchant SKU [global]

If SKU is entered here, it will be used instead of Magento generated SKU.

When FBA is enabled for a product, you can view its arrival date on the Order detail page in Magento. Navigate to **Sales > Orders** and click the order to open it.

Payment & Shipping Method

Payment Information

Check / Money order
The order was placed using USD.

Shipping & Handling Information

Fulfillment By Amazon - By Tuesday, Oct. 24 - Standard \$5.85

Items Ordered

Product	Item Status	Original Price	Price	Qty	Subtotal	Tax Amount	Tax Percent	Discount Amount	Row Total
Pokemon - Tepig (16) - Black and White	Canceled	\$0.05	\$0.05	Ordered 1 Canceled 1	\$0.05	\$0.00	0%	\$0.00	\$0.05
SKU: Tepig2									

Appendix

Products

Bulk Updates

Magneto 2

To bulk update product attributes, select the products you'd like to update by checking the boxes.

<input checked="" type="checkbox"/>	1		Joust Duffle Bag	Simple Product	Bag	24-MB01	\$34.00		Catalog, Search	Enabled	Main Website	Edit
<input checked="" type="checkbox"/>	3		Strive Shoulder Pack	Simple Product	Bag	24-MB04	\$32.00	100.0000	Catalog, Search	Enabled	Main Website	Edit

Then under the “Actions” dropdown, select “Update attributes”.



On the next screen, you'll see the Update Attributes page. Locate the attribute(s) you'd like to update and check the box “Change”. Update the value, and once complete, press “Save”.

Update Attributes

Store View: All Store Views

← Back

Reset

Save

PRODUCTS INFORMATION

Attributes

Advanced Inventory

Websites

Attributes

Tax Class (website) None ☐ Change

Allow Gift Message (global) No ☐ Change ☒ Use Config Settings

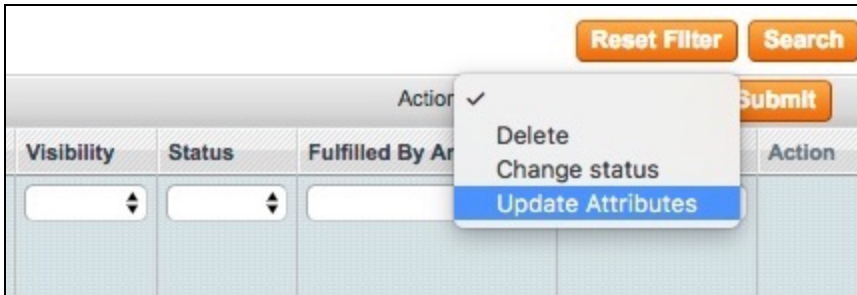
Use Amazon Fulfillment (global) No ☐ Change

Magento 1

To bulk update products, select the products you'd like to bulk update by checking the boxes.

<input checked="" type="checkbox"/>	925	Pokemon Call of Legends Single Card Water Energy #90 Common	Simple Product	Default	WaterEnergy	\$0.05
<input checked="" type="checkbox"/>	923	Grass Energy Pokemon Card (Diamond & Pearl Series, Green Typ	Simple Product	Default	GrassEnergy	\$0.05

Then under the “Actions” dropdown, select “Update attributes” and hit Submit.



On the next screen, you'll see the Update attributes page. Locate the attribute(s) you'd like to update and either

- check the box “Change” and enter your changes in the field
- or
- check the box to the right of the field (Store View, Website, or Global) and enter your changes in the field.

 A screenshot of the 'Update attributes' page in Magento. The page has a title 'Update attributes' and buttons for 'Back', 'Reset', and 'Save'. Below the title is a section titled 'Attributes'. It contains two main fields: 'Name' and 'Description'. The 'Name' field has a text input labeled 'New name' and a checkbox labeled '[STORE VIEW]'. Below the 'Name' field is a 'Change' checkbox. The 'Description' field has a large text area labeled 'New description' and a checkbox labeled '[STORE VIEW]'. At the bottom of the 'Description' field is a 'Change' checkbox.

Once complete, hit “Save”.

Configure Magento to use SSL/HTTPS

Before you can start using the extension, you'll need to configure Magento to use SSL/HTTPS.

Magento 2

- a. From the admin toolbar, navigate to *Stores > Configuration*.
- b. Under the *General* heading select *Web*.
- c. Under the *Base URLs (Secure)* tab, select 'Yes' for *Use Secure URLs on Storefront*.
- d. Click the *Save Config* button in the upper-right.

Base URLs (Secure)

Any of the fields allow fully qualified URLs that end with '/' (slash) e.g. https://example.com/magento/

Secure Base URL

https://ammcf-2.stage.beargroup.com/

Specify URL or {{base_url}}, or {{unsecure_base_url}} placeholder.

Secure Base Link URL

https://ammcf-2.stage.beargroup.com/

May start with {{secure_base_url}} or {{unsecure_base_url}} placeholder.

☒ Use system value

Secure Base URL for Static View Files

May be empty or start with {{secure_base_url}}, or {{unsecure_base_url}} placeholder.

Secure Base URL for User Media Files

May be empty or start with {{secure_base_url}}, or {{unsecure_base_url}} placeholder.

Use Secure URLs on Storefront

Yes

Enter https protocol to use Secure URLs on Storefront.

☐ Use system value

Magento 1

- g. From the admin toolbar, navigate to *System > Configuration*.
- h. Under the *General* heading select *Web*.
- i. Under the *Secure* tab, select 'Yes' for *Use Secure URLs in Frontend*.
- j. Click the *Save Config* button in the upper-right.

Unsecure		
Secure		
Base URL	<input type="text" value="https://ammcf-1.stage.beargroup.com/"/>	[STORE VIEW]
	▲ Make sure that base URL ends with '/' (slash), e.g. http://yourdomain/magento/	
Base Link URL	<input type="text" value="{{secure_base_url}}"/>	[STORE VIEW]
	▲ Make sure that base URL ends with '/' (slash), e.g. http://yourdomain/magento/	
Base Skin URL	<input type="text" value="{{secure_base_url}}skin/"/>	[STORE VIEW]
Base Media URL	<input type="text" value="{{secure_base_url}}media/"/>	[STORE VIEW]
Base JavaScript URL	<input type="text" value="{{secure_base_url}}js/"/>	[STORE VIEW]
	▲ Warning! When using CDN, in some cases JavaScript may not run properly if CDN is not in your subdomain	
Use Secure URLs in Frontend	<input type="text" value="Yes"/>	[STORE VIEW]
Use Secure URLs in Admin	<input type="text" value="Yes"/>	[GLOBAL]
Offloader header	<input type="text" value="SSL_OFFLOADED"/>	[GLOBAL]

Developer Notes

Server Time Accuracy

The extension has sync jobs for orders and inventory, these will retrieve changes made in the past X minutes from Amazon. To do so, the server time needs to be correct so that accurate results are retrieved.

Custom Marketplace Configuration

When configuring the MCF Magento Extension, if you wish to configure a custom endpoint follow these steps:

- In the **Marketplace** field under **Connect Your Store**, choose **Custom** to enable the **Custom Endpoint** field.
- In the **Custom Endpoint** field, enter a Marketplace ID and Endpoint URL separated by a semicolon, e.g. "ATVPDKIKX0DER;<https://mws.amazonservices.com>".

Marketplace [store view]	<input type="text" value="Custom"/>
Custom Endpoint [store view]	<input type="text" value="ATVPDKIKX0DER;https://mws.amazonservices.com"/>
Retrieve by your region/marketplace from Amazon Docs . Enter both MarketplaceId and Endpoint separated by a semicolon, e.g. "ATVPDKIKX0DER;https://mws.amazonservices.com"	

- See [Amazon MWS endpoints and MarketplaceId values](#) in the Amazon MWS Documentation for more information.

Remove Amazon MCF

Disable the extension leaving it installed

- In Magento 2, navigate to *Stores > Configuration*. Then tap **Fulfillment By Amazon** in the **Amazon Services** section.
- Change **Enable Multi-Channel Fulfillment** to No

Note: Disabling the extension means you no longer have shipping methods available from the extension, so you should enable an alternative shipping method at the same time.

Remove the extension via Magento Connect


1. Log in to your Magento admin panel.
2. Go to your Magento admin and select *System > Magento Connect > Magento Connect Manager*
3. Find and choose 'Uninstall' from the dropdown menu of the MCF Extension and then click 'Commit Changes'
4. This will uninstall the module and clean up any SQL.

Remove the extension manually

1. The module should be disabled in this file:
`/app/etc/modules/<your_module>.xml`
`<active>true</active>` is to be changed for `<active>false</active>`
2. Remove the config record for extension from the `core_recourse` table in the database.
3. Clear `/var/cache` folder
4. Remove these installed MySQL tables (TBD)

Amazon MCF Configuration: Developer Settings

- **Debug Mode**
No requests will be sent to Amazon, canned responses will be used.
 - **Log API Request/Response**
API request and response details will be logged to `amazon_mcf.log`.
 - **Log Order and Inventory Processing**
Order and inventory update details will be logged to `amazon_mcf.log`.
 - **Run Full Amazon Inventory Sync**
Click here to do a full inventory sync of your FBA-enabled products.
- Notes:**
- Clicking the **Run Full Amazon Inventory Sync** button triggers a FULL Qty sync of every FBA-enabled item in your Magento store. The sync will run 50 items at a time each time your cron runs, until all FBA-enabled items have been synced (regardless of time, so it's a full sync instead of the automatic incremental sync).
 - The incremental sync that updates any Amazon inventory that you've added in the past 24 hours will still automatically run.
 - This sync is especially useful when first setting up your inventory.

Developer Settings

Debug Mode <small>[store view]</small>	<div>No ▾</div> <p>No requests will be sent to Amazon, canned responses will be used.</p>	<input checked="" type="checkbox"/> Use system value
Log API Request/Response <small>[store view]</small>	<div>No ▾</div> <p>API request and response details will be logged to amazon_mcf.log.</p>	<input checked="" type="checkbox"/> Use system value
Log Order and Inventory Processing <small>[store view]</small>	<div>No ▾</div> <p>Order and inventory update details will be logged to amazon_mcf.log.</p>	<input checked="" type="checkbox"/> Use system value
<div>Sync Amazon Inventory</div> <p>Allows all products enabled for Amazon Fulfillment to be synced via cron with Amazon Fulfillment inventory values.</p>		

When finished, hit **Save Config**.