

Task SLA Percentage Reached

75 - 100%



How can we help you?

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
Fairlands Maintenance											
FNBFW:20033	Assigned	Electrician	Non Critical	Electrical equipment	as per our supplier ther is no more parts available for the mentioned dishwasher	Fairland FNB	2024/07/02 9:03:00 AM	Ongoing	2024/07/24 9:03:00 AM	78	100%
FNBFW:20755	Assigned	Electrician	Planned	Solar PV Service (PPM)		Fairland FNB	2024/08/31 11:59:00 PM	Ongoing	2024/09/19 11:00:00 AM	18	93%
FNBFW:20770	Assigned	Electrician	Non Critical	Electrical equipment		Fairland FNB	2024/08/01 12:55:00 PM	Ongoing	2024/08/23 12:55:00 PM	48	100%
FNBFW:21288	Assigned	Plumber	Non Critical	General assistance needed		Fairland FNB	2024/08/21 4:05:00 PM	Ongoing	2024/09/12 4:05:00 PM	28	100%
FNBFW:21504	Assigned	Electrician	Routine	Fire pump test		Fairland FNB	2024/09/06 11:59:00 PM	Ongoing	2024/09/16 11:00:00 AM	12	100%
FNBFW:21580	Assigned	Aircon Technician	Critical	Aircon not working		Fairland FNB	2024/09/05 1:47:00 PM	Ongoing	2024/09/17 1:47:00 PM	13	100%
FNBFW:21651	Assigned	Aircon Technician	Planned	Server Room - Weekly Inspections	Sourcing quotation	Fairland FNB	2024/09/10 10:39:00 AM	Ongoing	2024/09/17 1:39:00 PM	8	100%
FNBFW:20000	History - Complete	Maintenance	Critical	Repair door handle		Fairlands Wesbank	2024/07/01 6:58:00 AM	2024-07-04 14:31:40	2024/07/10 5:00:00 PM	3	35%
FNBFW:20005	History - Complete	Electrician	Routine	Diesel readings		Fairland FNB	2024/07/31 11:59:00 PM	2024-07-17 08:48:41	2024/08/20 11:00:00 AM	-14	0%

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FNBFW:20011	History - Completed	Aircon Technician	Critical	Aircon temperature too hot	Floor heaters were turned on, We have High temperatures to accommodate ground floor as it has heating problem. We will monitor.	Fairlands Wesbank	2024/07/01 9:54:00 AM	2024-07-05 07:24:53	2024/07/11 9:54:00 AM	4	38%
FNBFW:20441	Assigned	Maintenance	Routine	Painting required		Fairland FNB	2024/07/18 11:58:00 AM	Ongoing	2024/08/26 8:58:00 AM	62	100%
FNBFW:20909	Assigned	Maintenance	Routine	Painting required		Fairland FNB	2024/08/08 6:42:00 AM	Ongoing	2024/09/13 2:00:00 PM	41	100%
FNBFW:20913	Assigned	Maintenance	Routine	Repair/patch wall paper		Fairland FNB	2024/08/08 6:44:00 AM	Ongoing	2024/09/13 2:00:00 PM	41	100%
FNBFW:20953	Assigned	Maintenance	Non Critical	Ceiling board to adjusted		Fairland FNB	2024/08/12 2:18:00 PM	Ongoing	2024/09/03 2:18:00 PM	37	100%
FNBFW:20014	History - Completed	Maintenance	Critical	Furniture to be removed		Fairlands Wesbank	2024/07/01 11:26:00 AM	2024-07-02 12:46:16	2024/07/11 11:26:00 AM	1	10%
FNBFW:20020	History - Completed	Aircon Technician	Critical	Fridge light bulbs to be replaced	Light bulb fixed.	Fairland FNB	2024/07/01 2:40:00 PM	2024-07-03 13:11:01	2024/07/11 2:40:00 PM	2	19%
FNBFW:20034	History - Completed	Maintenance	Non Critical	Repair door	to be done by contractors	Fairlands Wesbank	2024/07/02 9:06:00 AM	2024-07-04 14:32:00	2024/07/24 9:06:00 AM	2	10%
FNBFW:20047	History - Completed	Maintenance	Non Critical	Repair door	to be done by contractors	Fairlands Wesbank	2024/07/02 10:20:00 AM	2024-07-04 14:36:00	2024/07/24 10:20:00 AM	2	9%
FNBFW:20053	History - Completed	Maintenance	Critical	Repair door handle	to be done by contractors	Fairlands Wesbank	2024/07/02 10:48:00 AM	2024-07-04 14:37:00	2024/07/12 10:48:00 AM	2	21%
FNBFW:20079	History - Completed	Electrician	Very Critical	Plugs and switches	power restored at HD640 ground floor	Fairlands Wesbank	2024/07/03 8:39:00 AM	2024-07-03 15:30:06	2024/08/08 2:39:00 PM	0	0%
FNBFW:20772	Assigned	Electrician	Non Critical	Electrical equipment		Fairland FNB	2024/08/01 1:03:00 PM	Ongoing	2024/08/23 1:03:00 PM	48	100%
FNBFW:21003	Assigned	Electrician	Non Critical	Oven to be fixed		Fairland FNB	2024/08/14 7:10:00 AM	Ongoing	2024/09/04 5:00:00 PM	35	100%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21411	Assigned	Electrician	Critical	Lights not working		Fairland FNB	2024/08/29 8:23:00 AM	Ongoing	2024/09/10 8:23:00 AM	20	100%
FNBFW:20002	History - Complete	Aircon Technician	Critical	Aircon temperature too cold	Units are fully operational. Aircon adjusted accordingly	Fairland FNB	2024/07/01 7:10:00 AM	2024-07-03 09:03:58	2024/07/10 5:00:00 PM	2	22%
FNBFW:20007	History - Complete	Indoor Plants	Routine	Plant to be serviced	DONE	Fairland FNB	2024/07/31 11:59:00 PM	2024-07-04 09:21:34	2024/09/06 2:00:00 PM	-27	0%
FNBFW:20007	History - Complete	Indoor Plants	Routine	Plant to be serviced	DONE	Fairland FNB	2024/07/31 11:59:00 PM	2024-07-04 09:21:34	2024/09/06 2:00:00 PM	-27	0%
FNBFW:20042	History - Cancelled	Electrician	Very Critical	Power point faulty		Fairlands Wesbank	2024/07/02 10:04:00 AM	2024-07-02 10:06:21	2024/08/07 4:04:00 PM	0	0%
FNBFW:20050	History - Complete	Maintenance	Critical	Repair door handle	to be done by contractors	Fairlands Wesbank	2024/07/02 10:49:00 AM	2024-07-04 14:36:40	2024/07/12 10:49:00 AM	2	21%
FNBFW:20058	History - Cancelled	Aircon Technician	Critical	Aircon temperature too cold		Fairlands Wesbank	2024/07/02 12:24:00 PM	2024-07-02 12:26:14	2024/07/12 12:24:00 PM	0	0%
FNBFW:20061	History - Complete	Aircon Technician	Critical	Aircon temperature too hot	Meeting room checked and Chiller was turned on and Aircon adjusted	Fairlands Wesbank	2024/07/02 12:56:00 PM	2024-07-03 13:16:42	2024/07/12 12:56:00 PM	1	10%
FNBFW:20006	Assigned	Electrician	Planned	Solar PV Service (PPM)		Fairland FNB	2024/07/31 11:59:00 PM	Ongoing	2024/08/20 11:00:00 AM	49	100%
FNBFW:20413	Assigned	Electrician	Non Critical	Electrical installation		Fairland FNB	2024/07/17 11:00:00 AM	Ongoing	2024/08/08 11:00:00 AM	63	100%
FNBFW:20754	Assigned	Electrician	Routine	Diesel readings		Fairland FNB	2024/08/31 11:59:00 PM	Ongoing	2024/09/19 11:00:00 AM	18	93%
FNBFW:20911	Assigned	Maintenance	Non Critical	Replace wall tiles		Fairland FNB	2024/08/08 6:43:00 AM	Ongoing	2024/08/29 5:00:00 PM	41	100%
FNBFW:20012	History - Complete	Electrician	Critical	No power at plugs	Good day Power restored at HD629 Thank you	Fairlands Wesbank	2024/07/01 10:40:00 AM	2024-07-01 15:36:02	2024/07/11 10:40:00 AM	0	2%

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FNBFW:20026	History - Complete	Maintenance	Non Critical	General assistance needed		Fairlands Wesbank	2024/07/01 9:47:00 PM	2024-07-02 12:45:08	2024/07/23 5:00:00 PM	1	2%
FNBFW:20036	History - Complete	Maintenance	Routine	Repair steel work	to be done by contractors	Fairlands Wesbank	2024/07/02 9:11:00 AM	2024-07-04 14:34:00	2024/08/07 3:11:00 PM	2	6%
FNBFW:20040	History - Complete	Maintenance	Critical	Repair door handle		Fairlands Wesbank	2024/07/02 9:32:00 AM	2024-07-04 14:33:00	2024/07/12 9:32:00 AM	2	22%
FNBFW:20045	History - Complete	Maintenance	Very Critical	Locker to be unlocked		Fairlands Wesbank	2024/07/02 10:26:00 AM	2024-07-02 12:44:20	2024/08/07 4:26:00 PM	0	0%
FNBFW:20051	History - Complete	Maintenance	Critical	Repair door handle	to be done by contractors	Fairlands Wesbank	2024/07/02 10:48:00 AM	2024-07-04 14:37:00	2024/07/12 10:48:00 AM	2	21%
FNBFW:20771	Assigned	Electrician	Non Critical	Electrical equipment	no response from vulcan ticket 7640092	Fairland FNB	2024/08/01 1:00:00 PM	Ongoing	2024/08/23 1:00:00 PM	48	100%
FNBFW:20927	Assigned	Maintenance	Non Critical	Repair blinds	SNOW tickets is logged	Fairland FNB	2024/08/08 2:47:00 PM	Ongoing	2024/08/30 2:47:00 PM	41	100%
FNBFW:21071	Assigned	Maintenance	Routine	Painting required	Good day Please note that quote is loaded pending for Ntaote approval	Fairland FNB	2024/08/16 8:44:00 AM	Ongoing	2024/09/23 2:44:00 PM	33	86%
FNBFW:21230	Assigned	Maintenance	Routine	Painting required	to be done over the weekend	Fairland FNB	2024/08/19 9:12:00 AM	Ongoing	2024/09/24 3:12:00 PM	30	82%
FNBFW:19932	History - Complete	Plumber	Routine	Monthly Fat trap cleaning (PPM)		Fairland FNB	2024/07/27 11:59:00 PM	2024-06-28 08:35:59	2024/08/15 11:00:00 AM	-29	0%
FNBFW:20001	History - Complete	Maintenance	Non Critical	Repair office furniture	good day waiting for spars	Fairlands Wesbank	2024/07/01 7:01:00 AM	2024-07-03 15:44:00	2024/07/22 5:00:00 PM	2	11%
FNBFW:20003	History - Complete	Stores Issues	Routine	Consumables		Fairland FNB	2024/07/01 7:49:00 AM	2024-07-01 12:04:00	2024/08/06 2:00:00 PM	0	0%
FNBFW:20028	History - Complete	Maintenance	Routine	Painting required	to be done by contractors	Fairlands Wesbank	2024/07/02 8:10:00 AM	2024-07-15 11:38:00	2024/08/07 2:10:00 PM	13	36%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20041	History - Complete	Electrician	Very Critical	Power point faulty	plugs repaired, loose connection also reconnected.	Fairlands Wesbank	2024/07/02 10:04:00 AM	2024-07-02 15:22:04	2024/08/07 4:04:00 PM	0	0%
FNBFW:20057	History - Complete	Aircon Technician	Critical	Aircon temperature too cold	Aircon is running/ supplying 27 degrees, cold from the ground comes from B1 through expansion joint. Expansion joints are being sealed currently. We will monitor the area.	Fairlands Wesbank	2024/07/02 12:24:00 PM	2024-07-04 07:10:47	2024/07/12 12:24:00 PM	2	17%
FNBFW:20067	History - Complete	Plumber	Very Critical	Pipe leaking		Fairlands Wesbank	2024/07/02 3:10:00 PM	2024-07-23 13:17:42	2024/08/08 12:10:00 PM	21	56%
FNBFW:20090	History - Complete	Maintenance	Routine	Repair tiles		Fairland FNB	2024/07/03 11:35:00 AM	2024-07-04 14:39:53	2024/08/09 8:35:00 AM	1	3%
FNBFW:20090	History - Complete	Maintenance	Routine	Repair tiles		Fairland FNB	2024/07/03 11:35:00 AM	2024-07-04 14:39:53	2024/08/09 8:35:00 AM	1	3%
FNBFW:20105	History - Complete	Aircon Technician	Routine	Aircon inspections		Fairland FNB	2024/07/04 9:10:00 AM	2024-07-04 09:27:45	2024/08/09 3:10:00 PM	0	0%
FNBFW:20105	History - Complete	Aircon Technician	Routine	Aircon inspections		Fairland FNB	2024/07/04 9:10:00 AM	2024-07-04 09:27:45	2024/08/09 3:10:00 PM	0	0%

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FNBFW:20124	History - Complete	Aircon Technician	Critical	Aircon temperature too cold	Client was attended to. Our Aircons are set at higher temperatures to accommodate Ground floor as it experience unbearable cold. We switched off floor heaters of Second floor to reduce warm air/ heating.	Fairlands Wesbank	2024/07/04 12:10:00 PM	2024-07-05 07:19:05	2024/07/16 12:10:00 PM	1	6%
FNBFW:20142	History - Complete	Plumber	Very Critical	Pipe leaking		Fairland FNB	2024/07/05 10:27:00 AM	2024-07-11 12:46:45	2024/08/12 4:27:00 PM	6	15%
FNBFW:19999	Assigned	Electrician	Routine	Fire pump test		Fairland FNB	2024/07/05 11:59:00 PM	Ongoing	2024/07/15 11:00:00 AM	75	100%
FNBFW:20127	Active	Supervisor	Non Critical	Electrical equipment	security must organize a bakkie and a driver from stores the sky jack is ready for collection	Fairland FNB	2024/07/04 2:07:00 PM	Ongoing	2024/07/26 2:07:00 PM	76	100%
FNBFW:20362	Assigned	Maintenance	Routine	Repair/patch wall paper		Fairland FNB	2024/07/15 10:56:00 AM	Ongoing	2024/08/20 4:56:00 PM	65	100%
FNBFW:20401	Assigned	Plumber	Critical	Water leaking		Fairland FNB	2024/07/16 3:30:00 PM	Ongoing	2024/07/26 3:30:00 PM	64	100%
FNBFW:20895	Assigned	Electrician	Non Critical	Electrical equipment	two quotes obtained to replace the dishwasher as no parts are available for the Teicos machine	Fairland FNB	2024/08/07 2:23:00 PM	Ongoing	2024/08/29 2:23:00 PM	42	100%
FNBFW:21065	Complete	Electrician	Planned	Battery room Weekly inspection		Fairland FNB	2024/08/16 8:38:00 AM	2024-08-23 12:15:10	2024/08/23 11:38:00 AM	7	100%

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FNBFW:21630	Assigned	Aircon Technician	Critical	Ice-machine to be fixed	Ice machine sensors cleaned. Found that it runs for a while and trips again. Sourcing replacement parts	Fairland FNB	2024/09/09 12:19:00 PM	Ongoing	2024/09/19 12:19:00 PM	9	87%
FNBFW:20019	History - Completed	Dispatch Officer	Planned	Collect from other sites		Fairland FNB	2024/07/01 1:35:00 PM	2024-07-01 14:45:00	2024/07/08 4:35:00 PM	0	0%
FNBFW:20039	History - Cancelled	Electrician	Very Critical	No power at desk		Fairlands Wesbank	2024/07/02 9:57:00 AM	2024-07-02 09:59:02	2024/08/07 3:57:00 PM	0	0%
FNBFW:20055	History - Completed	Stores Issues	Routine	Supply items		Fairland FNB	2024/07/02 11:29:00 AM	2024-07-02 14:48:00	2024/08/08 8:29:00 AM	0	0%
FNBFW:20068	History - Completed	Electrician	Very Critical	Plugs and switches	power restored	Fairland FNB	2024/07/02 3:44:00 PM	2024-07-04 15:16:28	2024/08/08 12:44:00 PM	2	5%
FNBFW:20076	History - Completed	Electrician	Critical	Electrical repairs	All COC files checked, arranged and indexes were created.	Fairland FNB	2024/07/03 7:23:00 AM	2024-07-12 09:01:02	2024/07/12 5:00:00 PM	9	96%
FNBFW:20094	History - Completed	Electrician	Non Critical	Electrical equipment	no fault found on tilting pan	Fairland FNB	2024/07/04 8:12:00 AM	2024-07-04 08:29:08	2024/07/26 8:12:00 AM	0	0%
FNBFW:20095	History - Completed	Stores Issues	Routine	Consumables		Fairland FNB	2024/07/04 8:16:00 AM	2024-07-04 08:33:00	2024/08/09 2:16:00 PM	0	0%
FNBFW:20097	History - Completed	Electrician	Critical	Light bulb to be replaced	light rewired in led	Fairland FNB	2024/07/04 8:24:00 AM	2024-07-08 08:51:11	2024/07/16 8:24:00 AM	4	33%
FNBFW:20112	History - Completed	Dispatch Officer	Planned	Collect from other sites		Fairland FNB	2024/07/04 9:42:00 AM	2024-07-04 09:50:00	2024/07/11 12:42:00 PM	0	0%
FNBFW:20121	History - Completed	Stores Issues	Routine	Consumables		Fairland FNB	2024/07/04 11:26:00 AM	2024-07-04 12:05:00	2024/08/12 8:26:00 AM	0	0%
FNBFW:20132	History - Completed	Steiner Hygiene Serv	Critical	Hand towel machine batteries to be replace	JOB DONE	Fairlands Wesbank	2024/07/04 4:09:00 PM	2024-07-05 11:58:42	2024/07/16 4:09:00 PM	1	6%

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FNBFW:20138	History - Complete	Maintenance	Critical	Furniture to be removed		Fairlands Wesbank	2024/07/05 9:34:00 AM	2024-07-08 14:35:12	2024/07/17 9:34:00 AM	3	26%
FNBFW:20139	History - Complete	Electrician	Critical	Light bulb to be replaced		Fairland FNB	2024/07/05 10:21:00 AM	2024-07-08 08:53:32	2024/07/17 10:21:00 AM	3	24%
FNBFW:20950	Assigned	Electrician	Routine	Fire pump test		Fairland FNB	2024/08/16 11:59:00 PM	Ongoing	2024/08/26 11:00:00 AM	33	100%
FNBFW:21274	Assigned	Plumber	Critical	Tap to be fixed		Fairland FNB	2024/08/21 11:46:00 AM	Ongoing	2024/09/02 11:46:00 AM	28	100%
FNBFW:19998	History - Complete	Maintenance	Routine	General Maintenance Weekly Inspection (PPM)		Fairland FNB	2024/07/05 11:59:00 PM	2024-07-04 14:38:00	2024/07/15 11:00:00 AM	-1	0%
FNBFW:20038	History - Complete	Electrician	Very Critical	No power at desk	power restored	Fairlands Wesbank	2024/07/02 9:57:00 AM	2024-07-02 15:32:34	2024/08/07 3:57:00 PM	0	0%
FNBFW:20043	History - Complete	Maintenance	Critical	Repair door handle	to be done by contractors	Fairlands Wesbank	2024/07/02 9:32:00 AM	2024-07-04 14:34:00	2024/07/12 9:32:00 AM	2	22%
FNBFW:20064	History - Complete	Maintenance	Non Critical	Repair blinds		Fairland FNB	2024/07/02 1:21:00 PM	2024-07-03 08:37:00	2024/07/24 1:21:00 PM	1	3%
FNBFW:20065	History - Cancelled	Maintenance	Non Critical	Repair blinds		Fairland FNB	2024/07/02 1:21:00 PM	2024-07-02 13:24:18	2024/07/24 1:21:00 PM	0	0%
FNBFW:20074	History - Complete	Plumber	Critical	Water pressure to be adjusted		Fairland FNB	2024/07/02 4:41:00 PM	2024-07-23 13:18:23	2024/07/12 4:41:00 PM	21	100%
FNBFW:20102	History - Complete	Electrician	Critical	Electrical repairs	warmer fixed	Fairlands Wesbank	2024/07/04 8:58:00 AM	2024-07-04 15:15:32	2024/07/16 8:58:00 AM	0	2%
FNBFW:20108	History - Complete	Aircon Technician	Critical	Aircon temperature too cold	Aircon was adjusted	Fairlands Wesbank	2024/07/04 9:17:00 AM	2024-07-04 09:35:33	2024/07/16 9:17:00 AM	0	0%
FNBFW:20015	History - Complete	Electrician	Critical	Light bulb to be replaced	light replaced	Fairland FNB	2024/07/01 11:29:00 AM	2024-07-01 15:35:01	2024/07/11 11:29:00 AM	0	1%

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FNBFW:20016	History - Complete	Dispatch Officer	Planned	Deliver to other sites		Fairland FNB	2024/07/01 11:51:00 AM	2024-07-01 12:07:00	2024/07/08 2:51:00 PM	0	0%
FNBFW:20022	History - Complete	Aircon Technician	Critical	Aircon temperature too hot	Floor heaters were turned off to reduce the heating in the floor area. Temperatures are higher to accommodate Ground floor as it has heating problems and we use the same Aircon.	Fairlands Wesbank	2024/07/01 2:53:00 PM	2024-07-05 07:21:34	2024/07/11 2:53:00 PM	4	36%
FNBFW:20029	History - Complete	Maintenance	Routine	Painting required	to be done by contractors	Fairlands Wesbank	2024/07/02 8:12:00 AM	2024-07-15 11:37:00	2024/08/07 2:12:00 PM	13	36%
FNBFW:20052	History - Complete	Dispatch Officer	Planned	Collect from other sites		Fairland FNB	2024/07/02 10:52:00 AM	2024-07-02 14:23:00	2024/07/09 1:52:00 PM	0	2%
FNBFW:20056	History - Complete	Electrician	Very Critical	Plugs and switches		Fairland FNB	2024/07/02 12:13:00 PM	2024-07-02 15:31:55	2024/08/08 9:13:00 AM	0	0%
FNBFW:20091	History - Complete	Stores Issues	Routine	Consumables		Fairland FNB	2024/07/03 2:34:00 PM	2024-07-03 15:51:00	2024/08/09 11:34:00 AM	0	0%
FNBFW:20104	History - Complete	Aircon Technician	Routine	Aircon technician to assist contractor		Fairland FNB	2024/07/04 9:09:00 AM	2024-07-04 09:30:04	2024/08/09 3:09:00 PM	0	0%
FNBFW:20106	History - Complete	Aircon Technician	Routine	Aircon inspections	Inspection done	Fairland FNB	2024/07/04 9:15:00 AM	2024-07-04 09:31:58	2024/08/09 3:15:00 PM	0	0%
FNBFW:20150	History - Complete	Plumber	Critical	Water leaking		Fairland FNB	2024/07/05 2:06:00 PM	2024-07-23 13:19:04	2024/07/17 2:06:00 PM	18	100%
FNBFW:20163	History - Complete	Maintenance	Non Critical	Remove items		Fairlands Wesbank	2024/07/08 8:51:00 AM	2024-07-08 09:32:08	2024/07/30 8:51:00 AM	0	0%

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FNBFW:20165	History - Complete	Electrician	Critical	Light bulb to be replaced	light replaced	Fairlands Wesbank	2024/07/08 8:26:00 AM	2024-07-09 08:16:34	2024/07/18 8:26:00 AM	1	9%
FNBFW:20182	History - Complete	Aircon Technician	Critical	Aircon temperature too cold	Inspected and ensured aircon is all working. Units are all set to maximum.	Fairlands Wesbank	2024/07/08 2:01:00 PM	2024-07-10 08:19:56	2024/07/18 2:01:00 PM	2	17%
FNBFW:20202	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/07/09 11:42:00 AM	2024-07-10 14:42:40	2024/07/19 11:42:00 AM	1	11%
FNBFW:20203	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/07/09 11:46:00 AM	2024-07-10 14:43:49	2024/07/19 11:46:00 AM	1	11%
FNBFW:20231	History - Complete	Aircon Technician	Routine	Aircon inspections	Server room inspections done	Fairland FNB	2024/07/10 8:41:00 AM	2024-07-11 13:37:41	2024/08/15 2:41:00 PM	1	3%
FNBFW:20231	History - Complete	Aircon Technician	Routine	Aircon inspections	Server room inspections done	Fairland FNB	2024/07/10 8:41:00 AM	2024-07-11 13:37:41	2024/08/15 2:41:00 PM	1	3%
FNBFW:20232	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/07/10 8:42:00 AM	2024-07-11 09:09:31	2024/07/22 8:42:00 AM	1	8%
FNBFW:20088	History - Cancelled	Stores Issues	Routine	Supply items		Fairland FNB	2024/07/03 11:28:00 AM	2024-07-03 11:31:10	2024/08/09 8:28:00 AM	0	0%
FNBFW:20099	History - Complete	Electrician	Critical	Light bulb to be replaced	lights rewired in led	Fairland FNB	2024/07/04 8:28:00 AM	2024-07-08 08:52:24	2024/07/16 8:28:00 AM	4	33%
FNBFW:20107	History - Complete	Aircon Technician	Critical	Aircon not working	Fault finding led to lp switch	Fairland FNB	2024/07/04 9:16:00 AM	2024-07-04 09:34:40	2024/07/16 9:16:00 AM	0	0%
FNBFW:20107	History - Complete	Aircon Technician	Critical	Aircon not working	Fault finding led to lp switch	Fairland FNB	2024/07/04 9:16:00 AM	2024-07-04 09:34:40	2024/07/16 9:16:00 AM	0	0%
FNBFW:20119	History - Complete	Maintenance	Non Critical	Lock to be fitted		Fairlands Wesbank	2024/07/04 11:16:00 AM	2024-07-08 09:22:25	2024/07/26 11:16:00 AM	4	17%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20123	History - Complete	Aircon Technician	Critical	Aircon temperature too cold	Pillar no location was checked, Our Aircons are set at maximum Temperatures. We are working on minimising the colds that comes from the floor by sealing the expansion on the floors. We will monitor our Aircons and the floor Temperature	Fairlands Wesbank	2024/07/04 11:49:00 AM	2024-07-05 07:18:40	2024/07/16 11:49:00 AM	1	6%
FNBFW:20128	History - Complete	Plumber	Critical	Toilet not flushing		Fairlands Wesbank	2024/07/04 2:49:00 PM	2024-07-08 12:50:37	2024/07/16 2:49:00 PM	4	32%
FNBFW:20136	History - Complete	Maintenance	Non Critical	Remove items		Fairlands Wesbank	2024/07/05 9:05:00 AM	2024-07-09 09:08:14	2024/07/29 9:05:00 AM	4	16%
FNBFW:20141	History - Complete	Plumber	Critical	Urinal not working		Fairland FNB	2024/07/05 10:25:00 AM	2024-07-11 12:50:40	2024/07/17 10:25:00 AM	6	50%
FNBFW:20143	History - Complete	Plumber	Critical	Urinal leaking		Fairland FNB	2024/07/05 10:29:00 AM	2024-07-11 12:47:23	2024/07/17 10:29:00 AM	6	50%
FNBFW:20145	History - Complete	Electrician	Very Critical	No power at desk		Fairland FNB	2024/07/05 10:32:00 AM	2024-07-08 08:54:55	2024/08/12 4:32:00 PM	3	7%
FNBFW:20157	History - Complete	Steiner Hygiene Serv	Critical	Hand towel machine not working	JOB DONE	Fairland FNB	2024/07/08 8:09:00 AM	2024-07-08 14:37:50	2024/07/18 8:09:00 AM	0	2%
FNBFW:20171	History - Complete	Electrician	Critical	Light bulb to be replaced	Light replaced	Fairlands Wesbank	2024/07/08 10:07:00 AM	2024-07-09 08:20:00	2024/07/18 10:07:00 AM	1	9%
FNBFW:20188	History - Complete	Maintenance	Critical	Signage to be fixed		Fairlands Wesbank	2024/07/08 4:33:00 PM	2024-07-17 12:43:28	2024/07/18 4:33:00 PM	9	88%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20198	History - Complete	Maintenance	Critical	Docking tiles to be closed		Fairlands Wesbank	2024/07/09 11:12:00 AM	2024-07-11 09:34:08	2024/07/19 11:12:00 AM	2	19%
FNBFW:20200	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/07/09 11:40:00 AM	2024-07-11 09:24:10	2024/07/19 11:40:00 AM	2	19%
FNBFW:20215	History - Complete	Electrician	Non Critical	Electrical equipment		Fairland FNB	2024/07/09 1:50:00 PM	2024-07-19 09:21:00	2024/07/31 1:50:00 PM	10	44%
FNBFW:20220	History - Complete	Plumber	Critical	Urinal not flushing		Fairland FNB	2024/07/09 4:12:00 PM	2024-07-11 12:54:51	2024/07/19 4:12:00 PM	2	18%
FNBFW:20144	History - Complete	Electrician	Very Critical	No power at desk		Fairland FNB	2024/07/05 10:30:00 AM	2024-07-08 08:54:22	2024/08/12 4:30:00 PM	3	7%
FNBFW:20153	History - Complete	Plumber	Very Critical	Pipe leaking		Fairlands Wesbank	2024/07/05 2:32:00 PM	2024-07-08 12:51:16	2024/08/13 11:32:00 AM	3	7%
FNBFW:20195	History - Complete	Aircon Technician	Critical	Aircon temperature too cold	Inspected and ensured aircon is all working. Units are all set to maximum.	Fairlands Wesbank	2024/07/09 9:15:00 AM	2024-07-10 08:18:42	2024/07/19 9:15:00 AM	1	9%
FNBFW:20211	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/07/09 12:34:00 PM	2024-07-11 09:23:15	2024/07/19 12:34:00 PM	2	18%
FNBFW:20223	History - Complete	Plumber	Critical	Toilet seat broken		Fairland FNB	2024/07/09 4:16:00 PM	2024-07-11 09:22:18	2024/07/19 4:16:00 PM	2	17%
FNBFW:20225	History - Complete	Maintenance	Non Critical	General assistance needed		Fairland FNB	2024/07/10 8:19:00 AM	2024-07-11 09:10:00	2024/08/01 8:19:00 AM	1	4%
FNBFW:20230	History - Complete	Aircon Technician	Routine	Aircon inspections	Inspections done	Fairland FNB	2024/07/10 8:40:00 AM	2024-07-11 13:41:03	2024/08/15 2:40:00 PM	1	3%
FNBFW:20230	History - Complete	Aircon Technician	Routine	Aircon inspections	Inspections done	Fairland FNB	2024/07/10 8:40:00 AM	2024-07-11 13:41:03	2024/08/15 2:40:00 PM	1	3%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20233	History - Complete	Maintenance	Critical	Carpet to be aligned		Fairlands Wesbank	2024/07/10 8:44:00 AM	2024-07-11 09:09:03	2024/07/22 8:44:00 AM	1	8%
FNBFW:20237	History - Complete	Aircon Technician	Routine	Aircon inspections	Cool tech to conduct required service	Fairland FNB	2024/07/10 8:47:00 AM	2024-07-24 09:30:28	2024/08/15 2:47:00 PM	14	38%
FNBFW:20075	History - Cancelled	Plumber	Critical	Water pressure to be adjusted		Fairland FNB	2024/07/02 4:41:00 PM	2024-07-02 16:43:43	2024/07/12 4:41:00 PM	0	0%
FNBFW:20081	History - Complete	Electrician	Very Critical	Plugs and switches	power brick replaced at meeting room 12	Fairland FNB	2024/07/03 10:26:00 AM	2024-07-03 15:29:28	2024/08/08 4:26:00 PM	0	0%
FNBFW:20082	History - Complete	Maintenance	Critical	Furniture to be removed	to be done after lunch	Fairlands Wesbank	2024/07/03 10:33:00 AM	2024-07-05 10:23:47	2024/07/15 10:33:00 AM	2	16%
FNBFW:20082	History - Complete	Maintenance	Critical	Furniture to be removed	to be done after lunch	Fairlands Wesbank	2024/07/03 10:33:00 AM	2024-07-05 10:23:47	2024/07/15 10:33:00 AM	2	16%
FNBFW:20109	History - Complete	Aircon Technician	Critical	Aircon temperature too cold	Aircon adjusted.	Fairlands Wesbank	2024/07/04 9:18:00 AM	2024-07-04 09:36:30	2024/07/16 9:18:00 AM	0	0%
FNBFW:20110	History - Complete	Aircon Technician	Routine	Aircon technician to assist contractor	Assisted contractor	Fairland FNB	2024/07/04 9:20:00 AM	2024-07-04 09:39:53	2024/08/09 3:20:00 PM	0	0%
FNBFW:20173	History - Complete	Electrician	Critical	Light bulb to be replaced	light replaced at meeting 23 ground floor	Fairlands Wesbank	2024/07/08 10:05:00 AM	2024-07-22 08:12:28	2024/07/18 10:05:00 AM	14	100%
FNBFW:20189	History - Complete	Electrician	Non Critical	Electrical equipment	coffee grinder was opened and rocker switch replaced	Fairland FNB	2024/07/09 7:08:00 AM	2024-07-10 08:52:37	2024/07/30 5:00:00 PM	1	5%
FNBFW:20189	History - Complete	Electrician	Non Critical	Electrical equipment	coffee grinder was opened and rocker switch replaced	Fairland FNB	2024/07/09 7:08:00 AM	2024-07-10 08:52:37	2024/07/30 5:00:00 PM	1	5%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20196	History - Complete	Aircon Technician	Critical	Aircon temperature too cold	Client attended to. Clients feels colds in their feet which comes from B1. We will give client feedback about the <input type="checkbox"/> ongoing <input type="checkbox"/> task to close the expansion joints to minimise the cold air once we get more info. We will monitor the Aircon in the area as usual .	Fairlands Wesbank	2024/07/09 10:13:00 AM	2024-07-15 07:07:32	2024/07/19 10:13:00 AM	6	58%
FNBFW:20210	History - Complete	Plumber	Critical	Urinal not flushing		Fairland FNB	2024/07/09 11:58:00 AM	2024-07-11 12:47:57	2024/07/19 11:58:00 AM	2	20%
FNBFW:20213	History - Complete	Maintenance	Non Critical	Remove items		Fairlands Wesbank	2024/07/09 12:47:00 PM	2024-07-10 08:57:00	2024/07/31 12:47:00 PM	1	3%
FNBFW:20227	History - Complete	Aircon Technician	Critical	Aircon not working	Relays and contactor replaced	Fairlands Wesbank	2024/07/10 8:35:00 AM	2024-07-11 13:43:26	2024/07/22 8:35:00 AM	1	10%
FNBFW:20228	History - Complete	Aircon Technician	Routine	Patch room - Weekly inspection	Inspections done	Fairland FNB	2024/07/10 8:38:00 AM	2024-07-11 13:42:10	2024/07/17 11:38:00 AM	1	16%
FNBFW:20228	History - Complete	Aircon Technician	Routine	Patch room - Weekly inspection	Inspections done	Fairland FNB	2024/07/10 8:38:00 AM	2024-07-11 13:42:10	2024/07/17 11:38:00 AM	1	16%
FNBFW:20235	Assigned	Aircon Technician	Critical	Aircon not working	REVAC was on-site to check unit. They said there is no space to work and could not get to the unit. Asked them to find a way to remove, repair and place unit on a different area which is accessible.	Facilities Shared services Fairland	2024/07/10 8:45:00 AM	Ongoing	2024/07/22 8:45:00 AM	70	100%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20148	History - Complete	Aircon Technician	Critical	Fridge fan covers need to be cleaned	Job card was allocated to a wrong category and we saw it late. We will communicate with the client for the next fridge cleaning.	Fairlands Wesbank	2024/07/05 12:53:00 PM	2024-07-22 07:32:41	2024/07/17 12:53:00 PM	17	100%
FNBFW:20154	History - Complete	Maintenance	Routine	General Maintenance Weekly Inspection (PPM)		Fairland FNB	2024/07/12 11:59:00 PM	2024-07-10 12:18:00	2024/07/22 11:00:00 AM	-2	0%
FNBFW:20158	History - Complete	Plumber	Critical	Urinal not working		Fairlands Wesbank	2024/07/08 8:11:00 AM	2024-07-08 12:51:45	2024/07/18 8:11:00 AM	0	1%
FNBFW:20161	History - Complete	Electrician	Critical	Light bulb to be replaced	light replaced	Fairlands Wesbank	2024/07/08 8:27:00 AM	2024-07-09 08:15:22	2024/07/18 8:27:00 AM	1	9%
FNBFW:20174	History - Complete	Electrician	Critical	Light bulb to be replaced	Light panel replaced with a new one	Fairlands Wesbank	2024/07/08 10:06:00 AM	2024-07-09 08:22:53	2024/07/18 10:06:00 AM	1	9%
FNBFW:20174	History - Complete	Electrician	Critical	Light bulb to be replaced	Light panel replaced with a new one	Fairlands Wesbank	2024/07/08 10:06:00 AM	2024-07-09 08:22:53	2024/07/18 10:06:00 AM	1	9%
FNBFW:20183	History - Complete	Aircon Technician	Critical	Aircon temperature too cold	Inspected and ensured aircon is all working. Units are all set to maximum.	Fairlands Wesbank	2024/07/08 2:22:00 PM	2024-07-10 08:19:17	2024/07/18 2:22:00 PM	2	17%
FNBFW:20197	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/07/09 10:58:00 AM	2024-07-11 09:25:11	2024/07/19 10:58:00 AM	2	19%
FNBFW:20236	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/07/10 8:46:00 AM	2024-07-11 09:08:33	2024/07/22 8:46:00 AM	1	8%
FNBFW:20244	History - Complete	Aircon Technician	Critical	Aircon temperature too cold	Aircon checked. Some heater cables were not connected. Aircon is now	Fairland FNB	2024/07/10 10:29:00 AM	2024-07-12 08:26:20	2024/07/22 10:29:00 AM	2	15%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20244	History - Complete	Aircon Technician	Critical	Aircon temperature too cold	Aircon checked. Some heater cables were not connected. Aircon is now	Fairland FNB	2024/07/10 10:29:00 AM	2024-07-12 08:26:20	2024/07/22 10:29:00 AM	2	15%
FNBFW:20252	History - Complete	Steiner Hygiene Serv	Critical	Hand towel machine batteries to be replace	JOB DONE	Fairland FNB	2024/07/10 2:05:00 PM	2024-07-10 14:18:33	2024/07/22 2:05:00 PM	0	0%
FNBFW:20263	History - Complete	Maintenance	Non Critical	Repair office furniture		Fairland FNB	2024/07/10 4:15:00 PM	2024-07-11 13:17:12	2024/08/01 4:15:00 PM	1	3%
FNBFW:20275	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/07/11 10:20:00 AM	2024-07-11 13:50:00	2024/08/16 4:20:00 PM	0	0%
FNBFW:20295	History - Complete	Plumber	Critical	Tap leaking		Fairland FNB	2024/07/11 2:22:00 PM	2024-07-12 12:27:31	2024/07/23 2:22:00 PM	1	7%
FNBFW:20296	History - Cancelled	Plumber	Critical	Tap leaking		Fairland FNB	2024/07/11 2:22:00 PM	2024-07-11 14:24:10	2024/07/23 2:22:00 PM	0	0%
FNBFW:20323	History - Complete	Plumber	Critical	Urinal leaking		Fairlands Wesbank	2024/07/12 12:44:00 PM	2024-07-17 08:34:25	2024/07/24 12:44:00 PM	5	40%
FNBFW:20048	History - Complete	Maintenance	Non Critical	Repair door	to be done by contractors	Fairlands Wesbank	2024/07/02 9:32:00 AM	2024-07-04 14:34:00	2024/07/24 9:32:00 AM	2	10%
FNBFW:20049	History - Complete	Dispatch Officer	Planned	Collect from other sites		Fairland FNB	2024/07/02 10:48:00 AM	2024-07-02 14:23:00	2024/07/09 1:48:00 PM	0	2%
FNBFW:20059	History - Complete	Electrician	Critical	Lights too bright	2 lights dimmed	Fairlands Wesbank	2024/07/02 12:28:00 PM	2024-07-02 15:31:00	2024/07/12 12:28:00 PM	0	1%
FNBFW:20077	History - Complete	Plumber	Critical	Tap to be fixed		Fairland FNB	2024/07/03 7:37:00 AM	2024-07-23 13:16:46	2024/07/12 5:00:00 PM	20	100%
FNBFW:20087	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/07/03 11:28:00 AM	2024-07-03 11:48:00	2024/08/09 8:28:00 AM	0	0%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20103	History - Complete	Aircon Technician	Routine	Patch room - Weekly inspection	Inspections done	Fairland FNB	2024/07/04 9:08:00 AM	2024-07-04 09:31:18	2024/07/11 12:08:00 PM	0	0%
FNBFW:20103	History - Complete	Aircon Technician	Routine	Patch room - Weekly inspection	Inspections done	Fairland FNB	2024/07/04 9:08:00 AM	2024-07-04 09:31:18	2024/07/11 12:08:00 PM	0	0%
FNBFW:20113	History - Cancelled	Dispatch Officer	Planned	Collect from other sites		Fairland FNB	2024/07/04 9:42:00 AM	2024-07-04 09:44:09	2024/07/11 12:42:00 PM	0	0%
FNBFW:20133	History - Complete	Steiner Hygiene Serv	Critical	Auto Janitor leaking	JOB DONE	Fairlands Wesbank	2024/07/04 4:11:00 PM	2024-07-05 11:57:27	2024/07/16 4:11:00 PM	1	6%
FNBFW:20140	History - Complete	Electrician	Critical	Light bulb to be replaced		Fairland FNB	2024/07/05 10:24:00 AM	2024-07-08 08:53:52	2024/07/17 10:24:00 AM	3	24%
FNBFW:20146	History - Complete	Maintenance	Non Critical	Repair office furniture		Fairland FNB	2024/07/05 11:46:00 AM	2024-07-09 09:09:00	2024/07/29 11:46:00 AM	4	16%
FNBFW:20151	History - Complete	Plumber	Critical	Water leaking		Fairland FNB	2024/07/05 2:07:00 PM	2024-07-08 12:43:46	2024/07/17 2:07:00 PM	3	24%
FNBFW:20164	History - Complete	Plumber	Critical	Urinal not working		Fairlands Wesbank	2024/07/08 8:53:00 AM	2024-07-08 12:54:20	2024/07/18 8:53:00 AM	0	1%
FNBFW:20169	History - Complete	Electrician	Critical	Light bulb to be replaced	Light replaced	Fairlands Wesbank	2024/07/08 8:27:00 AM	2024-07-09 08:19:01	2024/07/18 8:27:00 AM	1	9%
FNBFW:20193	History - Complete	Aircon Technician	Critical	Aircon temperature too cold	Inspected and ensured aircon is all working. Units are all set to maximum.	Fairlands Wesbank	2024/07/09 9:07:00 AM	2024-07-10 08:17:59	2024/07/19 9:07:00 AM	1	9%
FNBFW:20268	History - Complete	Electrician	Non Critical	Globe/light replacement	suspended light removed, LED panel installed in its place	Fairlands Wesbank	2024/07/11 8:36:00 AM	2024-07-12 08:53:44	2024/08/02 8:36:00 AM	1	4%
FNBFW:20270	History - Complete	Electrician	Non Critical	Globe/light replacement	suspended light un-installed, new light installed in its place	Fairlands Wesbank	2024/07/11 8:39:00 AM	2024-07-12 08:51:51	2024/08/02 8:39:00 AM	1	4%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20273	History - Complete	Maintenance	Non Critical	General assistance needed		Fairland FNB	2024/07/11 9:40:00 AM	2024-07-12 08:46:56	2024/08/02 9:40:00 AM	1	4%
FNBFW:20317	History - Complete	Maintenance	Routine	Office furniture required		Fairlands Wesbank	2024/07/12 9:20:00 AM	2024-07-12 15:08:04	2024/08/19 3:20:00 PM	0	0%
FNBFW:20125	History - Complete	Electrician	Critical	Light bulb to be replaced	light replaced	Fairland FNB	2024/07/04 12:53:00 PM	2024-07-04 15:14:13	2024/07/16 12:53:00 PM	0	0%
FNBFW:20166	History - Complete	Electrician	Critical	Light bulb to be replaced	Light replaced	Fairlands Wesbank	2024/07/08 8:27:00 AM	2024-07-09 08:17:40	2024/07/18 8:27:00 AM	1	9%
FNBFW:20172	History - Complete	Electrician	Critical	Light bulb to be replaced	Light replaced	Fairlands Wesbank	2024/07/08 10:04:00 AM	2024-07-09 08:23:22	2024/07/18 10:04:00 AM	1	9%
FNBFW:20184	History - Complete	Electrician	Critical	Light bulb to be replaced	lights on the floor checked, faulty light inside meeting room 35 removed and a new sensor and 1200mm by 600mm light fitting was installed	Fairlands Wesbank	2024/07/08 2:55:00 PM	2024-07-10 08:58:46	2024/07/18 2:55:00 PM	2	17%
FNBFW:20184	History - Complete	Electrician	Critical	Light bulb to be replaced	lights on the floor checked, faulty light inside meeting room 35 removed and a new sensor and 1200mm by 600mm light fitting was installed	Fairlands Wesbank	2024/07/08 2:55:00 PM	2024-07-10 08:58:46	2024/07/18 2:55:00 PM	2	17%
FNBFW:20209	History - Complete	Plumber	Critical	Urinal not flushing		Fairland FNB	2024/07/09 11:57:00 AM	2024-07-11 12:48:45	2024/07/19 11:57:00 AM	2	20%
FNBFW:20250	History - Complete	Maintenance	Very Critical	Automated Sliding door not working		Fairlands Wesbank	2024/07/10 2:01:00 PM	2024-07-10 14:12:09	2024/08/16 11:01:00 AM	0	0%
FNBFW:20253	History - Complete	Plumber	Critical	Water pressure to be adjusted		Fairlands Wesbank	2024/07/10 2:06:00 PM	2024-07-12 12:26:15	2024/07/22 2:06:00 PM	2	16%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20262	History - Complete	Plumber	Critical	Toilet not flushing		Fairland FNB	2024/07/10 4:14:00 PM	2024-07-11 12:52:31	2024/07/22 4:14:00 PM	1	7%
FNBFW:20240	History - Complete	Maintenance	Critical	Carpet to be aligned		Fairlands Wesbank	2024/07/10 8:49:00 AM	2024-07-10 09:07:33	2024/07/22 8:49:00 AM	0	0%
FNBFW:20241	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/07/10 8:51:00 AM	2024-07-10 09:07:02	2024/07/22 8:51:00 AM	0	0%
FNBFW:20241	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/07/10 8:51:00 AM	2024-07-10 09:07:02	2024/07/22 8:51:00 AM	0	0%
FNBFW:20249	History - Complete	Maintenance	Non Critical	General assistance needed		Fairland FNB	2024/07/10 1:59:00 PM	2024-07-10 14:13:09	2024/08/01 1:59:00 PM	0	0%
FNBFW:20257	History - Complete	Maintenance	Critical	Furniture to be removed		Fairlands Wesbank	2024/07/10 2:49:00 PM	2024-07-12 12:41:07	2024/07/22 2:49:00 PM	2	15%
FNBFW:20269	History - Complete	Electrician	Non Critical	Globe/light replacement	suspended light removed, LED installed in its place	Fairlands Wesbank	2024/07/11 8:38:00 AM	2024-07-12 08:56:41	2024/08/02 8:38:00 AM	1	4%
FNBFW:20278	History - Complete	Electrician	Planned	Transformer Room - Weekly Inspection		Fairland FNB	2024/07/11 11:45:00 AM	2024-07-17 07:57:27	2024/07/18 2:45:00 PM	6	81%
FNBFW:20280	History - Complete	Electrician	Planned	UPS Room - Weekly Inspection		Fairland FNB	2024/07/11 11:46:00 AM	2024-07-17 08:42:09	2024/07/18 2:46:00 PM	6	82%
FNBFW:20288	History - Complete	Plumber	Critical	Urinal not flushing		Fairland FNB	2024/07/11 2:13:00 PM	2024-07-12 12:21:45	2024/07/23 2:13:00 PM	1	7%
FNBFW:20305	History - Complete	Electrician	Very Critical	Power supply not working	power reset in the Db, Aircon guys informed of the fridge which trips the power	Fairlands Wesbank	2024/07/12 7:23:00 AM	2024-07-12 08:41:30	2024/08/19 2:00:00 PM	0	0%
FNBFW:20319	History - Complete	Maintenance	Routine	Office furniture required		Fairlands Wesbank	2024/07/12 11:13:00 AM	2024-07-12 15:07:39	2024/08/20 8:13:00 AM	0	0%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20331	History - Complete	Maintenance	Routine	Office furniture required		Fairlands Wesbank	2024/07/12 1:03:00 PM	2024-07-17 12:44:44	2024/08/20 10:03:00 AM	5	12%
FNBFW:20335	History - Complete	Maintenance	Routine	General Maintenance Weekly Inspection (PPM)		Fairland FNB	2024/07/19 11:59:00 PM	2024-07-15 11:40:00	2024/07/29 11:00:00 AM	-4	0%
FNBFW:20346	History - Complete	Maintenance	Critical	Signage to be fixed		Fairland FNB	2024/07/15 7:32:00 AM	2024-07-16 09:10:00	2024/07/24 5:00:00 PM	1	11%
FNBFW:20358	History - Complete	Plumber	Non Critical	Hydroboil not working		Fairland FNB	2024/07/15 10:57:00 AM	2024-07-17 08:29:54	2024/08/06 10:57:00 AM	2	8%
FNBFW:20373	History - Complete	Electrician	Critical	Cable to be neatened	Faulty multiplug removed, new power brick installed, cables neatened, un-used cables removed under docking tiles	Fairlands Wesbank	2024/07/15 1:23:00 PM	2024-07-19 07:45:13	2024/07/25 1:23:00 PM	4	37%
FNBFW:20373	History - Complete	Electrician	Critical	Cable to be neatened	Faulty multiplug removed, new power brick installed, cables neatened, un-used cables removed under docking tiles	Fairlands Wesbank	2024/07/15 1:23:00 PM	2024-07-19 07:45:13	2024/07/25 1:23:00 PM	4	37%
FNBFW:20395	History - Complete	Maintenance	Non Critical	Replace door lock		Fairlands Wesbank	2024/07/16 2:15:00 PM	2024-07-17 07:54:49	2024/08/07 2:15:00 PM	1	3%
FNBFW:20397	History - Complete	Electrician	Critical	Light bulb to be replaced	Mirror light was converted to LED light	Fairlands Wesbank	2024/07/16 2:15:00 PM	2024-07-18 07:43:09	2024/07/26 2:15:00 PM	2	17%
FNBFW:20264	History - Complete	Electrician	Very Critical	Power supply not working	Power reset	Fairlands Wesbank	2024/07/11 7:50:00 AM	2024-07-12 08:42:50	2024/08/16 2:00:00 PM	1	2%
FNBFW:20285	History - Complete	Electrician	Very Critical	Plugs and switches	docking tiles opened printer unplugged, new power cord plugged in	Fairlands Wesbank	2024/07/11 11:52:00 AM	2024-07-12 08:39:26	2024/08/19 8:52:00 AM	1	2%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20294	History - Complete	Plumber	Critical	Tap leaking		Fairland FNB	2024/07/11 2:21:00 PM	2024-07-17 08:36:24	2024/07/23 2:21:00 PM	6	48%
FNBFW:20309	History - Complete	Aircon Technician	Routine	Patch room - Weekly inspection	Inspection done	Fairland FNB	2024/07/12 8:40:00 AM	2024-07-15 08:36:47	2024/07/19 11:40:00 AM	3	42%
FNBFW:20312	History - Complete	Aircon Technician	Routine	Aircon inspections	Inspection done	Fairland FNB	2024/07/12 8:43:00 AM	2024-07-24 09:31:29	2024/08/19 2:43:00 PM	12	31%
FNBFW:20312	History - Complete	Aircon Technician	Routine	Aircon inspections	Inspection done	Fairland FNB	2024/07/12 8:43:00 AM	2024-07-24 09:31:29	2024/08/19 2:43:00 PM	12	31%
FNBFW:20322	History - Complete	Electrician	Non Critical	Electrical equipment	DIESEL ELECTRIC ADJUSTED THE SPEED CONTROLLER	Fairland FNB	2024/07/12 12:27:00 PM	2024-07-17 11:25:00	2024/08/05 12:27:00 PM	5	20%
FNBFW:20322	History - Complete	Electrician	Non Critical	Electrical equipment	DIESEL ELECTRIC ADJUSTED THE SPEED CONTROLLER	Fairland FNB	2024/07/12 12:27:00 PM	2024-07-17 11:25:00	2024/08/05 12:27:00 PM	5	20%
FNBFW:20340	History - Complete	Maintenance	Critical	Emergency exit door not locked	good day please note we don't have lock the doors	Fairland FNB	2024/07/15 7:14:00 AM	2024-07-15 11:50:00	2024/07/24 5:00:00 PM	0	2%
FNBFW:20339	History - Complete	Maintenance	Critical	Emergency exit door not locked	good day please note we don't have lock the doors	Fairland FNB	2024/07/15 7:13:00 AM	2024-07-15 11:50:00	2024/07/24 5:00:00 PM	0	2%
FNBFW:20342	History - Complete	Electrician	Non Critical	Light bulb to be replaced		Fairland FNB	2024/07/15 7:32:00 AM	2024-08-23 12:24:00	2024/08/05 5:00:00 PM	39	100%
FNBFW:20350	History - Complete	Aircon Technician	Critical	Fridge not working	Power tripped, now fridge is working. We changed the source of power to fault find the tripping issue.	Fairlands Wesbank	2024/07/15 8:34:00 AM	2024-07-17 08:29:48	2024/07/25 8:34:00 AM	2	19%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20352	History - Complete	Electrician	Very Critical	Plugs damaged	Wall plug replaced, cables neaten	Fairland FNB	2024/07/15 9:28:00 AM	2024-07-19 07:38:59	2024/08/20 3:28:00 PM	4	10%
FNBFW:20353	History - Complete	Maintenance	Critical	Docking tiles to be closed		Fairlands Wesbank	2024/07/15 9:33:00 AM	2024-07-15 09:49:48	2024/07/25 9:33:00 AM	0	0%
FNBFW:20353	History - Complete	Maintenance	Critical	Docking tiles to be closed		Fairlands Wesbank	2024/07/15 9:33:00 AM	2024-07-15 09:49:48	2024/07/25 9:33:00 AM	0	0%
FNBFW:20356	History - Complete	Electrician	Non Critical	Electrical equipment	power reset, after fault finding	Fairland FNB	2024/07/15 10:08:00 AM	2024-07-15 11:10:13	2024/08/06 10:08:00 AM	0	0%
FNBFW:20356	History - Complete	Electrician	Non Critical	Electrical equipment	power reset, after fault finding	Fairland FNB	2024/07/15 10:08:00 AM	2024-07-15 11:10:13	2024/08/06 10:08:00 AM	0	0%
FNBFW:20384	History - Complete	Plumber	Critical	Toilets blocked - Male bathrooms		Fairlands Wesbank	2024/07/16 9:21:00 AM	2024-07-17 08:28:42	2024/07/26 9:21:00 AM	1	9%
FNBFW:20390	Assigned	Electrician	Non Critical	Light bulb to be replaced		Fairland FNB	2024/07/16 9:50:00 AM	Ongoing	2024/08/07 9:50:00 AM	64	100%
FNBFW:20912	Assigned	Maintenance	Routine	Repair/patch wall paper		Fairland FNB	2024/08/08 6:44:00 AM	Ongoing	2024/09/13 2:00:00 PM	41	100%
FNBFW:21628	Assigned	Aircon Technician	Critical	Aircon not working	Replaced interface. VSD not working.	Fairland FNB	2024/09/09 12:12:00 PM	Ongoing	2024/09/19 12:12:00 PM	9	87%
FNBFW:20009	History - Complete	Maintenance	Critical	Docking tiles to be replaced/ installed		Fairlands Wesbank	2024/07/01 9:01:00 AM	2024-07-01 07:51:56	2024/07/11 9:01:00 AM	0	0%
FNBFW:20044	History - Complete	Maintenance	Non Critical	Repair door	to be done by contractors	Fairlands Wesbank	2024/07/02 10:20:00 AM	2024-07-04 14:35:00	2024/07/24 10:20:00 AM	2	9%
FNBFW:20046	History - Complete	Maintenance	Non Critical	Repair door	to be done by contractors	Fairlands Wesbank	2024/07/02 10:20:00 AM	2024-07-04 14:35:00	2024/07/24 10:20:00 AM	2	9%
FNBFW:20089	History - Complete	Plumber	Critical	Tap to be fixed		Fairland FNB	2024/07/03 11:33:00 AM	2024-07-11 12:51:43	2024/07/15 11:33:00 AM	8	67%
FNBFW:20098	History - Complete	Electrician	Critical	Lights not working		Fairland FNB	2024/07/04 8:26:00 AM	2024-07-08 08:51:37	2024/07/16 8:26:00 AM	4	33%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20115	History - Complete	Plumber	Very Critical	Pipe leaking		Fairlands Wesbank	2024/07/04 9:46:00 AM	2024-07-04 13:49:54	2024/08/09 3:46:00 PM	0	0%
FNBFW:20117	History - Complete	Steiner Hygiene Serv	Critical	Hand towel machine not working	JOB DONE	Fairlands Wesbank	2024/07/04 9:49:00 AM	2024-07-05 12:00:00	2024/07/16 9:49:00 AM	1	9%
FNBFW:20147	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/07/05 12:07:00 PM	2024-07-05 12:44:00	2024/08/13 9:07:00 AM	0	0%
FNBFW:20155	History - Complete	Electrician	Routine	Fire pump test		Fairland FNB	2024/07/12 11:59:00 PM	2024-07-17 08:44:58	2024/07/22 11:00:00 AM	5	46%
FNBFW:20167	History - Complete	Aircon Technician	Critical	Aircon temperature too cold	Client attended to. Aircons are set at max temperatures, cold air that comes from the feet its from Basement 1 coming through expansion joints. Pressure that comes from the diffuser was quit/ slowed before we came, which makes it difficult for us to investigate. We will monitor the area.	Fairlands Wesbank	2024/07/08 9:22:00 AM	2024-07-15 07:05:20	2024/07/18 9:22:00 AM	7	69%
FNBFW:20168	History - Complete	Plumber	Critical	Toilet leaking		Fairlands Wesbank	2024/07/08 9:28:00 AM	2024-07-08 12:52:17	2024/07/18 9:28:00 AM	0	1%
FNBFW:20178	History - Complete	Dispatch Officer	Planned	Deliver to other sites		Fairland FNB	2024/07/08 11:37:00 AM	2024-07-08 12:18:28	2024/07/15 2:37:00 PM	0	0%
FNBFW:20206	History - Complete	Electrician	Critical	Light bulb to be replaced	faulty light replaced	Fairlands Wesbank	2024/07/09 11:53:00 AM	2024-07-12 08:49:18	2024/07/19 11:53:00 AM	3	28%
FNBFW:20218	History - Complete	Electrician	Very Critical	Plugs and switches	Loose wires and plugs fixed	Fairland FNB	2024/07/09 3:35:00 PM	2024-08-02 07:51:22	2024/08/15 12:35:00 PM	24	64%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20218	History - Complete	Electrician	Very Critical	Plugs and switches	Loose wires and plugs fixed	Fairland FNB	2024/07/09 3:35:00 PM	2024-08-02 07:51:22	2024/08/15 12:35:00 PM	24	64%
FNBFW:20247	History - Complete	Maintenance	Non Critical	General assistance needed		Fairlands Wesbank	2024/07/10 1:15:00 PM	2024-07-11 08:41:17	2024/08/01 1:15:00 PM	1	3%
FNBFW:20259	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/07/10 4:09:00 PM	2024-07-12 15:11:16	2024/07/22 4:09:00 PM	2	16%
FNBFW:20274	History - Complete	Aircon Technician	Critical	Fridge Temperature to be adjusted	Fridge checked. It was topped up with refrigerant and condenser coil was cleaned. Fridge was on low temp	Fairlands Wesbank	2024/07/11 9:57:00 AM	2024-07-17 09:21:37	2024/07/23 9:57:00 AM	6	49%
FNBFW:20289	History - Complete	Plumber	Very Critical	Pipe leaking		Fairlands Wesbank	2024/07/11 2:15:00 PM	2024-07-17 08:36:59	2024/08/19 11:15:00 AM	6	14%
FNBFW:20291	History - Complete	Maintenance	Critical	Carpet to be glued		Fairland FNB	2024/07/11 2:17:00 PM	2024-07-12 15:11:49	2024/07/23 2:17:00 PM	1	8%
FNBFW:20298	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/07/11 2:26:00 PM	2024-07-12 15:12:31	2024/07/23 2:26:00 PM	1	8%
FNBFW:20300	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/07/11 2:28:00 PM	2024-07-17 08:35:47	2024/07/23 2:28:00 PM	6	47%
FNBFW:20306	History - Complete	Plumber	Very Critical	Pipe leaking		Fairland FNB	2024/07/12 7:55:00 AM	2024-07-17 08:35:09	2024/08/19 2:00:00 PM	5	13%
FNBFW:20308	History - Complete	Aircon Technician	Routine	Patch room - Weekly inspection	Inspection done	Fairlands Wesbank	2024/07/12 8:37:00 AM	2024-07-15 08:34:46	2024/07/19 11:37:00 AM	3	42%
FNBFW:20222	History - Complete	Plumber	Critical	Urinal not flushing		Fairland FNB	2024/07/09 4:15:00 PM	2024-07-11 12:54:00	2024/07/19 4:15:00 PM	2	18%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20234	Assigned	Aircon Technician	Critical	Aircon not working	Cool tech called out to repair unit. Upon follow up, unit problem returned. Requested contractor to attend to problem	Fairlands Wesbank	2024/07/10 8:44:00 AM	Ongoing	2024/07/22 8:44:00 AM	70	100%
FNBFW:20238	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/07/10 8:47:00 AM	2024-07-10 09:08:09	2024/07/22 8:47:00 AM	0	0%
FNBFW:20239	History - Complete	Aircon Technician	Routine	Aircon inspections	Service done	Fairland FNB	2024/07/10 8:48:00 AM	2024-09-09 12:29:03	2024/08/15 2:48:00 PM	61	100%
FNBFW:20243	History - Complete	Electrician	Very Critical	No power at desk	power reset	Fairland FNB	2024/07/10 10:27:00 AM	2024-07-12 08:47:15	2024/08/15 4:27:00 PM	2	5%
FNBFW:20254	History - Complete	Maintenance	Routine	Skirting to be fixed		Fairland FNB	2024/07/10 2:10:00 PM	2024-07-25 14:45:00	2024/08/16 11:10:00 AM	15	40%
FNBFW:20282	History - Complete	Electrician	Planned	General Electrical Inspections - Weekly Inspection		Fairland FNB	2024/07/11 11:47:00 AM	2024-07-17 08:01:36	2024/07/18 2:47:00 PM	6	82%
FNBFW:20284	History - Complete	Electrician	Planned	Fire Pump - Weekly Inspection		Fairland FNB	2024/07/11 11:49:00 AM	2024-07-17 08:07:48	2024/07/18 2:49:00 PM	6	82%
FNBFW:20304	History - Complete	Maintenance	Routine	Repair tiles		Fairland FNB	2024/07/12 6:53:00 AM	2024-08-01 15:52:00	2024/08/19 2:00:00 PM	20	53%
FNBFW:20333	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/07/12 1:21:00 PM	2024-07-12 15:32:00	2024/08/20 10:21:00 AM	0	0%
FNBFW:20348	History - Complete	Electrician	Critical	No power at plugs	power reset	Fairland FNB	2024/07/15 8:34:00 AM	2024-07-16 11:15:14	2024/07/25 8:34:00 AM	1	11%
FNBFW:20355	History - Complete	Maintenance	Critical	Replace floor tiles	working on it	Fairland FNB	2024/07/15 8:48:00 AM	2024-07-16 09:30:55	2024/07/25 8:48:00 AM	1	10%
FNBFW:20399	History - Complete	Electrician	Critical	Light bulb to be replaced	Light replaced	Fairlands Wesbank	2024/07/16 2:15:00 PM	2024-07-18 07:44:37	2024/07/26 2:15:00 PM	2	17%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20400	History - Complete	Maintenance	Non Critical	General assistance needed		Fairland FNB	2024/07/16 2:34:00 PM	2024-07-18 09:05:54	2024/08/07 2:34:00 PM	2	8%
FNBFW:20403	History - Complete	Dispatch Officer	Planned	Collect from other sites		Fairland FNB	2024/07/16 4:49:00 PM	2024-07-16 17:02:00	2024/07/24 10:49:00 AM	0	0%
FNBFW:20405	History - Complete	Dispatch Officer	Planned	Collect from other sites		Fairland FNB	2024/07/16 4:53:00 PM	2024-07-16 17:04:00	2024/07/24 10:53:00 AM	0	0%
FNBFW:20414	History - Complete	Dispatch Officer	Planned	Collect from other sites		Fairland FNB	2024/07/17 11:23:00 AM	2024-07-17 12:42:00	2024/07/24 2:23:00 PM	0	0%
FNBFW:20423	History - Complete	Maintenance	Non Critical	General assistance needed		Fairland FNB	2024/07/17 3:28:00 PM	2024-07-18 13:14:06	2024/08/08 3:28:00 PM	1	4%
FNBFW:20423	History - Complete	Maintenance	Non Critical	General assistance needed		Fairland FNB	2024/07/17 3:28:00 PM	2024-07-18 13:14:06	2024/08/08 3:28:00 PM	1	4%
FNBFW:20255	History - Complete	Maintenance	Non Critical	General assistance needed		Fairlands Wesbank	2024/07/10 2:12:00 PM	2024-07-11 13:17:55	2024/08/01 2:12:00 PM	1	4%
FNBFW:20260	History - Complete	Maintenance	Non Critical	Replace ceiling tiles		Fairlands Wesbank	2024/07/10 4:10:00 PM	2024-07-16 13:18:39	2024/08/01 4:10:00 PM	6	26%
FNBFW:20267	History - Complete	Electrician	Very Critical	No power at desk	loose connection fixed	Fairlands Wesbank	2024/07/11 8:20:00 AM	2024-07-12 08:46:01	2024/08/16 2:20:00 PM	1	2%
FNBFW:20283	History - Complete	Electrician	Planned	Generator inspection - Weekly Inspection		Fairland FNB	2024/07/11 11:48:00 AM	2024-07-17 08:20:43	2024/07/18 2:48:00 PM	6	82%
FNBFW:20292	History - Complete	Plumber	Very Critical	Pipe leaking		Fairland FNB	2024/07/11 2:19:00 PM	2024-07-12 12:23:57	2024/08/19 11:19:00 AM	1	2%
FNBFW:20299	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/07/11 2:27:00 PM	2024-07-12 12:40:04	2024/07/23 2:27:00 PM	1	7%
FNBFW:20314	History - Complete	Aircon Technician	Routine	Aircon inspections	Inspection done	Fairland FNB	2024/07/12 8:45:00 AM	2024-07-24 09:32:53	2024/08/19 2:45:00 PM	12	31%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20314	History - Complete	Aircon Technician	Routine	Aircon inspections	Inspection done	Fairland FNB	2024/07/12 8:45:00 AM	2024-07-24 09:32:53	2024/08/19 2:45:00 PM	12	31%
FNBFW:20327	Assigned	Maintenance	Routine	Painting required		Facilities Shared services	2024/07/12 12:49:00 PM	Ongoing	2024/08/20 9:49:00 AM	68	100%
FNBFW:20351	History - Complete	Aircon Technician	Critical	Aircon temperature too cold	Client attended to, Client are concerned about the colds they feel on their feet. Email have been sent to our manager to ask for feedback about the expansion joint sealing to stop the air from basement 1. Feedback will be provided to the	Fairlands Wesbank	2024/07/15 8:52:00 AM	2024-07-17 08:30:28	2024/07/25 8:52:00 AM	2	19%
FNBFW:20199	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/07/09 11:38:00 AM	2024-07-11 12:50:01	2024/07/19 11:38:00 AM	2	20%
FNBFW:20214	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/07/09 1:15:00 PM	2024-07-09 13:40:00	2024/08/15 10:15:00 AM	0	0%
FNBFW:20217	History - Complete	Plumber	Critical	Pipe to be fixed		Fairland FNB	2024/07/09 3:33:00 PM	2024-07-17 08:38:36	2024/07/19 3:33:00 PM	8	77%
FNBFW:20221	History - Cancelled	Plumber	Critical	Urinal not flushing		Fairland FNB	2024/07/09 4:12:00 PM	2024-07-09 16:15:10	2024/07/19 4:12:00 PM	0	0%
FNBFW:20281	History - Complete	Electrician	Critical	No power at plugs	loose connection fixed	Fairlands Wesbank	2024/07/11 11:47:00 AM	2024-07-12 08:44:28	2024/07/23 11:47:00 AM	1	7%
FNBFW:20290	History - Complete	Maintenance	Critical	Carpet to be glued		Fairland FNB	2024/07/11 2:16:00 PM	2024-07-12 15:10:22	2024/07/23 2:16:00 PM	1	8%
FNBFW:20297	History - Complete	Plumber	Critical	Tap leaking		Fairland FNB	2024/07/11 2:25:00 PM	2024-07-12 12:26:57	2024/07/23 2:25:00 PM	1	7%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20321	History - Complete	Electrician	Critical	Light bulb to be replaced	lights converted to led	Fairland FNB	2024/07/12 11:51:00 AM	2024-07-15 08:02:44	2024/07/24 11:51:00 AM	3	23%
FNBFW:20325	History - Complete	Maintenance	Critical	Carpet to be glued	to be done on monady	Fairlands Wesbank	2024/07/12 12:46:00 PM	2024-07-16 13:16:53	2024/07/24 12:46:00 PM	4	33%
FNBFW:20332	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/07/12 1:13:00 PM	2024-07-12 15:05:00	2024/08/20 10:13:00 AM	0	0%
FNBFW:20360	History - Complete	Plumber	Critical	Water pressure to be adjusted		Fairland FNB	2024/07/15 10:56:00 AM	2024-07-17 08:33:01	2024/07/25 10:56:00 AM	2	19%
FNBFW:20377	History - Complete	Stores Issues	Routine	Consumables		Fairland FNB	2024/07/15 2:24:00 PM	2024-07-16 12:16:00	2024/08/21 11:24:00 AM	1	2%
FNBFW:20377	History - Complete	Stores Issues	Routine	Consumables		Fairland FNB	2024/07/15 2:24:00 PM	2024-07-16 12:16:00	2024/08/21 11:24:00 AM	1	2%
FNBFW:20394	History - Complete	Stores Issues	Routine	Consumables		Fairland FNB	2024/07/16 2:04:00 PM	2024-07-16 14:52:50	2024/08/22 11:04:00 AM	0	0%
FNBFW:20394	History - Complete	Stores Issues	Routine	Consumables		Fairland FNB	2024/07/16 2:04:00 PM	2024-07-16 14:52:50	2024/08/22 11:04:00 AM	0	0%
FNBFW:20394	History - Complete	Stores Issues	Routine	Consumables		Fairland FNB	2024/07/16 2:04:00 PM	2024-07-16 14:52:50	2024/08/22 11:04:00 AM	0	0%
FNBFW:20416	History - Complete	Maintenance	Non Critical	General assistance needed		Fairland FNB	2024/07/17 11:29:00 AM	2024-07-23 10:20:47	2024/08/08 11:29:00 AM	6	27%
FNBFW:20430	History - Complete	Aircon Technician	Critical	Fridge Temperature to be adjusted	Fridge has a leak, we are busy with it. Fridge is working.	Fairland FNB	2024/07/17 4:12:00 PM	2024-07-24 09:45:06	2024/07/29 4:12:00 PM	7	56%
FNBFW:20434	History - Complete	Electrician	Critical	Lights not working	All lights in control room dimmed manually	Fairland FNB	2024/07/18 10:13:00 AM	2024-07-19 07:48:38	2024/07/30 10:13:00 AM	1	7%
FNBFW:20434	History - Complete	Electrician	Critical	Lights not working	All lights in control room dimmed manually	Fairland FNB	2024/07/18 10:13:00 AM	2024-07-19 07:48:38	2024/07/30 10:13:00 AM	1	7%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20337	History - Complete	Aircon Technician	Critical	Fridge not working	The door was Temporarily fixed, the fridge frame is rusted, screws can hold no more. We will search for other available options for long term.	Fairland FNB	2024/07/15 7:06:00 AM	2024-07-17 09:20:45	2024/07/24 5:00:00 PM	2	22%
FNBFW:20344	History - Complete	Maintenance	Non Critical	Replace ceiling tiles		Fairland FNB	2024/07/15 7:32:00 AM	2024-07-22 08:21:31	2024/08/05 5:00:00 PM	7	32%
FNBFW:20385	History - Complete	Steiner Hygiene Serv	Routine	Pest control required	JOB DONE	Fairland FNB	2024/07/16 9:21:00 AM	2024-07-17 09:08:50	2024/08/21 3:21:00 PM	1	2%
FNBFW:20387	History - Complete	Maintenance	Routine	Repair/patch wall paper		Fairlands Wesbank	2024/07/16 9:21:00 AM	2024-07-29 08:05:48	2024/08/21 3:21:00 PM	13	35%
FNBFW:20387	History - Complete	Maintenance	Routine	Repair/patch wall paper		Fairlands Wesbank	2024/07/16 9:21:00 AM	2024-07-29 08:05:48	2024/08/21 3:21:00 PM	13	35%
FNBFW:20404	History - Complete	Dispatch Officer	Planned	Collect from other sites		Fairland FNB	2024/07/16 4:51:00 PM	2024-07-16 17:03:00	2024/07/24 10:51:00 AM	0	0%
FNBFW:20429	History - Complete	Maintenance	Critical	Signage to be fixed		Fairland FNB	2024/07/17 3:54:00 PM	2024-07-25 09:54:00	2024/07/29 3:54:00 PM	8	64%
FNBFW:20436	History - Complete	Maintenance	Non Critical	General assistance needed		Fairlands Wesbank	2024/07/18 10:23:00 AM	2024-07-24 12:26:00	2024/08/09 10:23:00 AM	6	27%
FNBFW:20462	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/07/19 6:25:00 AM	2024-07-30 15:05:15	2024/07/30 5:00:00 PM	11	99%
FNBFW:20328	History - Complete	Electrician	Critical	Light bulb to be replaced	Loose hanging light re-installed	Fairlands Wesbank	2024/07/12 12:50:00 PM	2024-07-15 08:05:41	2024/07/24 12:50:00 PM	3	23%
FNBFW:20330	History - Complete	Maintenance	Critical	Repair door handle	to be on Monday	Fairland FNB	2024/07/12 12:53:00 PM	2024-07-17 09:07:00	2024/07/24 12:53:00 PM	5	40%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20334	History - Complete	Electrician	Very Critical	Power supply not working	power restored	Fairlands Wesbank	2024/07/12 4:45:00 PM	2024-07-15 08:08:10	2024/08/20 1:45:00 PM	3	6%
FNBFW:20336	History - Complete	Electrician	Routine	Fire pump test		Fairland FNB	2024/07/19 11:59:00 PM	2024-07-30 11:20:00	2024/07/29 11:00:00 AM	11	100%
FNBFW:20345	History - Complete	Maintenance	Non Critical	Replace ceiling tiles		Fairland FNB	2024/07/15 7:32:00 AM	2024-07-22 08:22:18	2024/08/05 5:00:00 PM	7	32%
FNBFW:20347	History - Complete	Maintenance	Critical	Repair door handle		Fairlands Wesbank	2024/07/15 7:39:00 AM	2024-07-15 11:33:26	2024/07/24 5:00:00 PM	0	1%
FNBFW:20374	History - Complete	Electrician	Non Critical	Electrical equipment	after fault finding, loose wire which touched the body of the unit and causing power to trip was insulated	Fairland FNB	2024/07/15 1:26:00 PM	2024-07-16 11:18:23	2024/08/06 1:26:00 PM	1	4%
FNBFW:20374	History - Complete	Electrician	Non Critical	Electrical equipment	after fault finding, loose wire which touched the body of the unit and causing power to trip was insulated	Fairland FNB	2024/07/15 1:26:00 PM	2024-07-16 11:18:23	2024/08/06 1:26:00 PM	1	4%
FNBFW:20378	History - Complete	Electrician	Very Critical	No power at desk	power reset in the DB	Fairlands Wesbank	2024/07/15 3:08:00 PM	2024-07-15 15:47:42	2024/08/21 12:08:00 PM	0	0%
FNBFW:20396	History - Complete	Maintenance	Non Critical	General assistance needed		Fairlands Wesbank	2024/07/16 2:15:00 PM	2024-07-17 07:57:00	2024/08/07 2:15:00 PM	1	3%
FNBFW:20398	History - Complete	Plumber	Very Critical	Pipe leaking		Fairlands Wesbank	2024/07/16 2:15:00 PM	2024-07-25 08:44:02	2024/08/22 11:15:00 AM	9	23%
FNBFW:20406	History - Complete	Maintenance	Routine	Office furniture required		Fairlands Wesbank	2024/07/17 8:47:00 AM	2024-07-17 12:40:53	2024/08/22 2:47:00 PM	0	0%
FNBFW:20432	History - Complete	Stores Issues	Routine	Consumables		Fairland FNB	2024/07/18 8:26:00 AM	2024-07-18 12:30:00	2024/08/23 2:26:00 PM	0	0%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20438	History - Complete	Maintenance	Non Critical	General assistance needed		Fairland FNB	2024/07/18 10:28:00 AM	2024-07-24 12:26:00	2024/08/09 10:28:00 AM	6	27%
FNBFW:20439	History - Complete	Maintenance	Routine	Install items		Fairland FNB	2024/07/18 10:37:00 AM	2024-07-24 12:25:00	2024/08/23 4:37:00 PM	6	16%
FNBFW:20450	History - Complete	Aircon Technician	Critical	Aircon temperature too hot	Aircon adjusted to 23 degrees.	Fairlands Wesbank	2024/07/18 12:15:00 PM	2024-07-22 07:23:59	2024/07/30 12:15:00 PM	4	31%
FNBFW:20455	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/07/18 1:42:00 PM	2024-07-18 14:46:00	2024/08/26 10:42:00 AM	0	0%
FNBFW:20471	History - Complete	Stores Issues	Routine	Consumables		Fairland FNB	2024/07/19 8:55:00 AM	2024-07-19 09:55:00	2024/08/26 2:55:00 PM	0	0%
FNBFW:20474	History - Complete	Maintenance	Non Critical	General assistance needed		Fairlands Wesbank	2024/07/19 9:45:00 AM	2024-07-25 10:50:05	2024/08/12 9:45:00 AM	6	25%
FNBFW:20388	History - Complete	Electrician	Critical	Microwave not working	good morning microwave handle fixed	Fairland FNB	2024/07/16 9:21:00 AM	2024-07-17 07:39:52	2024/07/26 9:21:00 AM	1	9%
FNBFW:20389	History - Complete	Maintenance	Non Critical	Repair blinds		Fairlands Wesbank	2024/07/16 9:21:00 AM	2024-07-24 12:27:00	2024/08/07 9:21:00 AM	8	36%
FNBFW:20411	History - Complete	Electrician	Critical	Light bulb to be replaced	Downlight replaced	Fairland FNB	2024/07/17 10:53:00 AM	2024-07-18 07:46:12	2024/07/29 10:53:00 AM	1	7%
FNBFW:20412	History - Complete	Maintenance	Critical	Door magnet not working	Door closer repaired	Fairland FNB	2024/07/17 10:55:00 AM	2024-07-17 10:57:20	2024/07/29 10:55:00 AM	0	0%
FNBFW:20420	History - Complete	Steiner Hygiene Serv	Critical	Hand towel machine batteries to be replace	JOB DONE	Fairlands Wesbank	2024/07/17 3:17:00 PM	2024-07-22 10:25:52	2024/07/29 3:17:00 PM	5	39%
FNBFW:20424	History - Complete	Electrician	Critical	Light bulb to be replaced	Light switch was off	Fairland FNB	2024/07/17 3:31:00 PM	2024-07-19 07:40:59	2024/07/29 3:31:00 PM	2	13%
FNBFW:20427	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/07/17 3:38:00 PM	2024-07-25 08:45:50	2024/07/29 3:38:00 PM	8	64%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20444	History - Complete	Electrician	Planned	Transformer Room - Weekly Inspection		Fairland FNB	2024/07/18 12:05:00 PM	2024-07-22 14:51:00	2024/07/25 3:05:00 PM	4	57%
FNBFW:20445	History - Complete	Electrician	Planned	UPS Room - Weekly Inspection		Fairland FNB	2024/07/18 12:05:00 PM	2024-07-22 14:51:00	2024/07/25 3:05:00 PM	4	57%
FNBFW:20456	History - Complete	Maintenance	Critical	Furniture to be removed		Fairlands Wesbank	2024/07/18 1:59:00 PM	2024-07-24 13:18:57	2024/07/30 1:59:00 PM	6	49%
FNBFW:20456	History - Complete	Maintenance	Critical	Furniture to be removed		Fairlands Wesbank	2024/07/18 1:59:00 PM	2024-07-24 13:18:57	2024/07/30 1:59:00 PM	6	49%
FNBFW:20464	History - Complete	Electrician	Very Critical	Plugs and switches	plug fixed	Fairland FNB	2024/07/19 6:25:00 AM	2024-07-22 08:08:54	2024/08/26 2:00:00 PM	3	8%
FNBFW:20467	History - Complete	Maintenance	Routine	Painting required		Fairlands Wesbank	2024/07/19 6:25:00 AM	2024-09-03 10:34:00	2024/08/26 2:00:00 PM	46	100%
FNBFW:20473	History - Complete	Electrician	Critical	Cable to be neatened	New power brick installed and cables neatened	Fairland FNB	2024/07/19 9:37:00 AM	2024-07-22 08:04:48	2024/07/31 9:37:00 AM	3	24%
FNBFW:20473	History - Complete	Electrician	Critical	Cable to be neatened	New power brick installed and cables neatened	Fairland FNB	2024/07/19 9:37:00 AM	2024-07-22 08:04:48	2024/07/31 9:37:00 AM	3	24%
FNBFW:20485	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/07/19 12:37:00 PM	2024-07-25 08:49:28	2024/07/31 12:37:00 PM	6	48%
FNBFW:20488	History - Complete	Plumber	Critical	Water leaking		Fairland FNB	2024/07/19 1:20:00 PM	2024-07-23 13:22:43	2024/07/31 1:20:00 PM	4	33%
FNBFW:20489	History - Complete	Plumber	Critical	Water leaking		Fairland FNB	2024/07/19 1:21:00 PM	2024-07-23 13:23:18	2024/07/31 1:21:00 PM	4	33%
FNBFW:20510	History - Complete	Plumber	Critical	Urinal leaking		Fairlands Wesbank	2024/07/22 9:08:00 AM	2024-07-23 13:26:04	2024/08/01 9:08:00 AM	1	11%
FNBFW:20341	History - Complete	Electrician	Critical	No power at plugs	power restored	Fairland FNB	2024/07/15 7:32:00 AM	2024-07-16 11:16:31	2024/07/24 5:00:00 PM	1	12%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20363	History - Complete	Steiner Hygiene Serv	Critical	Hand towel machine batteries to be replace	JOB DONE	Fairland FNB	2024/07/15 10:56:00 AM	2024-07-17 09:10:33	2024/07/25 10:56:00 AM	2	19%
FNBFW:20402	History - Complete	Plumber	Critical	Water leaking		Fairland FNB	2024/07/16 3:32:00 PM	2024-07-30 10:22:15	2024/07/26 3:32:00 PM	14	100%
FNBFW:20409	History - Complete	Aircon Technician	Critical	Aircon temperature too hot	Aircon was lowered	Fairland FNB	2024/07/17 10:28:00 AM	2024-07-22 07:30:15	2024/07/29 10:28:00 AM	5	40%
FNBFW:20418	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/07/17 12:54:00 PM	2024-07-17 13:23:00	2024/08/23 9:54:00 AM	0	0%
FNBFW:20425	History - Complete	Maintenance	Critical	Carpet to be glued	working on it	Fairland FNB	2024/07/17 3:33:00 PM	2024-07-19 07:42:27	2024/07/29 3:33:00 PM	2	13%
FNBFW:20425	History - Complete	Maintenance	Critical	Carpet to be glued	working on it	Fairland FNB	2024/07/17 3:33:00 PM	2024-07-19 07:42:27	2024/07/29 3:33:00 PM	2	13%
FNBFW:20426	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/07/17 3:37:00 PM	2024-07-25 08:45:05	2024/07/29 3:37:00 PM	8	64%
FNBFW:20433	History - Complete	Maintenance	Critical	Docking tiles to be replaced/ installed		Fairland FNB	2024/07/18 9:45:00 AM	2024-07-22 08:13:37	2024/07/30 9:45:00 AM	4	32%
FNBFW:20442	History - Complete	Electrician	Non Critical	Electrical equipment		Fairland FNB	2024/07/18 12:03:00 PM	2024-07-19 09:25:00	2024/08/09 12:03:00 PM	1	4%
FNBFW:20443	History - Complete	Electrician	Planned	High Tension Room - Weekly inspection		Fairland FNB	2024/07/18 12:04:00 PM	2024-07-22 14:50:00	2024/07/25 3:04:00 PM	4	57%
FNBFW:20446	History - Complete	Electrician	Planned	Generator inspection - Weekly Inspection		Fairland FNB	2024/07/18 12:07:00 PM	2024-07-22 14:52:00	2024/07/25 3:07:00 PM	4	57%
FNBFW:20465	History - Complete	Plumber	Critical	Toilet leaking		Fairland FNB	2024/07/19 6:25:00 AM	2024-07-31 10:35:12	2024/07/30 5:00:00 PM	12	100%
FNBFW:20466	History - Complete	Maintenance	Routine	Skirting to be fixed		Fairland FNB	2024/07/19 6:25:00 AM	2024-08-07 08:59:34	2024/08/26 2:00:00 PM	19	49%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20476	History - Complete	Dispatch Officer	Planned	Collect from other sites		Fairland FNB	2024/07/19 11:45:00 AM	2024-07-22 15:19:30	2024/07/26 2:45:00 PM	3	44%
FNBFW:20486	History - Complete	Plumber	Critical	Toilet not flushing		Fairlands Wesbank	2024/07/19 12:36:00 PM	2024-07-25 08:48:06	2024/07/31 12:36:00 PM	6	48%
FNBFW:20487	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/07/19 12:37:00 PM	2024-07-25 08:56:35	2024/07/31 12:37:00 PM	6	48%
FNBFW:20500	History - Complete	Electrician	Critical	Light bulb to be replaced	light fixed	Fairlands Wesbank	2024/07/22 7:37:00 AM	2024-07-25 12:17:38	2024/07/31 5:00:00 PM	3	34%
FNBFW:20503	History - Complete	Plumber	Non Critical	Geyser leaking		Fairland FNB	2024/07/22 7:37:00 AM	2024-07-30 10:28:51	2024/08/12 5:00:00 PM	8	37%
FNBFW:20529	History - Complete	Plumber	Critical	Toilet not flushing		Fairland FNB	2024/07/22 1:04:00 PM	2024-07-31 12:57:57	2024/08/01 1:04:00 PM	9	89%
FNBFW:20415	History - Complete	Maintenance	Non Critical	General assistance needed		Fairlands Wesbank	2024/07/17 11:45:00 AM	2024-07-25 15:16:43	2024/08/08 11:45:00 AM	8	37%
FNBFW:20415	History - Complete	Maintenance	Non Critical	General assistance needed		Fairlands Wesbank	2024/07/17 11:45:00 AM	2024-07-25 15:16:43	2024/08/08 11:45:00 AM	8	37%
FNBFW:20422	History - Complete	Maintenance	Non Critical	General assistance needed		Fairland FNB	2024/07/17 3:22:00 PM	2024-07-18 13:11:11	2024/08/08 3:22:00 PM	1	4%
FNBFW:20422	History - Complete	Maintenance	Non Critical	General assistance needed		Fairland FNB	2024/07/17 3:22:00 PM	2024-07-18 13:11:11	2024/08/08 3:22:00 PM	1	4%
FNBFW:20431	History - Complete	Dispatch Officer	Planned	Deliver to other sites		Fairland FNB	2024/07/18 8:23:00 AM	2024-07-18 12:29:00	2024/07/25 11:23:00 AM	0	2%
FNBFW:20451	History - Complete	Electrician	Critical	Electrical wiring to be fixed	cables neatened, desk plug repaired	Fairlands Wesbank	2024/07/18 12:20:00 PM	2024-07-26 07:33:45	2024/07/30 12:20:00 PM	8	65%
FNBFW:20451	History - Complete	Electrician	Critical	Electrical wiring to be fixed	cables neatened, desk plug repaired	Fairlands Wesbank	2024/07/18 12:20:00 PM	2024-07-26 07:33:45	2024/07/30 12:20:00 PM	8	65%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20457	History - Complete	Plumber	Critical	Shower drain smelling		Fairland FNB	2024/07/18 3:03:00 PM	2024-07-23 13:21:25	2024/07/30 3:03:00 PM	5	41%
FNBFW:20458	History - Complete	Electrician	Critical	Oven to be fixed	AS PER MEETING WITH ntaote in meeting room 26 a new work order was opened to rectify wrong quatsion from vulcan for repair of the steamer 20770	Fairland FNB	2024/07/19 6:19:00 AM	2024-08-01 13:30:00	2024/07/30 5:00:00 PM	13	100%
FNBFW:20480	History - Complete	Plumber	Critical	Toilet not flushing		Fairland FNB	2024/07/19 12:37:00 PM	2024-08-01 11:38:02	2024/07/31 12:37:00 PM	13	100%
FNBFW:20492	History - Complete	Maintenance	Routine	General Maintenance Weekly Inspection (PPM)		Fairland FNB	2024/07/26 11:59:00 PM	2024-08-06 08:44:00	2024/08/05 11:00:00 AM	11	100%
FNBFW:20494	History - Complete	Plumber	Critical	Water pressure to be adjusted		Fairland FNB	2024/07/22 6:45:00 AM	2024-07-25 08:50:49	2024/07/31 5:00:00 PM	3	32%
FNBFW:20521	History - Complete	Plumber	Critical	Hand basin		Fairland FNB	2024/07/22 11:52:00 AM	2024-08-06 13:17:48	2024/08/01 11:52:00 AM	15	100%
FNBFW:20522	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/07/22 12:04:00 PM	2024-07-22 15:09:00	2024/08/28 9:04:00 AM	0	0%
FNBFW:20537	History - Complete	Maintenance	Non Critical	General assistance needed		Fairlands Wesbank	2024/07/22 1:55:00 PM	2024-07-22 15:46:17	2024/08/13 1:55:00 PM	0	0%
FNBFW:20540	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/07/22 2:31:00 PM	2024-07-22 15:08:00	2024/08/28 11:31:00 AM	0	0%
FNBFW:20542	History - Complete	Dispatch Officer	Planned	Collect from other sites		Fairland FNB	2024/07/22 2:50:00 PM	2024-07-22 15:21:00	2024/07/30 8:50:00 AM	0	0%
FNBFW:20546	History - Complete	Maintenance	Non Critical	Replace ceiling tiles		Fairlands Wesbank	2024/07/22 4:08:00 PM	2024-07-30 15:05:50	2024/08/13 4:08:00 PM	8	36%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20563	History - Complete	Aircon Technician	Critical	Aircon temperature too hot	Client was checked, was on the meeting. We switched off	Fairlands Wesbank	2024/07/23 12:17:00 PM	2024-08-05 06:55:38	2024/08/02 12:17:00 PM	13	100%
FNBFW:20474	History - Complete	Maintenance	Non Critical	General assistance needed		Fairlands Wesbank	2024/07/19 9:45:00 AM	2024-07-25 10:50:05	2024/08/12 9:45:00 AM	6	25%
FNBFW:20479	History - Complete	Electrician	Very Critical	Generator faulty	DIESEL ELECTRIC ADJUSTED THE SPEED CONTROLLER	Fairland FNB	2024/07/19 12:36:00 PM	2024-08-06 07:31:00	2024/08/27 9:36:00 AM	18	45%
FNBFW:20493	History - Complete	Electrician	Routine	Fire pump test		Fairland FNB	2024/07/26 11:59:00 PM	2024-07-29 12:19:53	2024/08/05 11:00:00 AM	3	26%
FNBFW:20495	History - Complete	Plumber	Critical	Toilet flushing non stop		Fairlands Wesbank	2024/07/22 7:23:00 AM	2024-07-25 08:57:20	2024/07/31 5:00:00 PM	3	32%
FNBFW:20536	History - Complete	Plumber	Non Critical	Hydroboil not working		Fairlands Wesbank	2024/07/22 1:38:00 PM	2024-07-23 13:27:47	2024/08/13 1:38:00 PM	1	4%
FNBFW:20541	History - Complete	Aircon Technician	Critical	Aircon making noise	Mentioned pillar number was checked, no sound was heard at the time.	Fairland FNB	2024/07/22 2:46:00 PM	2024-07-29 09:33:27	2024/08/01 2:46:00 PM	7	67%
FNBFW:20554	History - Complete	Aircon Technician	Critical	Air vent to be closed	Vent cannot be closed. Turned unit off. Will follow up with client.	Fairlands Wesbank	2024/07/23 10:04:00 AM	2024-08-05 06:55:02	2024/08/02 10:04:00 AM	13	100%
FNBFW:20562	History - Complete	Electrician	Non Critical	Electrical repairs		Fairlands Wesbank	2024/07/23 12:17:00 PM	2024-07-26 07:34:48	2024/08/14 12:17:00 PM	3	12%
FNBFW:20589	History - Complete	Plumber	Critical	Water pressure to be adjusted		Fairland FNB	2024/07/24 10:23:00 AM	2024-07-25 13:12:07	2024/08/05 10:23:00 AM	1	9%
FNBFW:20462	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/07/19 6:25:00 AM	2024-07-30 15:05:15	2024/07/30 5:00:00 PM	11	99%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20469	History - Complete	Electrician	Critical	Light bulb to be replaced	Light fixed	Fairlands Wesbank	2024/07/19 6:25:00 AM	2024-07-23 08:09:07	2024/07/30 5:00:00 PM	4	35%
FNBFW:20483	History - Complete	Electrician	Non Critical	Light bulb to be replaced	five Light fittings on the couches converted to led lights.	Fairlands Wesbank	2024/07/19 12:37:00 PM	2024-07-23 08:11:48	2024/08/12 12:37:00 PM	4	15%
FNBFW:20496	History - Complete	Plumber	Non Critical	Hydroboil not working		Fairlands Wesbank	2024/07/22 7:23:00 AM	2024-07-25 08:53:55	2024/08/12 5:00:00 PM	3	14%
FNBFW:20506	History - Complete	Plumber	Very Critical	Hydroboil leaking water		Fairland FNB	2024/07/22 8:28:00 AM	2024-08-06 13:24:14	2024/08/27 2:28:00 PM	15	41%
FNBFW:20509	History - Complete	Electrician	Non Critical	Electrical equipment		Fairland FNB	2024/07/22 8:58:00 AM	2024-08-12 15:25:00	2024/08/13 8:58:00 AM	21	96%
FNBFW:20511	History - Complete	Stores Issues	Routine	Consumables		Fairland FNB	2024/07/22 9:17:00 AM	2024-07-22 11:07:00	2024/08/27 3:17:00 PM	0	0%
FNBFW:20532	History - Cancelled	Plumber	Critical	Toilet not flushing		Fairland FNB	2024/07/22 1:31:00 PM	2024-07-22 13:33:17	2024/08/01 1:31:00 PM	0	0%
FNBFW:20538	History - Complete	Plumber	Critical	Pipe to be fixed		Fairlands Wesbank	2024/07/22 2:18:00 PM	2024-07-25 08:52:37	2024/08/01 2:18:00 PM	3	27%
FNBFW:20544	History - Complete	Dispatch Officer	Planned	Collect from other sites		Fairland FNB	2024/07/22 3:27:00 PM	2024-07-23 14:46:00	2024/07/30 9:27:00 AM	1	12%
FNBFW:20608	History - Complete	Stores Issues	Routine	Consumables		Fairland FNB	2024/07/25 6:59:00 AM	2024-07-25 09:44:51	2024/08/30 2:00:00 PM	0	0%
FNBFW:20613	History - Complete	Maintenance	Non Critical	Replace ceiling tiles		Fairland FNB	2024/07/25 9:25:00 AM	2024-07-31 13:13:42	2024/08/16 9:25:00 AM	6	27%
FNBFW:20613	History - Complete	Maintenance	Non Critical	Replace ceiling tiles		Fairland FNB	2024/07/25 9:25:00 AM	2024-07-31 13:13:42	2024/08/16 9:25:00 AM	6	27%
FNBFW:20616	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/07/25 10:44:00 AM	2024-07-25 12:05:00	2024/08/30 4:44:00 PM	0	0%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20620	History - Complete	Electrician	Non Critical	Power point faulty	power brick installed	Fairlands Wesbank	2024/07/25 12:17:00 PM	2024-07-26 14:06:38	2024/08/16 12:17:00 PM	1	4%
FNBFW:20620	History - Complete	Electrician	Non Critical	Power point faulty	power brick installed	Fairlands Wesbank	2024/07/25 12:17:00 PM	2024-07-26 14:06:38	2024/08/16 12:17:00 PM	1	4%
FNBFW:20622	History - Complete	Electrician	Non Critical	Electrical equipment	power restored	Fairland FNB	2024/07/25 12:24:00 PM	2024-07-26 14:07:31	2024/08/16 12:24:00 PM	1	4%
FNBFW:20633	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/07/26 7:56:00 AM	2024-07-30 07:57:16	2024/08/06 5:00:00 PM	4	35%
FNBFW:20633	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/07/26 7:56:00 AM	2024-07-30 07:57:16	2024/08/06 5:00:00 PM	4	35%
FNBFW:20635	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/07/26 8:36:00 AM	2024-07-31 10:38:17	2024/08/07 8:36:00 AM	5	42%
FNBFW:20552	History - Complete	Electrician	Critical	Electrical repairs	The system was bled, also the pumps to remove air locks, and system was tested, and pressure eventually rose.	Fairland FNB	2024/07/23 9:46:00 AM	2024-07-23 09:50:37	2024/08/02 9:46:00 AM	0	0%
FNBFW:20552	History - Complete	Electrician	Critical	Electrical repairs	The system was bled, also the pumps to remove air locks, and system was tested, and pressure eventually rose.	Fairland FNB	2024/07/23 9:46:00 AM	2024-07-23 09:50:37	2024/08/02 9:46:00 AM	0	0%
FNBFW:20552	History - Complete	Electrician	Critical	Electrical repairs	The system was bled, also the pumps to remove air locks, and system was tested, and pressure eventually rose.	Fairland FNB	2024/07/23 9:46:00 AM	2024-07-23 09:50:37	2024/08/02 9:46:00 AM	0	0%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20566	History - Complete	Aircon Technician	Critical	Aircon temperature too hot	Heaters were turned off	Fairlands Wesbank	2024/07/23 2:47:00 PM	2024-08-05 06:56:29	2024/08/02 2:47:00 PM	13	100%
FNBFW:20569	History - Complete	Maintenance	Non Critical	General assistance needed		Fairland FNB	2024/07/23 3:31:00 PM	2024-07-24 09:40:57	2024/08/14 3:31:00 PM	1	3%
FNBFW:20569	History - Complete	Maintenance	Non Critical	General assistance needed		Fairland FNB	2024/07/23 3:31:00 PM	2024-07-24 09:40:57	2024/08/14 3:31:00 PM	1	3%
FNBFW:20569	History - Complete	Maintenance	Non Critical	General assistance needed		Fairland FNB	2024/07/23 3:31:00 PM	2024-07-24 09:40:57	2024/08/14 3:31:00 PM	1	3%
FNBFW:20580	History - Cancelled	Electrician	Critical	Light bulb to be replaced		Fairlands Wesbank	2024/07/24 9:51:00 AM	2024-07-24 09:56:44	2024/08/05 9:51:00 AM	0	0%
FNBFW:20448	History - Complete	Maintenance	Routine	Signage to be mounted		Fairland FNB	2024/07/18 11:59:00 AM	2024-08-13 08:51:00	2024/08/26 8:59:00 AM	26	66%
FNBFW:20481	History - Complete	Maintenance	Critical	Furniture to be removed	Chairs will be sent to Warehouse next week	Fairlands Wesbank	2024/07/19 12:37:00 PM	2024-07-26 08:03:37	2024/07/31 12:37:00 PM	7	56%
FNBFW:20481	History - Complete	Maintenance	Critical	Furniture to be removed	Chairs will be sent to Warehouse next week	Fairlands Wesbank	2024/07/19 12:37:00 PM	2024-07-26 08:03:37	2024/07/31 12:37:00 PM	7	56%
FNBFW:20498	History - Complete	Electrician	Critical	Light bulb to be replaced	light fixed	Fairlands Wesbank	2024/07/22 7:37:00 AM	2024-07-25 12:15:50	2024/07/31 5:00:00 PM	3	34%
FNBFW:20505	History - Complete	Plumber	Critical	Water leaking		Fairland FNB	2024/07/22 7:37:00 AM	2024-07-23 13:24:04	2024/07/31 5:00:00 PM	1	13%
FNBFW:20523	History - Complete	Aircon Technician	Critical	Aircon temperature too hot	Aircon temp was dropped and heaters turned off.	Fairland FNB	2024/07/22 12:25:00 PM	2024-07-24 09:35:41	2024/08/01 12:25:00 PM	2	18%
FNBFW:20530	History - Complete	Plumber	Critical	Tap leaking		Fairland FNB	2024/07/22 1:07:00 PM	2024-07-31 12:58:34	2024/08/01 1:07:00 PM	9	89%
FNBFW:20539	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/07/22 2:26:00 PM	2024-07-22 15:17:00	2024/08/28 11:26:00 AM	0	0%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20559	History - Complete	Plumber	Critical	No hot water		Fairland FNB	2024/07/23 11:55:00 AM	2024-08-01 11:36:31	2024/08/02 11:55:00 AM	9	89%
FNBFW:20585	History - Complete	Plumber	Critical	Toilet not flushing		Fairlands Wesbank	2024/07/24 10:15:00 AM	2024-07-25 09:03:37	2024/08/05 10:15:00 AM	1	7%
FNBFW:20596	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/07/24 10:43:00 AM	2024-07-30 07:49:56	2024/08/05 10:43:00 AM	6	48%
FNBFW:20596	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/07/24 10:43:00 AM	2024-07-30 07:49:56	2024/08/05 10:43:00 AM	6	48%
FNBFW:20612	History - Complete	Aircon Technician	Critical	Fridge leaking water	Squeaking sound fixed at freezer and holding cold room, we will monitor	Fairland FNB	2024/07/25 7:16:00 AM	2024-08-14 13:30:00	2024/08/05 5:00:00 PM	20	100%
FNBFW:20630	History - Complete	Plumber	Critical	Water leaking		Fairland FNB	2024/07/26 8:14:00 AM	2024-07-30 10:27:10	2024/08/07 8:14:00 AM	4	34%
FNBFW:20637	History - Complete	Plumber	Critical	Tap leaking		Fairlands Wesbank	2024/07/26 8:46:00 AM	2024-07-31 10:37:28	2024/08/07 8:46:00 AM	5	42%
FNBFW:20644	History - Complete	Electrician	Planned	Transformer Room - Weekly Inspection		Fairland FNB	2024/07/26 9:46:00 AM	2024-07-29 12:33:09	2024/08/02 12:46:00 PM	3	43%
FNBFW:20652	History - Complete	Stores Issues	Routine	Consumables		Fairland FNB	2024/07/26 11:14:00 AM	2024-07-26 14:37:00	2024/09/03 8:14:00 AM	0	0%
FNBFW:20673	History - Complete	Electrician	Critical	Light bulb to be replaced	No fault found on the lights in meeting room 11 in fairlands building 2 all the floors, call was logged for another building.	Fairland FNB	2024/07/29 9:22:00 AM	2024-07-30 12:19:20	2024/08/08 9:22:00 AM	1	11%
FNBFW:20677	History - Complete	Maintenance	Critical	Carpet to be glued		Fairland FNB	2024/07/29 11:38:00 AM	2024-08-02 07:25:49	2024/08/08 11:38:00 AM	4	38%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20586	History - Complete	Plumber	Critical	Toilets blocked - Female bathrooms		Fairlands Wesbank	2024/07/24 10:16:00 AM	2024-07-25 13:12:46	2024/08/05 10:16:00 AM	1	9%
FNBFW:20588	History - Complete	Plumber	Critical	Urinal not flushing		Fairland FNB	2024/07/24 10:20:00 AM	2024-07-25 13:15:37	2024/08/05 10:20:00 AM	1	9%
FNBFW:20597	History - Complete	Electrician	Very Critical	Plugs and switches	Installation of new Power bricks on tables that didn't have power bricks	Fairlands Wesbank	2024/07/24 11:10:00 AM	2024-07-25 07:58:14	2024/08/30 8:10:00 AM	1	2%
FNBFW:20597	History - Complete	Electrician	Very Critical	Plugs and switches	Installation of new Power bricks on tables that didn't have power bricks	Fairlands Wesbank	2024/07/24 11:10:00 AM	2024-07-25 07:58:14	2024/08/30 8:10:00 AM	1	2%
FNBFW:20606	History - Complete	Electrician	Critical	Light cover to be replaced		Fairland FNB	2024/07/24 2:15:00 PM	2024-08-02 14:39:27	2024/08/05 2:15:00 PM	9	75%
FNBFW:20614	History - Complete	Maintenance	Critical	Furniture to be removed	will attend to the call soon	Fairland FNB	2024/07/25 9:27:00 AM	2024-07-30 15:07:47	2024/08/06 9:27:00 AM	5	43%
FNBFW:20623	History - Complete	Maintenance	Non Critical	Replace keys		Fairland FNB	2024/07/25 12:37:00 PM	2024-07-25 14:41:11	2024/08/16 12:37:00 PM	0	0%
FNBFW:20632	History - Complete	Maintenance	Non Critical	Repair office furniture		Fairlands Wesbank	2024/07/26 7:56:00 AM	2024-07-30 07:59:01	2024/08/16 5:00:00 PM	4	18%
FNBFW:20632	History - Complete	Maintenance	Non Critical	Repair office furniture		Fairlands Wesbank	2024/07/26 7:56:00 AM	2024-07-30 07:59:01	2024/08/16 5:00:00 PM	4	18%
FNBFW:20547	History - Complete	Aircon Technician	Critical	Aircon temperature too hot	Units has been adjusted accordingly. Monitoring the effects of the adjustments made on all the floors.	Fairlands Wesbank	2024/07/23 6:53:00 AM	2024-08-05 06:54:23	2024/08/01 5:00:00 PM	13	100%
FNBFW:20565	History - Complete	Stores Issues	Routine	Consumables		Fairland FNB	2024/07/23 1:26:00 PM	2024-07-23 14:10:00	2024/08/29 10:26:00 AM	0	0%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20583	History - Complete	Steiner Hygiene Serv	Critical	Hand towel machine not working	JOB DONE	Fairlands Wesbank	2024/07/24 10:02:00 AM	2024-07-29 11:44:50	2024/08/05 10:02:00 AM	5	42%
FNBFW:20594	History - Complete	Steiner Hygiene Serv	Critical	Hand towel machine not working	JOB DONE	Fairlands Wesbank	2024/07/24 10:40:00 AM	2024-07-29 11:12:32	2024/08/05 10:40:00 AM	5	41%
FNBFW:20615	History - Complete	Stores Issues	Routine	Consumables		Fairland FNB	2024/07/25 9:53:00 AM	2024-07-25 11:40:00	2024/08/30 3:53:00 PM	0	0%
FNBFW:20628	History - Complete	Stores Issues	Routine	Consumables		Fairland FNB	2024/07/26 7:50:00 AM	2024-07-29 10:46:45	2024/09/02 2:00:00 PM	3	8%
FNBFW:20642	History - Complete	Electrician	Critical	Cable to be neatened	Cables neatened	Fairland FNB	2024/07/26 8:55:00 AM	2024-07-26 12:11:59	2024/08/07 8:55:00 AM	0	1%
FNBFW:20646	History - Complete	Electrician	Planned	General Electrical Inspections - Weekly Inspection		Fairland FNB	2024/07/26 9:48:00 AM	2024-07-30 12:11:05	2024/08/02 12:48:00 PM	4	57%
FNBFW:20648	History - Complete	Electrician	Planned	Fire Pump - Weekly Inspection		Fairland FNB	2024/07/26 9:50:00 AM	2024-07-29 12:21:36	2024/08/02 12:50:00 PM	3	43%
FNBFW:20437	History - Complete	Maintenance	Non Critical	General assistance needed		Fairland FNB	2024/07/18 10:24:00 AM	2024-07-24 12:26:32	2024/08/09 10:24:00 AM	6	27%
FNBFW:20452	History - Complete	Maintenance	Critical	Repair floor		Fairlands Wesbank	2024/07/18 12:35:00 PM	2024-08-02 08:28:20	2024/07/30 12:35:00 PM	15	100%
FNBFW:20472	History - Complete	Aircon Technician	Critical	Aircon temperature too hot	Aircon was lowered and heaters turned off	Fairland FNB	2024/07/19 9:30:00 AM	2024-07-22 07:17:44	2024/07/31 9:30:00 AM	3	24%
FNBFW:20482	History - Complete	Plumber	Critical	Urinal leaking		Fairlands Wesbank	2024/07/19 12:37:00 PM	2024-07-25 08:55:50	2024/07/31 12:37:00 PM	6	48%
FNBFW:20484	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/07/19 12:37:00 PM	2024-07-30 07:40:03	2024/07/31 12:37:00 PM	11	89%
FNBFW:20484	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/07/19 12:37:00 PM	2024-07-30 07:40:03	2024/07/31 12:37:00 PM	11	89%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20531	History - Complete	Plumber	Critical	Toilet not flushing		Fairland FNB	2024/07/22 1:31:00 PM	2024-07-31 13:00:19	2024/08/01 1:31:00 PM	9	89%
FNBFW:20533	Assigned	Plumber	Very Critical	Pipe leaking		Facilities Shared services	2024/07/22 1:33:00 PM	Ongoing	2024/08/28 10:33:00 AM	58	100%
FNBFW:20551	History - Complete	Aircon Technician	Critical	Aircon has no air flow	MR checked, they said it was better	Fairland FNB	2024/07/23 9:41:00 AM	2024-07-24 09:47:37	2024/08/02 9:41:00 AM	1	10%
FNBFW:20570	History - Complete	Electrician	Very Critical	Plugs and switches	Faulty power brick replaced	Fairland FNB	2024/07/24 7:14:00 AM	2024-07-25 08:04:03	2024/08/29 2:00:00 PM	1	2%
FNBFW:20649	History - Complete	Aircon Technician	Critical	Fridge not working	Fridge checked, It has a leak on the evaporator. We will seal the leak and regas the fridge. Fridge working	Fairland FNB	2024/07/26 9:48:00 AM	2024-08-12 10:04:20	2024/08/07 9:48:00 AM	17	100%
FNBFW:20654	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/07/26 2:38:00 PM	2024-07-26 15:54:00	2024/09/03 11:38:00 AM	0	0%
FNBFW:20670	History - Complete	Stores Issues	Routine	Consumables		Fairland FNB	2024/07/29 8:59:00 AM	2024-07-29 11:25:00	2024/09/03 2:59:00 PM	0	0%
FNBFW:20674	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/07/29 10:14:00 AM	2024-07-29 10:36:00	2024/09/03 4:14:00 PM	0	0%
FNBFW:20679	History - Complete	Maintenance	Non Critical	General assistance needed		Fairland FNB	2024/07/29 11:43:00 AM	2024-08-02 07:26:58	2024/08/20 11:43:00 AM	4	17%
FNBFW:20681	History - Complete	Plumber	Critical	Urinal not flushing		Fairland FNB	2024/07/29 11:50:00 AM	2024-07-31 13:02:24	2024/08/08 11:50:00 AM	2	20%
FNBFW:20709	History - Complete	Electrician	Non Critical	Electrical equipment		Fairland FNB	2024/07/30 8:46:00 AM	2024-08-01 13:40:00	2024/08/21 8:46:00 AM	2	10%
FNBFW:20719	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/07/30 11:03:00 AM	2024-07-30 15:46:00	2024/09/05 8:03:00 AM	0	0%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20723	History - Complete	Maintenance	Routine	Repaint wall		Fairland FNB	2024/07/30 3:04:00 PM	2024-07-31 12:55:10	2024/09/05 12:04:00 PM	1	2%
FNBFW:20726	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/07/30 4:04:00 PM	2024-07-31 12:52:29	2024/08/09 4:04:00 PM	1	8%
FNBFW:20591	History - Complete	Plumber	Critical	Toilet not flushing		Fairland FNB	2024/07/24 10:30:00 AM	2024-08-02 08:03:46	2024/08/05 10:30:00 AM	9	74%
FNBFW:20617	History - Complete	Aircon Technician	Critical	Aircon temperature too cold	Controller not responding, we will replace or Put a remote Controller	Fairlands Wesbank	2024/07/25 11:44:00 AM	2024-07-29 09:28:30	2024/08/06 11:44:00 AM	4	32%
FNBFW:20638	History - Complete	Maintenance	Routine	Repair/patch wall paper		Fairlands Wesbank	2024/07/26 8:48:00 AM	2024-07-30 07:56:16	2024/09/02 2:48:00 PM	4	10%
FNBFW:20640	Assigned	Electrician	Non Critical	Power bricks	Good day There is project to replace all old power bricks to new ones moving with phase we will let you know when they are coming to natis department thank you	Facilities Shared services Fairland	2024/07/26 8:50:00 AM	Ongoing	2024/08/19 8:50:00 AM	54	100%
FNBFW:20675	History - Complete	Stores Issues	Routine	Consumables		Fairland FNB	2024/07/29 10:51:00 AM	2024-07-29 12:54:03	2024/09/03 4:51:00 PM	0	0%
FNBFW:20689	History - Complete	Stores Issues	Routine	Supply AAA batteries		Fairland FNB	2024/07/29 1:21:00 PM	2024-07-29 13:44:00	2024/09/04 10:21:00 AM	0	0%
FNBFW:20690	History - Complete	Aircon Technician	Critical	Fridge not working	Fridge control replaced. Fridge working	Fairland FNB	2024/07/29 2:08:00 PM	2024-08-12 10:05:22	2024/08/08 2:08:00 PM	14	100%
FNBFW:20697	History - Complete	Plumber	Very Critical	Pipe leaking		Fairland FNB	2024/07/30 6:34:00 AM	2024-08-02 08:11:16	2024/09/04 2:00:00 PM	3	8%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20699	History - Complete	Maintenance	Routine	Repair wall plaster		Fairland FNB	2024/07/30 6:39:00 AM	2024-08-01 09:08:00	2024/09/04 2:00:00 PM	2	5%
FNBFW:20632	History - Complete	Maintenance	Non Critical	Repair office furniture		Fairlands Wesbank	2024/07/26 7:56:00 AM	2024-07-30 07:59:01	2024/08/16 5:00:00 PM	4	18%
FNBFW:20634	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/07/26 7:57:00 AM	2024-07-31 10:44:21	2024/08/06 5:00:00 PM	5	44%
FNBFW:20636	Assigned	Electrician	Non Critical	Power bricks	Good day There is project to replace all old power bricks to new ones moving with phase we will let you know when they are coming to natis department thank you	Fairlands Wesbank	2024/07/26 8:06:00 AM	Ongoing	2024/08/19 8:06:00 AM	54	100%
FNBFW:20664	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/07/26 4:02:00 PM	2024-07-26 16:50:00	2024/09/03 1:02:00 PM	0	0%
FNBFW:20665	History - Complete	Maintenance	Routine	General Maintenance Weekly Inspection (PPM)		Fairland FNB	2024/08/02 11:59:00 PM	2024-08-13 08:39:00	2024/08/12 11:00:00 AM	11	100%
FNBFW:20667	History - Complete	Plumber	Routine	Monthly Fat trap cleaning (PPM)		Fairland FNB	2024/08/27 11:59:00 PM	2024-08-06 14:02:18	2024/09/16 11:00:00 AM	-21	0%
FNBFW:20667	History - Complete	Plumber	Routine	Monthly Fat trap cleaning (PPM)		Fairland FNB	2024/08/27 11:59:00 PM	2024-08-06 14:02:18	2024/09/16 11:00:00 AM	-21	0%
FNBFW:20686	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/07/29 12:43:00 PM	2024-07-29 14:53:00	2024/09/04 9:43:00 AM	0	0%
FNBFW:20692	History - Complete	Electrician	Critical	Light bulb to be replaced	Light replaced	Fairland FNB	2024/07/29 2:19:00 PM	2024-08-01 07:49:57	2024/08/08 2:19:00 PM	3	27%
FNBFW:20693	History - Complete	Dispatch Officer	Planned	Collect from other sites		Fairland FNB	2024/07/29 2:56:00 PM	2024-07-30 15:13:00	2024/08/06 8:56:00 AM	1	13%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20516	History - Complete	Plumber	Critical	Water leaking		Fairland FNB	2024/07/22 10:24:00 AM	2024-07-23 13:27:05	2024/08/01 10:24:00 AM	1	11%
FNBFW:20526	History - Complete	Maintenance	Critical	Table to be assembled		Fairland FNB	2024/07/22 12:49:00 PM	2024-07-23 10:07:25	2024/08/01 12:49:00 PM	1	8%
FNBFW:20526	History - Complete	Maintenance	Critical	Table to be assembled		Fairland FNB	2024/07/22 12:49:00 PM	2024-07-23 10:07:25	2024/08/01 12:49:00 PM	1	8%
FNBFW:20549	History - Complete	Stores Issues	Routine	Supply AAA batteries		Fairland FNB	2024/07/23 9:10:00 AM	2024-07-23 12:43:00	2024/08/28 3:10:00 PM	0	0%
FNBFW:20558	History - Complete	Maintenance	Non Critical	Network points to be labelled	working on it	Fairlands Wesbank	2024/07/23 10:55:00 AM	2024-07-26 07:51:11	2024/08/14 10:55:00 AM	3	13%
FNBFW:20571	History - Complete	Electrician	Very Critical	Plugs and switches	Docking tiles opened, power source for plugs traced, fault repaired	Fairlands Wesbank	2024/07/24 7:37:00 AM	2024-07-25 08:02:47	2024/08/29 2:00:00 PM	1	2%
FNBFW:20571	History - Complete	Electrician	Very Critical	Plugs and switches	Docking tiles opened, power source for plugs traced, fault repaired	Fairlands Wesbank	2024/07/24 7:37:00 AM	2024-07-25 08:02:47	2024/08/29 2:00:00 PM	1	2%
FNBFW:20572	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/07/24 7:41:00 AM	2024-07-24 09:02:00	2024/08/29 2:00:00 PM	0	0%
FNBFW:20582	History - Complete	Steiner Hygiene Serv	Critical	Hand towel machine not working	JOB DONE	Fairlands Wesbank	2024/07/24 10:00:00 AM	2024-07-29 11:47:13	2024/08/05 10:00:00 AM	5	42%
FNBFW:20308	History - Complete	Aircon Technician	Routine	Patch room - Weekly inspection	Inspection done	Fairlands Wesbank	2024/07/12 8:37:00 AM	2024-07-15 08:34:46	2024/07/19 11:37:00 AM	3	42%
FNBFW:20313	History - Complete	Aircon Technician	Routine	Aircon inspections	Inspection done	Fairlands Wesbank	2024/07/12 8:44:00 AM	2024-07-24 09:32:13	2024/08/19 2:44:00 PM	12	31%
FNBFW:20313	History - Complete	Aircon Technician	Routine	Aircon inspections	Inspection done	Fairlands Wesbank	2024/07/12 8:44:00 AM	2024-07-24 09:32:13	2024/08/19 2:44:00 PM	12	31%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20315	History - Complete	Aircon Technician	Routine	Aircon inspections	Inspections done	Fairland FNB	2024/07/12 8:51:00 AM	2024-08-15 09:32:59	2024/08/19 2:51:00 PM	34	88%
FNBFW:20315	History - Complete	Aircon Technician	Routine	Aircon inspections	Inspections done	Fairland FNB	2024/07/12 8:51:00 AM	2024-08-15 09:32:59	2024/08/19 2:51:00 PM	34	88%
FNBFW:20324	History - Complete	Electrician	Critical	Light bulb to be replaced	Mirror lights converted to LED, also downlights replaced	Fairlands Wesbank	2024/07/12 12:45:00 PM	2024-07-15 08:04:22	2024/07/24 12:45:00 PM	3	23%
FNBFW:20326	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/07/12 12:48:00 PM	2024-07-16 13:16:20	2024/07/24 12:48:00 PM	4	33%
FNBFW:20338	History - Complete	Maintenance	Critical	Emergency exit door not locked	good day please note we don't have lock the doors	Fairland FNB	2024/07/15 7:14:00 AM	2024-07-15 11:49:00	2024/07/24 5:00:00 PM	0	2%
FNBFW:20343	History - Complete	Electrician	Critical	Light bulb to be replaced	lights replaced	Fairland FNB	2024/07/15 7:32:00 AM	2024-07-16 09:50:17	2024/07/24 5:00:00 PM	1	11%
FNBFW:20593	History - Complete	Steiner Hygiene Serv	Critical	Hand towel machine not working	JOB DONE	Fairlands Wesbank	2024/07/24 10:38:00 AM	2024-07-29 11:13:58	2024/08/05 10:38:00 AM	5	41%
FNBFW:20602	History - Complete	Aircon Technician	Critical	Aircon temperature too hot	Heaters were turned off and temp was adjusted	Fairlands Wesbank	2024/07/24 11:59:00 AM	2024-08-05 07:08:00	2024/08/05 11:59:00 AM	12	98%
FNBFW:20641	History - Complete	Plumber	Critical	Urinal not flushing		Fairland FNB	2024/07/26 8:51:00 AM	2024-07-31 13:01:01	2024/08/07 8:51:00 AM	5	43%
FNBFW:20647	History - Complete	Electrician	Planned	Generator inspection - Weekly Inspection		Fairland FNB	2024/07/26 9:49:00 AM	2024-07-30 12:30:10	2024/08/02 12:49:00 PM	4	57%
FNBFW:20680	History - Complete	Electrician	Critical	Light bulb to be replaced	Lights fixed	Fairland FNB	2024/07/29 11:48:00 AM	2024-07-30 08:59:18	2024/08/08 11:48:00 AM	1	8%
FNBFW:20696	History - Complete	Stores Issues	Routine	Consumables		Fairland FNB	2024/07/29 4:04:00 PM	2024-07-29 16:39:39	2024/09/04 1:04:00 PM	0	0%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20696	History - Complete	Stores Issues	Routine	Consumables		Fairland FNB	2024/07/29 4:04:00 PM	2024-07-29 16:39:39	2024/09/04 1:04:00 PM	0	0%
FNBFW:20708	History - Complete	Electrician	Critical	Electrical repairs		Fairland FNB	2024/07/30 8:44:00 AM	2024-08-01 13:39:00	2024/08/09 8:44:00 AM	2	22%
FNBFW:20714	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/07/30 9:48:00 AM	2024-07-30 12:24:00	2024/09/04 3:48:00 PM	0	0%
FNBFW:20718	History - Complete	Aircon Technician	Critical	Aircon temperature too cold	Meeting room checked. Aircons not heating at max.We will fault find and rectify when we have	Fairlands Wesbank	2024/07/30 10:56:00 AM	2024-08-02 07:33:50	2024/08/09 10:56:00 AM	3	28%
FNBFW:20343	History - Complete	Electrician	Critical	Light bulb to be replaced	lights replaced	Fairland FNB	2024/07/15 7:32:00 AM	2024-07-16 09:50:17	2024/07/24 5:00:00 PM	1	11%
FNBFW:20359	History - Complete	Plumber	Critical	Urinal leaking		Fairland FNB	2024/07/15 10:56:00 AM	2024-07-17 08:33:40	2024/07/25 10:56:00 AM	2	19%
FNBFW:20361	History - Complete	Maintenance	Non Critical	General assistance needed		Fairlands Wesbank	2024/07/15 10:56:00 AM	2024-07-16 11:56:38	2024/08/06 10:56:00 AM	1	4%
FNBFW:20361	History - Complete	Maintenance	Non Critical	General assistance needed		Fairlands Wesbank	2024/07/15 10:56:00 AM	2024-07-16 11:56:38	2024/08/06 10:56:00 AM	1	4%
FNBFW:20371	History - Complete	Electrician	Non Critical	Electrical equipment	removal of all old batteries in the workshop for disposal, moved to SFP stores basement 1	Fairland FNB	2024/07/15 12:47:00 PM	2024-07-16 09:55:15	2024/08/06 12:47:00 PM	1	4%
FNBFW:20371	History - Complete	Electrician	Non Critical	Electrical equipment	removal of all old batteries in the workshop for disposal, moved to SFP stores basement 1	Fairland FNB	2024/07/15 12:47:00 PM	2024-07-16 09:55:15	2024/08/06 12:47:00 PM	1	4%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20386	History - Complete	Maintenance	Non Critical	Replace door lock		Fairlands Wesbank	2024/07/16 9:21:00 AM	2024-07-17 09:07:00	2024/08/07 9:21:00 AM	1	4%
FNBFW:20417	History - Complete	Electrician	Non Critical	Power bricks	Power brick fixed	Fairland FNB	2024/07/17 12:13:00 PM	2024-07-18 07:47:41	2024/08/08 12:13:00 PM	1	3%
FNBFW:20421	History - Complete	Plumber	Critical	Toilets blocked - Female bathrooms		Fairlands Wesbank	2024/07/17 3:20:00 PM	2024-07-23 13:20:07	2024/07/29 3:20:00 PM	6	49%
FNBFW:20440	History - Complete	Maintenance	Non Critical	General assistance needed		Fairland FNB	2024/07/18 10:37:00 AM	2024-07-25 14:44:32	2024/08/09 10:37:00 AM	7	32%
FNBFW:20447	History - Complete	Electrician	Planned	Fire Pump - Weekly Inspection		Fairland FNB	2024/07/18 12:08:00 PM	2024-07-22 14:53:00	2024/07/25 3:08:00 PM	4	57%
FNBFW:20449	History - Complete	Electrician	Planned	General Electrical Inspections - Weekly Inspection		Fairland FNB	2024/07/18 12:10:00 PM	2024-07-22 14:54:11	2024/07/25 3:10:00 PM	4	57%
FNBFW:20461	Assigned	Electrician	Non Critical	Light cover to be replaced	Melco will send quote for light diffusers	Facilities Shared services Fairland	2024/07/19 6:25:00 AM	Ongoing	2024/08/09 5:00:00 PM	61	100%
FNBFW:20463	History - Complete	Steiner Hygiene Serv	Critical	Soap dispenser not working	JOB DONE	Fairland FNB	2024/07/19 6:25:00 AM	2024-07-22 10:20:46	2024/07/30 5:00:00 PM	3	27%
FNBFW:20468	History - Complete	Maintenance	Routine	Painting required	to be done by contractor	Fairlands Wesbank	2024/07/19 6:49:00 AM	2024-09-17 09:18:00	2024/08/26 2:00:00 PM	60	100%
FNBFW:20470	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/07/19 6:50:00 AM	2024-07-25 08:46:31	2024/07/30 5:00:00 PM	6	53%
FNBFW:20475	History - Complete	Maintenance	Non Critical	General assistance needed		Fairlands Wesbank	2024/07/19 10:44:00 AM	2024-08-12 12:26:52	2024/08/12 10:44:00 AM	24	100%
FNBFW:20477	History - Complete	Dispatch Officer	Planned	Collect from other sites		Fairland FNB	2024/07/19 11:49:00 AM	2024-07-22 15:20:22	2024/07/26 2:49:00 PM	3	44%
FNBFW:20478	History - Complete	Aircon Technician	Critical	Aircon temperature too hot	Aircon was lowered and heaters turned off	Fairland FNB	2024/07/19 11:56:00 AM	2024-07-22 07:13:31	2024/07/31 11:56:00 AM	3	23%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20497	History - Complete	Plumber	Non Critical	Hydroboil not working		Fairlands Wesbank	2024/07/22 7:23:00 AM	2024-07-25 08:54:28	2024/08/12 5:00:00 PM	3	14%
FNBFW:20499	History - Complete	Electrician	Critical	Light bulb to be replaced	light fixed	Fairlands Wesbank	2024/07/22 7:37:00 AM	2024-07-25 12:16:41	2024/07/31 5:00:00 PM	3	34%
FNBFW:20504	History - Complete	Plumber	Very Critical	Hydroboil tap leaking water		Fairland FNB	2024/07/22 7:46:00 AM	2024-08-06 13:24:00	2024/08/27 2:00:00 PM	15	42%
FNBFW:20507	History - Complete	Plumber	Critical	Toilets blocked - Female bathrooms		Fairland FNB	2024/07/22 8:33:00 AM	2024-07-23 13:25:24	2024/08/01 8:33:00 AM	1	12%
FNBFW:20512	Assigned	Plumber	Very Critical	Pipe burst		Facilities Shared services	2024/07/22 10:04:00 AM	Ongoing	2024/08/27 4:04:00 PM	58	100%
FNBFW:20513	History - Complete	Electrician	Very Critical	Power supply not working	Power restored	Fairlands Wesbank	2024/07/22 10:12:00 AM	2024-07-23 08:14:34	2024/08/27 4:12:00 PM	1	2%
FNBFW:20550	History - Complete	Plumber	Critical	Water leaking		Fairland FNB	2024/07/23 9:28:00 AM	2024-07-23 13:28:31	2024/08/02 9:28:00 AM	0	1%
FNBFW:20560	History - Complete	Maintenance	Non Critical	Ceiling board to adjusted		Fairland FNB	2024/07/23 11:57:00 AM	2024-08-02 15:17:00	2024/08/14 11:57:00 AM	10	46%
FNBFW:20579	History - Complete	Electrician	Critical	Light bulb to be replaced	Lights repaired	Fairlands Wesbank	2024/07/24 9:51:00 AM	2024-07-26 07:36:16	2024/08/05 9:51:00 AM	2	15%
FNBFW:20651	History - Complete	Maintenance	Non Critical	General assistance needed		Fairlands Wesbank	2024/07/26 10:13:00 AM	2024-07-26 08:15:59	2024/08/19 10:13:00 AM	0	0%
FNBFW:20661	History - Complete	Plumber	Critical	Toilet not flushing		Fairlands Wesbank	2024/07/26 3:38:00 PM	2024-07-31 10:38:57	2024/08/07 3:38:00 PM	5	39%
FNBFW:20663	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/07/26 3:42:00 PM	2024-07-30 15:08:45	2024/08/07 3:42:00 PM	4	33%
FNBFW:20663	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/07/26 3:42:00 PM	2024-07-30 15:08:45	2024/08/07 3:42:00 PM	4	33%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20666	History - Complete	Electrician	Routine	Fire pump test		Fairland FNB	2024/08/02 11:59:00 PM	2024-08-07 09:15:00	2024/08/12 11:00:00 AM	5	46%
FNBFW:20668	History - Complete	Electrician	Planned	Plugs and switches	New power bricks installed on the boardroom table	Fairland FNB	2024/07/29 8:15:00 AM	2024-08-01 07:52:48	2024/08/05 11:15:00 AM	3	41%
FNBFW:20668	History - Complete	Electrician	Planned	Plugs and switches	New power bricks installed on the boardroom table	Fairland FNB	2024/07/29 8:15:00 AM	2024-08-01 07:52:48	2024/08/05 11:15:00 AM	3	41%
FNBFW:20685	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/07/29 12:38:00 PM	2024-07-29 13:45:00	2024/09/04 9:38:00 AM	0	0%
FNBFW:20687	History - Complete	Aircon Technician	Critical	Aircon temperature too cold	Adjusted aircon inside the room	Fairland FNB	2024/07/29 1:07:00 PM	2024-08-01 09:10:45	2024/08/08 1:07:00 PM	3	28%
FNBFW:20691	History - Complete	Electrician	Critical	Light bulb to be replaced		Fairland FNB	2024/07/29 2:09:00 PM	2024-08-01 07:49:05	2024/08/08 2:09:00 PM	3	27%
FNBFW:20704	History - Complete	Electrician	Critical	Light bulb to be replaced		Fairland FNB	2024/07/30 8:21:00 AM	2024-08-01 07:49:31	2024/08/09 8:21:00 AM	2	19%
FNBFW:20736	History - Complete	Maintenance	Non Critical	General assistance needed		Fairlands Wesbank	2024/07/31 9:20:00 AM	2024-08-01 11:21:44	2024/08/22 9:20:00 AM	1	4%
FNBFW:20739	History - Complete	Electrician	Non Critical	Electrical equipment		Fairland FNB	2024/07/31 12:29:00 PM	2024-08-01 08:28:31	2024/08/22 12:29:00 PM	1	3%
FNBFW:20739	History - Complete	Electrician	Non Critical	Electrical equipment		Fairland FNB	2024/07/31 12:29:00 PM	2024-08-01 08:28:31	2024/08/22 12:29:00 PM	1	3%
FNBFW:20741	History - Complete	Electrician	Planned	Diesel Inspections - Weekly Inspections		Fairland FNB	2024/07/31 12:37:00 PM	2024-08-02 14:38:42	2024/08/07 3:37:00 PM	2	29%
FNBFW:20742	History - Complete	Plumber	Critical	Toilet not flushing		Fairlands Wesbank	2024/07/31 2:39:00 PM	2024-08-06 13:27:19	2024/08/12 2:39:00 PM	6	49%
FNBFW:20744	History - Complete	Maintenance	Critical	Repair floor		Fairlands Wesbank	2024/07/31 2:42:00 PM	2024-08-01 12:44:45	2024/08/12 2:42:00 PM	1	7%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20744	History - Complete	Maintenance	Critical	Repair floor		Fairlands Wesbank	2024/07/31 2:42:00 PM	2024-08-01 12:44:45	2024/08/12 2:42:00 PM	1	7%
FNBFW:20773	History - Complete	Electrician	Non Critical	Electrical equipment	service completed and reports received	Fairland FNB	2024/08/01 1:17:00 PM	2024-08-23 12:11:00	2024/08/23 1:17:00 PM	22	99%
FNBFW:20781	History - Complete	Maintenance	Non Critical	General assistance needed		Fairland FNB	2024/08/02 6:48:00 AM	2024-08-06 14:17:45	2024/08/23 5:00:00 PM	4	20%
FNBFW:20683	History - Complete	Plumber	Critical	Toilet not flushing		Fairlands Wesbank	2024/07/29 11:54:00 AM	2024-07-31 10:40:27	2024/08/08 11:54:00 AM	2	19%
FNBFW:20688	History - Complete	Aircon Technician	Critical	Fridge not working	Found evaporator fan wiring burnt. Re-wired unit. Unit is operating as per design.	Fairland FNB	2024/07/29 1:17:00 PM	2024-08-06 09:43:28	2024/08/08 1:17:00 PM	8	78%
FNBFW:20688	History - Complete	Aircon Technician	Critical	Fridge not working	Found evaporator fan wiring burnt. Re-wired unit. Unit is operating as per design.	Fairland FNB	2024/07/29 1:17:00 PM	2024-08-06 09:43:28	2024/08/08 1:17:00 PM	8	78%
FNBFW:20694	History - Complete	Stores Issues	Routine	Supply AA batteries		Fairland FNB	2024/07/29 2:53:00 PM	2024-07-29 15:23:00	2024/09/04 11:53:00 AM	0	0%
FNBFW:20698	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/07/30 6:37:00 AM	2024-07-31 10:41:42	2024/08/08 5:00:00 PM	1	12%
FNBFW:20700	History - Complete	Maintenance	Non Critical	Replace wall tiles		Fairland FNB	2024/07/30 8:16:00 AM	2024-08-19 10:24:00	2024/08/21 8:16:00 AM	20	91%
FNBFW:20705	History - Complete	Electrician	Critical	Electrical repairs		Fairland FNB	2024/07/30 8:36:00 AM	2024-08-01 13:34:00	2024/08/09 8:36:00 AM	2	22%
FNBFW:20712	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/07/30 9:12:00 AM	2024-07-30 11:47:00	2024/09/04 3:12:00 PM	0	0%
FNBFW:20721	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/07/30 1:36:00 PM	2024-07-30 15:47:00	2024/09/05 10:36:00 AM	0	0%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20724	History - Complete	Maintenance	Non Critical	General assistance needed		Fairland FNB	2024/07/30 4:01:00 PM	2024-08-08 15:39:57	2024/08/21 4:01:00 PM	9	40%
FNBFW:20598	History - Complete	Maintenance	Routine	Repair ceiling plaster		Fairland FNB	2024/07/24 11:30:00 AM	2024-07-24 12:24:00	2024/08/30 8:30:00 AM	0	0%
FNBFW:20610	History - Complete	Aircon Technician	Critical	Fridge leaking water	Thermostat was attached to the its place with a silicone. We will monitor.	Fairlands Wesbank	2024/07/25 6:59:00 AM	2024-08-07 07:56:32	2024/08/05 5:00:00 PM	13	100%
FNBFW:20639	History - Complete	Plumber	Critical	Urinal not flushing		Fairland FNB	2024/07/26 8:50:00 AM	2024-07-31 12:59:39	2024/08/07 8:50:00 AM	5	43%
FNBFW:20658	History - Complete	Steiner Hygiene Serv	Critical	Hand towel machine not working	JOB DONE	Fairlands Wesbank	2024/07/26 3:34:00 PM	2024-07-29 10:56:12	2024/08/07 3:34:00 PM	3	23%
FNBFW:20671	History - Complete	Electrician	Critical	Electrical repairs	Desk plug replaced	Fairland FNB	2024/07/29 9:17:00 AM	2024-07-30 11:39:55	2024/08/08 9:17:00 AM	1	10%
FNBFW:20676	History - Complete	Plumber	Critical	Tap leaking		Fairland FNB	2024/07/29 11:34:00 AM	2024-07-31 13:01:55	2024/08/08 11:34:00 AM	2	20%
FNBFW:20695	History - Complete	Plumber	Critical	Water leaking		Fairland FNB	2024/07/29 3:50:00 PM	2024-07-31 10:41:03	2024/08/08 3:50:00 PM	2	17%
FNBFW:20702	History - Complete	Electrician	Non Critical	Electrical equipment		Fairland FNB	2024/07/30 8:19:00 AM	2024-08-02 14:34:32	2024/08/21 8:19:00 AM	3	14%
FNBFW:20707	History - Complete	Maintenance	Very Critical	Repair holes		Fairland FNB	2024/07/30 8:39:00 AM	2024-08-07 08:57:38	2024/09/04 2:39:00 PM	8	22%
FNBFW:20733	History - Complete	Electrician	Critical	Light bulb to be replaced	Light replaced	Fairlands Wesbank	2024/07/30 4:25:00 PM	2024-08-02 07:44:14	2024/08/09 4:25:00 PM	3	26%
FNBFW:20738	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/07/31 11:48:00 AM	2024-08-02 08:46:56	2024/09/06 8:48:00 AM	2	5%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20745	History - Complete	Maintenance	Non Critical	General assistance needed		Fairlands Wesbank	2024/07/31 2:43:00 PM	2024-08-01 12:51:14	2024/08/22 2:43:00 PM	1	4%
FNBFW:20766	History - Complete	Maintenance	Non Critical	General assistance needed		Fairland FNB	2024/08/01 9:41:00 AM	2024-08-02 13:02:31	2024/08/23 9:41:00 AM	1	5%
FNBFW:20788	History - Complete	Electrician	Very Critical	No power in boardroom	power restored	Fairland FNB	2024/08/02 9:24:00 AM	2024-08-02 14:32:37	2024/09/09 3:24:00 PM	0	0%
FNBFW:20799	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/08/02 11:28:00 AM	2024-08-02 11:47:00	2024/09/10 8:28:00 AM	0	0%
FNBFW:20803	History - Complete	Maintenance	Non Critical	general assistant needed		Fairland FNB	2024/08/02 1:10:00 PM	2024-08-12 12:27:31	2024/08/26 1:10:00 PM	10	41%
FNBFW:20805	History - Complete	Plumber	Critical	Basin leaking		Fairland FNB	2024/08/02 1:24:00 PM	2024-08-06 13:20:42	2024/08/14 1:24:00 PM	4	33%
FNBFW:20812	History - Complete	Electrician	Non Critical	Plugs and switches	Plug cover repaired	Fairland FNB	2024/08/02 1:31:00 PM	2024-08-06 07:36:25	2024/08/26 1:31:00 PM	4	15%
FNBFW:20825	History - Complete	Electrician	Routine	Fire pump test		Fairland FNB	2024/08/09 11:59:00 PM	2024-08-07 12:04:17	2024/08/19 11:00:00 AM	-2	0%
FNBFW:20826	History - Complete	Maintenance	Non Critical	General assistance needed		Fairland FNB	2024/08/05 7:52:00 AM	2024-08-07 08:51:39	2024/08/26 5:00:00 PM	2	9%
FNBFW:20737	History - Complete	Electrician	Non Critical	Electrical equipment	Junction box was opened and loose connection fixed which supplied power to the stoves, the other ones fixed by Vulcan	Fairland FNB	2024/07/31 10:54:00 AM	2024-08-20 07:37:07	2024/08/22 10:54:00 AM	20	90%
FNBFW:20737	History - Complete	Electrician	Non Critical	Electrical equipment	Junction box was opened and loose connection fixed which supplied power to the stoves, the other ones fixed by Vulcan	Fairland FNB	2024/07/31 10:54:00 AM	2024-08-20 07:37:07	2024/08/22 10:54:00 AM	20	90%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20737	History - Complete	Electrician	Non Critical	Electrical equipment	Junction box was opened and loose connection fixed which supplied power to the stoves, the other ones fixed by Vulcan	Fairland FNB	2024/07/31 10:54:00 AM	2024-08-20 07:37:07	2024/08/22 10:54:00 AM	20	90%
FNBFW:20747	History - Complete	Maintenance	Critical	Repair door handle		Fairlands Wesbank	2024/07/31 2:46:00 PM	2024-08-01 12:46:16	2024/08/12 2:46:00 PM	1	7%
FNBFW:20780	History - Complete	Maintenance	Non Critical	Replace wall tiles		Fairland FNB	2024/08/02 6:44:00 AM	2024-08-28 15:10:00	2024/08/23 5:00:00 PM	26	100%
FNBFW:20800	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/08/02 12:50:00 PM	2024-08-02 13:06:00	2024/09/10 9:50:00 AM	0	0%
FNBFW:20832	History - Complete	Maintenance	Non Critical	General assistance needed		Fairlands Wesbank	2024/08/05 9:15:00 AM	2024-08-05 13:52:26	2024/08/27 9:15:00 AM	0	0%
FNBFW:20832	History - Complete	Maintenance	Non Critical	General assistance needed		Fairlands Wesbank	2024/08/05 9:15:00 AM	2024-08-05 13:52:26	2024/08/27 9:15:00 AM	0	0%
FNBFW:20718	History - Complete	Aircon Technician	Critical	Aircon temperature too cold	Meeting room checked. Aircons not heating at max.We will fault find and rectify when we have	Fairlands Wesbank	2024/07/30 10:56:00 AM	2024-08-02 07:33:50	2024/08/09 10:56:00 AM	3	28%
FNBFW:20727	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/07/30 4:05:00 PM	2024-08-07 11:19:51	2024/08/09 4:05:00 PM	8	78%
FNBFW:20728	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/07/30 4:07:00 PM	2024-07-31 12:53:31	2024/08/09 4:07:00 PM	1	8%
FNBFW:20728	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/07/30 4:07:00 PM	2024-07-31 12:53:31	2024/08/09 4:07:00 PM	1	8%
FNBFW:20749	History - Complete	Maintenance	Non Critical	Replace door lock		Fairland FNB	2024/07/31 2:48:00 PM	2024-08-01 12:49:32	2024/08/22 2:48:00 PM	1	4%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20752	History - Complete	Maintenance	Routine	Repair steel work		Fairlands Wesbank	2024/07/31 3:13:00 PM	2024-08-01 12:40:38	2024/09/06 12:13:00 PM	1	2%
FNBFW:20752	History - Complete	Maintenance	Routine	Repair steel work		Fairlands Wesbank	2024/07/31 3:13:00 PM	2024-08-01 12:40:38	2024/09/06 12:13:00 PM	1	2%
FNBFW:20752	History - Complete	Maintenance	Routine	Repair steel work		Fairlands Wesbank	2024/07/31 3:13:00 PM	2024-08-01 12:40:38	2024/09/06 12:13:00 PM	1	2%
FNBFW:20768	Assigned	Electrician	Non Critical	Electrical equipment		Facilities Shared services	2024/08/01 11:40:00 AM	Ongoing	2024/08/23 11:40:00 AM	48	100%
FNBFW:20779	History - Complete	Maintenance	Critical	Replace floor tiles		Fairland FNB	2024/08/01 4:11:00 PM	2024-08-19 10:25:08	2024/08/13 4:11:00 PM	18	100%
FNBFW:20787	History - Complete	Maintenance	Non Critical	General assistance needed		Fairlands Wesbank	2024/08/02 8:36:00 AM	2024-08-02 13:01:10	2024/08/26 8:36:00 AM	0	0%
FNBFW:20795	History - Complete	Electrician	Planned	Battery room Weekly inspection		Fairland FNB	2024/08/02 11:17:00 AM	2024-08-12 15:33:00	2024/08/09 2:17:00 PM	10	100%
FNBFW:20796	History - Complete	Electrician	Planned	Generator inspection - Weekly Inspection		Fairland FNB	2024/08/02 11:19:00 AM	2024-08-12 15:30:00	2024/08/09 2:19:00 PM	10	100%
FNBFW:20808	History - Complete	Plumber	Critical	Basin blocked		Fairlands Wesbank	2024/08/02 1:28:00 PM	2024-08-06 13:19:26	2024/08/14 1:28:00 PM	4	33%
FNBFW:20809	History - Complete	Electrician	Non Critical	Cable to be neatened	Ceiling opened wire traced and disconnected	Fairland FNB	2024/08/02 1:29:00 PM	2024-08-06 07:40:11	2024/08/26 1:29:00 PM	4	15%
FNBFW:20862	History - Complete	Maintenance	Non Critical	General assistance needed		Fairlands Wesbank	2024/08/06 11:51:00 AM	2024-08-07 14:12:18	2024/08/28 11:51:00 AM	1	4%
FNBFW:20862	History - Complete	Maintenance	Non Critical	General assistance needed		Fairlands Wesbank	2024/08/06 11:51:00 AM	2024-08-07 14:12:18	2024/08/28 11:51:00 AM	1	4%
FNBFW:20867	History - Complete	Steiner Hygiene Serv	Critical	Hand towel machine batteries to be replace	JOB DONE	Fairlands Wesbank	2024/08/06 1:29:00 PM	2024-08-12 11:31:48	2024/08/16 1:29:00 PM	6	59%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20868	History - Complete	Dispatch Officer	Planned	Collect from other sites		Fairland FNB	2024/08/06 1:31:00 PM	2024-08-08 15:06:00	2024/08/13 4:31:00 PM	2	28%
FNBFW:20726	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/07/30 4:04:00 PM	2024-07-31 12:52:29	2024/08/09 4:04:00 PM	1	8%
FNBFW:20729	History - Complete	Maintenance	Non Critical	Shelves to be installed-fixed		Fairlands Wesbank	2024/07/30 4:19:00 PM	2024-07-31 12:54:27	2024/08/21 4:19:00 PM	1	3%
FNBFW:20729	History - Complete	Maintenance	Non Critical	Shelves to be installed-fixed		Fairlands Wesbank	2024/07/30 4:19:00 PM	2024-07-31 12:54:27	2024/08/21 4:19:00 PM	1	3%
FNBFW:20729	History - Complete	Maintenance	Non Critical	Shelves to be installed-fixed		Fairlands Wesbank	2024/07/30 4:19:00 PM	2024-07-31 12:54:27	2024/08/21 4:19:00 PM	1	3%
FNBFW:20734	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/07/31 7:44:00 AM	2024-07-31 17:33:16	2024/09/05 2:00:00 PM	0	1%
FNBFW:20734	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/07/31 7:44:00 AM	2024-07-31 17:33:16	2024/09/05 2:00:00 PM	0	1%
FNBFW:20751	History - Complete	Electrician	Non Critical	Light bulb to be replaced		Fairland FNB	2024/07/31 2:57:00 PM	2024-08-02 14:30:39	2024/08/22 2:57:00 PM	2	9%
FNBFW:20775	History - Complete	Plumber	Critical	Urinal leaking		Fairland FNB	2024/08/01 2:21:00 PM	2024-08-06 13:30:42	2024/08/13 2:21:00 PM	5	41%
FNBFW:20794	History - Complete	Electrician	Planned	Transformer Room - Weekly Inspection		Fairland FNB	2024/08/02 11:16:00 AM	2024-08-12 15:31:00	2024/08/09 2:16:00 PM	10	100%
FNBFW:20797	History - Complete	Electrician	Planned	Fire Pump - Weekly Inspection		Fairland FNB	2024/08/02 11:26:00 AM	2024-08-12 15:31:00	2024/08/09 2:26:00 PM	10	100%
FNBFW:20806	History - Complete	Plumber	Critical	Urinal leaking		Fairlands Wesbank	2024/08/02 1:27:00 PM	2024-08-06 13:29:55	2024/08/14 1:27:00 PM	4	33%
FNBFW:20807	History - Complete	Electrician	Non Critical	Plugs and switches	faulty Plug socket replaced with a new one	Fairland FNB	2024/08/02 1:27:00 PM	2024-08-06 09:29:36	2024/08/26 1:27:00 PM	4	15%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20861	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/08/06 11:48:00 AM	2024-08-06 12:03:00	2024/09/12 8:48:00 AM	0	0%
FNBFW:20870	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/08/06 1:36:00 PM	2024-08-07 13:09:08	2024/08/16 1:36:00 PM	1	9%
FNBFW:20870	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/08/06 1:36:00 PM	2024-08-07 13:09:08	2024/08/16 1:36:00 PM	1	9%
FNBFW:20874	History - Complete	Aircon Technician	Critical	Aircon temperature too hot	Client checked but was out. We adjusted the Aircon lower.	Fairlands Wesbank	2024/08/06 2:28:00 PM	2024-08-12 07:22:19	2024/08/16 2:28:00 PM	6	57%
FNBFW:20876	History - Complete	Stores Issues	Routine	Consumables		Fairland FNB	2024/08/06 2:57:00 PM	2024-08-06 16:08:00	2024/09/12 11:57:00 AM	0	0%
FNBFW:20880	History - Complete	Maintenance	Non Critical	General assistance needed		Fairlands Wesbank	2024/08/07 7:47:00 AM	2024-08-07 14:49:00	2024/08/28 5:00:00 PM	0	1%
FNBFW:20881	History - Complete	Maintenance	Very Critical	Automated Sliding door not working		Fairlands Wesbank	2024/08/07 7:52:00 AM	2024-08-07 14:50:00	2024/09/12 2:00:00 PM	0	0%
FNBFW:20896	History - Complete	Plumber	Critical	Tap leaking		Fairlands Wesbank	2024/08/07 2:29:00 PM	2024-08-08 08:58:02	2024/08/19 2:29:00 PM	1	6%
FNBFW:20701	History - Complete	Maintenance	Non Critical	Replace ceiling tiles		Fairland FNB	2024/07/30 8:18:00 AM	2024-08-28 13:29:42	2024/08/21 8:18:00 AM	29	100%
FNBFW:20701	History - Complete	Maintenance	Non Critical	Replace ceiling tiles		Fairland FNB	2024/07/30 8:18:00 AM	2024-08-28 13:29:42	2024/08/21 8:18:00 AM	29	100%
FNBFW:20730	History - Complete	Plumber	Critical	Toilet not flushing		Fairlands Wesbank	2024/07/30 4:20:00 PM	2024-08-06 13:25:58	2024/08/09 4:20:00 PM	7	68%
FNBFW:20732	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/07/30 4:23:00 PM	2024-07-30 07:42:05	2024/08/09 4:23:00 PM	0	0%
FNBFW:20762	History - Complete	Aircon Technician	Critical	Aircon temperature too cold	Attended to client. Adjusted a/c accordingly.	Fairlands Wesbank	2024/08/01 8:57:00 AM	2024-08-05 09:39:01	2024/08/13 8:57:00 AM	4	33%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20765	History - Complete	Maintenance	Critical	general assistant needed		Fairland FNB	2024/08/01 9:36:00 AM	2024-08-02 13:04:10	2024/08/13 9:36:00 AM	1	9%
FNBFW:20769	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/08/01 12:34:00 PM	2024-08-02 08:37:00	2024/09/09 9:34:00 AM	1	2%
FNBFW:20784	History - Complete	Stores Issues	Routine	Consumables		Fairland FNB	2024/08/02 8:08:00 AM	2024-08-02 15:41:00	2024/09/09 2:08:00 PM	0	0%
FNBFW:20784	History - Complete	Stores Issues	Routine	Consumables		Fairland FNB	2024/08/02 8:08:00 AM	2024-08-02 15:41:00	2024/09/09 2:08:00 PM	0	0%
FNBFW:20784	History - Complete	Stores Issues	Routine	Consumables		Fairland FNB	2024/08/02 8:08:00 AM	2024-08-02 15:41:00	2024/09/09 2:08:00 PM	0	0%
FNBFW:20703	History - Complete	Maintenance	Non Critical	General assistance needed		Fairland FNB	2024/07/30 8:20:00 AM	2024-08-02 12:47:08	2024/08/21 8:20:00 AM	3	14%
FNBFW:20703	History - Complete	Maintenance	Non Critical	General assistance needed		Fairland FNB	2024/07/30 8:20:00 AM	2024-08-02 12:47:08	2024/08/21 8:20:00 AM	3	14%
FNBFW:20735	History - Complete	Maintenance	Routine	Repair tiles		Fairlands Wesbank	2024/07/31 9:16:00 AM	2024-08-20 09:07:00	2024/09/05 3:16:00 PM	20	55%
FNBFW:20743	History - Complete	Plumber	Critical	Pipe to be fixed		Fairlands Wesbank	2024/07/31 2:41:00 PM	2024-08-06 13:28:22	2024/08/12 2:41:00 PM	6	49%
FNBFW:20760	History - Complete	Electrician	Very Critical	Light hanging loose	Light reinstalled	Fairlands Wesbank	2024/08/01 8:26:00 AM	2024-08-02 07:45:19	2024/09/06 2:26:00 PM	1	2%
FNBFW:20783	History - Complete	Electrician	Non Critical	Electrical equipment		Fairland FNB	2024/08/02 7:46:00 AM	2024-08-12 15:34:00	2024/08/23 5:00:00 PM	10	48%
FNBFW:20802	History - Complete	Electrician	Non Critical	Electrical equipment		Fairland FNB	2024/08/02 1:16:00 PM	2024-08-12 15:35:00	2024/08/26 1:16:00 PM	10	42%
FNBFW:20814	History - Complete	Plumber	Critical	Toilet not flushing		Fairlands Wesbank	2024/08/02 1:34:00 PM	2024-08-06 13:20:04	2024/08/14 1:34:00 PM	4	33%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20816	History - Complete	Maintenance	Routine	Repair/patch wall paper		Fairland FNB	2024/08/02 1:34:00 PM	2024-08-06 14:19:01	2024/09/10 10:34:00 AM	4	10%
FNBFW:20816	History - Complete	Maintenance	Routine	Repair/patch wall paper		Fairland FNB	2024/08/02 1:34:00 PM	2024-08-06 14:19:01	2024/09/10 10:34:00 AM	4	10%
FNBFW:20781	History - Complete	Maintenance	Non Critical	General assistance needed		Fairland FNB	2024/08/02 6:48:00 AM	2024-08-06 14:17:45	2024/08/23 5:00:00 PM	4	20%
FNBFW:20781	History - Complete	Maintenance	Non Critical	General assistance needed		Fairland FNB	2024/08/02 6:48:00 AM	2024-08-06 14:17:45	2024/08/23 5:00:00 PM	4	20%
FNBFW:20782	History - Complete	Maintenance	Non Critical	Repair office furniture		Fairland FNB	2024/08/02 7:44:00 AM	2024-08-06 14:16:23	2024/08/23 5:00:00 PM	4	19%
FNBFW:20782	History - Complete	Maintenance	Non Critical	Repair office furniture		Fairland FNB	2024/08/02 7:44:00 AM	2024-08-06 14:16:23	2024/08/23 5:00:00 PM	4	19%
FNBFW:20789	History - Complete	Electrician	Very Critical	Plugs and switches	power bircks installed	Fairlands Wesbank	2024/08/02 9:54:00 AM	2024-08-02 14:31:56	2024/09/09 3:54:00 PM	0	0%
FNBFW:20789	History - Complete	Electrician	Very Critical	Plugs and switches	power bircks installed	Fairlands Wesbank	2024/08/02 9:54:00 AM	2024-08-02 14:31:56	2024/09/09 3:54:00 PM	0	0%
FNBFW:20815	History - Complete	Steiner Hygiene Serv	Critical	Auto Janitor loose	JOBB DONE	Fairland FNB	2024/08/02 1:35:00 PM	2024-08-05 09:40:44	2024/08/14 1:35:00 PM	3	23%
FNBFW:20835	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/08/05 9:51:00 AM	2024-08-06 08:50:00	2024/09/10 3:51:00 PM	1	2%
FNBFW:20851	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/08/06 7:49:00 AM	2024-08-06 08:23:54	2024/09/11 2:00:00 PM	0	0%
FNBFW:20886	History - Complete	Electrician	Planned	Generator inspection - Weekly Inspection		Fairland FNB	2024/08/07 8:55:00 AM	2024-08-07 12:24:44	2024/08/14 11:55:00 AM	0	2%
FNBFW:20798	History - Complete	Electrician	Planned	General Electrical Inspections - Weekly Inspection		Fairland FNB	2024/08/02 11:28:00 AM	2024-08-12 15:32:00	2024/08/09 2:28:00 PM	10	100%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20818	History - Complete	Steiner Hygiene Serv	Critical	TR3 loose	JOB DONE	Fairland FNB	2024/08/02 1:38:00 PM	2024-08-05 09:39:20	2024/08/14 1:38:00 PM	3	23%
FNBFW:20848	History - Complete	Maintenance	Very Critical	Repair holes		Fairland FNB	2024/08/06 6:56:00 AM	2024-08-28 15:07:00	2024/09/11 2:00:00 PM	22	61%
FNBFW:20865	History - Complete	Maintenance	Non Critical	General assistance needed		Fairland FNB	2024/08/06 1:01:00 PM	2024-08-06 15:26:26	2024/08/28 1:01:00 PM	0	0%
FNBFW:20872	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/08/06 1:39:00 PM	2024-08-07 13:06:47	2024/08/16 1:39:00 PM	1	9%
FNBFW:20872	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/08/06 1:39:00 PM	2024-08-07 13:06:47	2024/08/16 1:39:00 PM	1	9%
FNBFW:20889	History - Complete	Stores Issues	Routine	Supply items		Fairlands Wesbank	2024/08/07 9:42:00 AM	2024-08-08 11:01:00	2024/09/12 3:42:00 PM	1	2%
FNBFW:20901	History - Complete	Maintenance	Non Critical	Replace ceiling tiles		Fairlands Wesbank	2024/08/07 2:38:00 PM	2024-08-28 13:31:20	2024/08/29 2:38:00 PM	21	95%
FNBFW:20901	History - Complete	Maintenance	Non Critical	Replace ceiling tiles		Fairlands Wesbank	2024/08/07 2:38:00 PM	2024-08-28 13:31:20	2024/08/29 2:38:00 PM	21	95%
FNBFW:20920	History - Complete	Electrician	Non Critical	Electrical equipment		Fairland FNB	2024/08/08 11:16:00 AM	2024-08-08 11:17:25	2024/08/30 11:16:00 AM	0	0%
FNBFW:20830	History - Complete	Aircon Technician	Critical	Fridge Temperature to be adjusted	Fridge had a leak on the condenser, We seal took out the condenser and seal it in the workshop. We will install it soon. Fridge repaired.	Fairland FNB	2024/08/05 9:06:00 AM	2024-08-12 10:06:06	2024/08/15 9:06:00 AM	7	70%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20833	History - Complete	Aircon Technician	Critical	Aircon temperature too cold	Meeting Room checked. Units adjusted to heating. One unit not heating enough (we attend to it), one unit was closed manually. Heating should improve	Fairlands Wesbank	2024/08/05 9:37:00 AM	2024-08-06 09:46:47	2024/08/15 9:37:00 AM	1	10%
FNBFW:20833	History - Complete	Aircon Technician	Critical	Aircon temperature too cold	Meeting Room checked. Units adjusted to heating. One unit not heating enough (we attend to it), one unit was closed manually. Heating should improve	Fairlands Wesbank	2024/08/05 9:37:00 AM	2024-08-06 09:46:47	2024/08/15 9:37:00 AM	1	10%
FNBFW:20850	History - Complete	Electrician	Non Critical	Electrical equipment	Plug top and Janus plug replaced	Fairland FNB	2024/08/06 7:14:00 AM	2024-08-07 07:39:19	2024/08/27 5:00:00 PM	1	4%
FNBFW:20850	History - Complete	Electrician	Non Critical	Electrical equipment	Plug top and Janus plug replaced	Fairland FNB	2024/08/06 7:14:00 AM	2024-08-07 07:39:19	2024/08/27 5:00:00 PM	1	4%
FNBFW:20854	History - Complete	Steiner Hygiene Serv	Critical	Hand towel machine batteries to be replace	JOB DONE	Fairland FNB	2024/08/06 8:25:00 AM	2024-08-12 11:35:58	2024/08/16 8:25:00 AM	6	61%
FNBFW:20858	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/08/06 10:32:00 AM	2024-08-06 11:58:00	2024/09/11 4:32:00 PM	0	0%
FNBFW:20866	History - Complete	Electrician	Critical	Electrical repairs	Faulty plug socket replaced with a new one	Fairland FNB	2024/08/06 1:06:00 PM	2024-08-07 14:24:00	2024/08/16 1:06:00 PM	1	10%
FNBFW:20866	History - Complete	Electrician	Critical	Electrical repairs	Faulty plug socket replaced with a new one	Fairland FNB	2024/08/06 1:06:00 PM	2024-08-07 14:24:00	2024/08/16 1:06:00 PM	1	10%
FNBFW:20871	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/08/06 1:37:00 PM	2024-08-07 12:50:42	2024/08/16 1:37:00 PM	1	9%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20884	History - Complete	Electrician	Planned	Transformer Room - Weekly Inspection		Fairland FNB	2024/08/07 8:52:00 AM	2024-08-08 12:01:38	2024/08/14 11:52:00 AM	1	15%
FNBFW:20902	History - Complete	Aircon Technician	Critical	Light cover to be replaced	Light bulb fixed. The holder is broken. If it s breaks again we will put new one.	Fairland FNB	2024/08/07 2:46:00 PM	2024-08-15 08:44:21	2024/08/19 2:46:00 PM	8	64%
FNBFW:20933	History - Complete	Maintenance	Non Critical	Repair office furniture		Fairland FNB	2024/08/12 6:51:00 AM	2024-08-12 12:30:58	2024/09/02 5:00:00 PM	0	1%
FNBFW:20937	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/08/12 8:18:00 AM	2024-08-12 11:51:00	2024/09/17 2:18:00 PM	0	0%
FNBFW:20945	History - Complete	Aircon Technician	Routine	Aircon inspections	Inspections done	Fairland FNB	2024/08/12 1:28:00 PM	2024-08-15 09:38:18	2024/09/18 10:28:00 AM	3	7%
FNBFW:20945	History - Complete	Aircon Technician	Routine	Aircon inspections	Inspections done	Fairland FNB	2024/08/12 1:28:00 PM	2024-08-15 09:38:18	2024/09/18 10:28:00 AM	3	7%
FNBFW:20836	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/08/05 10:21:00 AM	2024-08-05 12:29:00	2024/09/10 4:21:00 PM	0	0%
FNBFW:20841	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/08/05 1:51:00 PM	2024-08-05 16:17:01	2024/09/11 10:51:00 AM	0	0%
FNBFW:20842	History - Complete	Aircon Technician	Non Critical	blast chiller	Running short of refrigerant. Leak tested, did not find a leak. Topped up with refrigerant. And reset controller functions. Unit working.	Fairland FNB	2024/08/05 2:22:00 PM	2024-08-12 10:07:58	2024/08/27 2:22:00 PM	7	31%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20842	History - Complete	Aircon Technician	Non Critical	blast chiller	Running short of refrigerant. Leak tested, did not find a leak. Topped up with refrigerant. And reset controller functions. Unit working.	Fairland FNB	2024/08/05 2:22:00 PM	2024-08-12 10:07:58	2024/08/27 2:22:00 PM	7	31%
FNBFW:20849	History - Complete	Maintenance	Non Critical	Repair office furniture	good day Ntaote please note cupboards are being fixed by Maximillian call is Log on SNOW awaiting for approval	Fairland FNB	2024/08/06 6:58:00 AM	2024-09-05 10:22:00	2024/08/27 5:00:00 PM	30	100%
FNBFW:20852	History - Complete	Plumber	Non Critical	Electrical equipment		Fairland FNB	2024/08/06 8:19:00 AM	2024-08-06 13:33:17	2024/08/28 8:19:00 AM	0	0%
FNBFW:20856	History - Complete	Steiner Hygiene Serv	Critical	Hand towel machine batteries to be replace	JOB DONE	Fairland FNB	2024/08/06 8:28:00 AM	2024-08-12 11:33:11	2024/08/16 8:28:00 AM	6	61%
FNBFW:20859	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/08/06 10:37:00 AM	2024-08-07 13:05:34	2024/08/16 10:37:00 AM	1	11%
FNBFW:20888	History - Complete	Electrician	Planned	Fire Pump - Weekly Inspection		Fairland FNB	2024/08/07 8:57:00 AM	2024-08-07 12:01:16	2024/08/14 11:57:00 AM	0	1%
FNBFW:20915	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/08/08 9:12:00 AM	2024-08-08 11:21:00	2024/09/13 3:12:00 PM	0	0%
FNBFW:20915	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/08/08 9:12:00 AM	2024-08-08 11:21:00	2024/09/13 3:12:00 PM	0	0%
FNBFW:20922	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/08/08 1:39:00 PM	2024-08-08 14:42:00	2024/09/16 10:39:00 AM	0	0%
FNBFW:20925	History - Complete	Maintenance	Critical	Repair door handle		Fairlands Wesbank	2024/08/08 2:42:00 PM	2024-08-13 12:40:08	2024/08/20 2:42:00 PM	5	40%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20929	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/08/08 2:49:00 PM	2024-08-13 12:34:50	2024/08/20 2:49:00 PM	5	40%
FNBFW:20929	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/08/08 2:49:00 PM	2024-08-13 12:34:50	2024/08/20 2:49:00 PM	5	40%
FNBFW:20941	History - Complete	Electrician	Non Critical	Hydroboil not producing hot water		Fairland FNB	2024/08/12 11:13:00 AM	2024-08-12 15:29:00	2024/09/03 11:13:00 AM	0	0%
FNBFW:20941	History - Complete	Electrician	Non Critical	Hydroboil not producing hot water		Fairland FNB	2024/08/12 11:13:00 AM	2024-08-12 15:29:00	2024/09/03 11:13:00 AM	0	0%
FNBFW:20941	History - Complete	Electrician	Non Critical	Hydroboil not producing hot water		Fairland FNB	2024/08/12 11:13:00 AM	2024-08-12 15:29:00	2024/09/03 11:13:00 AM	0	0%
FNBFW:20859	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/08/06 10:37:00 AM	2024-08-07 13:05:34	2024/08/16 10:37:00 AM	1	11%
FNBFW:20863	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/08/06 12:05:00 PM	2024-08-06 13:07:00	2024/09/12 9:05:00 AM	0	0%
FNBFW:20916	History - Complete	Maintenance	Very Critical	Repair holes		Fairland FNB	2024/08/08 9:58:00 AM	2024-08-13 10:17:00	2024/09/13 3:58:00 PM	5	13%
FNBFW:20931	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/08/08 2:52:00 PM	2024-08-13 12:33:01	2024/08/20 2:52:00 PM	5	40%
FNBFW:20951	History - Complete	Maintenance	Non Critical	General assistance needed		Fairland FNB	2024/08/12 2:09:00 PM	2024-08-23 13:41:03	2024/09/03 2:09:00 PM	11	49%
FNBFW:20956	History - Complete	Aircon Technician	Critical	Aircon temperature too cold	Client said it was better	Fairlands Wesbank	2024/08/12 4:10:00 PM	2024-08-13 10:34:03	2024/08/22 4:10:00 PM	1	7%
FNBFW:20960	History - Complete	Maintenance	Non Critical	General assistance needed		Fairland FNB	2024/08/13 8:21:00 AM	2024-08-14 09:23:00	2024/09/04 8:21:00 AM	1	4%
FNBFW:20966	History - Complete	Steiner Hygiene Serv	Non Critical	General assistance needed	JOB DONE	Fairlands Wesbank	2024/08/13 8:55:00 AM	2024-08-14 08:34:44	2024/09/04 8:55:00 AM	1	4%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20970	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/08/13 9:09:00 AM	2024-08-16 08:45:09	2024/08/23 9:09:00 AM	3	29%
FNBFW:20990	History - Complete	Plumber	Critical	Urinal leaking		Fairland FNB	2024/08/13 1:57:00 PM	2024-08-16 08:40:38	2024/08/23 1:57:00 PM	3	27%
FNBFW:20897	History - Complete	Plumber	Very Critical	Hydroboil leaking water		Fairland FNB	2024/08/07 2:32:00 PM	2024-08-08 13:57:26	2024/09/13 11:32:00 AM	1	2%
FNBFW:20917	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/08/08 10:58:00 AM	2024-08-08 14:44:00	2024/09/13 4:58:00 PM	0	0%
FNBFW:20918	History - Complete	Stores Issues	Routine	Consumables		Fairland FNB	2024/08/08 11:03:00 AM	2024-08-08 12:22:00	2024/09/16 8:03:00 AM	0	0%
FNBFW:20940	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/08/12 10:33:00 AM	2024-08-13 12:32:01	2024/08/22 10:33:00 AM	1	10%
FNBFW:20940	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/08/12 10:33:00 AM	2024-08-13 12:32:01	2024/08/22 10:33:00 AM	1	10%
FNBFW:20940	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/08/12 10:33:00 AM	2024-08-13 12:32:01	2024/08/22 10:33:00 AM	1	10%
FNBFW:20963	History - Complete	Maintenance	Critical	Repair door handle		Fairland FNB	2024/08/13 8:30:00 AM	2024-08-14 09:23:00	2024/08/23 8:30:00 AM	1	10%
FNBFW:20964	History - Complete	Electrician	Non Critical	Electrical equipment	assemble two heaters and deliver to the clinic	Fairland FNB	2024/08/13 8:42:00 AM	2024-08-13 13:18:00	2024/09/04 8:42:00 AM	0	0%
FNBFW:20972	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/08/13 9:13:00 AM	2024-08-13 09:49:38	2024/08/23 9:13:00 AM	0	0%
FNBFW:20972	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/08/13 9:13:00 AM	2024-08-13 09:49:38	2024/08/23 9:13:00 AM	0	0%
FNBFW:20941	History - Complete	Electrician	Non Critical	Hydroboil not producing hot water		Fairland FNB	2024/08/12 11:13:00 AM	2024-08-12 15:29:00	2024/09/03 11:13:00 AM	0	0%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20941	History - Complete	Electrician	Non Critical	Hydroboil not producing hot water		Fairland FNB	2024/08/12 11:13:00 AM	2024-08-12 15:29:00	2024/09/03 11:13:00 AM	0	0%
FNBFW:20948	History - Complete	Aircon Technician	Critical	Fridge light bulbs to be replaced	3 lights were replaced	Fairland FNB	2024/08/12 1:32:00 PM	2024-08-14 09:08:21	2024/08/22 1:32:00 PM	2	18%
FNBFW:20983	History - Complete	Electrician	Non Critical	Electrical equipment	WARMER REPLCED	Fairland FNB	2024/08/13 1:41:00 PM	2024-08-13 15:33:24	2024/09/04 1:41:00 PM	0	0%
FNBFW:20985	History - Complete	Maintenance	Non Critical	Repair office furniture		Fairland FNB	2024/08/13 1:49:00 PM	2024-08-28 10:32:46	2024/09/04 1:49:00 PM	15	67%
FNBFW:20987	History - Complete	Steiner Hygiene Serv	Critical	Soap dispenser not working	JOB DONE	Fairland FNB	2024/08/13 1:53:00 PM	2024-08-14 08:33:24	2024/08/23 1:53:00 PM	1	7%
FNBFW:20992	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/08/13 2:02:00 PM	2024-08-15 14:44:09	2024/08/23 2:02:00 PM	2	20%
FNBFW:20994	History - Complete	Steiner Hygiene Serv	Critical	Hand towel machine not working	JOB DONE	Fairlands Wesbank	2024/08/13 2:05:00 PM	2024-08-14 08:29:37	2024/08/23 2:05:00 PM	1	7%
FNBFW:21012	History - Complete	Maintenance	Non Critical	Remove items		Fairlands Wesbank	2024/08/14 11:19:00 AM	2024-08-16 09:41:27	2024/09/05 11:19:00 AM	2	8%
FNBFW:20868	History - Complete	Dispatch Officer	Planned	Collect from other sites		Fairland FNB	2024/08/06 1:31:00 PM	2024-08-08 15:06:00	2024/08/13 4:31:00 PM	2	28%
FNBFW:20868	History - Complete	Dispatch Officer	Planned	Collect from other sites		Fairland FNB	2024/08/06 1:31:00 PM	2024-08-08 15:06:00	2024/08/13 4:31:00 PM	2	28%
FNBFW:20868	History - Complete	Dispatch Officer	Planned	Collect from other sites		Fairland FNB	2024/08/06 1:31:00 PM	2024-08-08 15:06:00	2024/08/13 4:31:00 PM	2	28%
FNBFW:20875	History - Complete	Maintenance	Non Critical	General assistance needed		Fairlands Wesbank	2024/08/06 2:53:00 PM	2024-08-20 09:06:00	2024/08/28 2:53:00 PM	14	62%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20879	History - Complete	Electrician	Critical	Geyser not working	Power is available on all the geysers, but some circulation pumps need replacing.	Fairland FNB	2024/08/07 7:47:00 AM	2024-08-07 11:55:05	2024/08/16 5:00:00 PM	0	1%
FNBFW:20879	History - Complete	Electrician	Critical	Geyser not working	Power is available on all the geysers, but some circulation pumps need replacing.	Fairland FNB	2024/08/07 7:47:00 AM	2024-08-07 11:55:05	2024/08/16 5:00:00 PM	0	1%
FNBFW:20891	History - Complete	Electrician	Non Critical	Disconnect electrical equipment	charging station switched off	Fairland FNB	2024/08/07 12:30:00 PM	2024-08-07 14:26:12	2024/08/29 12:30:00 PM	0	0%
FNBFW:20892	History - Complete	Electrician	Very Critical	Light hanging loose		Fairland FNB	2024/08/07 12:31:00 PM	2024-08-08 07:57:18	2024/09/13 9:31:00 AM	1	2%
FNBFW:20898	History - Complete	Maintenance	Critical	Table to be assembled		Fairlands Wesbank	2024/08/07 2:34:00 PM	2024-08-08 15:38:27	2024/08/19 2:34:00 PM	1	8%
FNBFW:20958	History - Complete	Electrician	Critical	Light bulb to be replaced		Fairland FNB	2024/08/13 8:16:00 AM	2024-08-13 08:23:45	2024/08/23 8:16:00 AM	0	0%
FNBFW:20968	History - Complete	Plumber	Very Critical	Pipe leaking		Fairlands Wesbank	2024/08/13 9:06:00 AM	2024-08-16 08:46:53	2024/09/18 3:06:00 PM	3	8%
FNBFW:20973	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/08/13 9:13:00 AM	2024-08-13 09:48:38	2024/08/23 9:13:00 AM	0	0%
FNBFW:20973	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/08/13 9:13:00 AM	2024-08-13 09:48:38	2024/08/23 9:13:00 AM	0	0%
FNBFW:20978	History - Complete	Electrician	Critical	Lights not working	LIGHT FIXED	Fairland FNB	2024/08/13 9:37:00 AM	2024-08-13 15:32:41	2024/08/23 9:37:00 AM	0	2%
FNBFW:20980	History - Complete	Aircon Technician	Critical	Aircon temperature too hot	Aircon was off.Turned on and it was adjusted	Fairland FNB	2024/08/13 11:28:00 AM	2024-08-15 08:39:09	2024/08/23 11:28:00 AM	2	18%
FNBFW:20988	History - Complete	Maintenance	Critical	Carpet to be glued		Fairland FNB	2024/08/13 1:55:00 PM	2024-08-15 09:45:54	2024/08/23 1:55:00 PM	2	18%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20988	History - Complete	Maintenance	Critical	Carpet to be glued		Fairland FNB	2024/08/13 1:55:00 PM	2024-08-15 09:45:54	2024/08/23 1:55:00 PM	2	18%
FNBFW:21000	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/08/13 2:55:00 PM	2024-08-14 14:54:59	2024/09/19 11:55:00 AM	1	2%
FNBFW:21004	History - Complete	Stores Issues	Routine	Consumables		Fairland FNB	2024/08/14 7:33:00 AM	2024-08-14 08:53:00	2024/09/19 2:00:00 PM	0	0%
FNBFW:20899	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/08/07 2:35:00 PM	2024-08-09 12:44:20	2024/08/19 2:35:00 PM	2	16%
FNBFW:20899	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/08/07 2:35:00 PM	2024-08-09 12:44:20	2024/08/19 2:35:00 PM	2	16%
FNBFW:20949	History - Complete	Maintenance	Routine	General Maintenance Weekly Inspection (PPM)		Fairland FNB	2024/08/16 11:59:00 PM	2024-08-13 08:47:00	2024/08/26 11:00:00 AM	-3	0%
FNBFW:20962	History - Complete	Steiner Hygiene Serv	Critical	Hand towel machine batteries to be replace	JOB DONE	Fairland FNB	2024/08/13 8:29:00 AM	2024-08-14 08:35:53	2024/08/23 8:29:00 AM	1	10%
FNBFW:20965	History - Complete	Stores Issues	Routine	Consumables		Fairland FNB	2024/08/13 8:49:00 AM	2024-08-13 13:30:00	2024/09/18 2:49:00 PM	0	0%
FNBFW:20971	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/08/13 9:11:00 AM	2024-08-16 08:44:19	2024/08/23 9:11:00 AM	3	29%
FNBFW:21008	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/08/14 10:38:00 AM	2024-08-14 12:38:00	2024/09/19 4:38:00 PM	0	0%
FNBFW:21036	History - Complete	Plumber	Critical	Drain blocked		Fairlands Wesbank	2024/08/15 8:52:00 AM	2024-08-16 08:36:44	2024/08/27 8:52:00 AM	1	8%
FNBFW:21038	History - Complete	Plumber	Non Critical	Hydroboil not producing hot water		Fairlands Wesbank	2024/08/15 9:34:00 AM	2024-08-16 08:35:15	2024/09/06 9:34:00 AM	1	4%
FNBFW:21049	History - Complete	Maintenance	Critical	Furniture to be removed		Fairland FNB	2024/08/15 11:21:00 AM	2024-08-20 08:59:32	2024/08/27 11:21:00 AM	5	40%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21007	History - Complete	Dispatch Officer	Planned	Collect from other sites		Fairland FNB	2024/08/14 9:46:00 AM	2024-08-15 08:59:00	2024/08/21 12:46:00 PM	1	13%
FNBFW:21023	History - Complete	Electrician	Critical	Light bulb to be replaced	Halogen lights replaced, Fluorescent tubes off due to being in front of projector	Fairlands Wesbank	2024/08/15 6:45:00 AM	2024-09-09 07:34:46	2024/08/26 5:00:00 PM	25	100%
FNBFW:21023	History - Complete	Electrician	Critical	Light bulb to be replaced	Halogen lights replaced, Fluorescent tubes off due to being in front of projector	Fairlands Wesbank	2024/08/15 6:45:00 AM	2024-09-09 07:34:46	2024/08/26 5:00:00 PM	25	100%
FNBFW:21044	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/08/15 10:18:00 AM	2024-08-15 10:29:27	2024/09/20 4:18:00 PM	0	0%
FNBFW:21047	History - Complete	Aircon Technician	Critical	Aircon making noise	Cooling valve was making noise, adjusted to heating and the noise stopped	Fairland FNB	2024/08/15 10:54:00 AM	2024-08-16 13:40:54	2024/08/27 10:54:00 AM	1	9%
FNBFW:21054	History - Complete	Electrician	Critical	Light bulb to be replaced	Light fixed	Fairland FNB	2024/08/15 4:19:00 PM	2024-08-16 15:18:14	2024/08/27 4:19:00 PM	1	7%
FNBFW:21059	History - Complete	Electrician	Critical	Light bulb to be replaced	All 4 panel lights working inside meeting room 13	Fairland FNB	2024/08/16 6:49:00 AM	2024-08-20 07:27:54	2024/08/27 5:00:00 PM	4	35%
FNBFW:21068	History - Complete	Electrician	Planned	General Electrical Inspections - Weekly Inspection		Fairland FNB	2024/08/16 8:41:00 AM	2024-08-23 12:17:00	2024/08/23 11:41:00 AM	7	100%
FNBFW:21073	History - Complete	Aircon Technician	Routine	Patch room - Weekly inspection	Inspection done.	Fairland FNB	2024/08/16 9:05:00 AM	2024-08-21 08:53:49	2024/08/23 12:05:00 PM	5	70%
FNBFW:20581	History - Complete	Plumber	Critical	Water pressure to be adjusted		Fairlands Wesbank	2024/07/24 9:59:00 AM	2024-07-25 13:16:20	2024/08/05 9:59:00 AM	1	9%
FNBFW:20584	History - Complete	Plumber	Critical	Toilet not flushing		Fairlands Wesbank	2024/07/24 10:13:00 AM	2024-07-31 10:36:45	2024/08/05 10:13:00 AM	7	58%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20609	History - Complete	Maintenance	Non Critical	Repair office furniture		Fairlands Wesbank	2024/07/25 7:02:00 AM	2024-07-25 14:39:00	2024/08/15 5:00:00 PM	0	1%
FNBFW:20611	History - Complete	Maintenance	Routine	Repair/patch wall paper		Fairland FNB	2024/07/25 7:00:00 AM	2024-08-20 10:48:49	2024/08/30 2:00:00 PM	26	72%
FNBFW:20624	History - Complete	Maintenance	Critical	Furniture to be removed		Fairlands Wesbank	2024/07/25 12:42:00 PM	2024-07-29 10:30:44	2024/08/06 12:42:00 PM	4	32%
FNBFW:20631	History - Complete	Plumber	Critical	Basin blocked		Fairlands Wesbank	2024/07/26 8:08:00 AM	2024-07-31 10:42:49	2024/08/07 8:08:00 AM	5	42%
FNBFW:20643	History - Complete	Electrician	Critical	Electrical repairs	door restored to normal operating procedure	Fairlands Wesbank	2024/07/26 9:45:00 AM	2024-07-26 14:12:18	2024/08/07 9:45:00 AM	0	1%
FNBFW:20643	History - Complete	Electrician	Critical	Electrical repairs	door restored to normal operating procedure	Fairlands Wesbank	2024/07/26 9:45:00 AM	2024-07-26 14:12:18	2024/08/07 9:45:00 AM	0	1%
FNBFW:20645	History - Complete	Electrician	Planned	UPS Room - Weekly Inspection		Fairland FNB	2024/07/26 9:47:00 AM	2024-07-30 12:04:52	2024/08/02 12:47:00 PM	4	57%
FNBFW:20653	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/07/26 2:19:00 PM	2024-07-26 14:37:00	2024/09/03 11:19:00 AM	0	0%
FNBFW:20669	History - Complete	Maintenance	Non Critical	Replace wall tiles		Fairland FNB	2024/07/29 8:23:00 AM	2024-08-19 10:26:00	2024/08/20 8:23:00 AM	21	95%
FNBFW:20672	History - Complete	Electrician	Critical	Lights not working		Fairlands Wesbank	2024/07/29 9:22:00 AM	2024-07-29 12:15:18	2024/08/08 9:22:00 AM	0	1%
FNBFW:20678	History - Complete	Electrician	Critical	Light bulb to be replaced	replacement of burnt out bulb	Fairland FNB	2024/07/29 11:41:00 AM	2024-07-30 08:55:38	2024/08/08 11:41:00 AM	1	8%
FNBFW:20682	History - Complete	Plumber	Critical	Urinal not flushing		Fairland FNB	2024/07/29 11:52:00 AM	2024-07-31 11:11:57	2024/08/08 11:52:00 AM	2	19%
FNBFW:20684	History - Complete	Electrician	Non Critical	Electrical equipment		Fairland FNB	2024/07/29 12:09:00 PM	2024-08-01 13:33:00	2024/08/20 12:09:00 PM	3	13%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20706	History - Complete	Electrician	Critical	Electrical repairs		Fairland FNB	2024/07/30 8:38:00 AM	2024-08-01 13:34:00	2024/08/09 8:38:00 AM	2	22%
FNBFW:20722	History - Complete	Stores Issues	Routine	Consumables		Fairland FNB	2024/07/30 2:28:00 PM	2024-07-30 15:52:00	2024/09/05 11:28:00 AM	0	0%
FNBFW:20746	History - Complete	Plumber	Very Critical	No water supply		Fairlands Wesbank	2024/07/31 2:44:00 PM	2024-08-01 11:38:47	2024/09/06 11:44:00 AM	1	2%
FNBFW:20748	History - Complete	Plumber	Critical	Toilet not flushing		Fairland FNB	2024/07/31 2:47:00 PM	2024-08-06 13:29:03	2024/08/12 2:47:00 PM	6	49%
FNBFW:20759	History - Complete	Electrician	Critical	Lights not working	Light fixed	Fairlands Wesbank	2024/08/01 8:24:00 AM	2024-08-02 07:49:28	2024/08/13 8:24:00 AM	1	8%
FNBFW:20811	History - Complete	Steiner Hygiene Serv	Critical	Hand towel machine batteries to be replace	JOB DONE	Fairlands Wesbank	2024/08/02 1:31:00 PM	2024-08-05 09:42:48	2024/08/14 1:31:00 PM	3	23%
FNBFW:20813	History - Complete	Maintenance	Non Critical	General assistance needed		Fairlands Wesbank	2024/08/02 1:33:00 PM	2024-08-02 07:30:08	2024/08/26 1:33:00 PM	0	0%
FNBFW:20813	History - Complete	Maintenance	Non Critical	General assistance needed		Fairlands Wesbank	2024/08/02 1:33:00 PM	2024-08-02 07:30:08	2024/08/26 1:33:00 PM	0	0%
FNBFW:20824	History - Complete	Maintenance	Routine	General Maintenance Weekly Inspection (PPM)		Fairland FNB	2024/08/09 11:59:00 PM	2024-08-13 08:44:45	2024/08/19 11:00:00 AM	4	35%
FNBFW:20827	History - Complete	Electrician	Non Critical	Power bricks	New power bricks installed, Cables neatened, Multiplugs removed from the room.	Fairlands Wesbank	2024/08/05 8:16:00 AM	2024-08-13 07:29:52	2024/08/27 8:16:00 AM	8	36%
FNBFW:20827	History - Complete	Electrician	Non Critical	Power bricks	New power bricks installed, Cables neatened, Multiplugs removed from the room.	Fairlands Wesbank	2024/08/05 8:16:00 AM	2024-08-13 07:29:52	2024/08/27 8:16:00 AM	8	36%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20843	History - Complete	Aircon Technician	Critical	Fridge not working	Component was tightened. We will monitor at the fridge body is rusted.	Fairland FNB	2024/08/05 1:49:00 PM	2024-08-12 10:09:19	2024/08/15 1:49:00 PM	7	68%
FNBFW:20843	History - Complete	Aircon Technician	Critical	Fridge not working	Component was tightened. We will monitor at the fridge body is rusted.	Fairland FNB	2024/08/05 1:49:00 PM	2024-08-12 10:09:19	2024/08/15 1:49:00 PM	7	68%
FNBFW:20853	History - Complete	Electrician	Critical	Light bulb to be replaced	Faulty bulb replaced	Fairland FNB	2024/08/06 8:24:00 AM	2024-08-07 07:36:13	2024/08/16 8:24:00 AM	1	9%
FNBFW:20855	History - Complete	Steiner Hygiene Serv	Critical	Hand towel machine batteries to be replace	JOB DONE	Fairland FNB	2024/08/06 8:26:00 AM	2024-08-12 11:34:32	2024/08/16 8:26:00 AM	6	61%
FNBFW:20860	History - Complete	Aircon Technician	Critical	Aircon temperature too hot	Client attended to, and Aircon was adjusted	Fairlands Wesbank	2024/08/06 11:02:00 AM	2024-08-12 07:23:50	2024/08/16 11:02:00 AM	6	58%
FNBFW:20864	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/08/06 12:07:00 PM	2024-08-06 16:10:00	2024/09/12 9:07:00 AM	0	0%
FNBFW:20878	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/08/07 7:06:00 AM	2024-08-07 12:48:00	2024/09/12 2:00:00 PM	0	0%
FNBFW:20882	History - Complete	Plumber	Critical	Urinal leaking		Fairland FNB	2024/08/07 8:15:00 AM	2024-08-07 11:50:48	2024/08/19 8:15:00 AM	0	1%
FNBFW:20910	History - Complete	Maintenance	Non Critical	Replace ceiling tiles		Fairland FNB	2024/08/08 6:41:00 AM	2024-09-11 09:02:00	2024/08/29 5:00:00 PM	34	100%
FNBFW:20924	History - Complete	Aircon Technician	Critical	Aircon not working	4x FCU's repairs done. 3 Fans replaced, 2 Master dc 2 cards replaced, Elements re-aligned and tightened properly. One leaking valve changed.	Fairlands Wesbank	2024/08/08 2:17:00 PM	2024-08-12 10:13:18	2024/08/20 2:17:00 PM	4	31%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20924	History - Complete	Aircon Technician	Critical	Aircon not working	4x FCU's repairs done. 3 Fans replaced, 2 Master dc 2 cards replaced, Elements re-aligned and tightened properly. One leaking valve changed.	Fairlands Wesbank	2024/08/08 2:17:00 PM	2024-08-12 10:13:18	2024/08/20 2:17:00 PM	4	31%
FNBFW:20885	History - Complete	Electrician	Planned	UPS Room - Weekly Inspection		Fairland FNB	2024/08/07 8:54:00 AM	2024-08-08 11:44:24	2024/08/14 11:54:00 AM	1	15%
FNBFW:20887	History - Complete	Electrician	Planned	General Electrical Inspections - Weekly Inspection		Fairland FNB	2024/08/07 8:56:00 AM	2024-08-07 12:13:46	2024/08/14 11:56:00 AM	0	1%
FNBFW:20905	History - Complete	Maintenance	Non Critical	Paint to be removed	job will be done this weekend	Fairland FNB	2024/08/07 2:55:00 PM	2024-09-17 09:38:00	2024/08/29 2:55:00 PM	41	100%
FNBFW:20905	History - Complete	Maintenance	Non Critical	Paint to be removed	job will be done this weekend	Fairland FNB	2024/08/07 2:55:00 PM	2024-09-17 09:38:00	2024/08/29 2:55:00 PM	41	100%
FNBFW:20907	History - Complete	Maintenance	Non Critical	General assistance needed		Fairland FNB	2024/08/07 3:54:00 PM	2024-08-08 15:39:04	2024/08/29 3:54:00 PM	1	4%
FNBFW:20921	History - Cancelled	Electrician	Non Critical	Electrical equipment		Fairland FNB	2024/08/08 1:34:00 PM	2024-08-08 13:56:48	2024/08/30 1:34:00 PM	0	0%
FNBFW:20926	History - Complete	Maintenance	Non Critical	Repair cabinet		Fairlands Wesbank	2024/08/08 2:46:00 PM	2024-08-13 12:41:56	2024/08/30 2:46:00 PM	5	22%
FNBFW:20926	History - Complete	Maintenance	Non Critical	Repair cabinet		Fairlands Wesbank	2024/08/08 2:46:00 PM	2024-08-13 12:41:56	2024/08/30 2:46:00 PM	5	22%
FNBFW:20947	History - Complete	Aircon Technician	Routine	Aircon inspections	Inspections done	Fairlands Wesbank	2024/08/12 1:30:00 PM	2024-08-15 09:36:58	2024/09/18 10:30:00 AM	3	7%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20976	History - Complete	Aircon Technician	Critical	Ice-machine to be fixed	Ice machine button has been broken and is nowhere to be found, in order for us to try and repair it. Button is irreplaceable.	Fairland FNB	2024/08/13 9:21:00 AM	2024-08-20 10:19:49	2024/08/23 9:21:00 AM	7	70%
FNBFW:20986	History - Complete	Plumber	Critical	Urinal leaking		Fairland FNB	2024/08/13 1:51:00 PM	2024-08-16 08:41:20	2024/08/23 1:51:00 PM	3	27%
FNBFW:20993	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/08/13 2:04:00 PM	2024-08-15 14:42:50	2024/08/23 2:04:00 PM	2	20%
FNBFW:20995	History - Complete	Electrician	Critical	Light bulb to be replaced		Fairlands Wesbank	2024/08/13 2:06:00 PM	2024-08-13 15:33:50	2024/08/23 2:06:00 PM	0	0%
FNBFW:21021	History - Complete	Electrician	Very Critical	Plugs and switches	Power brick replaced with a new one	Fairlands Wesbank	2024/08/14 3:49:00 PM	2024-08-16 07:25:12	2024/09/20 12:49:00 PM	2	4%
FNBFW:21026	History - Complete	Maintenance	Non Critical	Ceiling board to adjusted		Fairlands Wesbank	2024/08/15 7:02:00 AM	2024-08-15 09:37:02	2024/09/05 5:00:00 PM	0	0%
FNBFW:21026	History - Complete	Maintenance	Non Critical	Ceiling board to adjusted		Fairlands Wesbank	2024/08/15 7:02:00 AM	2024-08-15 09:37:02	2024/09/05 5:00:00 PM	0	0%
FNBFW:21027	History - Complete	Maintenance	Routine	Whiteboard to be hung	good day Please note that job will be done this Friday afternoon	Fairlands Wesbank	2024/08/15 6:27:00 AM	2024-09-10 09:11:00	2024/09/20 2:00:00 PM	26	71%
FNBFW:21028	History - Complete	Stores Issues	Routine	Consumables		Fairland FNB	2024/08/15 7:56:00 AM	2024-08-15 09:21:00	2024/09/20 2:00:00 PM	0	0%
FNBFW:20930	History - Complete	Steiner Hygiene Serv	Critical	Hand towel machine not working	JOB DONE	Fairlands Wesbank	2024/08/08 2:51:00 PM	2024-08-12 11:27:07	2024/08/20 2:51:00 PM	4	32%
FNBFW:20932	History - Complete	Plumber	Critical	Toilet not flushing		Fairlands Wesbank	2024/08/08 2:55:00 PM	2024-08-13 08:21:28	2024/08/20 2:55:00 PM	5	39%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20934	Assigned	Plumber	Critical	Toilet cracked		Fairlands Wesbank	2024/08/12 6:55:00 AM	Ongoing	2024/08/21 5:00:00 PM	37	100%
FNBFW:20952	History - Complete	Maintenance	Non Critical	Shelves to be installed-fixed		Fairlands Wesbank	2024/08/12 2:15:00 PM	2024-08-15 14:45:46	2024/09/03 2:15:00 PM	3	13%
FNBFW:20959	History - Complete	Electrician	Non Critical	Electrical equipment		Fairland FNB	2024/08/13 8:21:00 AM	2024-08-13 08:22:57	2024/09/04 8:21:00 AM	0	0%
FNBFW:20961	History - Complete	Electrician	Critical	Light bulb to be replaced	LIGHT REPLACED	Fairland FNB	2024/08/13 8:23:00 AM	2024-08-13 15:31:53	2024/08/23 8:23:00 AM	0	2%
FNBFW:21022	History - Complete	Maintenance	Non Critical	Remove items		Fairlands Wesbank	2024/08/15 6:39:00 AM	2024-08-16 09:38:13	2024/09/05 5:00:00 PM	1	5%
FNBFW:21022	History - Complete	Maintenance	Non Critical	Remove items		Fairlands Wesbank	2024/08/15 6:39:00 AM	2024-08-16 09:38:13	2024/09/05 5:00:00 PM	1	5%
FNBFW:21024	History - Complete	Electrician	Critical	Light bulb to be replaced	Halogen lights replaced	Fairlands Wesbank	2024/08/15 6:50:00 AM	2024-08-16 07:28:29	2024/08/26 5:00:00 PM	1	8%
FNBFW:21032	History - Complete	Plumber	Critical	Toilet not flushing		Fairlands Wesbank	2024/08/15 8:44:00 AM	2024-08-16 08:39:59	2024/08/27 8:44:00 AM	1	8%
FNBFW:21034	History - Complete	Plumber	Critical	Urinal not flushing		Fairland FNB	2024/08/15 8:49:00 AM	2024-08-16 08:38:59	2024/08/27 8:49:00 AM	1	8%
FNBFW:21046	History - Complete	Dispatch Officer	Planned	Collect from other sites		Fairland FNB	2024/08/15 10:48:00 AM	2024-08-19 11:28:06	2024/08/22 1:48:00 PM	4	56%
FNBFW:21058	History - Complete	Electrician	Critical	Light bulb to be replaced	light replaced	Fairland FNB	2024/08/16 6:47:00 AM	2024-08-20 07:32:42	2024/08/27 5:00:00 PM	4	35%
FNBFW:21060	History - Complete	Electrician	Critical	Light bulb to be replaced	Ceiling was opened and fault was traced inside power sketting Ferrels were used to fix the loose connection	Fairland FNB	2024/08/16 6:50:00 AM	2024-08-20 07:31:02	2024/08/27 5:00:00 PM	4	35%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21060	History - Complete	Electrician	Critical	Light bulb to be replaced	Ceiling was opened and fault was traced inside power sketting Ferrels were used to fix the loose connection	Fairland FNB	2024/08/16 6:50:00 AM	2024-08-20 07:31:02	2024/08/27 5:00:00 PM	4	35%
FNBFW:21076	History - Complete	Aircon Technician	Routine	Aircon inspections	Checks done	Fairland FNB	2024/08/16 9:09:00 AM	2024-08-21 09:04:04	2024/09/23 3:09:00 PM	5	13%
FNBFW:21076	History - Complete	Aircon Technician	Routine	Aircon inspections	Checks done	Fairland FNB	2024/08/16 9:09:00 AM	2024-08-21 09:04:04	2024/09/23 3:09:00 PM	5	13%
FNBFW:21197	History - Complete	Electrician	Very Critical	Diesel leakage		Fairland FNB	2024/08/16 10:05:00 AM	2024-08-16 15:21:21	2024/09/23 4:05:00 PM	0	0%
FNBFW:21201	History - Complete	Electrician	Planned	Electrical repairs	Testing	Fairland FNB	2024/08/16 11:43:00 AM	2024-08-18 07:34:19	2024/08/23 2:43:00 PM	2	25%
FNBFW:20979	History - Complete	Maintenance	Critical	Repair door handle		Fairland FNB	2024/08/13 9:38:00 AM	2024-08-22 09:52:00	2024/08/23 9:38:00 AM	9	90%
FNBFW:20982	History - Complete	Maintenance	Non Critical	Remove items		Fairlands Wesbank	2024/08/13 12:28:00 PM	2024-08-14 15:00:28	2024/09/04 12:28:00 PM	1	5%
FNBFW:20982	History - Complete	Maintenance	Non Critical	Remove items		Fairlands Wesbank	2024/08/13 12:28:00 PM	2024-08-14 15:00:28	2024/09/04 12:28:00 PM	1	5%
FNBFW:21009	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/08/14 10:43:00 AM	2024-08-14 12:40:00	2024/09/19 4:43:00 PM	0	0%
FNBFW:21010	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/08/14 10:42:00 AM	2024-08-14 12:41:00	2024/09/19 4:42:00 PM	0	0%
FNBFW:21015	History - Complete	Maintenance	Non Critical	General assistance needed		Fairland FNB	2024/08/14 12:25:00 PM	2024-08-15 09:40:20	2024/09/05 12:25:00 PM	1	4%
FNBFW:21048	History - Complete	Maintenance	Critical	Carpet to be glued		Fairland FNB	2024/08/15 11:15:00 AM	2024-08-27 08:38:21	2024/08/27 11:15:00 AM	12	99%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21048	History - Complete	Maintenance	Critical	Carpet to be glued		Fairland FNB	2024/08/15 11:15:00 AM	2024-08-27 08:38:21	2024/08/27 11:15:00 AM	12	99%
FNBFW:21048	History - Complete	Maintenance	Critical	Carpet to be glued		Fairland FNB	2024/08/15 11:15:00 AM	2024-08-27 08:38:21	2024/08/27 11:15:00 AM	12	99%
FNBFW:21048	History - Complete	Maintenance	Critical	Carpet to be glued		Fairland FNB	2024/08/15 11:15:00 AM	2024-08-27 08:38:21	2024/08/27 11:15:00 AM	12	99%
FNBFW:20991	History - Complete	Steiner Hygiene Serv	Critical	TR3 loose	JOB DONE	Fairland FNB	2024/08/13 2:01:00 PM	2024-08-14 08:30:47	2024/08/23 2:01:00 PM	1	7%
FNBFW:21005	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/08/14 8:38:00 AM	2024-08-14 08:56:00	2024/09/19 2:38:00 PM	0	0%
FNBFW:21017	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/08/14 1:30:00 PM	2024-08-14 14:57:00	2024/09/20 10:30:00 AM	0	0%
FNBFW:21025	History - Complete	Electrician	Critical	Light bulb to be replaced	Lights replaced	Fairlands Wesbank	2024/08/15 6:56:00 AM	2024-08-16 07:27:25	2024/08/26 5:00:00 PM	1	8%
FNBFW:21045	History - Complete	Dispatch Officer	Planned	Collect from other sites		Fairland FNB	2024/08/15 10:45:00 AM	2024-08-19 11:27:00	2024/08/22 1:45:00 PM	4	56%
FNBFW:21061	History - Complete	Maintenance	Critical	Repair door handle		Fairland FNB	2024/08/16 6:52:00 AM	2024-08-22 09:50:00	2024/08/27 5:00:00 PM	6	53%
FNBFW:21066	History - Complete	Electrician	Planned	Generator inspection - Weekly Inspection		Fairland FNB	2024/08/16 8:39:00 AM	2024-08-23 12:15:00	2024/08/23 11:39:00 AM	7	100%
FNBFW:21075	History - Complete	Aircon Technician	Routine	Aircon technician to assist contractor	Assisted contractor.	Fairland FNB	2024/08/16 9:08:00 AM	2024-08-21 08:57:55	2024/09/23 3:08:00 PM	5	13%
FNBFW:21115	History - Complete	Aircon Technician	Planned	Weekly Chiller Inspection (PPM)		Fairland FNB	2024/07/22 11:59:00 PM	2024-08-20 08:59:54	2024/08/09 11:00:00 AM	29	100%
FNBFW:21154	History - Complete	Aircon Technician	Planned	BMS Room - Weekly Inspection		Fairland FNB	2024/07/26 11:59:00 PM	2024-08-20 10:05:59	2024/08/05 11:00:00 AM	25	100%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21012	History - Complete	Maintenance	Non Critical	Remove items		Fairlands Wesbank	2024/08/14 11:19:00 AM	2024-08-16 09:41:27	2024/09/05 11:19:00 AM	2	8%
FNBFW:21020	History - Complete	Electrician	Critical	Lights too bright	Light dimmed manually	Fairlands Wesbank	2024/08/14 3:45:00 PM	2024-08-16 07:26:04	2024/08/26 3:45:00 PM	2	13%
FNBFW:21029	History - Complete	Maintenance	Critical	Furniture to be removed		Fairlands Wesbank	2024/08/15 8:37:00 AM	2024-08-16 09:39:21	2024/08/27 8:37:00 AM	1	8%
FNBFW:21029	History - Complete	Maintenance	Critical	Furniture to be removed		Fairlands Wesbank	2024/08/15 8:37:00 AM	2024-08-16 09:39:21	2024/08/27 8:37:00 AM	1	8%
FNBFW:21031	History - Complete	Aircon Technician	Non Critical	Temperature Thermostat	Power tripped	Fairland FNB	2024/08/15 8:43:00 AM	2024-08-16 13:39:42	2024/09/06 8:43:00 AM	1	5%
FNBFW:21042	History - Complete	Steiner Hygiene Serv	Critical	Hand towel machine not working	JOB DONE	Fairlands Wesbank	2024/08/15 10:15:00 AM	2024-08-15 11:14:33	2024/08/27 10:15:00 AM	0	0%
FNBFW:21052	History - Complete	Aircon Technician	Critical	Fridge not working	Painted handles	Fairland FNB	2024/08/15 12:46:00 PM	2024-08-30 13:58:50	2024/08/27 12:46:00 PM	15	100%
FNBFW:21052	History - Complete	Aircon Technician	Critical	Fridge not working	Painted handles	Fairland FNB	2024/08/15 12:46:00 PM	2024-08-30 13:58:50	2024/08/27 12:46:00 PM	15	100%
FNBFW:21057	History - Complete	Maintenance	Routine	Repair tiles		Fairland FNB	2024/08/15 4:23:00 PM	2024-08-19 10:28:14	2024/09/23 1:23:00 PM	4	9%
FNBFW:21041	History - Complete	Maintenance	Critical	Repair door handle		Fairlands Wesbank	2024/08/15 10:14:00 AM	2024-08-16 09:43:31	2024/08/27 10:14:00 AM	1	8%
FNBFW:21041	History - Complete	Maintenance	Critical	Repair door handle		Fairlands Wesbank	2024/08/15 10:14:00 AM	2024-08-16 09:43:31	2024/08/27 10:14:00 AM	1	8%
FNBFW:21041	History - Complete	Maintenance	Critical	Repair door handle		Fairlands Wesbank	2024/08/15 10:14:00 AM	2024-08-16 09:43:31	2024/08/27 10:14:00 AM	1	8%
FNBFW:21051	History - Complete	Maintenance	Non Critical	Repair office furniture		Fairlands Wesbank	2024/08/15 12:34:00 PM	2024-08-20 08:58:43	2024/09/06 12:34:00 PM	5	22%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21062	History - Complete	Maintenance	Non Critical	Repair door		Fairland FNB	2024/08/16 6:53:00 AM	2024-08-22 09:50:00	2024/09/06 5:00:00 PM	6	28%
FNBFW:21192	History - Complete	Aircon Technician	Routine	AHU inspection		Fairlands Wesbank	2024/07/26 11:59:00 PM	2024-08-20 10:07:14	2024/08/05 11:00:00 AM	25	100%
FNBFW:21194	History - Complete	Aircon Technician	Routine	AHU inspection	Inspection done	Fairlands Wesbank	2024/08/09 11:59:00 PM	2024-08-20 07:47:01	2024/08/19 11:00:00 AM	11	100%
FNBFW:21203	History - Complete	Electrician	Critical	Lights not working		Fairland FNB	2024/08/16 12:44:00 PM	2024-08-16 15:17:32	2024/08/28 12:44:00 PM	0	0%
FNBFW:21205	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/08/16 12:41:00 PM	2024-08-16 14:17:00	2024/09/24 9:41:00 AM	0	0%
FNBFW:21208	History - Complete	Electrician	Non Critical	Electrical equipment	After disconnecting power and Water supply, pallet jack was used to remove the steam oven from the	Fairland FNB	2024/08/16 2:01:00 PM	2024-08-20 07:25:51	2024/09/09 2:01:00 PM	4	15%
FNBFW:21048	History - Complete	Maintenance	Critical	Carpet to be glued		Fairland FNB	2024/08/15 11:15:00 AM	2024-08-27 08:38:21	2024/08/27 11:15:00 AM	12	99%
FNBFW:21078	History - Complete	Aircon Technician	Routine	Aircon inspections	Inspection done.	Fairland FNB	2024/08/16 9:10:00 AM	2024-08-21 09:12:22	2024/09/23 3:10:00 PM	5	13%
FNBFW:21079	History - Complete	Aircon Technician	Routine	Aircon inspections	Inspection done.	Fairland FNB	2024/08/16 9:12:00 AM	2024-08-21 09:13:11	2024/09/23 3:12:00 PM	5	13%
FNBFW:21118	History - Complete	Aircon Technician	Planned	Weekly Chiller Inspection (PPM)		Fairland FNB	2024/08/12 11:59:00 PM	2024-08-20 09:45:04	2024/08/30 11:00:00 AM	8	42%
FNBFW:21119	History - Complete	Aircon Technician	Planned	Weekly Chiller Inspection (PPM)	Inspection done.	Fairland FNB	2024/08/19 11:59:00 PM	2024-08-27 08:15:43	2024/09/06 11:00:00 AM	8	42%
FNBFW:21119	History - Complete	Aircon Technician	Planned	Weekly Chiller Inspection (PPM)	Inspection done.	Fairland FNB	2024/08/19 11:59:00 PM	2024-08-27 08:15:43	2024/09/06 11:00:00 AM	8	42%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21151	History - Complete	Aircon Technician	Planned	BMS Room - Weekly Inspection		Fairland FNB	2024/07/05 11:59:00 PM	2024-08-20 09:58:54	2024/07/15 11:00:00 AM	46	100%
FNBFW:21211	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/08/16 2:49:00 PM	2024-08-16 14:52:00	2024/09/24 11:49:00 AM	0	0%
FNBFW:21223	History - Complete	Electrician	Critical	Light bulb to be replaced	panel Light replaced	Fairlands Wesbank	2024/08/19 7:13:00 AM	2024-08-29 07:17:44	2024/08/28 5:00:00 PM	10	100%
FNBFW:21190	History - Complete	Aircon Technician	Routine	AHU inspection		Fairlands Wesbank	2024/07/12 11:59:00 PM	2024-08-20 10:07:49	2024/07/22 11:00:00 AM	39	100%
FNBFW:21196	History - Complete	Electrician	Very Critical	Diesel leakage	used spill kits removed and replaced after inspection	Fairland FNB	2024/08/16 10:03:00 AM	2024-08-16 15:21:21	2024/09/23 4:03:00 PM	0	0%
FNBFW:21200	History - Complete	Maintenance	Non Critical	General assistance needed		Fairland FNB	2024/08/16 11:38:00 AM	2024-08-28 08:37:38	2024/09/09 11:38:00 AM	12	49%
FNBFW:21202	History - Complete	Aircon Technician	Critical	Aircon not working	VSD was adjusted	Fairland FNB	2024/08/16 12:23:00 PM	2024-08-22 11:23:48	2024/08/28 12:23:00 PM	6	49%
FNBFW:21213	History - Complete	Stores Issues	Routine	Supply AA batteries		Fairland FNB	2024/08/18 8:03:00 AM	2024-08-19 09:18:00	2024/09/24 2:00:00 PM	1	2%
FNBFW:21220	History - Complete	Electrician	Critical	Light bulb to be replaced	After fault finding loose connection inside ceiling reconnected	Fairlands Wesbank	2024/08/19 6:55:00 AM	2024-09-06 12:53:44	2024/08/28 5:00:00 PM	18	100%
FNBFW:21227	History - Complete	Maintenance	Routine	Office furniture required		Fairlands Wesbank	2024/08/19 8:18:00 AM	2024-08-21 13:45:50	2024/09/24 2:18:00 PM	2	6%
FNBFW:21232	History - Complete	Electrician	Non Critical	Plugs and switches	Power brick replaced, loose connection fixed	Fairlands Wesbank	2024/08/19 9:47:00 AM	2024-08-20 07:45:34	2024/09/10 9:47:00 AM	1	4%
FNBFW:21242	History - Complete	Stores Issues	Routine	Consumables		Fairland FNB	2024/08/19 2:08:00 PM	2024-08-19 15:26:41	2024/09/25 11:08:00 AM	0	0%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21049	History - Complete	Maintenance	Critical	Furniture to be removed		Fairland FNB	2024/08/15 11:21:00 AM	2024-08-20 08:59:32	2024/08/27 11:21:00 AM	5	40%
FNBFW:21064	History - Complete	Electrician	Planned	Transformer Room - Weekly Inspection		Fairland FNB	2024/08/16 8:37:00 AM	2024-08-23 12:13:00	2024/08/23 11:37:00 AM	7	100%
FNBFW:21077	History - Complete	Aircon Technician	Routine	Aircon inspections	Inspection done.	Fairlands Wesbank	2024/08/16 9:09:00 AM	2024-08-21 09:11:30	2024/09/23 3:09:00 PM	5	13%
FNBFW:21080	History - Complete	Electrician	Critical	Lights too bright		Fairland FNB	2024/08/16 9:42:00 AM	2024-08-16 15:21:54	2024/08/28 9:42:00 AM	0	1%
FNBFW:21117	History - Complete	Aircon Technician	Planned	Weekly Chiller Inspection (PPM)		Fairland FNB	2024/08/05 11:59:00 PM	2024-08-20 09:44:09	2024/08/23 11:00:00 AM	15	82%
FNBFW:21152	History - Complete	Aircon Technician	Planned	BMS Room - Weekly Inspection		Fairland FNB	2024/07/12 11:59:00 PM	2024-08-20 09:58:28	2024/07/22 11:00:00 AM	39	100%
FNBFW:21153	History - Complete	Aircon Technician	Planned	BMS Room - Weekly Inspection		Fairland FNB	2024/07/19 11:59:00 PM	2024-08-20 10:06:17	2024/07/29 11:00:00 AM	32	100%
FNBFW:21198	History - Complete	Stores Issues	Routine	Supply padlock		Fairland FNB	2024/08/16 11:37:00 AM	2024-08-16 14:18:00	2024/09/24 8:37:00 AM	0	0%
FNBFW:21199	History - Complete	Electrician	Critical	Lights not working		Fairland FNB	2024/08/16 11:38:00 AM	2024-08-16 15:20:37	2024/08/28 11:38:00 AM	0	1%
FNBFW:21225	History - Complete	Electrician	Critical	Light bulb to be replaced	Replacement of burnt out panel light in meeting room 20	Fairlands Wesbank	2024/08/19 7:17:00 AM	2024-09-13 10:48:29	2024/08/28 5:00:00 PM	25	100%
FNBFW:21208	History - Complete	Electrician	Non Critical	Electrical equipment	After disconnecting power and Water supply, pallet jack was used to remove the steam oven from the	Fairland FNB	2024/08/16 2:01:00 PM	2024-08-20 07:25:51	2024/09/09 2:01:00 PM	4	15%
FNBFW:21215	History - Complete	Electrician	Very Critical	No power in boardroom	Testing please ignore	Fairland FNB	2024/08/18 8:27:00 AM	2024-08-18 08:50:10	2024/09/24 2:00:00 PM	0	0%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21215	History - Complete	Electrician	Very Critical	No power in boardroom	Testing please ignore	Fairland FNB	2024/08/18 8:27:00 AM	2024-08-18 08:50:10	2024/09/24 2:00:00 PM	0	0%
FNBFW:21217	History - Complete	Stores Issues	Routine	Consumables		Fairland FNB	2024/08/18 8:45:00 AM	2024-08-19 11:05:00	2024/09/24 2:00:00 PM	1	2%
FNBFW:21229	History - Complete	Electrician	Non Critical	Plugs and switches	Loose connection reconnected	Fairland FNB	2024/08/19 9:06:00 AM	2024-08-20 07:39:07	2024/09/10 9:06:00 AM	1	4%
FNBFW:21237	History - Complete	Dispatch Officer	Planned	Collect from other sites		Fairland FNB	2024/08/19 11:29:00 AM	2024-08-20 12:52:00	2024/08/26 2:29:00 PM	1	14%
FNBFW:21252	History - Complete	Maintenance	Non Critical	General assistance needed		Fairlands Wesbank	2024/08/20 1:00:00 PM	2024-08-21 10:01:22	2024/09/11 1:00:00 PM	1	3%
FNBFW:21257	History - Complete	Electrician	Routine	Fire pump test		Fairland FNB	2024/08/23 11:59:00 PM	2024-08-26 08:48:06	2024/09/02 11:00:00 AM	3	25%
FNBFW:21267	History - Complete	Aircon Technician	Non Critical	aircon	Installed timers and re-wired a new float switch.	Fairland FNB	2024/08/21 9:16:00 AM	2024-08-26 09:31:17	2024/09/12 9:16:00 AM	5	22%
FNBFW:21193	History - Complete	Aircon Technician	Routine	AHU inspection		Fairlands Wesbank	2024/08/02 11:59:00 PM	2024-08-20 10:14:10	2024/08/12 11:00:00 AM	18	100%
FNBFW:21195	History - Complete	Aircon Technician	Routine	AHU inspection	Weekly inspection done.	Fairlands Wesbank	2024/08/16 11:59:00 PM	2024-08-23 08:20:11	2024/08/26 11:00:00 AM	7	67%
FNBFW:21195	History - Complete	Aircon Technician	Routine	AHU inspection	Weekly inspection done.	Fairlands Wesbank	2024/08/16 11:59:00 PM	2024-08-23 08:20:11	2024/08/26 11:00:00 AM	7	67%
FNBFW:21204	History - Complete	Electrician	Very Critical	Cable to be replaced		Fairland FNB	2024/08/16 12:45:00 PM	2024-08-16 15:16:49	2024/09/24 9:45:00 AM	0	0%
FNBFW:21216	History - Complete	Stores Issues	Routine	Supply AA batteries		Fairland FNB	2024/08/18 8:39:00 AM	2024-08-19 09:17:00	2024/09/24 2:00:00 PM	1	2%
FNBFW:21218	History - Complete	Electrician	Critical	Cable to be neatened		Fairland FNB	2024/08/18 10:03:00 AM	2024-08-18 12:01:35	2024/08/28 5:00:00 PM	0	0%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21228	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/08/19 8:34:00 AM	2024-08-19 09:09:31	2024/09/24 2:34:00 PM	0	0%
FNBFW:21246	History - Complete	Aircon Technician	Critical	Aircon temperature too hot	Aircon was adjusted.	Fairland FNB	2024/08/20 10:26:00 AM	2024-08-21 08:32:47	2024/08/30 10:26:00 AM	1	9%
FNBFW:21253	History - Complete	Maintenance	Critical	Carpet to be glued		Fairland FNB	2024/08/20 1:03:00 PM	2024-08-26 13:52:08	2024/08/30 1:03:00 PM	6	60%
FNBFW:21253	History - Complete	Maintenance	Critical	Carpet to be glued		Fairland FNB	2024/08/20 1:03:00 PM	2024-08-26 13:52:08	2024/08/30 1:03:00 PM	6	60%
FNBFW:21113	History - Complete	Aircon Technician	Planned	Weekly Chiller Inspection (PPM)		Fairland FNB	2024/07/08 11:59:00 PM	2024-08-20 09:05:59	2024/07/26 11:00:00 AM	43	100%
FNBFW:21156	History - Complete	Aircon Technician	Planned	BMS Room - Weekly Inspection		Fairland FNB	2024/08/09 11:59:00 PM	2024-08-20 10:05:10	2024/08/19 11:00:00 AM	11	100%
FNBFW:21156	History - Complete	Aircon Technician	Planned	BMS Room - Weekly Inspection		Fairland FNB	2024/08/09 11:59:00 PM	2024-08-20 10:05:10	2024/08/19 11:00:00 AM	11	100%
FNBFW:21222	History - Complete	Electrician	Critical	Light bulb to be replaced	Lights replaced with new ones	Fairlands Wesbank	2024/08/19 7:09:00 AM	2024-08-26 08:25:25	2024/08/28 5:00:00 PM	7	74%
FNBFW:21231	History - Complete	Aircon Technician	Critical	Aircon temperature too hot	Adjusted unit	Fairlands Wesbank	2024/08/19 9:15:00 AM	2024-08-20 10:13:44	2024/08/29 9:15:00 AM	1	10%
FNBFW:21255	History - Complete	Aircon Technician	Routine	AHU inspection	Inspection done	Fairlands Wesbank	2024/08/23 11:59:00 PM	2024-08-27 08:20:54	2024/09/02 11:00:00 AM	4	35%
FNBFW:21261	History - Complete	Maintenance	Non Critical	General assistance needed		Fairland FNB	2024/08/21 7:15:00 AM	2024-09-02 15:39:00	2024/09/11 5:00:00 PM	12	57%
FNBFW:21265	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/08/21 9:00:00 AM	2024-08-21 09:49:00	2024/09/26 3:00:00 PM	0	0%
FNBFW:21280	History - Complete	Maintenance	Critical	Repair floor		Fairlands Wesbank	2024/08/21 12:57:00 PM	2024-08-28 08:46:53	2024/09/02 12:57:00 PM	7	56%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21233	History - Complete	Electrician	Non Critical	Light bulb to be replaced	Panel light replaced with a new one	Fairland FNB	2024/08/19 10:16:00 AM	2024-08-20 07:40:38	2024/09/10 10:16:00 AM	1	4%
FNBFW:21233	History - Complete	Electrician	Non Critical	Light bulb to be replaced	Panel light replaced with a new one	Fairland FNB	2024/08/19 10:16:00 AM	2024-08-20 07:40:38	2024/09/10 10:16:00 AM	1	4%
FNBFW:21244	History - Complete	Stores Issues	Routine	Consumables		Fairland FNB	2024/08/20 8:17:00 AM	2024-08-20 10:09:00	2024/09/25 2:17:00 PM	0	0%
FNBFW:21247	History - Complete	Maintenance	Non Critical	Repair door		Fairlands Wesbank	2024/08/20 11:31:00 AM	2024-08-21 08:41:00	2024/09/11 11:31:00 AM	1	4%
FNBFW:21271	History - Complete	Electrician	Critical	Electrical wiring to be fixed	Power was disconnected on the boom	Fairlands Wesbank	2024/08/21 9:50:00 AM	2024-08-26 07:36:26	2024/09/02 9:50:00 AM	5	40%
FNBFW:21271	History - Complete	Electrician	Critical	Electrical wiring to be fixed	Power was disconnected on the boom	Fairlands Wesbank	2024/08/21 9:50:00 AM	2024-08-26 07:36:26	2024/09/02 9:50:00 AM	5	40%
FNBFW:21283	History - Complete	Maintenance	Routine	Skirting to be fixed		Fairlands Wesbank	2024/08/21 1:01:00 PM	2024-08-23 10:51:00	2024/09/27 10:01:00 AM	2	5%
FNBFW:21284	History - Complete	Steiner Hygiene Serv	Critical	Hand towel machine not working	JOB DONE	Fairland FNB	2024/08/21 1:02:00 PM	2024-08-23 08:47:59	2024/09/02 1:02:00 PM	2	15%
FNBFW:21284	History - Complete	Steiner Hygiene Serv	Critical	Hand towel machine not working	JOB DONE	Fairland FNB	2024/08/21 1:02:00 PM	2024-08-23 08:47:59	2024/09/02 1:02:00 PM	2	15%
FNBFW:21224	History - Complete	Electrician	Critical	Light bulb to be replaced	Lights fixed	Fairlands Wesbank	2024/08/19 7:17:00 AM	2024-08-21 08:48:30	2024/08/28 5:00:00 PM	2	21%
FNBFW:21234	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/08/19 10:23:00 AM	2024-08-19 11:06:00	2024/09/24 4:23:00 PM	0	0%
FNBFW:21241	History - Complete	Aircon Technician	Critical	Aircon temperature too hot	Adjusted unit	Fairlands Wesbank	2024/08/19 12:15:00 PM	2024-08-20 08:58:00	2024/08/29 12:15:00 PM	1	8%
FNBFW:21243	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/08/20 7:31:00 AM	2024-08-20 08:23:00	2024/09/25 2:00:00 PM	0	0%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21262	History - Complete	Plumber	Critical	Sink to be fixed		Fairland FNB	2024/08/21 7:17:00 AM	2024-08-28 09:56:00	2024/08/30 5:00:00 PM	7	75%
FNBFW:21281	History - Complete	Electrician	Critical	Light bulb to be replaced	Light replaced	Fairlands Wesbank	2024/08/21 12:58:00 PM	2024-08-23 07:50:52	2024/09/02 12:58:00 PM	2	14%
FNBFW:21282	History - Complete	Maintenance	Non Critical	Repair door		Fairlands Wesbank	2024/08/21 12:59:00 PM	2024-08-23 10:51:00	2024/09/12 12:59:00 PM	2	8%
FNBFW:21331	History - Complete	Electrician	Critical	Light bulb to be replaced	Light replaced with a LED panel	Fairland FNB	2024/08/26 7:56:00 AM	2024-08-27 07:28:54	2024/09/04 5:00:00 PM	1	10%
FNBFW:21356	History - Complete	Plumber	Critical	Toilet not flushing		Fairlands Wesbank	2024/08/26 2:11:00 PM	2024-08-28 10:06:40	2024/09/05 2:11:00 PM	2	18%
FNBFW:21356	History - Complete	Plumber	Critical	Toilet not flushing		Fairlands Wesbank	2024/08/26 2:11:00 PM	2024-08-28 10:06:40	2024/09/05 2:11:00 PM	2	18%
FNBFW:21359	Active	Cleaner	Non Critical	General assistance needed		Fairlands Wesbank	2024/08/26 2:19:00 PM	Ongoing	2024/09/17 2:19:00 PM	23	100%
FNBFW:21370	History - Complete	Maintenance	Routine	General Maintenance Weekly Inspection (PPM)		Fairland FNB	2024/08/30 11:59:00 PM	2024-08-28 08:22:16	2024/09/09 11:00:00 AM	-2	0%
FNBFW:21376	History - Complete	Maintenance	Non Critical	General assistance needed		Fairlands Wesbank	2024/08/27 10:13:00 AM	2024-08-28 08:10:00	2024/09/18 10:13:00 AM	1	4%
FNBFW:21390	History - Complete	Steiner Hygiene Serv	Critical	Hand towel machine not working	JOB DONE	Fairlands Wesbank	2024/08/28 9:41:00 AM	2024-09-10 10:20:41	2024/09/09 9:41:00 AM	13	100%
FNBFW:21399	History - Complete	Plumber	Critical	Pipe to be replaced		Fairlands Wesbank	2024/08/28 11:10:00 AM	2024-09-03 12:17:09	2024/09/09 11:10:00 AM	6	50%
FNBFW:21399	History - Complete	Plumber	Critical	Pipe to be replaced		Fairlands Wesbank	2024/08/28 11:10:00 AM	2024-09-03 12:17:09	2024/09/09 11:10:00 AM	6	50%
FNBFW:21407	History - Complete	Aircon Technician	Planned	Weekly Chiller Inspection (PPM)	inspections done daily for the whole week	Fairland FNB	2024/09/02 11:59:00 PM	2024-09-12 08:15:14	2024/09/20 11:00:00 AM	10	53%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21407	History - Complete	Aircon Technician	Planned	Weekly Chiller Inspection (PPM)	inspections done daily for the whole week	Fairland FNB	2024/09/02 11:59:00 PM	2024-09-12 08:15:14	2024/09/20 11:00:00 AM	10	53%
FNBFW:21419	History - Complete	Plumber	Critical	Toilet not flushing		Fairlands Wesbank	2024/08/29 12:40:00 PM	2024-09-03 12:18:16	2024/09/10 12:40:00 PM	5	41%
FNBFW:21295	Assigned	Maintenance	Non Critical	General assistance needed		Facilities Shared services	2024/08/22 9:24:00 AM	Ongoing	2024/09/13 9:24:00 AM	27	100%
FNBFW:21311	History - Complete	Aircon Technician	Non Critical	Fridge door seals to be fixed	Door was fixed	Fairland FNB	2024/08/23 8:11:00 AM	2024-08-23 15:36:38	2024/09/16 8:11:00 AM	0	1%
FNBFW:21313	History - Complete	Electrician	Planned	Transformer Room - Weekly Inspection		Fairland FNB	2024/08/23 8:29:00 AM	2024-08-26 09:11:33	2024/08/30 11:29:00 AM	3	42%
FNBFW:21357	History - Complete	Aircon Technician	Critical	Fridge not working	Fridge is working	Fairlands Wesbank	2024/08/26 2:15:00 PM	2024-09-02 09:30:31	2024/09/05 2:15:00 PM	7	68%
FNBFW:21358	History - Complete	Maintenance	Non Critical	General assistance needed		Fairlands Wesbank	2024/08/26 2:17:00 PM	2024-08-28 07:44:29	2024/09/17 2:17:00 PM	2	7%
FNBFW:21358	History - Complete	Maintenance	Non Critical	General assistance needed		Fairlands Wesbank	2024/08/26 2:17:00 PM	2024-08-28 07:44:29	2024/09/17 2:17:00 PM	2	7%
FNBFW:21367	History - Complete	Maintenance	Non Critical	General assistance needed		Fairlands Wesbank	2024/08/26 4:38:00 PM	2024-09-02 10:28:58	2024/09/17 4:38:00 PM	7	30%
FNBFW:21367	History - Complete	Maintenance	Non Critical	General assistance needed		Fairlands Wesbank	2024/08/26 4:38:00 PM	2024-09-02 10:28:58	2024/09/17 4:38:00 PM	7	30%
FNBFW:21371	History - Complete	Electrician	Routine	Fire pump test		Fairland FNB	2024/08/30 11:59:00 PM	2024-09-03 13:11:47	2024/09/09 11:00:00 AM	4	37%
FNBFW:21219	History - Complete	Electrician	Non Critical	DB to be rewired		Fairland FNB	2024/08/18 11:07:00 AM	2024-08-18 12:02:24	2024/09/09 5:00:00 PM	0	0%
FNBFW:21221	History - Complete	Electrician	Critical	Light bulb to be replaced	Loose connection reconnected	Fairlands Wesbank	2024/08/19 7:06:00 AM	2024-08-29 07:18:58	2024/08/28 5:00:00 PM	10	100%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21239	History - Complete	Electrician	Critical	Light bulb to be replaced	Lights replaced	Fairland FNB	2024/08/19 11:38:00 AM	2024-08-20 07:46:43	2024/08/29 11:38:00 AM	1	8%
FNBFW:21240	History - Complete	Maintenance	Non Critical	Replace ceiling tiles		Fairlands Wesbank	2024/08/19 11:45:00 AM	2024-08-26 13:51:12	2024/09/10 11:45:00 AM	7	32%
FNBFW:21240	History - Complete	Maintenance	Non Critical	Replace ceiling tiles		Fairlands Wesbank	2024/08/19 11:45:00 AM	2024-08-26 13:51:12	2024/09/10 11:45:00 AM	7	32%
FNBFW:21245	History - Complete	Stores Issues	Routine	Consumables		Fairland FNB	2024/08/20 9:56:00 AM	2024-08-20 12:49:00	2024/09/25 3:56:00 PM	0	0%
FNBFW:21245	History - Complete	Stores Issues	Routine	Consumables		Fairland FNB	2024/08/20 9:56:00 AM	2024-08-20 12:49:00	2024/09/25 3:56:00 PM	0	0%
FNBFW:21260	History - Complete	Electrician	Non Critical	Electrical equipment	Plate warmer Plug repaired,two portable warmers tested and are working	Fairland FNB	2024/08/21 7:12:00 AM	2024-08-21 11:40:39	2024/09/11 5:00:00 PM	0	0%
FNBFW:21260	History - Complete	Electrician	Non Critical	Electrical equipment	Plate warmer Plug repaired,two portable warmers tested and are working	Fairland FNB	2024/08/21 7:12:00 AM	2024-08-21 11:40:39	2024/09/11 5:00:00 PM	0	0%
FNBFW:21259	History - Complete	Maintenance	Non Critical	General assistance needed		Fairland FNB	2024/08/20 4:35:00 PM	2024-08-23 13:40:05	2024/09/11 4:35:00 PM	3	13%
FNBFW:21264	History - Complete	Maintenance	Critical	Repair door handle		Fairlands Wesbank	2024/08/21 8:16:00 AM	2024-08-21 10:14:07	2024/09/02 8:16:00 AM	0	0%
FNBFW:21278	History - Complete	Maintenance	Non Critical	Repair office furniture		Fairlands Wesbank	2024/08/21 12:54:00 PM	2024-08-26 08:36:30	2024/09/12 12:54:00 PM	5	21%
FNBFW:21285	History - Complete	Steiner Hygiene Serv	Routine	Pest control required	jb done	Fairland FNB	2024/08/21 1:04:00 PM	2024-08-23 08:59:54	2024/09/27 10:04:00 AM	2	4%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21289	History - Complete	Electrician	Critical	Light bulb to be replaced	Lights were rewired and converted to LED, a cable was pulled to supply power to the lights because the as no power.	Fairland FNB	2024/08/21 4:07:00 PM	2024-08-26 08:29:05	2024/09/02 4:07:00 PM	5	39%
FNBFW:21289	History - Complete	Electrician	Critical	Light bulb to be replaced	Lights were rewired and converted to LED, a cable was pulled to supply power to the lights because the as no power.	Fairland FNB	2024/08/21 4:07:00 PM	2024-08-26 08:29:05	2024/09/02 4:07:00 PM	5	39%
FNBFW:21304	History - Complete	Plumber	Critical	Urinal leaking		Fairland FNB	2024/08/22 11:33:00 AM	2024-08-28 10:01:28	2024/09/03 11:33:00 AM	6	49%
FNBFW:21304	History - Complete	Plumber	Critical	Urinal leaking		Fairland FNB	2024/08/22 11:33:00 AM	2024-08-28 10:01:28	2024/09/03 11:33:00 AM	6	49%
FNBFW:21315	History - Complete	Electrician	Planned	General Electrical Inspections - Weekly Inspection		Fairland FNB	2024/08/23 8:31:00 AM	2024-09-02 10:51:52	2024/08/30 11:31:00 AM	10	100%
FNBFW:21315	History - Complete	Electrician	Planned	General Electrical Inspections - Weekly Inspection		Fairland FNB	2024/08/23 8:31:00 AM	2024-09-02 10:51:52	2024/08/30 11:31:00 AM	10	100%
FNBFW:21321	History - Complete	Electrician	Critical	Lights not working	Lights working, check switch behind the door	Fairlands Wesbank	2024/08/23 8:50:00 AM	2024-08-23 10:41:37	2024/09/04 8:50:00 AM	0	0%
FNBFW:21332	Assigned	Electrician	Non Critical	General assistance needed	incident logged with Malaysian switchgear	Fairlands Wesbank	2024/08/26 8:04:00 AM	Ongoing	2024/09/17 8:04:00 AM	23	100%
FNBFW:21363	History - Complete	Maintenance	Critical	Furniture to be removed		Fairland FNB	2024/08/26 2:33:00 PM	2024-08-28 09:48:00	2024/09/05 2:33:00 PM	2	18%
FNBFW:21384	History - Complete	Aircon Technician	Critical	Aircon temperature too hot	Aircon was adjusted to cooling	Fairlands Wesbank	2024/08/27 3:01:00 PM	2024-08-29 13:49:45	2024/09/06 3:01:00 PM	2	19%
FNBFW:21396	History - Complete	Electrician	Critical	Light bulb to be replaced	Light replaced	Fairlands Wesbank	2024/08/28 11:03:00 AM	2024-08-29 07:22:46	2024/09/09 11:03:00 AM	1	7%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21431	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/08/29 1:39:00 PM	2024-09-02 12:00:51	2024/09/10 1:39:00 PM	4	32%
FNBFW:21447	History - Complete	Plumber	Critical	Urinal not flushing		Fairland FNB	2024/08/29 2:37:00 PM	2024-09-03 13:38:30	2024/09/10 2:37:00 PM	5	41%
FNBFW:21447	History - Complete	Plumber	Critical	Urinal not flushing		Fairland FNB	2024/08/29 2:37:00 PM	2024-09-03 13:38:30	2024/09/10 2:37:00 PM	5	41%
FNBFW:21275	History - Complete	Steiner Hygiene Serv	Routine	Pest control required	JOB DONE	Fairlands Wesbank	2024/08/21 12:43:00 PM	2024-08-23 08:45:36	2024/09/27 9:43:00 AM	2	4%
FNBFW:21276	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/08/21 12:50:00 PM	2024-08-26 13:54:57	2024/09/02 12:50:00 PM	5	42%
FNBFW:21276	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/08/21 12:50:00 PM	2024-08-26 13:54:57	2024/09/02 12:50:00 PM	5	42%
FNBFW:21276	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/08/21 12:50:00 PM	2024-08-26 13:54:57	2024/09/02 12:50:00 PM	5	42%
FNBFW:21286	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/08/21 2:05:00 PM	2024-08-21 14:15:00	2024/09/27 11:05:00 AM	0	0%
FNBFW:21302	History - Complete	Plumber	Critical	Urinal leaking		Fairland FNB	2024/08/22 11:22:00 AM	2024-08-28 10:00:08	2024/09/03 11:22:00 AM	6	49%
FNBFW:21302	History - Complete	Plumber	Critical	Urinal leaking		Fairland FNB	2024/08/22 11:22:00 AM	2024-08-28 10:00:08	2024/09/03 11:22:00 AM	6	49%
FNBFW:21320	History - Complete	Electrician	Critical	Light bulb to be replaced	All lights working, check switch next to the amplifier	Fairlands Wesbank	2024/08/23 8:47:00 AM	2024-08-23 10:40:05	2024/09/04 8:47:00 AM	0	0%
FNBFW:21327	History - Complete	Maintenance	Critical	Carpet to be glued		Fairland FNB	2024/08/23 10:49:00 AM	2024-08-26 13:53:43	2024/09/04 10:49:00 AM	3	26%
FNBFW:21327	History - Complete	Maintenance	Critical	Carpet to be glued		Fairland FNB	2024/08/23 10:49:00 AM	2024-08-26 13:53:43	2024/09/04 10:49:00 AM	3	26%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21280	History - Complete	Maintenance	Critical	Repair floor		Fairlands Wesbank	2024/08/21 12:57:00 PM	2024-08-28 08:46:53	2024/09/02 12:57:00 PM	7	56%
FNBFW:21280	History - Complete	Maintenance	Critical	Repair floor		Fairlands Wesbank	2024/08/21 12:57:00 PM	2024-08-28 08:46:53	2024/09/02 12:57:00 PM	7	56%
FNBFW:21303	History - Complete	Maintenance	Critical	Carpet to be glued		Fairland FNB	2024/08/22 11:28:00 AM	2024-08-28 08:43:40	2024/09/03 11:28:00 AM	6	49%
FNBFW:21303	History - Complete	Maintenance	Critical	Carpet to be glued		Fairland FNB	2024/08/22 11:28:00 AM	2024-08-28 08:43:40	2024/09/03 11:28:00 AM	6	49%
FNBFW:21317	History - Complete	Electrician	Planned	Fire Pump - Weekly Inspection		Fairland FNB	2024/08/23 8:33:00 AM	2024-08-26 08:50:27	2024/08/30 11:33:00 AM	3	42%
FNBFW:21354	History - Complete	Steiner Hygiene Serv	Critical	Hand towel machine batteries to be replace	JOB DONE	Fairlands Wesbank	2024/08/26 2:07:00 PM	2024-09-10 10:22:00	2024/09/05 2:07:00 PM	15	100%
FNBFW:21361	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/08/26 2:25:00 PM	2024-08-28 10:05:32	2024/09/05 2:25:00 PM	2	18%
FNBFW:21361	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/08/26 2:25:00 PM	2024-08-28 10:05:32	2024/09/05 2:25:00 PM	2	18%
FNBFW:21368	History - Complete	Aircon Technician	Planned	BMS Room - Weekly Inspection	Inspection done.	Fairland FNB	2024/08/30 11:59:00 PM	2024-09-09 12:30:08	2024/09/09 11:00:00 AM	10	100%
FNBFW:21429	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/08/29 1:34:00 PM	2024-09-02 10:15:22	2024/09/10 1:34:00 PM	4	32%
FNBFW:21334	History - Complete	Maintenance	Non Critical	General assistance needed		Fairlands Wesbank	2024/08/26 8:16:00 AM	2024-08-28 09:56:00	2024/09/17 8:16:00 AM	2	9%
FNBFW:21337	History - Complete	Aircon Technician	Critical	Aircon not working	Thermostat was fixed, backplate broken	Fairland FNB	2024/08/26 8:41:00 AM	2024-08-27 08:27:54	2024/09/05 8:41:00 AM	1	9%
FNBFW:21365	History - Complete	Maintenance	Critical	Furniture to be removed		Fairland FNB	2024/08/26 2:40:00 PM	2024-08-28 09:47:42	2024/09/05 2:40:00 PM	2	17%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21378	History - Complete	Electrician	Non Critical	Electrical equipment	License disk inserted.	Fairland FNB	2024/08/27 12:13:00 PM	2024-08-28 07:37:46	2024/09/18 12:13:00 PM	1	3%
FNBFW:21380	History - Complete	Electrician	Critical	Lights not working	Lights fixed.	Fairlands Wesbank	2024/08/27 12:15:00 PM	2024-08-27 13:05:30	2024/09/06 12:15:00 PM	0	0%
FNBFW:21425	History - Complete	Steiner Hygiene Serv	Critical	Hand towel machine not working	JOB CARD	Fairlands Wesbank	2024/08/29 1:22:00 PM	2024-09-10 10:14:49	2024/09/10 1:22:00 PM	12	98%
FNBFW:21427	History - Complete	Plumber	Critical	Toilet not flushing		Fairlands Wesbank	2024/08/29 1:25:00 PM	2024-09-03 12:20:00	2024/09/10 1:25:00 PM	5	41%
FNBFW:21427	History - Complete	Plumber	Critical	Toilet not flushing		Fairlands Wesbank	2024/08/29 1:25:00 PM	2024-09-03 12:20:00	2024/09/10 1:25:00 PM	5	41%
FNBFW:21461	History - Complete	Electrician	Planned	Transformer Room - Weekly Inspection		Fairland FNB	2024/08/30 8:37:00 AM	2024-09-03 12:18:28	2024/09/06 11:37:00 AM	4	58%
FNBFW:21462	History - Complete	Electrician	Planned	UPS Room - Weekly Inspection		Fairland FNB	2024/08/30 8:38:00 AM	2024-09-03 12:06:47	2024/09/06 11:38:00 AM	4	58%
FNBFW:21429	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/08/29 1:34:00 PM	2024-09-02 10:15:22	2024/09/10 1:34:00 PM	4	32%
FNBFW:21452	History - Complete	Maintenance	Non Critical	General assistance needed		Fairlands Wesbank	2024/08/29 3:41:00 PM	2024-09-03 10:17:25	2024/09/20 3:41:00 PM	5	21%
FNBFW:21452	History - Complete	Maintenance	Non Critical	General assistance needed		Fairlands Wesbank	2024/08/29 3:41:00 PM	2024-09-03 10:17:25	2024/09/20 3:41:00 PM	5	21%
FNBFW:21489	History - Complete	Steiner Hygiene Serv	Critical	Hand towel machine batteries to be replace	JOB DONE	Fairlands Wesbank	2024/09/02 12:07:00 PM	2024-09-10 10:11:04	2024/09/12 12:07:00 PM	8	79%
FNBFW:21493	History - Complete	Plumber	Critical	Toilet not flushing		Fairlands Wesbank	2024/09/02 1:02:00 PM	2024-09-03 13:50:44	2024/09/12 1:02:00 PM	1	10%
FNBFW:21493	History - Complete	Plumber	Critical	Toilet not flushing		Fairlands Wesbank	2024/09/02 1:02:00 PM	2024-09-03 13:50:44	2024/09/12 1:02:00 PM	1	10%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21503	History - Complete	Maintenance	Routine	General Maintenance Weekly Inspection (PPM)		Fairland FNB	2024/09/06 11:59:00 PM	2024-09-12 11:08:00	2024/09/16 11:00:00 AM	6	57%
FNBFW:21531	History - Complete	Plumber	Critical	Tap to be fixed		Fairland FNB	2024/09/03 2:59:00 PM	2024-09-05 13:47:32	2024/09/13 2:59:00 PM	2	19%
FNBFW:21531	History - Complete	Plumber	Critical	Tap to be fixed		Fairland FNB	2024/09/03 2:59:00 PM	2024-09-05 13:47:32	2024/09/13 2:59:00 PM	2	19%
FNBFW:21566	Assigned	Aircon Technician	Critical	Aircon making noise	Checked unit. Found the fan bearing is noisy. Got Cool tech to diagnose and repair. Awaiting quotation	Facilities Shared services Fairland	2024/09/05 9:34:00 AM	Ongoing	2024/09/17 9:34:00 AM	13	100%
FNBFW:20936	History - Complete	Electrician	Non Critical	Electrical equipment		Fairland FNB	2024/08/12 8:11:00 AM	2024-08-12 12:35:53	2024/09/03 8:11:00 AM	0	0%
FNBFW:20946	History - Complete	Aircon Technician	Routine	Aircon inspections	Inspections done	Fairland FNB	2024/08/12 1:29:00 PM	2024-08-15 09:36:31	2024/09/18 10:29:00 AM	3	7%
FNBFW:20957	History - Complete	Electrician	Critical	Oven to be fixed	loose connection fixed in the DB	Fairland FNB	2024/08/13 7:30:00 AM	2024-08-13 15:31:10	2024/08/22 5:00:00 PM	0	3%
FNBFW:20967	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/08/13 9:03:00 AM	2024-08-16 08:47:52	2024/08/23 9:03:00 AM	3	29%
FNBFW:20969	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/08/13 9:07:00 AM	2024-08-16 08:46:04	2024/08/23 9:07:00 AM	3	29%
FNBFW:20974	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/08/13 9:17:00 AM	2024-08-13 09:47:32	2024/08/23 9:17:00 AM	0	0%
FNBFW:20996	History - Complete	Electrician	Critical	Light bulb to be replaced		Fairlands Wesbank	2024/08/13 2:07:00 PM	2024-08-13 15:34:10	2024/08/23 2:07:00 PM	0	0%
FNBFW:21001	History - Complete	Maintenance	Non Critical	General assistance needed		Fairlands Wesbank	2024/08/13 3:39:00 PM	2024-08-14 13:19:28	2024/09/04 3:39:00 PM	1	4%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21006	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/08/14 9:27:00 AM	2024-08-14 11:03:00	2024/09/19 3:27:00 PM	0	0%
FNBFW:21016	History - Complete	Electrician	Non Critical	Hydroboil not working		Fairland FNB	2024/08/14 12:42:00 PM	2024-08-23 12:18:52	2024/09/05 12:42:00 PM	9	40%
FNBFW:21039	History - Complete	Electrician	Non Critical	Electrical equipment		Fairland FNB	2024/08/15 9:41:00 AM	2024-08-16 15:23:52	2024/09/06 9:41:00 AM	1	5%
FNBFW:21067	History - Complete	Electrician	Planned	Fire Pump - Weekly Inspection		Fairland FNB	2024/08/16 8:40:00 AM	2024-08-23 12:16:00	2024/08/23 11:40:00 AM	7	100%
FNBFW:21069	History - Complete	Aircon Technician	Routine	Patch room - Weekly inspection	Inspection done.	Fairlands Wesbank	2024/08/16 8:41:00 AM	2024-08-21 08:52:16	2024/08/23 11:41:00 AM	5	70%
FNBFW:21112	History - Complete	Aircon Technician	Planned	Weekly Chiller Inspection (PPM)		Fairland FNB	2024/07/01 11:59:00 PM	2024-08-20 09:07:07	2024/07/19 11:00:00 AM	50	100%
FNBFW:21114	History - Complete	Aircon Technician	Planned	Weekly Chiller Inspection (PPM)		Fairland FNB	2024/07/15 11:59:00 PM	2024-08-20 08:59:14	2024/08/02 11:00:00 AM	36	100%
FNBFW:21116	History - Complete	Aircon Technician	Planned	Weekly Chiller Inspection (PPM)		Fairland FNB	2024/07/29 11:59:00 PM	2024-08-20 09:05:04	2024/08/16 11:00:00 AM	22	100%
FNBFW:21155	History - Complete	Aircon Technician	Planned	BMS Room - Weekly Inspection		Fairland FNB	2024/08/02 11:59:00 PM	2024-08-20 10:05:39	2024/08/12 11:00:00 AM	18	100%
FNBFW:21157	History - Complete	Aircon Technician	Planned	BMS Room - Weekly Inspection	Weekly inspection done.	Fairland FNB	2024/08/16 11:59:00 PM	2024-08-23 08:19:10	2024/08/26 11:00:00 AM	7	67%
FNBFW:21157	History - Complete	Aircon Technician	Planned	BMS Room - Weekly Inspection	Weekly inspection done.	Fairland FNB	2024/08/16 11:59:00 PM	2024-08-23 08:19:10	2024/08/26 11:00:00 AM	7	67%
FNBFW:21189	History - Complete	Aircon Technician	Routine	AHU inspection		Fairlands Wesbank	2024/07/05 11:59:00 PM	2024-08-20 10:08:38	2024/07/15 11:00:00 AM	46	100%
FNBFW:21191	History - Complete	Aircon Technician	Routine	AHU inspection		Fairlands Wesbank	2024/07/19 11:59:00 PM	2024-08-20 10:07:33	2024/07/29 11:00:00 AM	32	100%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21206	History - Complete	Maintenance	Non Critical	General assistance needed		Fairland FNB	2024/08/16 12:57:00 PM	2024-08-28 10:35:37	2024/09/09 12:57:00 PM	12	49%
FNBFW:21209	Assigned	Technician	Non Critical	Remove items		Facilities Shared services	2024/08/16 2:06:00 PM	Ongoing	2024/09/09 2:06:00 PM	33	100%
FNBFW:21214	History - Complete	Electrician	Very Critical	No power in boardroom		Fairland FNB	2024/08/18 8:23:00 AM	2024-08-18 12:00:45	2024/09/24 2:00:00 PM	0	0%
FNBFW:21251	History - Complete	Maintenance	Non Critical	General assistance needed		Fairlands Wesbank	2024/08/20 12:58:00 PM	2024-08-21 08:40:00	2024/09/11 12:58:00 PM	1	3%
FNBFW:21254	History - Complete	Aircon Technician	Planned	BMS Room - Weekly Inspection	Inspection done.	Fairland FNB	2024/08/23 11:59:00 PM	2024-08-27 08:18:04	2024/09/02 11:00:00 AM	4	35%
FNBFW:21256	History - Complete	Maintenance	Routine	General Maintenance Weekly Inspection (PPM)		Fairland FNB	2024/08/23 11:59:00 PM	2024-08-27 09:23:15	2024/09/02 11:00:00 AM	4	35%
FNBFW:21258	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/08/20 2:13:00 PM	2024-08-20 16:19:00	2024/09/26 11:13:00 AM	0	0%
FNBFW:21277	History - Complete	Plumber	Critical	Toilet flushing non stop		Fairlands Wesbank	2024/08/21 12:53:00 PM	2024-08-28 09:58:40	2024/09/02 12:53:00 PM	7	57%
FNBFW:21277	History - Complete	Plumber	Critical	Toilet flushing non stop		Fairlands Wesbank	2024/08/21 12:53:00 PM	2024-08-28 09:58:40	2024/09/02 12:53:00 PM	7	57%
FNBFW:21279	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/08/21 12:55:00 PM	2024-08-26 13:56:11	2024/09/02 12:55:00 PM	5	42%
FNBFW:21279	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/08/21 12:55:00 PM	2024-08-26 13:56:11	2024/09/02 12:55:00 PM	5	42%
FNBFW:21279	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/08/21 12:55:00 PM	2024-08-26 13:56:11	2024/09/02 12:55:00 PM	5	42%
FNBFW:21314	History - Complete	Electrician	Planned	UPS Room - Weekly Inspection		Fairland FNB	2024/08/23 8:29:00 AM	2024-09-02 10:32:37	2024/08/30 11:29:00 AM	10	100%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21316	History - Complete	Electrician	Planned	Generator inspection - Weekly Inspection		Fairland FNB	2024/08/23 8:32:00 AM	2024-09-02 10:46:15	2024/08/30 11:32:00 AM	10	100%
FNBFW:21355	History - Complete	Electrician	Critical	Light bulb to be replaced	Light fixed	Fairlands Wesbank	2024/08/26 2:09:00 PM	2024-08-29 07:20:35	2024/09/05 2:09:00 PM	3	27%
FNBFW:21360	History - Complete	Maintenance	Non Critical	General assistance needed		Fairlands Wesbank	2024/08/26 2:22:00 PM	2024-09-03 10:32:00	2024/09/17 2:22:00 PM	8	35%
FNBFW:21362	History - Complete	Plumber	Critical	Urinal continuously running water		Fairlands Wesbank	2024/08/26 2:26:00 PM	2024-08-28 10:02:34	2024/09/05 2:26:00 PM	2	18%
FNBFW:21362	History - Complete	Plumber	Critical	Urinal continuously running water		Fairlands Wesbank	2024/08/26 2:26:00 PM	2024-08-28 10:02:34	2024/09/05 2:26:00 PM	2	18%
FNBFW:21430	Assigned	Maintenance	Non Critical	General assistance needed	Good day quote is loaded awaiting for approval	Facilities Shared services Fairland	2024/08/29 1:36:00 PM	Ongoing	2024/09/20 1:36:00 PM	20	89%
FNBFW:21432	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/08/29 1:41:00 PM	2024-09-03 13:21:15	2024/09/10 1:41:00 PM	5	41%
FNBFW:21432	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/08/29 1:41:00 PM	2024-09-03 13:21:15	2024/09/10 1:41:00 PM	5	41%
FNBFW:21436	History - Complete	Plumber	Critical	Toilet not flushing		Fairlands Wesbank	2024/08/29 1:50:00 PM	2024-09-03 13:28:02	2024/09/10 1:50:00 PM	5	41%
FNBFW:21436	History - Complete	Plumber	Critical	Toilet not flushing		Fairlands Wesbank	2024/08/29 1:50:00 PM	2024-09-03 13:28:02	2024/09/10 1:50:00 PM	5	41%
FNBFW:21475	History - Complete	Aircon Technician	Critical	Aircon not working	V belts replaced	Fairland FNB	2024/08/30 1:59:00 PM	2024-09-05 07:31:28	2024/09/11 1:59:00 PM	6	47%
FNBFW:21478	History - Complete	Maintenance	Critical	Furniture to be removed		Fairlands Wesbank	2024/09/02 9:36:00 AM	2024-09-02 11:32:22	2024/09/12 9:36:00 AM	0	0%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21478	History - Complete	Maintenance	Critical	Furniture to be removed		Fairlands Wesbank	2024/09/02 9:36:00 AM	2024-09-02 11:32:22	2024/09/12 9:36:00 AM	0	0%
FNBFW:21482	History - Complete	Electrician	Critical	Lights too bright	good day lights dimmed	Fairlands Wesbank	2024/09/02 9:54:00 AM	2024-09-02 14:21:36	2024/09/12 9:54:00 AM	0	1%
FNBFW:21532	History - Complete	Plumber	Critical	Urinal leaking		Fairland FNB	2024/09/03 3:01:00 PM	2024-09-05 13:48:24	2024/09/13 3:01:00 PM	2	19%
FNBFW:21253	History - Complete	Maintenance	Critical	Carpet to be glued		Fairland FNB	2024/08/20 1:03:00 PM	2024-08-26 13:52:08	2024/08/30 1:03:00 PM	6	60%
FNBFW:21266	History - Complete	Aircon Technician	Critical	Aircon not working	Aircon was turned on and adjusted to cooling	Fairlands Wesbank	2024/08/21 9:10:00 AM	2024-08-23 08:25:21	2024/09/02 9:10:00 AM	2	16%
FNBFW:21290	History - Complete	Aircon Technician	Planned	Weekly Chiller Inspection (PPM)		Fairland FNB	2024/08/26 11:59:00 PM	2024-09-06 08:38:38	2024/09/13 11:00:00 AM	11	59%
FNBFW:21290	History - Complete	Aircon Technician	Planned	Weekly Chiller Inspection (PPM)		Fairland FNB	2024/08/26 11:59:00 PM	2024-09-06 08:38:38	2024/09/13 11:00:00 AM	11	59%
FNBFW:21300	History - Complete	Aircon Technician	Critical	Fridge not working	One fridge repaired. Another units evaporator coil is rotten and keeps on failing. Replaced with on from the old FNB coffeeshop.	Fairland FNB	2024/08/22 10:39:00 AM	2024-08-29 14:08:33	2024/09/03 10:39:00 AM	7	59%
FNBFW:21319	History - Complete	Maintenance	Non Critical	General assistance needed		Fairlands Wesbank	2024/08/23 8:43:00 AM	2024-08-27 09:19:00	2024/09/16 8:43:00 AM	4	16%
FNBFW:21352	History - Complete	Maintenance	Non Critical	Repair office furniture		Fairland FNB	2024/08/26 1:03:00 PM	2024-08-28 07:42:42	2024/09/17 1:03:00 PM	2	8%
FNBFW:21352	History - Complete	Maintenance	Non Critical	Repair office furniture		Fairland FNB	2024/08/26 1:03:00 PM	2024-08-28 07:42:42	2024/09/17 1:03:00 PM	2	8%
FNBFW:21364	History - Complete	Maintenance	Critical	Furniture to be removed		Fairland FNB	2024/08/26 2:38:00 PM	2024-08-28 09:48:00	2024/09/05 2:38:00 PM	2	17%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21273	History - Complete	Stores Issues	Routine	Supply items		Fairland FNB	2024/08/21 11:02:00 AM	2024-08-21 11:59:00	2024/09/27 8:02:00 AM	0	0%
FNBFW:21340	History - Complete	Plumber	Critical	Drain blocked		Fairland FNB	2024/08/26 8:54:00 AM	2024-08-28 10:07:40	2024/09/05 8:54:00 AM	2	20%
FNBFW:21350	History - Complete	Aircon Technician	Critical	Aircon temperature too hot	Aircon was adjusted to cooling temperature set point	Fairlands Wesbank	2024/08/26 12:13:00 PM	2024-08-29 13:53:37	2024/09/05 12:13:00 PM	3	30%
FNBFW:21350	History - Complete	Aircon Technician	Critical	Aircon temperature too hot	Aircon was adjusted to cooling temperature set point	Fairlands Wesbank	2024/08/26 12:13:00 PM	2024-08-29 13:53:37	2024/09/05 12:13:00 PM	3	30%
FNBFW:21369	History - Complete	Aircon Technician	Routine	AHU inspection	Inspection done	Fairlands Wesbank	2024/08/30 11:59:00 PM	2024-09-09 12:31:01	2024/09/09 11:00:00 AM	10	100%
FNBFW:21369	History - Complete	Aircon Technician	Routine	AHU inspection	Inspection done	Fairlands Wesbank	2024/08/30 11:59:00 PM	2024-09-09 12:31:01	2024/09/09 11:00:00 AM	10	100%
FNBFW:21402	Assigned	Maintenance	Non Critical	General assistance needed		Facilities Shared services	2024/08/28 11:56:00 AM	Ongoing	2024/09/19 11:56:00 AM	21	94%
FNBFW:21448	History - Complete	Plumber	Critical	Toilet not flushing		Fairland FNB	2024/08/29 2:39:00 PM	2024-09-03 13:39:21	2024/09/10 2:39:00 PM	5	41%
FNBFW:21448	History - Complete	Plumber	Critical	Toilet not flushing		Fairland FNB	2024/08/29 2:39:00 PM	2024-09-03 13:39:21	2024/09/10 2:39:00 PM	5	41%
FNBFW:21406	Assigned	Electrician	Critical	Electrical repairs		Facilities Shared services	2024/08/28 3:46:00 PM	Ongoing	2024/09/09 3:46:00 PM	21	100%
FNBFW:21428	History - Complete	Plumber	Critical	Urinal continuously running water		Fairlands Wesbank	2024/08/29 1:31:00 PM	2024-09-03 12:22:00	2024/09/10 1:31:00 PM	5	41%
FNBFW:21428	History - Complete	Plumber	Critical	Urinal continuously running water		Fairlands Wesbank	2024/08/29 1:31:00 PM	2024-09-03 12:22:00	2024/09/10 1:31:00 PM	5	41%
FNBFW:21463	History - Complete	Electrician	Planned	General Electrical Inspections - Weekly Inspection		Fairland FNB	2024/08/30 8:39:00 AM	2024-09-03 11:43:24	2024/09/06 11:39:00 AM	4	57%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21497	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/09/02 1:11:00 PM	2024-09-03 13:44:06	2024/09/12 1:11:00 PM	1	10%
FNBFW:21497	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/09/02 1:11:00 PM	2024-09-03 13:44:06	2024/09/12 1:11:00 PM	1	10%
FNBFW:21501	History - Complete	Aircon Technician	Planned	BMS Room - Weekly Inspection		Fairland FNB	2024/09/06 11:59:00 PM	2024-09-16 07:53:34	2024/09/16 11:00:00 AM	10	98%
FNBFW:21501	History - Complete	Aircon Technician	Planned	BMS Room - Weekly Inspection		Fairland FNB	2024/09/06 11:59:00 PM	2024-09-16 07:53:34	2024/09/16 11:00:00 AM	10	98%
FNBFW:21547	History - Complete	Plumber	Critical	Urinal not flushing		Fairland FNB	2024/09/04 11:22:00 AM	2024-09-05 13:41:56	2024/09/16 11:22:00 AM	1	9%
FNBFW:21547	History - Complete	Plumber	Critical	Urinal not flushing		Fairland FNB	2024/09/04 11:22:00 AM	2024-09-05 13:41:56	2024/09/16 11:22:00 AM	1	9%
FNBFW:21419	History - Complete	Plumber	Critical	Toilet not flushing		Fairlands Wesbank	2024/08/29 12:40:00 PM	2024-09-03 12:18:16	2024/09/10 12:40:00 PM	5	41%
FNBFW:21434	History - Complete	Plumber	Critical	Urinal leaking		Fairlands Wesbank	2024/08/29 1:46:00 PM	2024-09-03 13:30:40	2024/09/10 1:46:00 PM	5	41%
FNBFW:21434	History - Complete	Plumber	Critical	Urinal leaking		Fairlands Wesbank	2024/08/29 1:46:00 PM	2024-09-03 13:30:40	2024/09/10 1:46:00 PM	5	41%
FNBFW:21435	History - Complete	Maintenance	Critical	Repair door handle		Fairlands Wesbank	2024/08/29 1:47:00 PM	2024-09-03 08:57:00	2024/09/10 1:47:00 PM	5	39%
FNBFW:21480	History - Complete	Electrician	Critical	Lights not working	Light panel replaced	Fairland FNB	2024/09/02 9:43:00 AM	2024-09-04 11:50:22	2024/09/12 9:43:00 AM	2	20%
FNBFW:21481	History - Complete	Aircon Technician	Critical	Aircon temperature too cold	Aircon temp was increased	Fairlands Wesbank	2024/09/02 9:45:00 AM	2024-09-12 08:26:24	2024/09/12 9:45:00 AM	10	99%
FNBFW:21512	History - Complete	Aircon Technician	Critical	Aircon temperature too cold	Aircon was adjusted	Fairlands Wesbank	2024/09/03 9:17:00 AM	2024-09-13 09:08:38	2024/09/13 9:17:00 AM	10	99%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21530	History - Complete	Plumber	Critical	No hot water		Fairland FNB	2024/09/03 2:56:00 PM	2024-09-05 13:38:35	2024/09/13 2:56:00 PM	2	19%
FNBFW:21530	History - Complete	Plumber	Critical	No hot water		Fairland FNB	2024/09/03 2:56:00 PM	2024-09-05 13:38:35	2024/09/13 2:56:00 PM	2	19%
FNBFW:21538	History - Complete	Electrician	Critical	Electrical repairs		Fairland FNB	2024/09/04 9:03:00 AM	2024-09-04 09:06:13	2024/09/16 9:03:00 AM	0	0%
FNBFW:21464	History - Complete	Electrician	Planned	Generator inspection - Weekly Inspection		Fairland FNB	2024/08/30 8:41:00 AM	2024-09-03 12:32:17	2024/09/06 11:41:00 AM	4	58%
FNBFW:21490	History - Complete	Aircon Technician	Critical	Aircon temperature too cold	Aircon supply temp was increased	Fairlands Wesbank	2024/09/02 12:11:00 PM	2024-09-12 08:27:21	2024/09/12 12:11:00 PM	10	98%
FNBFW:21492	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/09/02 12:58:00 PM	2024-09-03 13:47:02	2024/09/12 12:58:00 PM	1	10%
FNBFW:21492	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/09/02 12:58:00 PM	2024-09-03 13:47:02	2024/09/12 12:58:00 PM	1	10%
FNBFW:21494	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/09/02 1:04:00 PM	2024-09-03 13:48:50	2024/09/12 1:04:00 PM	1	10%
FNBFW:21494	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/09/02 1:04:00 PM	2024-09-03 13:48:50	2024/09/12 1:04:00 PM	1	10%
FNBFW:21502	History - Complete	Aircon Technician	Routine	AHU inspection	Daily ahu inspections done	Fairlands Wesbank	2024/09/06 11:59:00 PM	2024-09-16 07:54:34	2024/09/16 11:00:00 AM	10	98%
FNBFW:21502	History - Complete	Aircon Technician	Routine	AHU inspection	Daily ahu inspections done	Fairlands Wesbank	2024/09/06 11:59:00 PM	2024-09-16 07:54:34	2024/09/16 11:00:00 AM	10	98%
FNBFW:21550	History - Complete	Steiner Hygiene Serv	Critical	Hand towel machine not working	JOB DONE	Fairland FNB	2024/09/04 11:40:00 AM	2024-09-10 10:02:21	2024/09/16 11:40:00 AM	6	49%
FNBFW:21538	History - Complete	Electrician	Critical	Electrical repairs		Fairland FNB	2024/09/04 9:03:00 AM	2024-09-04 09:06:13	2024/09/16 9:03:00 AM	0	0%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21538	History - Complete	Electrician	Critical	Electrical repairs		Fairland FNB	2024/09/04 9:03:00 AM	2024-09-04 09:06:13	2024/09/16 9:03:00 AM	0	0%
FNBFW:21571	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/09/05 11:08:00 AM	2024-09-06 10:45:40	2024/09/17 11:08:00 AM	1	8%
FNBFW:21571	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/09/05 11:08:00 AM	2024-09-06 10:45:40	2024/09/17 11:08:00 AM	1	8%
FNBFW:21606	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/09/06 12:30:00 PM	2024-09-06 13:54:13	2024/09/18 12:30:00 PM	0	0%
FNBFW:21606	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/09/06 12:30:00 PM	2024-09-06 13:54:13	2024/09/18 12:30:00 PM	0	0%
FNBFW:21629	History - Complete	Aircon Technician	Critical	Aircon not working	VBelts were replaced	Fairland FNB	2024/09/09 12:15:00 PM	2024-09-13 09:07:08	2024/09/19 12:15:00 PM	4	38%
FNBFW:21629	History - Complete	Aircon Technician	Critical	Aircon not working	VBelts were replaced	Fairland FNB	2024/09/09 12:15:00 PM	2024-09-13 09:07:08	2024/09/19 12:15:00 PM	4	38%
FNBFW:21661	Active	Steiner Hygiene Serv	Critical	Soap dispenser not working		Facilities Shared services	2024/09/10 11:18:00 AM	Ongoing	2024/09/20 11:18:00 AM	8	78%
FNBFW:21664	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/09/10 11:17:00 AM	2024-09-11 09:46:00	2024/09/20 11:17:00 AM	1	9%
FNBFW:21465	History - Complete	Electrician	Planned	Fire Pump - Weekly Inspection		Fairland FNB	2024/08/30 8:42:00 AM	2024-09-03 13:15:08	2024/09/06 11:42:00 AM	4	58%
FNBFW:21495	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/09/02 1:05:00 PM	2024-09-03 13:47:57	2024/09/12 1:05:00 PM	1	10%
FNBFW:21495	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/09/02 1:05:00 PM	2024-09-03 13:47:57	2024/09/12 1:05:00 PM	1	10%
FNBFW:21498	History - Complete	Electrician	Critical	Electrical repairs		Fairlands Wesbank	2024/09/02 2:07:00 PM	2024-09-03 15:07:38	2024/09/12 2:07:00 PM	1	10%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21533	History - Complete	Plumber	Critical	Tap to be fixed		Fairland FNB	2024/09/03 3:06:00 PM	2024-09-05 13:49:02	2024/09/13 3:06:00 PM	2	19%
FNBFW:21533	History - Complete	Plumber	Critical	Tap to be fixed		Fairland FNB	2024/09/03 3:06:00 PM	2024-09-05 13:49:02	2024/09/13 3:06:00 PM	2	19%
FNBFW:21553	History - Complete	Plumber	Critical	Toilet not flushing		Fairlands Wesbank	2024/09/04 11:46:00 AM	2024-09-05 13:45:09	2024/09/16 11:46:00 AM	1	9%
FNBFW:21553	History - Complete	Plumber	Critical	Toilet not flushing		Fairlands Wesbank	2024/09/04 11:46:00 AM	2024-09-05 13:45:09	2024/09/16 11:46:00 AM	1	9%
FNBFW:21575	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/09/05 11:14:00 AM	2024-09-06 10:43:00	2024/09/17 11:14:00 AM	1	8%
FNBFW:21575	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/09/05 11:14:00 AM	2024-09-06 10:43:00	2024/09/17 11:14:00 AM	1	8%
FNBFW:21610	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/09/06 2:28:00 PM	2024-09-10 15:07:41	2024/09/18 2:28:00 PM	4	33%
FNBFW:21588	History - Complete	Electrician	Critical	Electrical repairs		Fairland FNB	2024/09/05 3:53:00 PM	2024-09-05 15:54:22	2024/09/17 3:53:00 PM	0	0%
FNBFW:21599	History - Complete	Aircon Technician	Critical	Aircon temperature too cold	Adjusted unit	Fairlands Wesbank	2024/09/06 10:35:00 AM	2024-09-09 12:26:59	2024/09/18 10:35:00 AM	3	25%
FNBFW:21608	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/09/06 2:29:00 PM	2024-09-10 15:05:33	2024/09/18 2:29:00 PM	4	33%
FNBFW:21608	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/09/06 2:29:00 PM	2024-09-10 15:05:33	2024/09/18 2:29:00 PM	4	33%
FNBFW:21608	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/09/06 2:29:00 PM	2024-09-10 15:05:33	2024/09/18 2:29:00 PM	4	33%
FNBFW:21654	Active	Steiner Hygiene Serv	Critical	Hand towel machine not working		Fairlands Wesbank	2024/09/10 10:43:00 AM	Ongoing	2024/09/20 10:43:00 AM	8	78%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20017	History - Complete	Stores Issues	Routine	Supply water bottles		Facilities Shared services Fairland	2024/07/01 11:57:00 AM	2024-07-01 12:46:00	2024/08/07 8:57:00 AM	0	0%
FNBFW:20018	History - Complete	Aircon Technician	Critical	Aircon temperature too cold	Aircon was adjusted to 27, We will monitor	Facilities Shared services Fairland	2024/07/01 12:09:00 PM	2024-07-03 13:12:32	2024/07/11 12:09:00 PM	2	20%
FNBFW:20023	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/07/01 3:14:00 PM	2024-07-04 08:31:27	2024/07/23 3:14:00 PM	3	12%
FNBFW:20027	History - Complete	Maintenance	Non Critical	Replace ceiling tiles		Facilities Shared services Fairland	2024/07/02 8:06:00 AM	2024-07-04 11:32:05	2024/07/24 8:06:00 AM	2	9%
FNBFW:20037	History - Complete	Maintenance	Non Critical	Remove items		Facilities Shared services Fairland	2024/07/02 9:37:00 AM	2024-07-02 11:00:52	2024/07/24 9:37:00 AM	0	0%
FNBFW:20069	History - Complete	Steiner Hygiene Serv	Critical	Soap dispenser not working	JOB DONE	Facilities Shared services Fairland	2024/07/02 3:46:00 PM	2024-07-03 09:16:38	2024/07/12 3:46:00 PM	1	7%
FNBFW:20085	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/07/03 11:22:00 AM	2024-07-03 15:10:35	2024/07/25 11:22:00 AM	0	0%
FNBFW:20085	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/07/03 11:22:00 AM	2024-07-03 15:10:35	2024/07/25 11:22:00 AM	0	0%
FNBFW:20085	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/07/03 11:22:00 AM	2024-07-03 15:10:35	2024/07/25 11:22:00 AM	0	0%
FNBFW:20096	History - Complete	Plumber	Very Critical	No water supply		Facilities Shared services Fairland	2024/07/04 8:19:00 AM	2024-07-04 13:51:40	2024/08/09 2:19:00 PM	0	0%
FNBFW:20111	History - Complete	Electrician	Very Critical	Power point faulty	power restored	Facilities Shared services Fairland	2024/07/04 9:40:00 AM	2024-07-04 15:14:57	2024/08/09 3:40:00 PM	0	0%
FNBFW:20120	History - Complete	Dispatch Officer	Planned	Collect from other sites		Facilities Shared services Fairland	2024/07/04 11:25:00 AM	2024-07-04 12:01:00	2024/07/11 2:25:00 PM	0	0%
FNBFW:21496	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/09/02 1:07:00 PM	2024-09-03 13:44:51	2024/09/12 1:07:00 PM	1	10%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21496	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/09/02 1:07:00 PM	2024-09-03 13:44:51	2024/09/12 1:07:00 PM	1	10%
FNBFW:21548	History - Complete	Plumber	Critical	Urinal not flushing		Fairland FNB	2024/09/04 11:22:00 AM	2024-09-05 13:46:46	2024/09/16 11:22:00 AM	1	9%
FNBFW:21548	History - Complete	Plumber	Critical	Urinal not flushing		Fairland FNB	2024/09/04 11:22:00 AM	2024-09-05 13:46:46	2024/09/16 11:22:00 AM	1	9%
FNBFW:21600	Assigned	Aircon Technician	Critical	Fridge not working		Facilities Shared services	2024/09/06 10:42:00 AM	Ongoing	2024/09/18 10:42:00 AM	12	98%
FNBFW:21607	History - Complete	Steiner Hygiene Serv	Critical	Hand towel machine not working	JOB DONE	Fairlands Wesbank	2024/09/06 2:29:00 PM	2024-09-10 09:52:37	2024/09/18 2:29:00 PM	4	31%
FNBFW:21609	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/09/06 2:28:00 PM	2024-09-10 15:06:30	2024/09/18 2:28:00 PM	4	33%
FNBFW:21609	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/09/06 2:28:00 PM	2024-09-10 15:06:30	2024/09/18 2:28:00 PM	4	33%
FNBFW:21609	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/09/06 2:28:00 PM	2024-09-10 15:06:30	2024/09/18 2:28:00 PM	4	33%
FNBFW:21655	Active	Steiner Hygiene Serv	Critical	Hand towel machine not working		Fairlands Wesbank	2024/09/10 10:43:00 AM	Ongoing	2024/09/20 10:43:00 AM	8	78%
FNBFW:21382	History - Complete	Maintenance	Non Critical	General assistance needed		Fairlands Wesbank	2024/08/27 2:05:00 PM	2024-08-28 10:47:52	2024/09/18 2:05:00 PM	1	3%
FNBFW:21393	History - Complete	Aircon Technician	Critical	Aircon temperature too hot	Aircon was adjusted to cooling	Fairland FNB	2024/08/28 9:59:00 AM	2024-08-29 14:04:13	2024/09/09 9:59:00 AM	1	9%
FNBFW:21420	History - Complete	Plumber	Critical	Toilet not flushing		Fairlands Wesbank	2024/08/29 1:08:00 PM	2024-09-03 12:19:09	2024/09/10 1:08:00 PM	5	41%
FNBFW:21420	History - Complete	Plumber	Critical	Toilet not flushing		Fairlands Wesbank	2024/08/29 1:08:00 PM	2024-09-03 12:19:09	2024/09/10 1:08:00 PM	5	41%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21433	History - Complete	Plumber	Critical	Toilet flushing non stop		Fairlands Wesbank	2024/08/29 1:43:00 PM	2024-09-03 13:24:34	2024/09/10 1:43:00 PM	5	41%
FNBFW:21433	History - Complete	Plumber	Critical	Toilet flushing non stop		Fairlands Wesbank	2024/08/29 1:43:00 PM	2024-09-03 13:24:34	2024/09/10 1:43:00 PM	5	41%
FNBFW:21441	History - Complete	Plumber	Critical	Urinal continuously running water		Fairlands Wesbank	2024/08/29 2:03:00 PM	2024-09-03 13:35:57	2024/09/10 2:03:00 PM	5	41%
FNBFW:21441	History - Complete	Plumber	Critical	Urinal continuously running water		Fairlands Wesbank	2024/08/29 2:03:00 PM	2024-09-03 13:35:57	2024/09/10 2:03:00 PM	5	41%
FNBFW:21479	History - Complete	Electrician	Critical	Lights not working	Light panel replaced	Fairland FNB	2024/09/02 9:29:00 AM	2024-09-04 11:53:26	2024/09/12 9:29:00 AM	2	21%
FNBFW:21527	History - Complete	Plumber	Critical	Urinal not flushing		Fairland FNB	2024/09/03 2:53:00 PM	2024-09-05 13:42:59	2024/09/13 2:53:00 PM	2	19%
FNBFW:21668	Assigned	Aircon Technician	Critical	Fridge fan covers need to be cleaned	Fridge checked, The fan was removed and we don't have it on stock. We will outsource to get a new one and replace it once it is found.	Facilities Shared services Fairland	2024/09/10 1:13:00 PM	Ongoing	2024/09/20 1:13:00 PM	8	77%
FNBFW:20024	History - Complete	Dispatch Officer	Planned	Collect from other sites		Facilities Shared services Fairland	2024/07/01 3:19:00 PM	2024-07-01 15:30:00	2024/07/09 9:19:00 AM	0	0%
FNBFW:20060	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/07/02 12:31:00 PM	2024-07-02 14:31:00	2024/08/08 9:31:00 AM	0	0%
FNBFW:20086	History - Cancelled	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/07/03 11:22:00 AM	2024-07-03 11:25:30	2024/07/25 11:22:00 AM	0	0%
FNBFW:20134	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/07/04 4:31:00 PM	2024-07-04 16:49:00	2024/08/12 1:31:00 PM	0	0%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20134	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/07/04 4:31:00 PM	2024-07-04 16:49:00	2024/08/12 1:31:00 PM	0	0%
FNBFW:20134	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/07/04 4:31:00 PM	2024-07-04 16:49:00	2024/08/12 1:31:00 PM	0	0%
FNBFW:20175	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/07/08 11:15:00 AM	2024-07-11 08:40:17	2024/07/30 11:15:00 AM	3	13%
FNBFW:20175	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/07/08 11:15:00 AM	2024-07-11 08:40:17	2024/07/30 11:15:00 AM	3	13%
FNBFW:21573	History - Complete	Steiner Hygiene Serv	Critical	Hand towel machine not working	JOB DONE	Fairlands Wesbank	2024/09/05 11:14:00 AM	2024-09-10 09:58:04	2024/09/17 11:14:00 AM	5	41%
FNBFW:21581	Assigned	Aircon Technician	Planned	Kitchen - Weekly Inspections		Facilities Shared services	2024/09/05 2:01:00 PM	Ongoing	2024/09/13 8:01:00 AM	13	100%
FNBFW:21587	History - Complete	Electrician	Planned	General Electrical Inspections - Weekly Inspection		Fairland FNB	2024/09/05 3:19:00 PM	2024-09-09 09:35:19	2024/09/13 9:19:00 AM	4	48%
FNBFW:21587	History - Complete	Electrician	Planned	General Electrical Inspections - Weekly Inspection		Fairland FNB	2024/09/05 3:19:00 PM	2024-09-09 09:35:19	2024/09/13 9:19:00 AM	4	48%
FNBFW:21587	History - Complete	Electrician	Planned	General Electrical Inspections - Weekly Inspection		Fairland FNB	2024/09/05 3:19:00 PM	2024-09-09 09:35:19	2024/09/13 9:19:00 AM	4	48%
FNBFW:21587	History - Complete	Electrician	Planned	General Electrical Inspections - Weekly Inspection		Fairland FNB	2024/09/05 3:19:00 PM	2024-09-09 09:35:19	2024/09/13 9:19:00 AM	4	48%
FNBFW:21587	History - Complete	Electrician	Planned	General Electrical Inspections - Weekly Inspection		Fairland FNB	2024/09/05 3:19:00 PM	2024-09-09 09:35:19	2024/09/13 9:19:00 AM	4	48%
FNBFW:21587	History - Complete	Electrician	Planned	General Electrical Inspections - Weekly Inspection		Fairland FNB	2024/09/05 3:19:00 PM	2024-09-09 09:35:19	2024/09/13 9:19:00 AM	4	48%
FNBFW:21587	History - Complete	Electrician	Planned	General Electrical Inspections - Weekly Inspection		Fairland FNB	2024/09/05 3:19:00 PM	2024-09-09 09:35:19	2024/09/13 9:19:00 AM	4	48%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21527	History - Complete	Plumber	Critical	Urinal not flushing		Fairland FNB	2024/09/03 2:53:00 PM	2024-09-05 13:42:59	2024/09/13 2:53:00 PM	2	19%
FNBFW:21542	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/09/04 11:12:00 AM	2024-09-03 10:23:58	2024/09/16 11:12:00 AM	-1	0%
FNBFW:21605	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/09/06 12:29:00 PM	2024-09-06 13:53:35	2024/09/18 12:29:00 PM	0	0%
FNBFW:21605	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/09/06 12:29:00 PM	2024-09-06 13:53:35	2024/09/18 12:29:00 PM	0	0%
FNBFW:21662	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/09/10 11:17:00 AM	2024-09-11 09:57:00	2024/09/20 11:17:00 AM	1	9%
FNBFW:21663	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/09/10 11:17:00 AM	2024-09-13 15:43:00	2024/09/20 11:17:00 AM	3	31%
FNBFW:21663	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/09/10 11:17:00 AM	2024-09-13 15:43:00	2024/09/20 11:17:00 AM	3	31%
FNBFW:21672	History - Complete	Plumber	Critical	Urinal not flushing		Fairland FNB	2024/09/10 3:16:00 PM	2024-09-12 09:11:00	2024/09/20 3:16:00 PM	2	17%
FNBFW:20013	History - Complete	Stores Issues	Routine	Supply AAA batteries		Facilities Shared services Fairland	2024/07/01 10:47:00 AM	2024-07-01 12:06:00	2024/08/06 4:47:00 PM	0	0%
FNBFW:20031	History - Complete	Aircon Technician	Critical	Aircon temperature too hot	Aircon adjusted and chiller was turned on to cool the area.	Facilities Shared services Fairland	2024/07/02 8:54:00 AM	2024-07-05 07:19:45	2024/07/12 8:54:00 AM	3	29%
FNBFW:21587	History - Complete	Electrician	Planned	General Electrical Inspections - Weekly Inspection		Fairland FNB	2024/09/05 3:19:00 PM	2024-09-09 09:35:19	2024/09/13 9:19:00 AM	4	48%
FNBFW:21612	History - Complete	Plumber	Critical	Urinal not flushing		Fairland FNB	2024/09/06 2:27:00 PM	2024-09-09 09:15:41	2024/09/18 2:27:00 PM	3	23%
FNBFW:21646	History - Complete	Electrician	Critical	Electrical installation		Fairland FNB	2024/09/10 9:23:00 AM	2024-09-10 09:26:38	2024/09/20 9:23:00 AM	0	0%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21665	History - Complete	Plumber	Critical	Toilet not flushing		Fairlands Wesbank	2024/09/10 11:17:00 AM	2024-09-11 09:18:00	2024/09/20 11:17:00 AM	1	9%
FNBFW:21665	History - Complete	Plumber	Critical	Toilet not flushing		Fairlands Wesbank	2024/09/10 11:17:00 AM	2024-09-11 09:18:00	2024/09/20 11:17:00 AM	1	9%
FNBFW:21665	History - Complete	Plumber	Critical	Toilet not flushing		Fairlands Wesbank	2024/09/10 11:17:00 AM	2024-09-11 09:18:00	2024/09/20 11:17:00 AM	1	9%
FNBFW:20063	History - Complete	Electrician	Very Critical	Power point faulty	power restored	Facilities Shared services Fairland	2024/07/02 1:16:00 PM	2024-07-02 15:30:24	2024/08/08 10:16:00 AM	0	0%
FNBFW:20072	History - Complete	Maintenance	Critical	Furniture to be removed	to be done next day	Facilities Shared services Fairland	2024/07/02 3:50:00 PM	2024-07-03 10:59:47	2024/07/12 3:50:00 PM	1	7%
FNBFW:20093	History - Complete	Maintenance	Non Critical	General assistance needed	Quote is being loaded on snow awaiting for approval	Facilities Shared services Fairland	2024/07/04 8:10:00 AM	2024-07-11 09:05:00	2024/07/26 8:10:00 AM	7	31%
FNBFW:21552	History - Complete	Plumber	Critical	Toilet not flushing		Fairlands Wesbank	2024/09/04 11:44:00 AM	2024-09-05 13:50:02	2024/09/16 11:44:00 AM	1	9%
FNBFW:21555	History - Complete	Plumber	Critical	Tap to be fixed		Fairlands Wesbank	2024/09/04 12:26:00 PM	2024-09-05 13:44:21	2024/09/16 12:26:00 PM	1	8%
FNBFW:21555	History - Complete	Plumber	Critical	Tap to be fixed		Fairlands Wesbank	2024/09/04 12:26:00 PM	2024-09-05 13:44:21	2024/09/16 12:26:00 PM	1	8%
FNBFW:21611	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/09/06 2:28:00 PM	2024-09-10 15:08:29	2024/09/18 2:28:00 PM	4	33%
FNBFW:21611	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/09/06 2:28:00 PM	2024-09-10 15:08:29	2024/09/18 2:28:00 PM	4	33%
FNBFW:21611	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/09/06 2:28:00 PM	2024-09-10 15:08:29	2024/09/18 2:28:00 PM	4	33%
FNBFW:21673	History - Complete	Plumber	Critical	Toilet seat broken		Fairland FNB	2024/09/10 3:23:00 PM	2024-09-11 10:18:00	2024/09/20 3:23:00 PM	1	7%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20021	History - Complete	Aircon Technician	Critical	Aircon temperature too cold	Aircon is running/ supplying 27 degrees, cold from the ground comes from B1 through expansion joint. Expansion joints are being sealed currently. We will monitor the whole floor	Facilities Shared services Fairland	2024/07/01 2:47:00 PM	2024-07-04 07:12:35	2024/07/11 2:47:00 PM	3	26%
FNBFW:20030	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/07/02 8:34:00 AM	2024-07-02 10:08:00	2024/08/07 2:34:00 PM	0	0%
FNBFW:20122	History - Complete	Vending	Critical	Vending unit out of order	JOB DONE	Facilities Shared services Fairland	2024/07/04 11:31:00 AM	2024-07-05 14:57:40	2024/07/16 11:31:00 AM	1	9%
FNBFW:20122	History - Complete	Vending	Critical	Vending unit out of order	JOB DONE	Facilities Shared services Fairland	2024/07/04 11:31:00 AM	2024-07-05 14:57:40	2024/07/16 11:31:00 AM	1	9%
FNBFW:20131	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/07/04 3:30:00 PM	2024-07-04 16:04:00	2024/08/12 12:30:00 PM	0	0%
FNBFW:20176	History - Cancelled	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/07/08 11:15:00 AM	2024-07-08 11:17:58	2024/07/30 11:15:00 AM	0	0%
FNBFW:20187	History - Complete	Maintenance	Non Critical	Shelves to be installed-fixed		Facilities Shared services Fairland	2024/07/08 4:28:00 PM	2024-07-11 13:04:38	2024/07/30 4:28:00 PM	3	12%
FNBFW:20187	History - Complete	Maintenance	Non Critical	Shelves to be installed-fixed		Facilities Shared services Fairland	2024/07/08 4:28:00 PM	2024-07-11 13:04:38	2024/07/30 4:28:00 PM	3	12%
FNBFW:20187	History - Complete	Maintenance	Non Critical	Shelves to be installed-fixed		Facilities Shared services Fairland	2024/07/08 4:28:00 PM	2024-07-11 13:04:38	2024/07/30 4:28:00 PM	3	12%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20191	History - Complete	Aircon Technician	Critical	Aircon temperature too cold	Client attended to, Client felt better (at about 09:36). Schedule of the Aircon in the area will be checked and changed/adjusted to be the same as the old schedule. Currently our Aircons are set at max setpoints . We will monitor the area and the Aircon as usual.	Facilities Shared services Fairland	2024/07/09 8:15:00 AM	2024-07-12 08:27:00	2024/07/19 8:15:00 AM	3	30%
FNBFW:21664	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/09/10 11:17:00 AM	2024-09-11 09:46:00	2024/09/20 11:17:00 AM	1	9%
FNBFW:20004	History - Complete	Aircon Technician	Critical	Aircon temperature too cold	HD 192 was checked but no one was there, Aircons across the building were checked and adjusted.	Facilities Shared services Fairland	2024/07/01 8:23:00 AM	2024-07-03 13:07:36	2024/07/11 8:23:00 AM	2	21%
FNBFW:20032	History - Cancelled	Aircon Technician	Critical	Aircon temperature too hot		Facilities Shared services Fairland	2024/07/02 8:54:00 AM	2024-07-02 08:56:00	2024/07/12 8:54:00 AM	0	0%
FNBFW:20054	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/07/02 10:58:00 AM	2024-07-02 14:39:00	2024/08/07 4:58:00 PM	0	0%
FNBFW:20080	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/07/03 8:39:00 AM	2024-07-03 09:39:00	2024/08/08 2:39:00 PM	0	0%
FNBFW:20118	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/07/04 10:07:00 AM	2024-07-04 11:03:00	2024/08/09 4:07:00 PM	0	0%
FNBFW:20208	History - Complete	Maintenance	Non Critical	Repair office furniture		Facilities Shared services Fairland	2024/07/09 11:56:00 AM	2024-07-10 12:16:51	2024/07/31 11:56:00 AM	1	4%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20208	History - Complete	Maintenance	Non Critical	Repair office furniture		Facilities Shared services Fairland	2024/07/09 11:56:00 AM	2024-07-10 12:16:51	2024/07/31 11:56:00 AM	1	4%
FNBFW:20216	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/07/09 3:13:00 PM	2024-07-09 15:34:00	2024/08/15 12:13:00 PM	0	0%
FNBFW:20035	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/07/02 9:10:00 AM	2024-07-02 10:10:00	2024/08/07 3:10:00 PM	0	0%
FNBFW:20078	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/07/03 8:09:00 AM	2024-07-03 09:38:00	2024/08/08 2:09:00 PM	0	0%
FNBFW:20083	History - Complete	Electrician	Critical	Lights not working	light fixed	Facilities Shared services Fairland	2024/07/03 10:47:00 AM	2024-07-12 09:08:03	2024/07/15 10:47:00 AM	9	74%
FNBFW:20084	History - Complete	Maintenance	Non Critical	General assistance needed	to be done tomorrow at 10H00	Facilities Shared services Fairland	2024/07/03 10:50:00 AM	2024-07-11 08:39:27	2024/07/25 10:50:00 AM	8	35%
FNBFW:20152	History - Complete	Steiner Hygiene Serv	Critical	Hand towel machine not working	JOB DONE	Facilities Shared services Fairland	2024/07/05 2:28:00 PM	2024-07-05 14:59:14	2024/07/17 2:28:00 PM	0	0%
FNBFW:20160	History - Complete	Maintenance	Routine	Skirting to be fixed		Facilities Shared services Fairland	2024/07/08 8:24:00 AM	2024-07-09 09:09:00	2024/08/13 2:24:00 PM	1	2%
FNBFW:20162	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/07/08 8:27:00 AM	2024-07-19 11:06:12	2024/07/30 8:27:00 AM	11	50%
FNBFW:20162	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/07/08 8:27:00 AM	2024-07-19 11:06:12	2024/07/30 8:27:00 AM	11	50%
FNBFW:20181	History - Complete	Aircon Technician	Critical	Fridge Temperature to be adjusted	Compressor tripped by breaker. Switched breaker on. Monitored unit. Unit is operating.	Facilities Shared services Fairland	2024/07/08 1:44:00 PM	2024-07-10 08:13:12	2024/07/18 1:44:00 PM	2	17%
FNBFW:21610	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/09/06 2:28:00 PM	2024-09-10 15:07:41	2024/09/18 2:28:00 PM	4	33%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21610	History - Complete	Maintenance	Critical	Carpet to be glued		Fairlands Wesbank	2024/09/06 2:28:00 PM	2024-09-10 15:07:41	2024/09/18 2:28:00 PM	4	33%
FNBFW:21631	Assigned	Plumber	Critical	Drain blocked		Facilities Shared services	2024/09/09 1:31:00 PM	Ongoing	2024/09/19 1:31:00 PM	9	87%
FNBFW:21647	History - Complete	Electrician	Critical	Electrical repairs		Fairland FNB	2024/09/10 9:24:00 AM	2024-09-10 09:27:27	2024/09/20 9:24:00 AM	0	0%
FNBFW:21657	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/09/10 10:43:00 AM	2024-09-11 10:06:00	2024/09/20 10:43:00 AM	1	9%
FNBFW:20010	History - Complete	Aircon Technician	Critical	Aircon temperature too cold	Our Aircons are at high temperatures and are starting at 3am. We will monitor the temperatures, colds air that comes from the ground is being taken care off, it should improve as time (Work progress) goes.	Facilities Shared services Fairland	2024/07/01 9:01:00 AM	2024-07-02 08:20:39	2024/07/11 9:01:00 AM	1	9%
FNBFW:20025	History - Complete	Maintenance	Critical	Furniture to be removed		Facilities Shared services Fairland	2024/07/01 4:09:00 PM	2024-07-02 09:28:52	2024/07/11 4:09:00 PM	1	7%
FNBFW:20025	History - Complete	Maintenance	Critical	Furniture to be removed		Facilities Shared services Fairland	2024/07/01 4:09:00 PM	2024-07-02 09:28:52	2024/07/11 4:09:00 PM	1	7%
FNBFW:20070	History - Complete	Maintenance	Non Critical	General assistance needed	to be done tomorrow 09H00	Facilities Shared services Fairland	2024/07/02 3:47:00 PM	2024-07-04 14:40:45	2024/07/24 3:47:00 PM	2	8%
FNBFW:20070	History - Complete	Maintenance	Non Critical	General assistance needed	to be done tomorrow 09H00	Facilities Shared services Fairland	2024/07/02 3:47:00 PM	2024-07-04 14:40:45	2024/07/24 3:47:00 PM	2	8%
FNBFW:20101	History - Complete	Maintenance	Non Critical	Repair door		Facilities Shared services Fairland	2024/07/04 8:31:00 AM	2024-07-16 09:11:00	2024/07/26 8:31:00 AM	12	54%
FNBFW:20116	History - Complete	Electrician	Critical	Light bulb to be replaced	lights fixed	Facilities Shared services Fairland	2024/07/04 9:48:00 AM	2024-07-04 15:13:32	2024/07/16 9:48:00 AM	0	1%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20126	History - Complete	Plumber	Non Critical	Hydroboil not working		Facilities Shared services Fairland	2024/07/04 1:51:00 PM	2024-07-08 12:46:49	2024/07/26 1:51:00 PM	4	17%
FNBFW:20130	History - Complete	Plumber	Critical	Floor drain smelling		Facilities Shared services Fairland	2024/07/04 3:28:00 PM	2024-07-08 12:46:00	2024/07/16 3:28:00 PM	4	32%
FNBFW:20170	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/07/08 10:08:00 AM	2024-07-08 11:27:00	2024/08/13 4:08:00 PM	0	0%
FNBFW:20205	History - Complete	Plumber	Very Critical	Pipe leaking		Facilities Shared services Fairland	2024/07/09 11:49:00 AM	2024-07-10 14:43:19	2024/08/15 8:49:00 AM	1	3%
FNBFW:20229	History - Complete	Aircon Technician	Routine	Alarm test on critical equipment - weekly inspection	Inspections done	Facilities Shared services Fairland	2024/07/10 8:39:00 AM	2024-07-11 13:45:34	2024/07/17 11:39:00 AM	1	17%
FNBFW:20229	History - Complete	Aircon Technician	Routine	Alarm test on critical equipment - weekly inspection	Inspections done	Facilities Shared services Fairland	2024/07/10 8:39:00 AM	2024-07-11 13:45:34	2024/07/17 11:39:00 AM	1	17%
FNBFW:20066	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/07/02 1:28:00 PM	2024-07-02 14:25:00	2024/08/08 10:28:00 AM	0	0%
FNBFW:20149	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/07/05 1:34:00 PM	2024-07-05 14:54:00	2024/08/13 10:34:00 AM	0	0%
FNBFW:20159	History - Complete	Electrician	Critical	Lights not working	Light fixed	Facilities Shared services Fairland	2024/07/08 8:22:00 AM	2024-07-09 08:25:04	2024/07/18 8:22:00 AM	1	10%
FNBFW:20180	History - Cancelled	Dispatch Officer	Planned	Deliver to other sites		Facilities Shared services Fairland	2024/07/08 11:45:00 AM	2024-07-08 11:46:53	2024/07/15 2:45:00 PM	0	0%
FNBFW:20251	History - Complete	Plumber	Very Critical	Pipe leaking		Facilities Shared services Fairland	2024/07/10 2:01:00 PM	2024-07-25 08:58:19	2024/08/16 11:01:00 AM	15	40%
FNBFW:20265	History - Complete	Dispatch Officer	Planned	Deliver to other sites		Facilities Shared services Fairland	2024/07/11 7:54:00 AM	2024-07-11 12:18:06	2024/07/18 11:00:00 AM	0	2%
FNBFW:20277	History - Complete	Plumber	Critical	Urinal leaking		Facilities Shared services Fairland	2024/07/11 10:43:00 AM	2024-07-17 08:37:43	2024/07/23 10:43:00 AM	6	49%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20286	History - Complete	Dispatch Officer	Planned	Collect from other sites		Facilities Shared services Fairland	2024/07/11 12:04:00 PM	2024-07-11 15:12:02	2024/07/18 3:04:00 PM	0	1%
FNBFW:20287	History - Complete	Dispatch Officer	Planned	Deliver to other sites		Facilities Shared services Fairland	2024/07/11 12:08:00 PM	2024-07-11 15:12:00	2024/07/18 3:08:00 PM	0	1%
FNBFW:20310	History - Complete	Electrician	Critical	Lights too bright	Lights dimmed	Facilities Shared services Fairland	2024/07/12 8:38:00 AM	2024-07-15 08:06:52	2024/07/24 8:38:00 AM	3	24%
FNBFW:20311	History - Complete	Aircon Technician	Routine	Patch room - Weekly inspection	Inspection done	Facilities Shared services Fairland	2024/07/12 8:41:00 AM	2024-07-15 08:37:32	2024/07/19 11:41:00 AM	3	42%
FNBFW:20349	History - Complete	Electrician	Critical	Cable to be neatened	Please provide detailed/exact location, nearest pillar number or hot desk number	Facilities Shared services Fairland	2024/07/15 8:41:00 AM	2024-07-16 09:34:19	2024/07/25 8:41:00 AM	1	10%
FNBFW:20349	History - Complete	Electrician	Critical	Cable to be neatened	Please provide detailed/exact location, nearest pillar number or hot desk number	Facilities Shared services Fairland	2024/07/15 8:41:00 AM	2024-07-16 09:34:19	2024/07/25 8:41:00 AM	1	10%
FNBFW:20368	History - Complete	Maintenance	Routine	Install items		Facilities Shared services Fairland	2024/07/15 12:05:00 PM	2024-07-15 15:39:00	2024/08/21 9:05:00 AM	0	0%
FNBFW:20369	History - Cancelled	Maintenance	Routine	Install items		Facilities Shared services Fairland	2024/07/15 12:05:00 PM	2024-07-15 12:07:18	2024/08/21 9:05:00 AM	0	0%
FNBFW:20370	History - Complete	Maintenance	Critical	Cable to be neatened		Facilities Shared services Fairland	2024/07/15 12:37:00 PM	2024-07-17 08:25:36	2024/07/25 12:37:00 PM	2	18%
FNBFW:20370	History - Complete	Maintenance	Critical	Cable to be neatened		Facilities Shared services Fairland	2024/07/15 12:37:00 PM	2024-07-17 08:25:36	2024/07/25 12:37:00 PM	2	18%
FNBFW:20501	History - Complete	Plumber	Very Critical	Hydroboil tap leaking water		Facilities Shared services Fairland	2024/07/22 7:23:00 AM	2024-08-06 13:22:56	2024/08/27 2:00:00 PM	15	42%
FNBFW:20212	History - Complete	Dispatch Officer	Planned	Deliver to other sites		Facilities Shared services Fairland	2024/07/09 12:38:00 PM	2024-07-09 15:11:20	2024/07/16 3:38:00 PM	0	1%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20246	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/07/10 11:23:00 AM	2024-07-11 09:22:00	2024/08/16 8:23:00 AM	1	2%
FNBFW:20318	History - Complete	Maintenance	Non Critical	Replace door lock		Facilities Shared services Fairland	2024/07/12 9:36:00 AM	2024-07-12 09:50:11	2024/08/05 9:36:00 AM	0	0%
FNBFW:20318	History - Complete	Maintenance	Non Critical	Replace door lock		Facilities Shared services Fairland	2024/07/12 9:36:00 AM	2024-07-12 09:50:11	2024/08/05 9:36:00 AM	0	0%
FNBFW:20357	History - Complete	Aircon Technician	Critical	Fridge not working	Fridge checked, a new controller was installed and it was recharged with gas. There might be an internal leak we didn't find	Facilities Shared services Fairland	2024/07/15 10:27:00 AM	2024-07-22 07:28:41	2024/07/25 10:27:00 AM	7	68%
FNBFW:20357	History - Complete	Aircon Technician	Critical	Fridge not working	Fridge checked, a new controller was installed and it was recharged with gas. There might be an internal leak we didn't find	Facilities Shared services Fairland	2024/07/15 10:27:00 AM	2024-07-22 07:28:41	2024/07/25 10:27:00 AM	7	68%
FNBFW:20367	History - Cancelled	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/07/15 11:57:00 AM	2024-07-15 11:59:02	2024/08/21 8:57:00 AM	0	0%
FNBFW:20376	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/07/15 1:42:00 PM	2024-07-15 16:13:00	2024/08/21 10:42:00 AM	0	0%
FNBFW:20383	History - Complete	Electrician	Very Critical	Power supply not working	Power reset	Facilities Shared services Fairland	2024/07/16 8:55:00 AM	2024-07-16 11:13:01	2024/08/21 2:55:00 PM	0	0%
FNBFW:20393	History - Cancelled	Electrician	Very Critical	Plugs and switches		Facilities Shared services Fairland	2024/07/16 11:22:00 AM	2024-07-16 11:25:17	2024/08/22 8:22:00 AM	0	0%
FNBFW:20428	History - Complete	Steiner Hygiene Serv	Critical	Soap dispenser not working	JOB DONE	Facilities Shared services Fairland	2024/07/17 3:40:00 PM	2024-07-22 10:24:18	2024/07/29 3:40:00 PM	5	39%
FNBFW:20435	History - Complete	Maintenance	Non Critical	Install general item		Facilities Shared services Fairland	2024/07/18 10:20:00 AM	2024-07-24 12:27:00	2024/08/09 10:20:00 AM	6	27%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20453	History - Complete	Electrician	Critical	Electrical installation	Contactora, Timer and breaker were used to create a timer circuit for suspended lights	Facilities Shared services Fairland	2024/07/18 1:00:00 PM	2024-07-22 08:17:35	2024/07/30 1:00:00 PM	4	31%
FNBFW:20453	History - Complete	Electrician	Critical	Electrical installation	Contactora, Timer and breaker were used to create a timer circuit for suspended lights	Facilities Shared services Fairland	2024/07/18 1:00:00 PM	2024-07-22 08:17:35	2024/07/30 1:00:00 PM	4	31%
FNBFW:20508	History - Complete	Electrician	Non Critical	Power bricks	Good day power brick mounted	Facilities Shared services Fairland	2024/07/22 8:45:00 AM	2024-07-23 07:31:00	2024/08/13 8:45:00 AM	1	4%
FNBFW:20524	History - Complete	Electrician	Very Critical	Plugs and switches	Plugs reset in the DB	Facilities Shared services Fairland	2024/07/22 12:29:00 PM	2024-07-23 08:15:37	2024/08/28 9:29:00 AM	1	2%
FNBFW:21532	History - Complete	Plumber	Critical	Urinal leaking		Fairland FNB	2024/09/03 3:01:00 PM	2024-09-05 13:48:24	2024/09/13 3:01:00 PM	2	19%
FNBFW:21534	History - Complete	Plumber	Critical	Toilet not flushing		Fairland FNB	2024/09/03 3:07:00 PM	2024-09-05 13:40:23	2024/09/13 3:07:00 PM	2	19%
FNBFW:21534	History - Complete	Plumber	Critical	Toilet not flushing		Fairland FNB	2024/09/03 3:07:00 PM	2024-09-05 13:40:23	2024/09/13 3:07:00 PM	2	19%
FNBFW:21540	Assigned	Maintenance	Critical	Replace floor tiles		Facilities Shared services	2024/09/04 10:53:00 AM	Ongoing	2024/09/16 10:53:00 AM	14	100%
FNBFW:21545	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/09/04 11:17:00 AM	2024-09-05 13:41:22	2024/09/16 11:17:00 AM	1	9%
FNBFW:21545	History - Complete	Plumber	Critical	Urinal not flushing		Fairlands Wesbank	2024/09/04 11:17:00 AM	2024-09-05 13:41:22	2024/09/16 11:17:00 AM	1	9%
FNBFW:21574	History - Complete	Steiner Hygiene Serv	Critical	Hand towel machine not working	JOB DONE	Fairlands Wesbank	2024/09/05 11:14:00 AM	2024-09-10 09:56:40	2024/09/17 11:14:00 AM	5	41%
FNBFW:21656	Active	Steiner Hygiene Serv	Critical	Hand towel machine batteries to be replaced		Fairlands Wesbank	2024/09/10 10:43:00 AM	Ongoing	2024/09/20 10:43:00 AM	8	78%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21666	History - Complete	Plumber	Critical	Toilet not flushing		Fairlands Wesbank	2024/09/10 11:17:00 AM	2024-09-11 09:30:00	2024/09/20 11:17:00 AM	1	9%
FNBFW:21666	History - Complete	Plumber	Critical	Toilet not flushing		Fairlands Wesbank	2024/09/10 11:17:00 AM	2024-09-11 09:30:00	2024/09/20 11:17:00 AM	1	9%
FNBFW:20114	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/07/04 9:44:00 AM	2024-07-04 10:41:00	2024/08/09 3:44:00 PM	0	0%
FNBFW:20207	History - Complete	Electrician	Non Critical	Electrical equipment	Faulty microwave removed and a new one supplied to the post area	Facilities Shared services Fairland	2024/07/09 11:54:00 AM	2024-07-10 08:55:18	2024/07/31 11:54:00 AM	1	3%
FNBFW:20207	History - Complete	Electrician	Non Critical	Electrical equipment	Faulty microwave removed and a new one supplied to the post area	Facilities Shared services Fairland	2024/07/09 11:54:00 AM	2024-07-10 08:55:18	2024/07/31 11:54:00 AM	1	3%
FNBFW:20303	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/07/11 3:33:00 PM	2024-07-11 15:42:00	2024/08/19 12:33:00 PM	0	0%
FNBFW:20307	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/07/12 8:08:00 AM	2024-07-12 08:46:00	2024/08/19 2:08:00 PM	0	0%
FNBFW:20364	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/07/15 11:26:00 AM	2024-07-15 13:27:00	2024/08/21 8:26:00 AM	0	0%
FNBFW:20382	History - Complete	Plumber	Non Critical	Hydroboil tap leaver missing		Facilities Shared services Fairland	2024/07/16 8:53:00 AM	2024-07-17 08:29:21	2024/08/07 8:53:00 AM	1	4%
FNBFW:20392	History - Complete	Electrician	Very Critical	Plugs and switches	good morning switch replaced and operational thank you	Facilities Shared services Fairland	2024/07/16 11:22:00 AM	2024-07-17 07:38:37	2024/08/22 8:22:00 AM	1	2%
FNBFW:20419	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/07/17 3:11:00 PM	2024-07-19 08:50:00	2024/08/23 12:11:00 PM	2	4%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20062	History - Complete	Aircon Technician	Critical	Aircon temperature too cold	Aircon is running/ supplying 27 degrees, cold from the ground comes from B1 through expansion joint. Expansion joints are being sealed currently. We will monitor the area	Facilities Shared services Fairland	2024/07/02 1:11:00 PM	2024-07-04 07:13:48	2024/07/12 1:11:00 PM	2	17%
FNBFW:20071	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/07/02 3:49:00 PM	2024-07-08 14:35:57	2024/07/24 3:49:00 PM	6	27%
FNBFW:20073	History - Complete	Maintenance	Non Critical	Shelves to be installed-fixed	to be done afternoon	Facilities Shared services Fairland	2024/07/02 3:53:00 PM	2024-07-03 10:59:09	2024/07/24 3:53:00 PM	1	3%
FNBFW:20073	History - Complete	Maintenance	Non Critical	Shelves to be installed-fixed	to be done afternoon	Facilities Shared services Fairland	2024/07/02 3:53:00 PM	2024-07-03 10:59:09	2024/07/24 3:53:00 PM	1	3%
FNBFW:20092	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/07/03 3:37:00 PM	2024-07-03 15:57:00	2024/08/09 12:37:00 PM	0	0%
FNBFW:20100	History - Complete	Maintenance	Critical	Replace floor carpet		Facilities Shared services Fairland	2024/07/04 8:29:00 AM	2024-07-09 11:40:10	2024/07/16 8:29:00 AM	5	42%
FNBFW:20129	History - Complete	Cleaner	Non Critical	Bathroom cleaning required	JOB DONE	Facilities Shared services Fairland	2024/07/04 3:25:00 PM	2024-07-05 14:55:50	2024/07/26 3:25:00 PM	1	4%
FNBFW:20129	History - Complete	Cleaner	Non Critical	Bathroom cleaning required	JOB DONE	Facilities Shared services Fairland	2024/07/04 3:25:00 PM	2024-07-05 14:55:50	2024/07/26 3:25:00 PM	1	4%
FNBFW:20454	History - Complete	Maintenance	Non Critical	Keys and locks required		Facilities Shared services Fairland	2024/07/18 1:17:00 PM	2024-07-19 11:01:59	2024/08/09 1:17:00 PM	1	4%
FNBFW:20454	History - Complete	Maintenance	Non Critical	Keys and locks required		Facilities Shared services Fairland	2024/07/18 1:17:00 PM	2024-07-19 11:01:59	2024/08/09 1:17:00 PM	1	4%
FNBFW:20460	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/07/19 6:25:00 AM	2024-07-25 14:47:00	2024/08/09 5:00:00 PM	6	29%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20545	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/07/22 3:56:00 PM	2024-07-22 16:43:00	2024/08/28 12:56:00 PM	0	0%
FNBFW:20564	History - Complete	Maintenance	Non Critical	Network points to be labelled		Facilities Shared services Fairland	2024/07/23 12:26:00 PM	2024-07-24 13:21:30	2024/08/14 12:26:00 PM	1	4%
FNBFW:20574	History - Complete	Maintenance	Routine	Office furniture required		Facilities Shared services Fairland	2024/07/24 8:24:00 AM	2024-07-24 09:43:10	2024/08/29 2:24:00 PM	0	0%
FNBFW:20574	History - Complete	Maintenance	Routine	Office furniture required		Facilities Shared services Fairland	2024/07/24 8:24:00 AM	2024-07-24 09:43:10	2024/08/29 2:24:00 PM	0	0%
FNBFW:20600	History - Cancelled	Maintenance	Non Critical	Network points to be fixed		Facilities Shared services Fairland	2024/07/24 11:38:00 AM	2024-07-24 11:41:15	2024/08/15 11:38:00 AM	0	0%
FNBFW:20618	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/07/25 12:11:00 PM	2024-07-25 16:54:06	2024/09/02 9:11:00 AM	0	0%
FNBFW:20224	History - Complete	Plumber	Critical	Basin blocked		Facilities Shared services Fairland	2024/07/09 4:18:00 PM	2024-07-11 12:53:19	2024/07/19 4:18:00 PM	2	18%
FNBFW:20245	History - Complete	Aircon Technician	Critical	Fridge not working	Fridge setpoint was at 18. Setpoint dropped to 3. Monitoring unit.	Facilities Shared services Fairland	2024/07/10 10:40:00 AM	2024-07-12 08:25:52	2024/07/22 10:40:00 AM	2	15%
FNBFW:20261	History - Complete	Maintenance	Critical	Carpet to be glued		Facilities Shared services Fairland	2024/07/10 4:11:00 PM	2024-07-12 12:42:07	2024/07/22 4:11:00 PM	2	15%
FNBFW:20266	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/07/11 8:15:00 AM	2024-07-12 12:11:00	2024/08/16 2:15:00 PM	1	3%
FNBFW:20266	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/07/11 8:15:00 AM	2024-07-12 12:11:00	2024/08/16 2:15:00 PM	1	3%
FNBFW:20276	History - Complete	Aircon Technician	Critical	Aircon temperature too hot	Air con setpoint lowered.	Facilities Shared services Fairland	2024/07/11 10:28:00 AM	2024-07-15 08:28:59	2024/07/23 10:28:00 AM	4	32%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20293	History - Complete	Plumber	Very Critical	Sink blocked		Facilities Shared services Fairland	2024/07/11 2:20:00 PM	2024-07-12 12:25:21	2024/08/19 11:20:00 AM	1	2%
FNBFW:20354	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/07/15 9:32:00 AM	2024-07-15 11:38:49	2024/08/20 3:32:00 PM	0	0%
FNBFW:20410	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/07/17 10:47:00 AM	2024-07-17 11:51:00	2024/08/22 4:47:00 PM	0	0%
FNBFW:20201	History - Complete	Plumber	Critical	Urinal leaking		Facilities Shared services Fairland	2024/07/09 11:41:00 AM	2024-07-11 12:49:24	2024/07/19 11:41:00 AM	2	20%
FNBFW:20219	History - Complete	Maintenance	Non Critical	Repair door		Facilities Shared services Fairland	2024/07/09 4:07:00 PM	2024-07-10 10:34:44	2024/07/31 4:07:00 PM	1	3%
FNBFW:20242	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/07/10 9:39:00 AM	2024-07-10 10:31:00	2024/08/15 3:39:00 PM	0	0%
FNBFW:20248	History - Complete	Maintenance	Critical	Repair door handle	to be tomorrow	Facilities Shared services Fairland	2024/07/10 1:43:00 PM	2024-07-12 08:57:53	2024/07/22 1:43:00 PM	2	15%
FNBFW:20272	History - Complete	Maintenance	Routine	Office furniture required		Facilities Shared services Fairland	2024/07/11 8:48:00 AM	2024-07-12 15:10:46	2024/08/16 2:48:00 PM	1	3%
FNBFW:20279	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/07/11 11:44:00 AM	2024-07-11 13:55:00	2024/08/19 8:44:00 AM	0	0%
FNBFW:20302	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/07/11 2:46:00 PM	2024-07-11 15:08:00	2024/08/19 11:46:00 AM	0	0%
FNBFW:20316	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/07/12 9:08:00 AM	2024-07-12 11:24:00	2024/08/19 3:08:00 PM	0	0%
FNBFW:20320	History - Complete	Maintenance	Routine	Office furniture required		Facilities Shared services Fairland	2024/07/12 11:16:00 AM	2024-07-12 15:07:13	2024/08/20 8:16:00 AM	0	0%
FNBFW:20375	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/07/15 1:39:00 PM	2024-07-15 13:49:00	2024/08/21 10:39:00 AM	0	0%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20490	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/07/19 2:13:00 PM	2024-07-30 07:47:20	2024/08/12 2:13:00 PM	11	44%
FNBFW:20517	History - Complete	Aircon Technician	Critical	Ice-machine to be fixed	Ice machine working now, water had high pressure	Facilities Shared services Fairland	2024/07/22 10:46:00 AM	2024-07-26 08:27:32	2024/08/01 10:46:00 AM	4	39%
FNBFW:20525	History - Complete	Electrician	Critical	Electrical repairs		Facilities Shared services Fairland	2024/07/22 12:30:00 PM	2024-07-23 07:34:05	2024/08/01 12:30:00 PM	1	7%
FNBFW:20528	History - Cancelled	Electrician	Critical	Microwave not working		Facilities Shared services Fairland	2024/07/22 1:01:00 PM	2024-07-22 13:03:49	2024/08/01 1:01:00 PM	0	0%
FNBFW:20556	History - Complete	Maintenance	Non Critical	Replace ceiling tiles	Area is still Leaking	Facilities Shared services Fairland	2024/07/23 10:54:00 AM	2024-08-06 14:22:34	2024/08/14 10:54:00 AM	14	64%
FNBFW:20568	History - Complete	Dispatch Officer	Planned	Collect from other sites		Facilities Shared services Fairland	2024/07/23 3:07:00 PM	2024-07-24 08:56:00	2024/07/31 9:07:00 AM	1	9%
FNBFW:20595	History - Complete	Plumber	Critical	Water pressure to be adjusted		Facilities Shared services Fairland	2024/07/24 10:41:00 AM	2024-07-25 13:18:01	2024/08/05 10:41:00 AM	1	9%
FNBFW:20601	History - Complete	Dispatch Officer	Planned	Collect from other sites		Facilities Shared services Fairland	2024/07/24 11:56:00 AM	2024-07-29 09:13:00	2024/07/31 2:56:00 PM	5	68%
FNBFW:20655	History - Complete	Aircon Technician	Critical	Fridge not working	Found thermostat turned off. Turned on. monitoring	Facilities Shared services Fairland	2024/07/26 3:29:00 PM	2024-08-06 09:41:34	2024/08/07 3:29:00 PM	11	89%
FNBFW:20177	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/07/08 11:25:00 AM	2024-07-08 11:35:00	2024/08/14 8:25:00 AM	0	0%
FNBFW:20186	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/07/08 4:24:00 PM	2024-07-08 16:51:00	2024/08/14 1:24:00 PM	0	0%
FNBFW:20190	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/07/09 8:08:00 AM	2024-07-09 10:20:00	2024/08/14 2:08:00 PM	0	0%
FNBFW:20192	History - Complete	Dispatch Officer	Planned	Collect from other sites		Facilities Shared services Fairland	2024/07/09 8:21:00 AM	2024-07-09 09:02:03	2024/07/16 11:21:00 AM	0	0%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20194	History - Complete	Dispatch Officer	Planned	Collect from other sites		Facilities Shared services Fairland	2024/07/09 9:08:00 AM	2024-07-09 15:10:32	2024/07/16 12:08:00 PM	0	3%
FNBFW:20271	History - Complete	Electrician	Non Critical	Electrical equipment	screen sealed by MELCO ELEVATOR	Facilities Shared services Fairland	2024/07/11 8:45:00 AM	2024-08-02 14:37:18	2024/08/02 8:45:00 AM	22	100%
FNBFW:20301	History - Complete	Maintenance	Critical	Carpet to be glued		Facilities Shared services Fairland	2024/07/11 2:29:00 PM	2024-07-12 15:12:59	2024/07/23 2:29:00 PM	1	8%
FNBFW:20329	History - Complete	Steiner Hygiene Serv	Critical	Hand towel machine not working	JOB DONE	Facilities Shared services Fairland	2024/07/12 12:51:00 PM	2024-07-17 09:12:23	2024/07/24 12:51:00 PM	5	40%
FNBFW:20379	History - Complete	Stores Issues	Routine	Supply first aid kit		Facilities Shared services Fairland	2024/07/15 3:13:00 PM	2024-07-15 16:14:00	2024/08/21 12:13:00 PM	0	0%
FNBFW:20381	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/07/16 8:11:00 AM	2024-07-16 12:08:00	2024/08/21 2:11:00 PM	0	0%
FNBFW:20459	History - Complete	Steiner Hygiene Serv	Critical	Hand towel machine batteries to be replace	JOB DONE	Facilities Shared services Fairland	2024/07/19 6:25:00 AM	2024-07-22 10:22:54	2024/07/30 5:00:00 PM	3	27%
FNBFW:20534	History - Complete	Maintenance	Non Critical	Repair door		Facilities Shared services Fairland	2024/07/22 1:35:00 PM	2024-07-23 10:10:13	2024/08/13 1:35:00 PM	1	3%
FNBFW:20561	History - Complete	Electrician	Very Critical	Light hanging loose		Facilities Shared services Fairland	2024/07/23 12:11:00 PM	2024-07-25 08:06:35	2024/08/29 9:11:00 AM	2	4%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20577	History - Complete	Aircon Technician	Critical	Aircon temperature too hot	Area was checked, few Aircon were not working because of the burned control card. An 2 Aircon making noise. Acard was replaced and the units making noise will be done by External service provider or over the weekends. Aircon is set on low temperatures	Facilities Shared services Fairland	2024/07/24 8:50:00 AM	2024-08-05 07:16:57	2024/08/05 8:50:00 AM	12	99%
FNBFW:20578	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/07/24 9:22:00 AM	2024-07-24 11:28:00	2024/08/29 3:22:00 PM	0	0%
FNBFW:20587	History - Complete	Maintenance	Critical	Screw to be tightened		Facilities Shared services Fairland	2024/07/24 10:18:00 AM	2024-07-26 07:48:53	2024/08/05 10:18:00 AM	2	15%
FNBFW:20604	History - Complete	Dispatch Officer	Planned	Collect from other sites		Facilities Shared services Fairland	2024/07/24 1:02:00 PM	2024-07-25 13:32:00	2024/07/31 4:02:00 PM	1	14%
FNBFW:20548	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/07/23 8:46:00 AM	2024-07-23 10:29:00	2024/08/28 2:46:00 PM	0	0%
FNBFW:20553	History - Complete	Electrician	Very Critical	Plugs and switches	loose connection fixed	Facilities Shared services Fairland	2024/07/23 10:02:00 AM	2024-07-23 10:39:32	2024/08/28 4:02:00 PM	0	0%
FNBFW:20573	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/07/24 8:20:00 AM	2024-07-24 09:03:00	2024/08/29 2:20:00 PM	0	0%
FNBFW:20575	History - Complete	Maintenance	Non Critical	Remove items		Facilities Shared services Fairland	2024/07/24 8:26:00 AM	2024-07-16 07:47:32	2024/08/15 8:26:00 AM	-8	0%
FNBFW:20575	History - Complete	Maintenance	Non Critical	Remove items		Facilities Shared services Fairland	2024/07/24 8:26:00 AM	2024-07-16 07:47:32	2024/08/15 8:26:00 AM	-8	0%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20575	History - Complete	Maintenance	Non Critical	Remove items		Facilities Shared services Fairland	2024/07/24 8:26:00 AM	2024-07-16 07:47:32	2024/08/15 8:26:00 AM	-8	0%
FNBFW:20590	History - Complete	Steiner Hygiene Serv	Critical	Hand towel machine not working	JOB DONE	Facilities Shared services Fairland	2024/07/24 10:25:00 AM	2024-07-29 11:16:37	2024/08/05 10:25:00 AM	5	41%
FNBFW:20619	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/07/25 12:15:00 PM	2024-07-25 16:59:49	2024/09/02 9:15:00 AM	0	0%
FNBFW:20619	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/07/25 12:15:00 PM	2024-07-25 16:59:49	2024/09/02 9:15:00 AM	0	0%
FNBFW:20256	History - Complete	Steiner Hygiene Serv	Critical	She pack dispenser to be fixed	JOB DONE	Facilities Shared services Fairland	2024/07/10 2:41:00 PM	2024-07-11 13:18:44	2024/07/22 2:41:00 PM	1	7%
FNBFW:20258	History - Complete	Maintenance	Routine	Painting required		Facilities Shared services Fairland	2024/07/10 4:03:00 PM	2024-09-04 14:45:00	2024/08/16 1:03:00 PM	56	100%
FNBFW:20366	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/07/15 11:57:00 AM	2024-07-15 13:31:20	2024/08/21 8:57:00 AM	0	0%
FNBFW:20372	History - Complete	Electrician	Very Critical	Plugs and switches	Extensions supplied and installed, also removed after the event	Facilities Shared services Fairland	2024/07/15 12:49:00 PM	2024-07-16 11:11:05	2024/08/21 9:49:00 AM	1	2%
FNBFW:20372	History - Complete	Electrician	Very Critical	Plugs and switches	Extensions supplied and installed, also removed after the event	Facilities Shared services Fairland	2024/07/15 12:49:00 PM	2024-07-16 11:11:05	2024/08/21 9:49:00 AM	1	2%
FNBFW:20391	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/07/16 9:58:00 AM	2024-07-17 07:55:56	2024/08/07 9:58:00 AM	1	4%
FNBFW:20514	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/07/22 10:17:00 AM	2024-07-22 11:06:00	2024/08/27 4:17:00 PM	0	0%
FNBFW:20519	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/07/22 11:05:00 AM	2024-07-22 11:13:00	2024/08/28 8:05:00 AM	0	0%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20576	History - Complete	Cleaner	Critical	General Cleaning	JOB DONE	Facilities Shared services Fairland	2024/07/24 8:29:00 AM	2024-08-12 11:39:18	2024/08/05 8:29:00 AM	19	100%
FNBFW:20725	History - Complete	Maintenance	Non Critical	Repair cabinet		Facilities Shared services Fairland	2024/07/30 4:03:00 PM	2024-08-01 12:38:31	2024/08/21 4:03:00 PM	2	8%
FNBFW:20725	History - Complete	Maintenance	Non Critical	Repair cabinet		Facilities Shared services Fairland	2024/07/30 4:03:00 PM	2024-08-01 12:38:31	2024/08/21 4:03:00 PM	2	8%
FNBFW:20793	History - Complete	Maintenance	Non Critical	General assistance needed	will be done on monday 05/09/2024	Facilities Shared services Fairland	2024/08/02 10:33:00 AM	2024-08-06 08:04:27	2024/08/26 10:33:00 AM	4	16%
FNBFW:20828	History - Complete	Electrician	Non Critical	No power at desk	power restored	Facilities Shared services Fairland	2024/08/05 8:27:00 AM	2024-08-05 09:39:23	2024/08/27 8:27:00 AM	0	0%
FNBFW:20828	History - Complete	Electrician	Non Critical	No power at desk	power restored	Facilities Shared services Fairland	2024/08/05 8:27:00 AM	2024-08-05 09:39:23	2024/08/27 8:27:00 AM	0	0%
FNBFW:20829	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/08/05 8:33:00 AM	2024-08-05 09:37:00	2024/09/10 2:33:00 PM	0	0%
FNBFW:20837	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/08/05 10:25:00 AM	2024-08-05 11:40:00	2024/09/10 4:25:00 PM	0	0%
FNBFW:20847	History - Complete	Maintenance	Routine	Repair tiles		Facilities Shared services Fairland	2024/08/05 4:14:00 PM	2024-08-06 08:05:00	2024/09/11 1:14:00 PM	1	1%
FNBFW:20847	History - Complete	Maintenance	Routine	Repair tiles		Facilities Shared services Fairland	2024/08/05 4:14:00 PM	2024-08-06 08:05:00	2024/09/11 1:14:00 PM	1	1%
FNBFW:20576	History - Complete	Cleaner	Critical	General Cleaning	JOB DONE	Facilities Shared services Fairland	2024/07/24 8:29:00 AM	2024-08-12 11:39:18	2024/08/05 8:29:00 AM	19	100%
FNBFW:20592	History - Complete	Plumber	Very Critical	Sink blocked		Facilities Shared services Fairland	2024/07/24 10:34:00 AM	2024-07-25 13:11:25	2024/08/29 4:34:00 PM	1	3%
FNBFW:20607	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/07/24 3:58:00 PM	2024-07-25 09:23:49	2024/08/30 12:58:00 PM	1	1%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20626	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/07/25 1:49:00 PM	2024-07-25 14:51:00	2024/09/02 10:49:00 AM	0	0%
FNBFW:20713	History - Complete	Stores Issues	Critical	Consumables		Facilities Shared services Fairland	2024/07/30 6:29:00 AM	2024-07-30 09:57:00	2024/08/08 5:00:00 PM	0	1%
FNBFW:20767	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/01 9:49:00 AM	2024-08-02 13:01:54	2024/08/23 9:49:00 AM	1	5%
FNBFW:20778	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/08/01 3:07:00 PM	2024-08-08 11:02:00	2024/09/09 12:07:00 PM	7	17%
FNBFW:20810	History - Complete	Steiner Hygiene Serv	Critical	Hand towel machine not working	JOB DONE	Facilities Shared services Fairland	2024/08/02 1:30:00 PM	2024-08-05 09:45:11	2024/08/14 1:30:00 PM	3	23%
FNBFW:20844	History - Complete	Electrician	Non Critical	Lights not working	Power reset	Facilities Shared services Fairland	2024/08/05 3:26:00 PM	2024-08-06 07:37:42	2024/08/27 3:26:00 PM	1	3%
FNBFW:20873	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/08/06 1:45:00 PM	2024-08-06 16:04:00	2024/09/12 10:45:00 AM	0	0%
FNBFW:20502	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/07/22 7:46:00 AM	2024-08-20 10:49:55	2024/08/12 5:00:00 PM	29	100%
FNBFW:20518	History - Complete	Aircon Technician	Critical	Fridge Temperature to be adjusted	We are working on it. Nothing wrong with fridges	Facilities Shared services Fairland	2024/07/22 10:53:00 AM	2024-07-30 11:48:30	2024/08/01 10:53:00 AM	8	80%
FNBFW:20527	History - Complete	Electrician	Critical	Microwave not working	Good day Microwave replaced	Facilities Shared services Fairland	2024/07/22 1:01:00 PM	2024-07-23 07:33:43	2024/08/01 1:01:00 PM	1	7%
FNBFW:20557	History - Complete	Maintenance	Critical	Carpet to be glued		Facilities Shared services Fairland	2024/07/23 10:59:00 AM	2024-07-30 08:01:33	2024/08/02 10:59:00 AM	7	68%
FNBFW:20557	History - Complete	Maintenance	Critical	Carpet to be glued		Facilities Shared services Fairland	2024/07/23 10:59:00 AM	2024-07-30 08:01:33	2024/08/02 10:59:00 AM	7	68%
FNBFW:20567	History - Complete	Dispatch Officer	Planned	Collect from other sites		Facilities Shared services Fairland	2024/07/23 3:00:00 PM	2024-07-25 13:31:00	2024/07/31 9:00:00 AM	2	25%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20656	History - Complete	Steiner Hygiene Serv	Critical	Soap dispenser not working	JOB DONE	Facilities Shared services Fairland	2024/07/26 3:31:00 PM	2024-07-29 11:11:00	2024/08/07 3:31:00 PM	3	23%
FNBFW:20763	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/01 9:28:00 AM	2024-08-01 12:35:43	2024/08/23 9:28:00 AM	0	0%
FNBFW:20763	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/01 9:28:00 AM	2024-08-01 12:35:43	2024/08/23 9:28:00 AM	0	0%
FNBFW:20618	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/07/25 12:11:00 PM	2024-07-25 16:54:06	2024/09/02 9:11:00 AM	0	0%
FNBFW:20618	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/07/25 12:11:00 PM	2024-07-25 16:54:06	2024/09/02 9:11:00 AM	0	0%
FNBFW:20618	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/07/25 12:11:00 PM	2024-07-25 16:54:06	2024/09/02 9:11:00 AM	0	0%
FNBFW:20618	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/07/25 12:11:00 PM	2024-07-25 16:54:06	2024/09/02 9:11:00 AM	0	0%
FNBFW:20625	History - Complete	Aircon Technician	Critical	Aircon temperature too cold	Aircon was adjusted	Facilities Shared services Fairland	2024/07/25 1:07:00 PM	2024-07-26 08:31:49	2024/08/06 1:07:00 PM	1	6%
FNBFW:20660	History - Complete	Plumber	Critical	Urinal not flushing		Facilities Shared services Fairland	2024/07/26 3:37:00 PM	2024-08-06 13:22:11	2024/08/07 3:37:00 PM	11	90%
FNBFW:20716	History - Complete	Dispatch Officer	Planned	Collect from other sites		Facilities Shared services Fairland	2024/07/30 10:04:00 AM	2024-07-30 15:12:00	2024/08/06 1:04:00 PM	0	3%
FNBFW:20731	History - Complete	Maintenance	Critical	Carpet to be glued		Facilities Shared services Fairland	2024/07/30 4:21:00 PM	2024-07-31 12:56:06	2024/08/09 4:21:00 PM	1	8%
FNBFW:20731	History - Complete	Maintenance	Critical	Carpet to be glued		Facilities Shared services Fairland	2024/07/30 4:21:00 PM	2024-07-31 12:56:06	2024/08/09 4:21:00 PM	1	8%
FNBFW:20774	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/01 2:18:00 PM	2024-08-06 12:03:00	2024/08/23 2:18:00 PM	5	22%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20820	History - Complete	Electrician	Non Critical	Electrical equipment		Facilities Shared services Fairland	2024/08/02 2:25:00 PM	2024-08-02 14:28:22	2024/08/26 2:25:00 PM	0	0%
FNBFW:20823	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/08/02 3:41:00 PM	2024-08-05 09:36:00	2024/09/10 12:41:00 PM	3	7%
FNBFW:20839	History - Complete	Plumber	Very Critical	Pipe leaking		Facilities Shared services Fairland	2024/08/05 11:26:00 AM	2024-08-07 11:40:21	2024/09/11 8:26:00 AM	2	5%
FNBFW:20939	History - Complete	Dispatch Officer	Planned	Collect from other sites		Facilities Shared services Fairland	2024/08/12 10:29:00 AM	2024-08-12 12:21:00	2024/08/19 1:29:00 PM	0	1%
FNBFW:20943	History - Complete	Aircon Technician	Routine	Patch room - Weekly inspection	Inspections done	Facilities Shared services Fairland	2024/08/12 1:15:00 PM	2024-08-15 09:34:56	2024/08/19 4:15:00 PM	3	39%
FNBFW:20943	History - Complete	Aircon Technician	Routine	Patch room - Weekly inspection	Inspections done	Facilities Shared services Fairland	2024/08/12 1:15:00 PM	2024-08-15 09:34:56	2024/08/19 4:15:00 PM	3	39%
FNBFW:20955	History - Complete	Dispatch Officer	Planned	Collect from other sites		Facilities Shared services Fairland	2024/08/12 2:47:00 PM	2024-08-13 14:28:00	2024/08/20 8:47:00 AM	1	12%
FNBFW:20981	History - Complete	Dispatch Officer	Planned	Collect from other sites		Facilities Shared services Fairland	2024/08/13 12:06:00 PM	2024-08-13 14:29:00	2024/08/20 3:06:00 PM	0	1%
FNBFW:20710	History - Complete	Maintenance	Critical	Furniture to be removed	cupboard will be move on Thursday as per client discussion	Facilities Shared services Fairland	2024/07/30 9:04:00 AM	2024-08-01 12:42:11	2024/08/09 9:04:00 AM	2	21%
FNBFW:20711	History - Complete	Dispatch Officer	Planned	Collect from other sites		Facilities Shared services Fairland	2024/07/30 9:07:00 AM	2024-08-02 08:22:00	2024/08/06 12:07:00 PM	3	41%
FNBFW:20720	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/07/30 11:34:00 AM	2024-07-30 12:18:00	2024/09/05 8:34:00 AM	0	0%
FNBFW:20761	History - Complete	Dispatch Officer	Planned	Collect from other sites		Facilities Shared services Fairland	2024/08/01 8:47:00 AM	2024-08-02 14:58:00	2024/08/08 11:47:00 AM	1	17%
FNBFW:20791	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/02 10:27:00 AM	2024-08-02 12:52:16	2024/08/26 10:27:00 AM	0	0%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20791	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/02 10:27:00 AM	2024-08-02 12:52:16	2024/08/26 10:27:00 AM	0	0%
FNBFW:20817	History - Complete	Maintenance	Non Critical	Repair office furniture		Facilities Shared services Fairland	2024/08/02 1:37:00 PM	2024-08-09 12:45:35	2024/08/26 1:37:00 PM	7	29%
FNBFW:20817	History - Complete	Maintenance	Non Critical	Repair office furniture		Facilities Shared services Fairland	2024/08/02 1:37:00 PM	2024-08-09 12:45:35	2024/08/26 1:37:00 PM	7	29%
FNBFW:20821	History - Complete	Dispatch Officer	Planned	Collect from other sites		Facilities Shared services Fairland	2024/08/02 3:19:00 PM	2024-08-06 14:21:00	2024/08/12 9:19:00 AM	4	40%
FNBFW:20731	History - Complete	Maintenance	Critical	Carpet to be glued		Facilities Shared services Fairland	2024/07/30 4:21:00 PM	2024-07-31 12:56:06	2024/08/09 4:21:00 PM	1	8%
FNBFW:20777	History - Complete	Plumber	Critical	Toilet seat broken		Facilities Shared services Fairland	2024/08/01 2:27:00 PM	2024-08-05 10:53:59	2024/08/13 2:27:00 PM	4	32%
FNBFW:20819	History - Complete	Maintenance	Non Critical	Replace keys		Facilities Shared services Fairland	2024/08/02 1:39:00 PM	2024-08-07 08:53:19	2024/08/26 1:39:00 PM	5	20%
FNBFW:20846	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/05 4:11:00 PM	2024-08-06 14:21:12	2024/08/27 4:11:00 PM	1	4%
FNBFW:20846	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/05 4:11:00 PM	2024-08-06 14:21:12	2024/08/27 4:11:00 PM	1	4%
FNBFW:20846	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/05 4:11:00 PM	2024-08-06 14:21:12	2024/08/27 4:11:00 PM	1	4%
FNBFW:20919	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/08/08 11:06:00 AM	2024-08-08 14:43:00	2024/09/16 8:06:00 AM	0	0%
FNBFW:20999	History - Complete	Maintenance	Non Critical	Replace ceiling tiles		Facilities Shared services Fairland	2024/08/13 2:11:00 PM	2024-08-14 13:57:12	2024/09/04 2:11:00 PM	1	4%
FNBFW:20999	History - Complete	Maintenance	Non Critical	Replace ceiling tiles		Facilities Shared services Fairland	2024/08/13 2:11:00 PM	2024-08-14 13:57:12	2024/09/04 2:11:00 PM	1	4%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20407	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/07/17 8:52:00 AM	2024-07-17 13:22:00	2024/08/22 2:52:00 PM	0	0%
FNBFW:20535	History - Complete	Aircon Technician	Critical	Fridge not working	Fridge checked, power tripped.	Facilities Shared services Fairland	2024/07/22 1:36:00 PM	2024-07-26 08:28:24	2024/08/01 1:36:00 PM	4	37%
FNBFW:20621	History - Complete	Dispatch Officer	Planned	Collect from other sites		Facilities Shared services Fairland	2024/07/25 12:21:00 PM	2024-07-25 15:05:00	2024/08/01 3:21:00 PM	0	1%
FNBFW:20650	History - Complete	Dispatch Officer	Planned	Collect from other sites		Facilities Shared services Fairland	2024/07/26 10:10:00 AM	2024-07-26 10:52:00	2024/08/02 1:10:00 PM	0	0%
FNBFW:20662	History - Complete	Maintenance	Non Critical	Replace cabinet lock		Facilities Shared services Fairland	2024/07/26 3:39:00 PM	2024-08-01 11:23:00	2024/08/19 3:39:00 PM	6	24%
FNBFW:20740	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/07/31 12:34:00 PM	2024-08-01 09:42:00	2024/09/06 9:34:00 AM	1	2%
FNBFW:20790	History - Complete	Dispatch Officer	Planned	Collect from other sites		Facilities Shared services Fairland	2024/08/02 10:18:00 AM	2024-08-05 11:39:00	2024/08/09 1:18:00 PM	3	42%
FNBFW:20792	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/08/02 10:29:00 AM	2024-08-02 14:56:00	2024/09/09 4:29:00 PM	0	0%
FNBFW:20801	History - Cancelled	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/08/02 12:50:00 PM	2024-08-02 12:57:57	2024/09/10 9:50:00 AM	0	0%
FNBFW:20840	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/08/05 12:47:00 PM	2024-08-05 16:16:20	2024/09/11 9:47:00 AM	0	0%
FNBFW:20857	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/08/06 10:03:00 AM	2024-08-06 12:15:00	2024/09/11 4:03:00 PM	0	0%
FNBFW:20890	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/07 11:21:00 AM	2024-08-13 10:15:04	2024/08/29 11:21:00 AM	6	27%
FNBFW:20904	History - Complete	Dispatch Officer	Planned	Collect from other sites		Facilities Shared services Fairland	2024/08/07 2:52:00 PM	2024-08-08 15:05:00	2024/08/15 8:52:00 AM	1	13%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20906	History - Complete	Electrician	Very Critical	No power at desk	Plugs fixed	Facilities Shared services Fairland	2024/08/07 3:14:00 PM	2024-08-08 07:28:57	2024/09/13 12:14:00 PM	1	1%
FNBFW:20938	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/08/12 8:42:00 AM	2024-08-12 10:30:00	2024/09/17 2:42:00 PM	0	0%
FNBFW:20938	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/08/12 8:42:00 AM	2024-08-12 10:30:00	2024/09/17 2:42:00 PM	0	0%
FNBFW:21037	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/08/15 9:13:00 AM	2024-08-15 09:48:00	2024/09/20 3:13:00 PM	0	0%
FNBFW:21040	History - Complete	Plumber	Very Critical	Floor drain blocked		Facilities Shared services Fairland	2024/08/15 10:13:00 AM	2024-08-16 08:34:15	2024/09/20 4:13:00 PM	1	2%
FNBFW:21055	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/15 4:20:00 PM	2024-08-28 15:10:00	2024/09/06 4:20:00 PM	13	58%
FNBFW:20822	History - Complete	Stores Issues	Routine	Supply items	VGA Cords ordered	Facilities Shared services Fairland	2024/08/02 3:22:00 PM	2024-08-15 10:40:00	2024/09/10 12:22:00 PM	13	32%
FNBFW:20834	History - Complete	Electrician	Critical	Lights not working		Facilities Shared services Fairland	2024/08/05 9:50:00 AM	2024-08-07 11:39:06	2024/08/15 9:50:00 AM	2	20%
FNBFW:20845	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/08/05 3:50:00 PM	2024-08-05 16:14:00	2024/09/11 12:50:00 PM	0	0%
FNBFW:20928	History - Complete	Maintenance	Critical	Carpet to be glued		Facilities Shared services Fairland	2024/08/08 2:48:00 PM	2024-08-13 12:33:40	2024/08/20 2:48:00 PM	5	40%
FNBFW:20928	History - Complete	Maintenance	Critical	Carpet to be glued		Facilities Shared services Fairland	2024/08/08 2:48:00 PM	2024-08-13 12:33:40	2024/08/20 2:48:00 PM	5	40%
FNBFW:20984	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/08/13 1:47:00 PM	2024-08-13 14:31:00	2024/09/19 10:47:00 AM	0	0%
FNBFW:20984	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/08/13 1:47:00 PM	2024-08-13 14:31:00	2024/09/19 10:47:00 AM	0	0%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21002	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/13 4:49:00 PM	2024-08-15 14:09:43	2024/09/04 4:49:00 PM	2	8%
FNBFW:21030	History - Complete	Aircon Technician	Non Critical	temperature Thermostat	Fixed	Facilities Shared services Fairland	2024/08/15 8:40:00 AM	2024-08-16 13:38:29	2024/09/06 8:40:00 AM	1	5%
FNBFW:21013	History - Complete	Maintenance	Non Critical	Ceiling board to adjusted		Facilities Shared services Fairland	2024/08/14 11:37:00 AM	2024-08-14 13:55:59	2024/09/05 11:37:00 AM	0	0%
FNBFW:21013	History - Complete	Maintenance	Non Critical	Ceiling board to adjusted		Facilities Shared services Fairland	2024/08/14 11:37:00 AM	2024-08-14 13:55:59	2024/09/05 11:37:00 AM	0	0%
FNBFW:21013	History - Complete	Maintenance	Non Critical	Ceiling board to adjusted		Facilities Shared services Fairland	2024/08/14 11:37:00 AM	2024-08-14 13:55:59	2024/09/05 11:37:00 AM	0	0%
FNBFW:21053	History - Complete	Plumber	Critical	Sink to be connected		Facilities Shared services Fairland	2024/08/15 1:35:00 PM	2024-08-16 08:31:00	2024/08/27 1:35:00 PM	1	6%
FNBFW:21207	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/16 1:56:00 PM	2024-08-21 10:07:00	2024/09/09 1:56:00 PM	5	20%
FNBFW:21212	History - Complete	Maintenance	Routine	Repair tiles		Facilities Shared services Fairland	2024/08/16 4:46:00 PM	2024-08-23 10:52:00	2024/09/24 1:46:00 PM	7	17%
FNBFW:21235	History - Complete	Stores Issues	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/19 10:49:00 AM	2024-08-20 12:48:00	2024/09/10 10:49:00 AM	1	4%
FNBFW:21248	History - Complete	Electrician	Critical	Light bulb to be replaced	light replaced	Facilities Shared services Fairland	2024/08/20 12:47:00 PM	2024-08-20 15:36:00	2024/08/30 12:47:00 PM	0	1%
FNBFW:21269	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/08/21 9:33:00 AM	2024-08-21 09:50:00	2024/09/26 3:33:00 PM	0	0%
FNBFW:20894	History - Complete	Steiner Hygiene Serv	Critical	Hand towel machine not working	JOB DONE	Facilities Shared services Fairland	2024/08/07 2:20:00 PM	2024-08-12 11:30:30	2024/08/19 2:20:00 PM	5	40%
FNBFW:20894	History - Complete	Steiner Hygiene Serv	Critical	Hand towel machine not working	JOB DONE	Facilities Shared services Fairland	2024/08/07 2:20:00 PM	2024-08-12 11:30:30	2024/08/19 2:20:00 PM	5	40%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20903	History - Complete	Dispatch Officer	Planned	Collect from other sites		Facilities Shared services Fairland	2024/08/07 2:49:00 PM	2024-08-08 11:05:00	2024/08/15 8:49:00 AM	1	10%
FNBFW:20989	History - Complete	Maintenance	Critical	Repair door handle		Facilities Shared services Fairland	2024/08/13 1:56:00 PM	2024-08-22 09:51:00	2024/08/23 1:56:00 PM	9	88%
FNBFW:21011	History - Complete	Electrician	Very Critical	Plugs and switches	After fault finding junction box was opened wires fixed and Isolator replaced	Facilities Shared services Fairland	2024/08/14 11:10:00 AM	2024-08-14 14:28:40	2024/09/20 8:10:00 AM	0	0%
FNBFW:21011	History - Complete	Electrician	Very Critical	Plugs and switches	After fault finding junction box was opened wires fixed and Isolator replaced	Facilities Shared services Fairland	2024/08/14 11:10:00 AM	2024-08-14 14:28:40	2024/09/20 8:10:00 AM	0	0%
FNBFW:21011	History - Complete	Electrician	Very Critical	Plugs and switches	After fault finding junction box was opened wires fixed and Isolator replaced	Facilities Shared services Fairland	2024/08/14 11:10:00 AM	2024-08-14 14:28:40	2024/09/20 8:10:00 AM	0	0%
FNBFW:21019	History - Complete	Maintenance	Non Critical	Remove items		Facilities Shared services Fairland	2024/08/14 3:36:00 PM	2024-08-19 10:28:58	2024/09/05 3:36:00 PM	5	21%
FNBFW:20877	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/08/06 3:48:00 PM	2024-08-06 16:09:00	2024/09/12 12:48:00 PM	0	0%
FNBFW:20883	History - Complete	Plumber	Critical	Urinal not working		Facilities Shared services Fairland	2024/08/07 8:17:00 AM	2024-08-07 11:18:31	2024/08/19 8:17:00 AM	0	1%
FNBFW:20893	History - Complete	Maintenance	Very Critical	Repair holes		Facilities Shared services Fairland	2024/08/07 2:08:00 PM	2024-08-14 14:29:00	2024/09/13 11:08:00 AM	7	19%
FNBFW:20900	History - Complete	Maintenance	Critical	Table to be assembled		Facilities Shared services Fairland	2024/08/07 2:37:00 PM	2024-08-09 12:43:41	2024/08/19 2:37:00 PM	2	16%
FNBFW:20900	History - Complete	Maintenance	Critical	Table to be assembled		Facilities Shared services Fairland	2024/08/07 2:37:00 PM	2024-08-09 12:43:41	2024/08/19 2:37:00 PM	2	16%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20900	History - Complete	Maintenance	Critical	Table to be assembled		Facilities Shared services Fairland	2024/08/07 2:37:00 PM	2024-08-09 12:43:41	2024/08/19 2:37:00 PM	2	16%
FNBFW:20935	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/08/12 8:11:00 AM	2024-08-12 10:56:36	2024/09/17 2:11:00 PM	0	0%
FNBFW:20975	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/08/13 9:19:00 AM	2024-08-13 09:43:52	2024/09/18 3:19:00 PM	0	0%
FNBFW:20977	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/13 9:32:00 AM	2024-08-20 08:56:59	2024/09/04 9:32:00 AM	7	31%
FNBFW:20977	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/13 9:32:00 AM	2024-08-20 08:56:59	2024/09/04 9:32:00 AM	7	31%
FNBFW:21074	History - Complete	Aircon Technician	Routine	Alarm test on critical equipment - weekly inspection	Inspection done.	Facilities Shared services Fairland	2024/08/16 9:06:00 AM	2024-08-21 08:56:53	2024/08/23 12:06:00 PM	5	70%
FNBFW:21074	History - Complete	Aircon Technician	Routine	Alarm test on critical equipment - weekly inspection	Inspection done.	Facilities Shared services Fairland	2024/08/16 9:06:00 AM	2024-08-21 08:56:53	2024/08/23 12:06:00 PM	5	70%
FNBFW:21293	History - Complete	Stores Issues	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/22 8:12:00 AM	2024-08-22 10:58:00	2024/09/13 8:12:00 AM	0	0%
FNBFW:21305	History - Complete	Plumber	Non Critical	Shower cold water tap not working		Facilities Shared services Fairland	2024/08/22 11:35:00 AM	2024-08-28 10:04:29	2024/09/13 11:35:00 AM	6	26%
FNBFW:21305	History - Complete	Plumber	Non Critical	Shower cold water tap not working		Facilities Shared services Fairland	2024/08/22 11:35:00 AM	2024-08-28 10:04:29	2024/09/13 11:35:00 AM	6	26%
FNBFW:21322	History - Complete	Electrician	Non Critical	Lights not working		Facilities Shared services Fairland	2024/08/23 8:53:00 AM	2024-09-04 08:30:00	2024/09/16 8:53:00 AM	12	49%
FNBFW:21322	History - Complete	Electrician	Non Critical	Lights not working		Facilities Shared services Fairland	2024/08/23 8:53:00 AM	2024-09-04 08:30:00	2024/09/16 8:53:00 AM	12	49%
FNBFW:21395	History - Complete	Electrician	Critical	Light bulb to be replaced	Light replaced	Facilities Shared services Fairland	2024/08/28 11:01:00 AM	2024-08-29 07:21:38	2024/09/09 11:01:00 AM	1	7%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21418	History - Complete	Electrician	Non Critical	Electrical equipment	Burnt isolator was replaced with a new one	Facilities Shared services Fairland	2024/08/29 12:45:00 PM	2024-08-30 08:54:17	2024/09/20 12:45:00 PM	1	3%
FNBFW:20997	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/13 2:08:00 PM	2024-08-14 09:44:24	2024/09/04 2:08:00 PM	1	3%
FNBFW:21035	History - Complete	Plumber	Critical	Pipe to be fixed		Facilities Shared services Fairland	2024/08/15 8:50:00 AM	2024-08-16 08:38:04	2024/08/27 8:50:00 AM	1	8%
FNBFW:21050	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/08/15 11:30:00 AM	2024-08-15 12:02:00	2024/09/23 8:30:00 AM	0	0%
FNBFW:21210	History - Complete	Electrician	Non Critical	Electrical equipment	3 oil bottle moved to flammable store	Facilities Shared services Fairland	2024/08/16 2:09:00 PM	2024-08-16 15:16:33	2024/09/09 2:09:00 PM	0	0%
FNBFW:21210	History - Complete	Electrician	Non Critical	Electrical equipment	3 oil bottle moved to flammable store	Facilities Shared services Fairland	2024/08/16 2:09:00 PM	2024-08-16 15:16:33	2024/09/09 2:09:00 PM	0	0%
FNBFW:21250	History - Complete	Electrician	Critical	Light bulb to be replaced	Light replaced	Facilities Shared services Fairland	2024/08/20 12:56:00 PM	2024-08-21 07:35:19	2024/08/30 12:56:00 PM	1	7%
FNBFW:21345	History - Complete	Electrician	Critical	Light bulb to be replaced	Lights replaced	Facilities Shared services Fairland	2024/08/26 11:24:00 AM	2024-08-27 07:32:55	2024/09/05 11:24:00 AM	1	8%
FNBFW:21412	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/29 9:57:00 AM	2024-09-04 08:57:00	2024/09/20 9:57:00 AM	6	27%
FNBFW:21437	History - Complete	Plumber	Critical	Urinal continuously running water		Facilities Shared services Fairland	2024/08/29 1:38:00 PM	2024-09-03 12:23:04	2024/09/10 1:38:00 PM	5	41%
FNBFW:20715	History - Complete	Dispatch Officer	Planned	Collect from other sites		Facilities Shared services Fairland	2024/07/30 9:57:00 AM	2024-07-30 10:04:00	2024/08/06 12:57:00 PM	0	0%
FNBFW:20750	History - Complete	Electrician	Non Critical	Light bulb to be replaced		Facilities Shared services Fairland	2024/07/31 2:51:00 PM	2024-08-02 14:33:16	2024/08/22 2:51:00 PM	2	9%
FNBFW:20758	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/08/01 8:09:00 AM	2024-08-01 14:54:00	2024/09/06 2:09:00 PM	0	0%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20764	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/08/01 9:36:00 AM	2024-08-01 13:43:29	2024/09/06 3:36:00 PM	0	0%
FNBFW:20785	History - Complete	Dispatch Officer	Planned	Deliver to other sites		Facilities Shared services Fairland	2024/08/02 8:13:00 AM	2024-08-02 14:57:00	2024/08/09 11:13:00 AM	0	3%
FNBFW:20786	History - Complete	Maintenance	Non Critical	Install general item	Will be attended very soon	Facilities Shared services Fairland	2024/08/02 8:26:00 AM	2024-08-06 15:25:51	2024/08/26 8:26:00 AM	4	17%
FNBFW:20838	History - Complete	Steiner Hygiene Serv	Critical	Hand towel machine batteries to be replace	JOB DONE	Facilities Shared services Fairland	2024/08/05 11:21:00 AM	2024-08-12 11:36:58	2024/08/15 11:21:00 AM	7	70%
FNBFW:20869	History - Complete	Plumber	Non Critical	Electrical equipment		Facilities Shared services Fairland	2024/08/06 1:35:00 PM	2024-08-06 14:13:55	2024/08/28 1:35:00 PM	0	0%
FNBFW:20914	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/08/08 8:08:00 AM	2024-08-08 11:03:10	2024/09/13 2:08:00 PM	0	0%
FNBFW:20954	History - Complete	Maintenance	Non Critical	Repair cabinet		Facilities Shared services Fairland	2024/08/12 2:30:00 PM	2024-08-27 09:20:00	2024/09/03 2:30:00 PM	15	67%
FNBFW:21063	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/08/16 8:13:00 AM	2024-08-16 09:45:00	2024/09/23 2:13:00 PM	0	0%
FNBFW:21312	History - Complete	Electrician	Non Critical	Power supply not working	Power reset	Facilities Shared services Fairland	2024/08/23 8:18:00 AM	2024-08-26 08:33:14	2024/09/16 8:18:00 AM	3	12%
FNBFW:21383	History - Complete	Stores Issues	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/27 2:22:00 PM	2024-08-28 09:01:00	2024/09/18 2:22:00 PM	1	3%
FNBFW:21391	History - Complete	Steiner Hygiene Serv	Critical	Hand towel machine batteries to be replace	JOB DONE	Facilities Shared services Fairland	2024/08/28 9:44:00 AM	2024-09-10 10:19:06	2024/09/09 9:44:00 AM	13	100%
FNBFW:21400	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/28 11:15:00 AM	2024-09-04 11:31:08	2024/09/19 11:15:00 AM	7	31%
FNBFW:21400	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/28 11:15:00 AM	2024-09-04 11:31:08	2024/09/19 11:15:00 AM	7	31%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21400	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/28 11:15:00 AM	2024-09-04 11:31:08	2024/09/19 11:15:00 AM	7	31%
FNBFW:21413	History - Complete	Aircon Technician	Critical	Aircon temperature too hot	Unit was decrease to 22	Facilities Shared services Fairland	2024/08/29 10:34:00 AM	2024-08-30 13:27:31	2024/09/10 10:34:00 AM	1	9%
FNBFW:21272	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/08/21 10:58:00 AM	2024-08-21 11:58:00	2024/09/26 4:58:00 PM	0	0%
FNBFW:21287	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/21 3:48:00 PM	2024-08-23 10:50:00	2024/09/12 3:48:00 PM	2	8%
FNBFW:21307	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/22 2:13:00 PM	2024-08-23 13:36:29	2024/09/13 2:13:00 PM	1	4%
FNBFW:21323	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/23 8:55:00 AM	2024-08-28 13:55:00	2024/09/16 8:55:00 AM	5	21%
FNBFW:21333	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/26 8:14:00 AM	2024-08-27 11:52:00	2024/09/17 8:14:00 AM	1	5%
FNBFW:21375	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/27 9:40:00 AM	2024-08-28 09:47:00	2024/09/18 9:40:00 AM	1	4%
FNBFW:21423	History - Complete	Electrician	Critical	Electrical repairs	After various tests 3 phase power was installed and 3 phase isolator	Facilities Shared services Fairland	2024/08/29 1:18:00 PM	2024-09-03 07:31:03	2024/09/10 1:18:00 PM	5	39%
FNBFW:21423	History - Complete	Electrician	Critical	Electrical repairs	After various tests 3 phase power was installed and 3 phase isolator	Facilities Shared services Fairland	2024/08/29 1:18:00 PM	2024-09-03 07:31:03	2024/09/10 1:18:00 PM	5	39%
FNBFW:21439	History - Complete	Plumber	Critical	Toilet not flushing		Facilities Shared services Fairland	2024/08/29 1:57:00 PM	2024-09-03 13:32:21	2024/09/10 1:57:00 PM	5	41%
FNBFW:21439	History - Complete	Plumber	Critical	Toilet not flushing		Facilities Shared services Fairland	2024/08/29 1:57:00 PM	2024-09-03 13:32:21	2024/09/10 1:57:00 PM	5	41%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21440	History - Complete	Plumber	Critical	Urinal continuously running water		Facilities Shared services Fairland	2024/08/29 1:59:00 PM	2024-09-03 13:33:20	2024/09/10 1:59:00 PM	5	41%
FNBFW:21440	History - Complete	Plumber	Critical	Urinal continuously running water		Facilities Shared services Fairland	2024/08/29 1:59:00 PM	2024-09-03 13:33:20	2024/09/10 1:59:00 PM	5	41%
FNBFW:21445	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/29 2:32:00 PM	2024-09-02 11:56:42	2024/09/20 2:32:00 PM	4	17%
FNBFW:21457	History - Complete	Aircon Technician	Non Critical	General assistance needed	Fixed	Facilities Shared services Fairland	2024/08/29 4:08:00 PM	2024-08-30 13:24:37	2024/09/20 4:08:00 PM	1	4%
FNBFW:21459	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/30 8:00:00 AM	2024-09-03 11:38:35	2024/09/20 5:00:00 PM	4	19%
FNBFW:21459	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/30 8:00:00 AM	2024-09-03 11:38:35	2024/09/20 5:00:00 PM	4	19%
FNBFW:21471	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/30 10:11:00 AM	2024-09-06 11:08:59	2024/09/23 10:11:00 AM	7	29%
FNBFW:21551	History - Complete	Aircon Technician	Critical	Aircon timers to be adjusted	Unit working	Facilities Shared services Fairland	2024/09/04 11:42:00 AM	2024-09-17 09:37:32	2024/09/16 11:42:00 AM	13	100%
FNBFW:21018	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/08/14 2:12:00 PM	2024-08-14 14:59:00	2024/09/20 11:12:00 AM	0	0%
FNBFW:21226	History - Complete	Electrician	Critical	Light bulb to be replaced	Tube replaced with a new one	Facilities Shared services Fairland	2024/08/19 7:23:00 AM	2024-08-26 08:21:10	2024/08/28 5:00:00 PM	7	74%
FNBFW:21263	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/08/21 8:13:00 AM	2024-08-21 09:39:00	2024/09/26 2:13:00 PM	0	0%
FNBFW:21296	History - Complete	Stores Issues	Planned	Deliver to other sites		Facilities Shared services Fairland	2024/08/22 9:40:00 AM	2024-08-22 10:59:00	2024/08/29 12:40:00 PM	0	0%
FNBFW:21335	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/26 8:20:00 AM	2024-08-27 09:46:00	2024/09/17 8:20:00 AM	1	4%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21392	History - Complete	Electrician	Critical	Lights not working	Lights replaced	Facilities Shared services Fairland	2024/08/28 9:46:00 AM	2024-08-30 08:41:20	2024/09/09 9:46:00 AM	2	16%
FNBFW:21392	History - Complete	Electrician	Critical	Lights not working	Lights replaced	Facilities Shared services Fairland	2024/08/28 9:46:00 AM	2024-08-30 08:41:20	2024/09/09 9:46:00 AM	2	16%
FNBFW:21398	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/28 11:07:00 AM	2024-09-03 08:56:00	2024/09/19 11:07:00 AM	6	26%
FNBFW:21421	History - Complete	Stores Issues	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/29 1:09:00 PM	2024-08-29 14:06:00	2024/09/20 1:09:00 PM	0	0%
FNBFW:20135	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/07/05 8:33:00 AM	2024-07-05 09:04:00	2024/08/12 2:33:00 PM	0	0%
FNBFW:20137	History - Complete	Electrician	Non Critical	Fridge to be moved		Facilities Shared services Fairland	2024/07/05 9:16:00 AM	2024-07-08 08:53:05	2024/07/29 9:16:00 AM	3	12%
FNBFW:20137	History - Complete	Electrician	Non Critical	Fridge to be moved		Facilities Shared services Fairland	2024/07/05 9:16:00 AM	2024-07-08 08:53:05	2024/07/29 9:16:00 AM	3	12%
FNBFW:20137	History - Complete	Electrician	Non Critical	Fridge to be moved		Facilities Shared services Fairland	2024/07/05 9:16:00 AM	2024-07-08 08:53:05	2024/07/29 9:16:00 AM	3	12%
FNBFW:20179	History - Complete	Dispatch Officer	Planned	Deliver to other sites		Facilities Shared services Fairland	2024/07/08 11:45:00 AM	2024-07-08 12:19:29	2024/07/15 2:45:00 PM	0	0%
FNBFW:20204	History - Complete	Steiner Hygiene Serv	Critical	Hand towel machine batteries to be replace	JOB DONE	Facilities Shared services Fairland	2024/07/09 11:48:00 AM	2024-07-09 15:14:52	2024/07/19 11:48:00 AM	0	1%
FNBFW:20226	History - Complete	Steiner Hygiene Serv	Critical	Consumables order	JOB COMPLETED	Facilities Shared services Fairland	2024/07/10 8:20:00 AM	2024-07-10 14:38:23	2024/07/22 8:20:00 AM	0	2%
FNBFW:20365	History - Cancelled	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/07/15 11:26:00 AM	2024-07-15 11:27:59	2024/08/21 8:26:00 AM	0	0%
FNBFW:20380	History - Complete	Maintenance	Non Critical	Repair office furniture		Facilities Shared services Fairland	2024/07/15 3:58:00 PM	2024-07-16 13:15:29	2024/08/06 3:58:00 PM	1	4%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20380	History - Complete	Maintenance	Non Critical	Repair office furniture		Facilities Shared services Fairland	2024/07/15 3:58:00 PM	2024-07-16 13:15:29	2024/08/06 3:58:00 PM	1	4%
FNBFW:20515	History - Complete	Cleaner	Routine	Clean bathrooms - Female	job done	Facilities Shared services Fairland	2024/07/22 10:19:00 AM	2024-07-30 15:40:27	2024/08/27 4:19:00 PM	8	22%
FNBFW:20520	History - Complete	Electrician	Very Critical	Plugs and switches	Good day power restored	Facilities Shared services Fairland	2024/07/22 11:11:00 AM	2024-07-23 07:32:03	2024/08/28 8:11:00 AM	1	2%
FNBFW:20555	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/07/23 10:32:00 AM	2024-07-23 12:25:00	2024/08/28 4:32:00 PM	0	0%
FNBFW:20599	History - Complete	Maintenance	Non Critical	Network points to be fixed	will attend soon	Facilities Shared services Fairland	2024/07/24 11:38:00 AM	2024-08-02 13:12:32	2024/08/15 11:38:00 AM	9	41%
FNBFW:20599	History - Complete	Maintenance	Non Critical	Network points to be fixed	will attend soon	Facilities Shared services Fairland	2024/07/24 11:38:00 AM	2024-08-02 13:12:32	2024/08/15 11:38:00 AM	9	41%
FNBFW:20603	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/07/24 12:11:00 PM	2024-07-24 15:20:00	2024/08/30 9:11:00 AM	0	0%
FNBFW:20605	History - Complete	Maintenance	Non Critical	Frames to be installed		Facilities Shared services Fairland	2024/07/24 2:04:00 PM	2024-07-25 08:47:19	2024/08/15 2:04:00 PM	1	3%
FNBFW:20627	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/07/25 1:55:00 PM	2024-07-25 14:51:00	2024/09/02 10:55:00 AM	0	0%
FNBFW:21072	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/08/16 8:55:00 AM	2024-08-16 12:29:31	2024/09/23 2:55:00 PM	0	0%
FNBFW:21238	History - Complete	Electrician	Non Critical	Globe/light replacement		Facilities Shared services Fairland	2024/08/19 11:40:00 AM	2024-08-19 13:45:00	2024/09/10 11:40:00 AM	0	0%
FNBFW:21318	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/23 8:24:00 AM	2024-08-27 09:21:00	2024/09/16 8:24:00 AM	4	16%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21339	History - Complete	Electrician	Critical	No power at plugs	Kiosk 2: App was downloaded and Charge controller was setup, also fuse replaced inside power supply. Kiosk 7: charge controller was set up after fault finding Both kiosk are online.	Facilities Shared services Fairland	2024/08/26 8:48:00 AM	2024-08-29 09:43:43	2024/09/05 8:48:00 AM	3	30%
FNBFW:21339	History - Complete	Electrician	Critical	No power at plugs	Kiosk 2: App was downloaded and Charge controller was setup, also fuse replaced inside power supply. Kiosk 7: charge controller was set up after fault finding Both kiosk are online.	Facilities Shared services Fairland	2024/08/26 8:48:00 AM	2024-08-29 09:43:43	2024/09/05 8:48:00 AM	3	30%
FNBFW:21379	History - Complete	Electrician	Critical	Lights not working		Facilities Shared services Fairland	2024/08/27 12:14:00 PM	2024-09-02 09:04:17	2024/09/06 12:14:00 PM	6	58%
FNBFW:21404	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/28 3:40:00 PM	2024-09-02 08:32:30	2024/09/19 3:40:00 PM	5	21%
FNBFW:21404	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/28 3:40:00 PM	2024-09-02 08:32:30	2024/09/19 3:40:00 PM	5	21%
FNBFW:20629	History - Complete	Dispatch Officer	Planned	Deliver to other sites		Facilities Shared services Fairland	2024/07/26 8:13:00 AM	2024-07-26 15:20:00	2024/08/02 11:13:00 AM	0	4%
FNBFW:20657	History - Complete	Steiner Hygiene Serv	Critical	Soap dispenser not working	JOB DONE	Facilities Shared services Fairland	2024/07/26 3:33:00 PM	2024-07-29 11:09:25	2024/08/07 3:33:00 PM	3	23%
FNBFW:20659	History - Complete	Electrician	Critical	Light bulb to be replaced	Faulty tubes replaced	Facilities Shared services Fairland	2024/07/26 3:35:00 PM	2024-07-29 12:18:55	2024/08/07 3:35:00 PM	3	23%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:20776	History - Complete	Aircon Technician	Critical	Fridge not working	Breaker tripped. Unit working	Facilities Shared services Fairland	2024/08/01 2:24:00 PM	2024-08-06 09:44:50	2024/08/13 2:24:00 PM	5	40%
FNBFW:20804	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/08/02 1:20:00 PM	2024-08-02 13:27:00	2024/09/10 10:20:00 AM	0	0%
FNBFW:20831	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/08/05 9:10:00 AM	2024-08-05 11:20:02	2024/09/10 3:10:00 PM	0	0%
FNBFW:20908	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/08/07 4:06:00 PM	2024-08-07 16:48:40	2024/09/13 1:06:00 PM	0	0%
FNBFW:20923	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/08/08 2:09:00 PM	2024-08-08 14:41:00	2024/09/16 11:09:00 AM	0	0%
FNBFW:20942	History - Complete	Dispatch Officer	Planned	Collect from other sites		Facilities Shared services Fairland	2024/08/12 12:21:00 PM	2024-08-12 15:07:00	2024/08/19 3:21:00 PM	0	1%
FNBFW:20944	History - Complete	Aircon Technician	Routine	Alarm test on critical equipment - weekly inspection	Inspections done	Facilities Shared services Fairland	2024/08/12 1:26:00 PM	2024-08-15 09:35:33	2024/08/19 4:26:00 PM	3	39%
FNBFW:20944	History - Complete	Aircon Technician	Routine	Alarm test on critical equipment - weekly inspection	Inspections done	Facilities Shared services Fairland	2024/08/12 1:26:00 PM	2024-08-15 09:35:33	2024/08/19 4:26:00 PM	3	39%
FNBFW:20998	History - Complete	Maintenance	Non Critical	Replace ceiling tiles		Facilities Shared services Fairland	2024/08/13 2:09:00 PM	2024-08-14 13:57:59	2024/09/04 2:09:00 PM	1	4%
FNBFW:20998	History - Complete	Maintenance	Non Critical	Replace ceiling tiles		Facilities Shared services Fairland	2024/08/13 2:09:00 PM	2024-08-14 13:57:59	2024/09/04 2:09:00 PM	1	4%
FNBFW:21014	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/08/14 11:40:00 AM	2024-08-14 12:43:00	2024/09/20 8:40:00 AM	0	0%
FNBFW:21236	History - Complete	Stores Issues	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/19 10:49:00 AM	2024-08-20 12:47:00	2024/09/10 10:49:00 AM	1	4%
FNBFW:21249	History - Complete	Electrician	Critical	Light bulb to be replaced	Lights fixed	Facilities Shared services Fairland	2024/08/20 12:53:00 PM	2024-08-21 07:36:19	2024/08/30 12:53:00 PM	1	7%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21268	History - Complete	Stores Issues	Routine	Consumables		Facilities Shared services Fairland	2024/08/21 9:21:00 AM	2024-08-21 09:40:00	2024/09/26 3:21:00 PM	0	0%
FNBFW:21270	History - Complete	Stores Issues	Routine	Supply items		Facilities Shared services Fairland	2024/08/21 9:41:00 AM	2024-08-21 10:04:00	2024/09/26 3:41:00 PM	0	0%
FNBFW:21416	History - Complete	Aircon Technician	Critical	Aircon making noise	MR attended to, Noise of Relay heater observed. Aircon was adjusted to cooling for the clicking sound to stop	Facilities Shared services Fairland	2024/08/29 11:56:00 AM	2024-08-30 09:32:44	2024/09/10 11:56:00 AM	1	7%
FNBFW:21449	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/29 2:41:00 PM	2024-09-06 09:02:19	2024/09/20 2:41:00 PM	8	35%
FNBFW:21455	History - Complete	Plumber	Critical	Toilet not flushing		Facilities Shared services Fairland	2024/08/29 4:04:00 PM	2024-09-03 13:52:40	2024/09/10 4:04:00 PM	5	40%
FNBFW:21455	History - Complete	Plumber	Critical	Toilet not flushing		Facilities Shared services Fairland	2024/08/29 4:04:00 PM	2024-09-03 13:52:40	2024/09/10 4:04:00 PM	5	40%
FNBFW:21456	History - Complete	Plumber	Critical	Urinal continuously running water		Facilities Shared services Fairland	2024/08/29 4:06:00 PM	2024-09-03 13:46:26	2024/09/10 4:06:00 PM	5	40%
FNBFW:21456	History - Complete	Plumber	Critical	Urinal continuously running water		Facilities Shared services Fairland	2024/08/29 4:06:00 PM	2024-09-03 13:46:26	2024/09/10 4:06:00 PM	5	40%
FNBFW:21486	History - Complete	Electrician	Critical	Lights not working	Lights switched off due to being in front of the projector	Facilities Shared services Fairland	2024/09/02 10:35:00 AM	2024-09-04 07:44:51	2024/09/12 10:35:00 AM	2	18%
FNBFW:21488	History - Complete	Aircon Technician	Critical	Aircon temperature too hot	Aircon adjusted	Facilities Shared services Fairland	2024/09/02 10:49:00 AM	2024-09-04 09:03:35	2024/09/12 10:49:00 AM	2	19%
FNBFW:21328	History - Complete	Stores Issues	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/23 11:57:00 AM	2024-08-26 08:58:00	2024/09/16 11:57:00 AM	3	11%
FNBFW:21328	History - Complete	Stores Issues	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/23 11:57:00 AM	2024-08-26 08:58:00	2024/09/16 11:57:00 AM	3	11%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21336	History - Complete	Electrician	Critical	Lights not working	Lights rewired and converted to LED	Facilities Shared services Fairland	2024/08/26 8:26:00 AM	2024-08-29 07:24:29	2024/09/05 8:26:00 AM	3	29%
FNBFW:21336	History - Complete	Electrician	Critical	Lights not working	Lights rewired and converted to LED	Facilities Shared services Fairland	2024/08/26 8:26:00 AM	2024-08-29 07:24:29	2024/09/05 8:26:00 AM	3	29%
FNBFW:21353	History - Complete	Electrician	Non Critical	Plugs and switches	Power bricks were installed on the tables, extension cords supplied and installed, all power cords and multiplugs uninstalled after the function was over after three days.	Facilities Shared services Fairland	2024/08/26 1:28:00 PM	2024-08-30 14:00:01	2024/09/17 1:28:00 PM	4	18%
FNBFW:21353	History - Complete	Electrician	Non Critical	Plugs and switches	Power bricks were installed on the tables, extension cords supplied and installed, all power cords and multiplugs uninstalled after the function was over after three days.	Facilities Shared services Fairland	2024/08/26 1:28:00 PM	2024-08-30 14:00:01	2024/09/17 1:28:00 PM	4	18%
FNBFW:21381	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/27 12:31:00 PM	2024-08-28 08:44:39	2024/09/18 12:31:00 PM	1	3%
FNBFW:21528	History - Complete	Steiner Hygiene Serv	Critical	Hand towel machine not working	JOB DONE	Facilities Shared services Fairland	2024/09/03 2:55:00 PM	2024-09-10 10:05:41	2024/09/13 2:55:00 PM	7	67%
FNBFW:21569	History - Complete	Maintenance	Critical	Carpet to be glued		Facilities Shared services Fairland	2024/09/05 11:02:00 AM	2024-09-17 09:36:00	2024/09/17 11:02:00 AM	12	99%
FNBFW:21569	History - Complete	Maintenance	Critical	Carpet to be glued		Facilities Shared services Fairland	2024/09/05 11:02:00 AM	2024-09-17 09:36:00	2024/09/17 11:02:00 AM	12	99%
FNBFW:21570	History - Complete	Maintenance	Critical	Carpet to be glued		Facilities Shared services Fairland	2024/09/05 11:06:00 AM	2024-09-17 09:36:00	2024/09/17 11:06:00 AM	12	99%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21570	History - Complete	Maintenance	Critical	Carpet to be glued		Facilities Shared services Fairland	2024/09/05 11:06:00 AM	2024-09-17 09:36:00	2024/09/17 11:06:00 AM	12	99%
FNBFW:21584	History - Complete	Maintenance	Critical	Signage to be fixed	work in progress	Facilities Shared services Fairland	2024/09/05 3:08:00 PM	2024-09-16 07:15:32	2024/09/17 3:08:00 PM	11	88%
FNBFW:21584	History - Complete	Maintenance	Critical	Signage to be fixed	work in progress	Facilities Shared services Fairland	2024/09/05 3:08:00 PM	2024-09-16 07:15:32	2024/09/17 3:08:00 PM	11	88%
FNBFW:21614	History - Complete	Maintenance	Critical	Carpet to be glued		Facilities Shared services Fairland	2024/09/06 2:46:00 PM	2024-09-11 09:22:00	2024/09/18 2:46:00 PM	5	39%
FNBFW:21618	History - Complete	Electrician	Critical	Lights not working	Lights fixed	Facilities Shared services Fairland	2024/09/09 9:20:00 AM	2024-09-11 09:25:05	2024/09/19 9:20:00 AM	2	20%
FNBFW:21509	History - Complete	Aircon Technician	Critical	Fridge too hot	Freezer Condenser Fan was bad. Anew one was installed and freezer now working	Facilities Shared services Fairland	2024/09/03 7:49:00 AM	2024-09-12 08:31:54	2024/09/12 5:00:00 PM	9	96%
FNBFW:21509	History - Complete	Aircon Technician	Critical	Fridge too hot	Freezer Condenser Fan was bad. Anew one was installed and freezer now working	Facilities Shared services Fairland	2024/09/03 7:49:00 AM	2024-09-12 08:31:54	2024/09/12 5:00:00 PM	9	96%
FNBFW:21549	History - Complete	Aircon Technician	Critical	Fridge not working	Globe replaced	Facilities Shared services Fairland	2024/09/04 11:35:00 AM	2024-09-05 08:12:55	2024/09/16 11:35:00 AM	1	7%
FNBFW:21623	History - Complete	Electrician	Critical	Lights not working	All 3 PV minisubs reset.	Facilities Shared services Fairland	2024/09/09 9:20:00 AM	2024-09-10 09:32:15	2024/09/19 9:20:00 AM	1	10%
FNBFW:21623	History - Complete	Electrician	Critical	Lights not working	All 3 PV minisubs reset.	Facilities Shared services Fairland	2024/09/09 9:20:00 AM	2024-09-10 09:32:15	2024/09/19 9:20:00 AM	1	10%
FNBFW:21623	History - Complete	Electrician	Critical	Lights not working	All 3 PV minisubs reset.	Facilities Shared services Fairland	2024/09/09 9:20:00 AM	2024-09-10 09:32:15	2024/09/19 9:20:00 AM	1	10%
FNBFW:21652	History - Complete	Aircon Technician	Critical	Aircon temperature too hot	Aircon Turned On, and adjusted to cooling	Facilities Shared services Fairland	2024/09/10 10:43:00 AM	2024-09-12 08:22:26	2024/09/20 10:43:00 AM	2	19%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21043	History - Complete	Plumber	Critical	Urinal not flushing		Facilities Shared services Fairland	2024/08/15 10:17:00 AM	2024-08-16 08:33:17	2024/08/27 10:17:00 AM	1	7%
FNBFW:21056	History - Complete	Plumber	Critical	Urinal not flushing		Facilities Shared services Fairland	2024/08/15 4:22:00 PM	2024-08-16 08:27:14	2024/08/27 4:22:00 PM	1	5%
FNBFW:21070	History - Complete	Aircon Technician	Routine	Patch room - Weekly inspection	Inspection done.	Facilities Shared services Fairland	2024/08/16 8:42:00 AM	2024-08-21 08:53:00	2024/08/23 11:42:00 AM	5	70%
FNBFW:21299	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/22 10:33:00 AM	2024-08-27 09:20:00	2024/09/13 10:33:00 AM	5	22%
FNBFW:21301	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/22 10:47:00 AM	2024-08-23 13:37:10	2024/09/13 10:47:00 AM	1	5%
FNBFW:21374	History - Complete	Maintenance	Non Critical	Keys and locks required		Facilities Shared services Fairland	2024/08/27 9:18:00 AM	2024-08-28 13:45:00	2024/09/18 9:18:00 AM	1	5%
FNBFW:21386	History - Complete	Stores Issues	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/28 8:32:00 AM	2024-08-28 12:48:00	2024/09/19 8:32:00 AM	0	0%
FNBFW:21403	History - Complete	Aircon Technician	Critical	Ice-machine to be fixed	Ice machine drain was fixed.	Facilities Shared services Fairland	2024/08/28 3:34:00 PM	2024-08-30 13:18:09	2024/09/09 3:34:00 PM	2	15%
FNBFW:21417	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/29 12:03:00 PM	2024-09-02 08:47:00	2024/09/20 12:03:00 PM	4	17%
FNBFW:21577	History - Complete	Steiner Hygiene Serv	Critical	Hand towel machine not working	JOB DONE	Facilities Shared services Fairland	2024/09/05 11:13:00 AM	2024-09-10 09:54:38	2024/09/17 11:13:00 AM	5	41%
FNBFW:21592	History - Complete	Aircon Technician	Critical	Fridge Temperature to be adjusted	New Condenser fan was installed and the freezer is now working.	Facilities Shared services Fairland	2024/09/06 8:51:00 AM	2024-09-16 07:59:06	2024/09/18 8:51:00 AM	10	83%
FNBFW:21598	History - Complete	Aircon Technician	Critical	Aircon not working	Aircon was adjusted to cooling	Facilities Shared services Fairland	2024/09/06 10:21:00 AM	2024-09-11 09:02:42	2024/09/18 10:21:00 AM	5	41%
FNBFW:21620	History - Complete	Electrician	Critical	Lights not working	Lights fixed	Facilities Shared services Fairland	2024/09/09 9:20:00 AM	2024-09-11 09:23:07	2024/09/19 9:20:00 AM	2	20%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21650	History - Complete	Aircon Technician	Critical	Fridge not working	As per client request Job card will be closed.	Facilities Shared services Fairland	2024/09/10 10:18:00 AM	2024-09-11 08:59:34	2024/09/20 10:18:00 AM	1	9%
FNBFW:21659	History - Complete	Maintenance	Critical	Carpet to be glued		Facilities Shared services Fairland	2024/09/10 11:18:00 AM	2024-09-12 10:46:53	2024/09/20 11:18:00 AM	2	19%
FNBFW:21659	History - Complete	Maintenance	Critical	Carpet to be glued		Facilities Shared services Fairland	2024/09/10 11:18:00 AM	2024-09-12 10:46:53	2024/09/20 11:18:00 AM	2	19%
FNBFW:21473	History - Complete	Electrician	Non Critical	Power supply not working	Power restored	Facilities Shared services Fairland	2024/08/30 10:34:00 AM	2024-09-02 09:03:14	2024/09/23 10:34:00 AM	3	12%
FNBFW:21485	History - Complete	Maintenance	Critical	Repair door handle		Facilities Shared services Fairland	2024/09/02 10:32:00 AM	2024-09-03 11:41:56	2024/09/12 10:32:00 AM	1	10%
FNBFW:21485	History - Complete	Maintenance	Critical	Repair door handle		Facilities Shared services Fairland	2024/09/02 10:32:00 AM	2024-09-03 11:41:56	2024/09/12 10:32:00 AM	1	10%
FNBFW:21487	History - Complete	Electrician	Critical	Lights not working	Old light fitting removed, and a ceiling tile installed in its place	Facilities Shared services Fairland	2024/09/02 10:37:00 AM	2024-09-04 11:55:25	2024/09/12 10:37:00 AM	2	20%
FNBFW:21444	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/29 2:29:00 PM	2024-09-02 11:59:19	2024/09/20 2:29:00 PM	4	17%
FNBFW:21444	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/29 2:29:00 PM	2024-09-02 11:59:19	2024/09/20 2:29:00 PM	4	17%
FNBFW:21467	History - Complete	Maintenance	Non Critical	General assistance needed	Job to be done after lunch today	Facilities Shared services Fairland	2024/08/30 8:54:00 AM	2024-09-02 15:38:00	2024/09/23 8:54:00 AM	3	13%
FNBFW:21474	History - Complete	Aircon Technician	Critical	Fridge Temperature to be adjusted	Freezer switched on and off	Facilities Shared services Fairland	2024/08/30 1:41:00 PM	2024-09-02 08:20:41	2024/09/11 1:41:00 PM	3	23%
FNBFW:21529	History - Complete	Plumber	Critical	Toilet not flushing		Facilities Shared services Fairland	2024/09/03 2:56:00 PM	2024-09-05 13:39:24	2024/09/13 2:56:00 PM	2	19%
FNBFW:21529	History - Complete	Plumber	Critical	Toilet not flushing		Facilities Shared services Fairland	2024/09/03 2:56:00 PM	2024-09-05 13:39:24	2024/09/13 2:56:00 PM	2	19%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21572	History - Complete	Maintenance	Critical	Carpet to be glued		Facilities Shared services Fairland	2024/09/05 11:10:00 AM	2024-09-06 12:32:51	2024/09/17 11:10:00 AM	1	8%
FNBFW:21572	History - Complete	Maintenance	Critical	Carpet to be glued		Facilities Shared services Fairland	2024/09/05 11:10:00 AM	2024-09-06 12:32:51	2024/09/17 11:10:00 AM	1	8%
FNBFW:21617	History - Complete	Electrician	Critical	Lights not working	lights replaced, loose fittings re attached to the ceiling.	Facilities Shared services Fairland	2024/09/09 9:20:00 AM	2024-09-10 09:30:06	2024/09/19 9:20:00 AM	1	10%
FNBFW:21418	History - Complete	Electrician	Non Critical	Electrical equipment	Burnt isolator was replaced with a new one	Facilities Shared services Fairland	2024/08/29 12:45:00 PM	2024-08-30 08:54:17	2024/09/20 12:45:00 PM	1	3%
FNBFW:21424	History - Complete	Steiner Hygiene Serv	Critical	Soap dispenser not working	JOB DONE	Facilities Shared services Fairland	2024/08/29 1:10:00 PM	2024-09-10 10:16:21	2024/09/10 1:10:00 PM	12	98%
FNBFW:21424	History - Complete	Steiner Hygiene Serv	Critical	Soap dispenser not working	JOB DONE	Facilities Shared services Fairland	2024/08/29 1:10:00 PM	2024-09-10 10:16:21	2024/09/10 1:10:00 PM	12	98%
FNBFW:21469	History - Complete	Maintenance	Non Critical	General assistance needed	INC7797139 fix granite tops and drill 2 holes snow call logged	Facilities Shared services Fairland	2024/08/30 9:19:00 AM	2024-09-14 11:28:12	2024/09/23 9:19:00 AM	15	62%
FNBFW:21536	History - Complete	Plumber	Critical	No hot water		Facilities Shared services Fairland	2024/09/04 7:48:00 AM	2024-09-04 08:24:18	2024/09/13 5:00:00 PM	0	0%
FNBFW:21562	History - Complete	Aircon Technician	Critical	Fridge not working	Under counter fridge moved, will be scrapped . KEQ 15 S/S 07KT6035DB012 HALAAL KITCHEN	Facilities Shared services Fairland	2024/09/04 3:16:00 PM	2024-09-06 08:20:51	2024/09/16 3:16:00 PM	2	14%
FNBFW:21562	History - Complete	Aircon Technician	Critical	Fridge not working	Under counter fridge moved, will be scrapped . KEQ 15 S/S 07KT6035DB012 HALAAL KITCHEN	Facilities Shared services Fairland	2024/09/04 3:16:00 PM	2024-09-06 08:20:51	2024/09/16 3:16:00 PM	2	14%
FNBFW:21586	History - Complete	Electrician	Critical	Electrical repairs	loose wiring fixed	Facilities Shared services Fairland	2024/09/05 3:17:00 PM	2024-09-12 12:18:22	2024/09/17 3:17:00 PM	7	57%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21437	History - Complete	Plumber	Critical	Urinal continuously running water		Facilities Shared services Fairland	2024/08/29 1:38:00 PM	2024-09-03 12:23:04	2024/09/10 1:38:00 PM	5	41%
FNBFW:21451	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/29 3:26:00 PM	2024-09-02 15:38:00	2024/09/20 3:26:00 PM	4	18%
FNBFW:21472	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/30 10:14:00 AM	2024-09-17 09:37:00	2024/09/23 10:14:00 AM	18	74%
FNBFW:21472	History - Complete	Maintenance	Non Critical	General assistance needed		Facilities Shared services Fairland	2024/08/30 10:14:00 AM	2024-09-17 09:37:00	2024/09/23 10:14:00 AM	18	74%
FNBFW:21483	History - Complete	Electrician	Critical	Lights not working	All three panel lights replaced	Facilities Shared services Fairland	2024/09/02 9:47:00 AM	2024-09-03 07:41:01	2024/09/12 9:47:00 AM	1	9%
FNBFW:21483	History - Complete	Electrician	Critical	Lights not working	All three panel lights replaced	Facilities Shared services Fairland	2024/09/02 9:47:00 AM	2024-09-03 07:41:01	2024/09/12 9:47:00 AM	1	9%
FNBFW:21524	History - Complete	Aircon Technician	Critical	Fridge light bulbs to be replaced	Light replaced	Facilities Shared services Fairland	2024/09/03 1:17:00 PM	2024-09-06 08:16:26	2024/09/13 1:17:00 PM	3	27%
FNBFW:21568	History - Complete	Maintenance	Critical	Repair door handle		Facilities Shared services Fairland	2024/09/05 11:01:00 AM	2024-09-06 11:06:58	2024/09/17 11:01:00 AM	1	8%
FNBFW:21568	History - Complete	Maintenance	Critical	Repair door handle		Facilities Shared services Fairland	2024/09/05 11:01:00 AM	2024-09-06 11:06:58	2024/09/17 11:01:00 AM	1	8%
FNBFW:21617	History - Complete	Electrician	Critical	Lights not working	lights replaced, loose fittings re attached to the ceiling.	Facilities Shared services Fairland	2024/09/09 9:20:00 AM	2024-09-10 09:30:06	2024/09/19 9:20:00 AM	1	10%
FNBFW:21649	History - Complete	Aircon Technician	Critical	Aircon temperature too cold	Aircon adjusted to Heating,	Facilities Shared services Fairland	2024/09/10 10:05:00 AM	2024-09-12 08:33:30	2024/09/20 10:05:00 AM	2	19%
FNBFW:21593	History - Complete	Electrician	Critical	Lights not working	Power restored	Facilities Shared services Fairland	2024/09/06 9:05:00 AM	2024-09-06 09:35:50	2024/09/18 9:05:00 AM	0	0%
FNBFW:21619	History - Complete	Electrician	Critical	Lights not working	Lights fixed	Facilities Shared services Fairland	2024/09/09 9:20:00 AM	2024-09-11 09:28:33	2024/09/19 9:20:00 AM	2	20%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21438	History - Complete	Aircon Technician	Critical	Aircon not working	Fridges checked and fixed, now working . We will turn them on when needed they have to be	Facilities Shared services Fairland	2024/08/29 1:56:00 PM	2024-09-12 08:22:10	2024/09/10 1:56:00 PM	14	100%
FNBFW:21453	History - Complete	Plumber	Critical	Urinal continuously running water		Facilities Shared services Fairland	2024/08/29 4:00:00 PM	2024-09-03 13:40:22	2024/09/10 4:00:00 PM	5	40%
FNBFW:21453	History - Complete	Plumber	Critical	Urinal continuously running water		Facilities Shared services Fairland	2024/08/29 4:00:00 PM	2024-09-03 13:40:22	2024/09/10 4:00:00 PM	5	40%
FNBFW:21454	History - Complete	Plumber	Critical	No hot water		Facilities Shared services Fairland	2024/08/29 4:02:00 PM	2024-09-03 12:09:37	2024/09/10 4:02:00 PM	5	40%
FNBFW:21454	History - Complete	Plumber	Critical	No hot water		Facilities Shared services Fairland	2024/08/29 4:02:00 PM	2024-09-03 12:09:37	2024/09/10 4:02:00 PM	5	40%
FNBFW:21460	History - Complete	Electrician	Critical	Lights not working	Light replaced	Facilities Shared services Fairland	2024/08/30 8:02:00 AM	2024-09-03 07:35:32	2024/09/11 8:02:00 AM	4	33%
FNBFW:21484	History - Complete	Electrician	Critical	Lights not working	Burnt out lights replaced	Facilities Shared services Fairland	2024/09/02 10:24:00 AM	2024-09-04 07:42:16	2024/09/12 10:24:00 AM	2	18%
FNBFW:21499	History - Complete	Electrician	Critical	Lights not working		Facilities Shared services Fairland	2024/09/02 2:09:00 PM	2024-09-03 15:08:14	2024/09/12 2:09:00 PM	1	10%
FNBFW:21517	History - Complete	Plumber	Critical	Tap leaking		Facilities Shared services Fairland	2024/09/03 12:14:00 PM	2024-09-05 13:37:42	2024/09/13 12:14:00 PM	2	20%
FNBFW:21517	History - Complete	Plumber	Critical	Tap leaking		Facilities Shared services Fairland	2024/09/03 12:14:00 PM	2024-09-05 13:37:42	2024/09/13 12:14:00 PM	2	20%
FNBFW:21543	History - Complete	Plumber	Critical	Tap leaking		Facilities Shared services Fairland	2024/09/04 11:13:00 AM	2024-09-17 12:46:24	2024/09/16 11:13:00 AM	13	100%
FNBFW:21543	History - Complete	Plumber	Critical	Tap leaking		Facilities Shared services Fairland	2024/09/04 11:13:00 AM	2024-09-17 12:46:24	2024/09/16 11:13:00 AM	13	100%

Task Id	Task Status	Discipline	Priority	Problem	Resource Update	Building	Start Date	Finish Date	SLA Fix Date	Days Open	SLA %
FNBFW:21576	History - Complete	Maintenance	Critical	Carpet to be glued		Facilities Shared services Fairland	2024/09/05 11:14:00 AM	2024-09-17 09:35:00	2024/09/17 11:14:00 AM	12	99%