Mukesh Kumar

FRONT END WEB DEVELOPER

Personal Profile

Bangalore,
India
7019565874
mukesh0221998@gmail.com

Skills

Communication Skills

Ability to Work Under Pressure

Programming

Critical thinking and problem solving

Debugging

Ability to Multitask

Hobbies

- **Coding and Personal Projects**
- **Learning New Programming Languages**
- **Physical Activities**

Languages

Hindi

English

Kannada

Professional Summary

Highly skilled and motivated web developer with expertise in front-end and back-end technologies. Proficient in HTML, CSS, Bootstrap, JavaScript, React, Python, and Django. Certified in Responsive Web Design from FreeCodeCamp. Committed to delivering high-quality code and providing an exceptional user experience. Seeking a challenging position to leverage my technical proficiency and creativity in building innovative web solutions.

Employment History

Operations executive, Concentrix, Bangalore

06/2019 - 09/2020

- Solved customer queries related to internet, phone, and television via phone.
- Demonstrated strong problem-solving skills and attention to detail.
- Developed a comprehensive knowledge base of product information, enabling quicker issue resolution and reducing escalations.
- Demonstrated strong multitasking abilities by managing multiple systems and applications simultaneously to provide seamless support to customers.

Senior customer support executive, Telligent, Bangalore

03/2021 - 09/2022

- Resolved complex technical issues related to security devices promptly and efficiently, resulting in a 25% reduction in average resolution time.
- Demonstrated in-depth knowledge of the security devices management app, guiding customers step-by-step on its functionalities.
- Proactively promoted self-help resources and DIY tutorials, empowering customers to resolve common issues independently.

Education

Bachelor of Computer Application, CMRIMS, Bangalore

05/2016 - 05/2019

Courses

Python Full Stack , Achiever's IT

09/2022

Teaching and Mentoring Experience:

Achiever's IT, Bangalore

07/2023

- Provide after-class teaching and mentoring support to fellow batchmates, helping them grasp complex concepts and clarify doubts.
- Develop personalized problem sets and exercises based on the course topics to reinforce understanding and encourage active learning.
- Facilitate group study sessions, fostering a collaborative learning environment and promoting knowledge-sharing among peers.
- Receive positive feedback from peers for patience, clear explanations, and ability to simplify challenging material.

Projects

Color Shades Generator (Web Application)

07/2023

- Created a project to generate color shades when given the name of the color as input or selected from the color input.
- Implemented a random button to generate a random color.
- Technologies used: React JS, CSS

Real Estate Website (Python Django Web Application)

- Developed a real estate project using Python and Django.
- Realtors can post properties, and users can contact them based on the selected property.
- Implemented user authentication, requiring registration and login to contact realtors.
- Technologies used: Python, Django, HTML, CSS, Bootstrap.