

Rebecca Waterson | Front End Developer

Location: UK

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GitHub: <https://github.com/Becki82>

Portfolio: <https://rebeccawportfolio.netlify.app>

I am a driven and enthusiastic person making the switch from the Civil Service to front end development. Having over 20 years of customer service and senior administrative based experience has given me a wealth of transferable skills. A keen problem solver with excellent attention to detail. I have taught myself HTML, CSS, Javascript and React through online courses and projects. I have also shadowed a Senior React Developer to gain a better understanding of the realities of the role. This has enhanced my understanding of working with GitHub, Sprint, Storybook. We also discussed how the use of webcomponents as fragments can be used for a more agnostic approach to building applications, rather than framework specific, which was interesting as I have been focused on React thus far. I'm currently building my own projects to further enhance my skills and contributing to open-source projects.

Please see my portfolio for examples of current projects highlighting skills.

Courses:

- *Zero To Mastery : The Complete Web Developer in 2021*
- *React – The complete guide*

Core skills

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- | | |
|---|---|
| • Problem Solving | • Ability to work well in a team or self-directed |
| • Excellent communication skills with both internal and external stakeholders | • React |
| • Adaptable and proactive | • HTML |
| • Keen attention to detail | • CSS |

Career summary

July 2021 – Present Student Loans Company - Disabled Students Allowance Officer

I determine customer eligibility and entitlement to DSAs in accordance with the relevant regulations and guidance, whilst providing customer services to students and various 3rd parties.

October 2019 – July 2021 HC-One - On boarding Administrator

October 2018 – August 2019 DVSA - Administrative Officer

September 2017 – June 2018 Citizens Advice Bureau - Consumer Advisor

October 2008 – February 2017 Child Support Agency (DWP) - Administrative Officer

Full work history available on request.

Education and qualifications

BA(Hons) Open Degree (English Literature and Language with Ancient Greek)

English First Certificate in TEFL (Completed September 2006, included 6 hours teaching and 120 hours of theory)

References available on request