

APPSFREEDOM, INC.

BILLING POLICIES

The terms of these Billing Policies are governed by and subject to the terms and conditions of the Master Subscription Agreement (the “Agreement”). In the event of a conflict between the terms of these Billing Policies and the Agreement, the Agreement will govern. Unless otherwise defined in these Billing Policies, capitalized terms have the meaning ascribed to them in the Agreement.

1. General Billing Policies. appsFreedom’s general billing policies are as follows:

- a) Fees are billed on a prepaid basis.
- b) Fees are valid for the then-current term. appsFreedom may revise its Fees at any time and such revision will be effective for the following Term.
- c) Subscription and usage fees are payable in United States dollars.
- d) Monthly Fees must be paid by credit/debit card and payment must be received prior to product activation. Subscription and usage fees for a Term of longer than one month may be paid debit/credit card, or, if approved by appsFreedom in advance and paid pursuant to terms detailed in the Order, by check, ACH, or wire.
- e) Subscription and usage fees are nonrefundable.
- f) Business Users cannot be decreased during a Term. Pro-rata increases Fees resulting from increases in Business Users will be invoiced in the next monthly invoice for monthly subscription Customers and in an invoice generated quarterly for all other Customers.
- g) For Customers paying by credit/debit charge, Customers are required to keep a current and valid credit/debit card information on file to charge for Fees.

h) For Customers paying by credit/debit card, Fees are billed automatically and charged to the credit/debit card on file on the Customer's specific billing cycle date. The specific billing cycle date typically begins on the day of the month that the subscription was initially purchased.

i) For Customers paying by check, Fees must be paid from a bank account located in the United States.

j) Customer is responsible for any Taxes (as defined in the Agreement), and Customer will pay all Fees without any reduction for Taxes. In the event appsFreedom is obligated to collect or pay Taxes, the Taxes will be invoiced to Customer unless Customer provides appsFreedom with a valid tax exemption certificate authorized by an appropriate taxing authority.

k) Customers are responsible for maintaining current billing information.

l) appsFreedom may charge a \$100.00 fee for each individual credit/debit card chargeback submitted by Customer.

m) appsFreedom may Suspend or Terminate Customer access to products when payments are delinquent. appsFreedom will make commercially reasonable attempts to contact Customer prior to such Suspension or Termination for non-payment.

n) appsFreedom may assess interest on any delinquent amounts at a rate equal to the lesser of: (1) one and one-half percent (1.5%) per month; or, (2) the maximum interest rate allowed by applicable law. In addition, appsFreedom may assess late fees of \$50.00 per month when payments are delinquent. appsFreedom will make commercially reasonable attempts to contact Customer prior to assessing interest or late fees.

o) Amounts delinquent more than 60 days may be submitted to a third-party collection service. Customer is responsible for all costs incurred by appsFreedom

for collection of delinquent amounts. appsFreedom may also assess a fee of \$100.00 in the event any amounts are submitted to a third-party collection service.

p) Automatic renewal provisions are detailed in the Agreement. Automatic renewal may be cancelled pursuant to Termination provisions detailed in the Agreement.

q) Cancellation does not dismiss any outstanding Fees and charges. Outstanding Fees and charges are considered delinquent amounts and are subject to all relevant policies regarding such amounts.

2. Billing Disputes (applicable only to payments by credit/debit card)

Each current or former Customer agrees to provide appsFreedom 30 days to attempt to settle any billing dispute before Customer initiates any chargeback process with a third-party credit/debit card company or bank. Upon receipt of a notice of initiation of a chargeback process by Customer, appsFreedom will Suspend all access to its products and services for that Customer until all outstanding billing disputes are resolved. In the event appsFreedom receives notice of a chargeback process initiated by Customer from a third-party credit/debit card company or bank before providing appsFreedom an opportunity to resolve the issue prompting the initiation of the chargeback process, appsFreedom has the right to collect any Fees for rendered services associated with the dispute related to the initiation of the chargeback process. Regardless of the outcome of the billing dispute with the third-party credit/debit card company or bank, appsFreedom retains the right to collect any Fees and associated charges. appsFreedom retains the right to submit any disputed fees and related charges to a third-party collection agency.