ALOK SHRIVASTAV

Performance and Result driven IT professional with prestigious experience and chronicled success of over a decade in spearheading multi-functional roles encompassing **Software Testing and Project Management**; targeting to express potential across techno-managerial roles with an esteemed organization

CONTACT

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CORE COMPETENCIES

- Software Testing Lifecycle
- Bug Life Cycle & Defect Management
- Agile & Waterfall Methodologies
- Strategic Planning and Execution
- Prepare and Review Testing Artifacts
- Scrum Ceremonies / Sprint Planning
- Testing Procedures / Technical Specifications
- Client & Stakeholder Management
- Team Building & Leadership / Cross-functional Coordination
- Strategic Planning and Execution
- Performance Evaluation & Monitoring
- Training & Knowledge Sharing
- Strategic Planning and Execution
- Create and Review Test Scripts, Test Cases and Test Scenarios

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TECHNICAL SKILLS

- Function Testing
- Regression Testing
- UAT Testing
- Usability Testing
- Browser Compatibility Testing
- Web based Testing
- Mobile Testing (Android & iOS)
- Test Plan and Test Strategy
- Test Case writing

TOOLS

- Microsoft Office (Excel, Word & PowerPoint)
- HP ALM
- JIRA
- MySQL
- Cypress
- GitHub
- VS Code

PROFILE SUMMARY

- Software **Testing professional** with expertise in overcoming complex business challenges and making high stake decisions using experience-backed judgment & work ethics by successfully leading the end-to-end execution of diverse projects in the field of comprehensive testing methodologies, encompassing **manual testing and regression testing**
- **Software Testing Lifecycle & Bug Lifecycle Specialist** with excellence in gathering and understanding requirements of stakeholders (at strategic and tactical levels), followed by translation into functional specifications as well as provisioning of suitable solutions
- **Highly skilled** in Functional Testing, Sanity Testing, Smoke Testing, Regression Testing, Browser Compatibility Testing, Mobile Testing (iOS & Android) and User Acceptance Testing
- **Rich exposure** in building Test Plans, Requirements Traceability Matrix, identifying Test Scenarios, Creating Test Cases and analyzing Test results, Execution and review documents, sending suggestions over defects, preparing Daily Status Report & Weekly Status Metrics
- **Focused and performance driven** for smooth completion of the projects with competent **cross-functional skills and ensuring on time deliverables** within pre-set parameters; rolled out Agile & Waterfall Practices in team
- Pivotal in **sprint planning to understand and prioritize the scrum product backlog** items with the Scrum product owner and define the details to team of the committed items going to be implemented
- Analytical, dedicated, Performance & Result oriented and v**ersatile leader enthusiastically meeting deadlines with innate skills** in building high performing multi-cultural teams of 10 different projects with the entailing nearly 5 members in each project that excel in delivering business value with high morale & low attrition; leading, training & monitoring performance of the team members for maintaining excellence in operations
- **Strategically focused** and implement with recognized proficiency in spearheading business to accomplish corporate plans and goals
- **Honored with 'On the spot' award, 'Star Performer'** awards 3 times and 'Topazz' award for continual excellence in service delivery from Tata Consultancy Services

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WORK EXPERIENCE

Technical Consultant   Client: Product Based Company

Fortrea Clinical Trials   Sep, 2020 till Present

- Managing the UAT Testing (STLC) and lead team to ensure the timely completion of the project w.r.t. the project timelines
- Requirements Analysis, Prepare UAT planner, Assign the efforts to UAT teams, get the TS completed and review, get the execution completed within the stipulated timelines.
- Prepare Testing and Reporting documents like Test Plan, TSR (Test Summary Report), CCS (Change Control Summary), Agile Dashboard in JIRA, UAT Team Planner, Defect forms & Logs, RTM and so on.
- Prepare and review the testing artifacts in order to meet the standard documentation process of SLC (Software Life Cycle)
- Monitor the work done by UAT testers across the globe and adhere to the project deliverables.
- Adhere to the project standards and ensure the team is following the same
- Following the Agile methodology, provide quality inputs in Project Planning Meeting, Sprint Planning Meeting, Sprint Review Meeting, Scrum Meeting, Retrospective Meeting and Other related meetings
- Managing defects & Testing activities through JIRA or ALM, Create dashboards for execution and defect to track & export the reports

Master of Business Administration

SRIMCA, UTU Bardoli

2011-2013

Finance Specialization

Bachelor of Business Administration

S.V. Patel College, VNSGU

2008-2011

Finance Specialization

LANGUAGES

English

Hindi

Gujarati

Senior Software Engineer

Client: Citi Bank

Hexaware Technologies Limited   Sep, 2018 to Sep, 2020

- Prepare BSM, TCM, Test Scripts and Test Scenarios from Functional Requirement Document, review same documents created by peer's
- Work closely with business analysts to understand business requirements
- Log and track defects in Quality Centre and/or JIRA, Managing the Defect through Defect Life Cycle (DLC)
- Testing into the Agile methodology, attending and providing quality inputs in Sprint Planning, Scrum Meeting and Retrospective meeting, Managing the testing team, Efforts and resource Estimation
- Prepare Project related documents like, Daily Status Report, Execution Report, Defect Tracker, Leave Tracker and Monthly desks to share with Management team, Provide & Update risk and mitigation on timely basis
- Work in Payments and initiating payments & validating the same and also to connect with various back ends team to get the status of payment.
- Creation of users & assigning entitlements (services) with respect to requirement in User Administration Portal of Citi Bank Client as per the requests received

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Senior Process Associate

Client: Citi Bank

Tata Consultancy Services (TCS) Ltd   Dec, 2013 to Sep, 2018

- Prepare and provide walkthrough of BSM, TCM, and Test Scripts from FRD and BRD, Ensure timely review and meeting the given deadlines
- End-to-End functional testing of the corporate banking portal for Citi Bank Client
- Provide Estimation for all the CRs tagged to me, which includes the estimation of entire process from Requirement analysis, Test plan doc preparation, BSM creation, Test Case writing, Test Case execution, defect logging, defect retest and UAT Signoff.
- Review and guide peers in testing and understanding functionality
- Prepare and update reports, including run chart reports, defect logs, and operation readiness documents
- Escalate project-related issues to the project management team
- Execute end-to-end execution of payments flow
- Collaborate with BA, Dev and VMS teams for CR updates, deployment status, UAT handover, and defect fixes
- Execute Test Cases and log Defects in Quality Centre or JIRA, Retest the defects and track it to closure
- Prepare daily defect logs, provided updates to project managers and clients; maintained trackers, including attendance tracker, leave tracker, execution report, and monthly decks
- Ensure proper documentation and maintenance of testing artifacts