

TERMS OF SERVICE

The following Terms of Service govern your access to FalixNodes' website aswell all other services that are offered by FalixNodes ("FalixNodes", "We" or "Us").

- 1. ACCOUNT INFORMATION

We are never willing to ask for your account's password, keep your account safe and do not share your account's information with anyone that you have no trust against.

We are never willing to change your account's personal details without your permission.

- 2. HOSTING

We have no responsibility for damages by the usage of our services.

We always try to provide you with the best service as possible but we can not guarantee that all the services are fully working.

We have the right to suspend your server if it seems to be using suspicious things, such as Bitcoin Miners. Aswell we have the right to suspend your server if it has a high CPU usage.

We have the right to blacklist you and/or suspend your server in case we detect abuse of our system.

You may not resell any services that are provided by FalixNodes.

- 3. PLANS & BILLING

We can change prices and plans at any time, you may be either given a small refund either get your resources upgraded in case you bought a plan.

You may not purchase any of our plans if you are under 18 years old. You may use your parents' billing information if they given you permission.

You may only refund within a day from your purchase.

Your refunded amount are only willing to go to your PayPal account.

- 4. LEGAL AGE

You may not use our services if you are under 13 years old unless given parents' approval.

- 5. FRAUDS & DISPUTES

Any dispute started by a Customer will be stopped by the usage of legal actions.

We have the right to blacklist you from our services for attempting a fraud.

- 6. TRADEMARKS & BRANDS

FalixNodes is not affiliated with Mojang AB, Minecraft and Notch Development AB. All trademarks and brands belong to their respective owners.

In order to create a Minecraft server you must agree to the Minecraft EULA (https://account.mojang.com/documents/minecraft_eula).

- 7. UNLIMITED RESCOURS

FalixNodes does offer unlimited resources with fair usage.

PRIVACY POLICY

The information we collect from you is your Discord Account Name, Discord Profile Picture, Discord servers you are in, your email address, your IP address and some of your actions within our website. Your information may be collected depending on your actions on our website, panel and our official Discord server. Your information will be used for several purposes, such as actions within our website, changes on your services and everything related to us and our services. Your information will not be leaked to any third party person.

REFUND POLICY

We offer refunds on purchases of our digital services since they are following our regulations. You may only refund within a day from your created transaction ID, if a day has passed since your purchase then your refund request will be denied. You may get a refund for any reason. Your refunded amount of cash will be sent to your PayPal, requesting refunds on anything else but PayPal will be denied.

FAIR USAGE

FalixNodes does offer unlimited resources and they should be following our fair usage.

But we have the rights to terminate service for theses/including reasons:

- Uploading high size files (example: 5 GB ZIP file) (WEBSITE HOSTING)
- Abusing our unlimited resources as storage for high files. (WEBSITE HOSTING)
- Abusing our Processor or Memory usage. (WEBSITE HOSTING, DISCORD BOT HOSTING, MINECRAFT JAVA EDITION HOSTING AND MINECRAFT BEDROCK EDITION HOSTING)