

Beau Roundy

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Education

B.S. Information Systems - Business Intelligence

Utah Valley University — Orem, UT

Attended 2018 - Current

- GPA 3.61.
- Expected to graduate Fall 2022.
- Certificate of Proficiency in Database Administration and Warehousing.
- Certificate of Proficiency in Data Analytics.
- Certificate of Proficiency in Information Systems & Technology.

Utah State University Eastern — Price, UT

Attended 2016 - 2017

- Courses: Intro to Engineering Design and Intro to Engineering Lab (built a robot with a team of students).

Skills

- **Information Systems & Technology** – Systems analysis and security, multiple Relational Database Management Systems, NoSQL (MongoDB), Web Stack Systems (XAMPP), Software Version Control (GitHub), data communication systems (TCP/IP and OSI models), operating systems (Windows, Linux, Raspbian, and some Mac). Data Warehousing, Star-Schema, Extract Transform Load (ETL) and Data Solutions. Data visualization in Tableau, excel, and R.
- **Data Analysis & Solutions** – Experience with data mining techniques using CRISP-DM (Cross-industry Standard Process for Data Mining) for data mining and machine learning. RapidMiner, Orange, Excel, R, and Python.
- **Programming** – Experience utilizing Python, R, SQL (Relational Database and Data Warehouse Solutions), PHP (server-side and Model, View, Controller structure), C# (ASP.NET Core Framework and Entity Framework), HTML & CSS, JavaScript (client-side), Terminal commands, and OpenSSL.
- **Problem Solver** – Passion for utilizing computers and business intelligence to deliver the best solutions.
- **Project Management** – Familiar with Software Development Lifecycle, Gant Charts, Agile Methodology.
- **Diligence** – Responsible to get work done timely and with quality.
- **Leadership** – Lead by example, professionalism, friendly natured and always willing to help people.
- **Team Builder & Collaborator** – Promote a welcome atmosphere that encourages conscientiousness and sense of purpose.
- **Quick Learner** – Constantly seek information to understand and improve work techniques to go forward.
- **Communication** – Ask questions and listen to ensure effective conversations in the workplace.

Experience

Team Lead Supervisor – TLS

April 2018 - December 2018

Caption Call - Orem, UT

- Reported a spreadsheet weekly (via Excel) with documentation of work completed with 20+ employees.
- Ensured new employees were up to speed on processes like scheduling, pay, and communication.
- Guided employees through improvement procedures like infractions and personalized strategies.
- Managed time between working with customers and completing Team Lead Supervisor duties.
- Conducted meetings for performance evaluation, trainee progression, and retrospectives.
- Used software like Call Relay Administrator and ECHO to test and evaluate Captioning Agents.

Mentor Assistant and Caption Agent – MA and CA

June 2017- April 2018

Caption Call - Price, UT

- Directed applicants through Captioncall's testing program for hiring.
- Coached trainees through problem areas in dictation such as verbatim, enunciation, speed, and endurance.
- Provided captions for the hard of hearing.