

BEAU HUNTER

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<https://www.linkedin.com/in/beau-hunter-592bab170/>

<https://github.com/BeauSef>

<https://beausef.github.io/Bootstrap-Portfolio/>

Summary

- 9+ years of customer service in many types of fields which include experience in law enforcement, retail, and department supervisor. Learning many programming languages, frameworks, and HTML.

SKILLS

- HTML5, CSS3, JavaScript, jQuery, Node.js, Express.js, React.js, Bookshelf.js, PHP, Database Theory, MySQL, Command line, and Git.
- Cashiering, Customer Service, POS Systems

EDUCATION

OCTOBER 2018 APRIL 2019

FULL-STACK DEVELOPING BOOT CAMP, UNIVERSITY OF UTAH

- An intensive 24-week long boot camp dedicated to designing and building web applications.
- Skills learned HTML5, CSS3, JavaScript, jQuery, Node.js, Express.js, React.js, Bookshelf.js, PHP, Database Theory, MySQL, Command line, and Git.

EXPERIENCE

JANUARY 2015 – PRESENT

DEPUTY PUBLIC SAFETY BUREAU, SALT LAKE COUNTY SHERIFF'S OFFICE

- Monitor cameras, review footage of incidents, and upload to files. Monitor the public in the courtrooms and in the area to ensure they do not have contraband, weapons, through the screening process with the magnetometer and x-ray machine.
- Help with the hiring process which included interviews of eligible candidates, interviewing neighbors about candidate, checking criminal and credit score rating, and make sure the candidate is qualified for a position with the Sheriff's Office.
- Interactions with the public with both positive and negative situations; responding to emergency situations, report writing, perform protection for county council, elected officials, judges, and other employees. Maintain security and order in the courtroom, direct court operations, test courtroom alarm system to ensure functionality

JUNE 2017 – NOVEMBER 2018 FIRST TIME MAY 2012 – MAY 2015

CUSTOMER SERVICE ASSOCIATE, BIG LOTS

- Provide excellence in service to customers by providing information about our products and services, and resolve any troubles or inquiries that they might have.
- Cashiering with many forms of payment, product returns, and answer phones to make sure customers are satisfied.
- Assist store manager to read planograms to set up displays, and make sure store inventory is stocked to help boost sells.

OCTOBER 2011 – JULY 2016

DEPARTMENT SUPERVISOR, THE HOME DEPOT

- Grew my department sales from 5.5 million to 7.0 million in just one year.
- Built relations with vendors and learn about their product and then further train associates and try and grow profit with different products the vendor was selling.
- Facilitate disciplinary action for employees and figuring out if it was a training issue and provide feedback to help them. Administer performance reviews to make sure employees meet company goals but also providing coaching to help all team member excel.
- Resolve concerns with unsatisfied customers to make sure all their needs were met by the best intentions possible.
- Provide ongoing support and guidance to team such as workforce planning, conflict resolution, and problem solving.

JUNE 2010 – APRIL 2012

CUSTOMER SERVICE ASSOCIATE, JCPENNEY

APRIL 2008 – JUNE 2010

CUSTODIAN, FOOTHILLS ELEMENTARY