

Terms & Conditions:

Note

If you continue to use this application, you are agreeing to comply with and be bound by the following terms and conditions of use. Please read these terms and conditions carefully. These terms and conditions may be revised at any time without notice. You are bound by any such revisions. Please visit this page periodically to review the then current terms and conditions to which you are bound.

Assicurazioni Generali S.p.A. ("Generali") is the owner of this application whose principal office is located at 5/F, Generali Tower, 8 Queen's Road East, Hong Kong.

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These terms and conditions shall be governed by the laws of the Hong Kong Special Administration Region. Any dispute shall be subject to the non-exclusive jurisdiction of the courts of Hong Kong.

Security Information

Data transmission in our application adopts Secure Socket Layer (SSL) encryption technology - a well-proven industry standard for encryption to ensure both confidentiality and integrity during data transmission over the Internet.

You are required to use the policy number, member number and your designated password to authenticate your identity every time you login our mobile app E-Services. Your E-Services password will be revoked upon 3 unsuccessful login attempts.

To further enhance information security, please take the following recommendations:

- Remember the password and do not disclose it to anyone
- Do not use easy-to-guess characters as your password
- Change your password on regular basis
- Log out the system when not using it
- Install proper anti-virus software and anti-spyware software in your mobile device, and update them on regular basis

