

Anderson, Brent CIV USA IMCOM EUROPE

From: Wunsch, Rafael Mr CIV USA IMCOM
Sent: Wednesday, October 13, 2010 11:47 AM
To: Anderson, Brent CIV USA IMCOM
Subject: RE: Office POC List Requirements (UNCLASSIFIED)

Categories: iTRAAC v2 Requirements

Classification: UNCLASSIFIED
Caveats: NONE

One addition below...

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-----Original Message-----

From: Anderson, Brent CIV USA IMCOM
Sent: Wednesday, October 13, 2010 11:15 AM
To: Wunsch, Rafael Mr CIV USA IMCOM
Subject: Office POC List Requirements (UNCLASSIFIED)

Classification: UNCLASSIFIED
Caveats: NONE

Please review and fill out what I missed.

Fields:

- . VAT Office Name
- . Address (both German and APO)
- . Official Garrison Name
- . Friendly location description (e.g. Just to the right inside front door PHV Pavilion)
- . Hours of operation (could go with free form text -OR- could require entry for each day of the week for more consistency??)
Each day separately, pick a day, pick hours, pick next day, pick hours, etc.....
- . Primary Contact Person Name (allow for more than one slot?) -----one slot is enough--
----- ONLY SHOW THIS NAME INTERNALLY for our own reference, not on public web sites
- . VAT Office Phone Numbers: DSN & Civ (allow for more than one DSN/Civ pair?)-----one number pair is enough-----
- . FAX Number (DSN & Civ)
- . Email
- ADD field to let them enter the utility companies they have contracts with separated by gas/water/electric
- simple 3 boxes one for each gas/water/electric with free form entry of each company name, one per line (carriage returns)

Primary screens:

- . (Edit) Individual office data maintenance screen for VAT office personnel to keep up to date
- . (Edit) Grid based data maintenance screen for Rafael to make mass edits

- . (Read only) list based web page for viewing all offices, easily printable for customer takeaway
- . (Read only) Simple web page with single office info formatted to be embeddable in various Garrison MWR web pages (include hyperlink on this page to the full list page for easy reference)

Notes:

- . Beneficial to start out with edit screens as web pages so that manager type folks w/o easy access to iTRAAC v2 have no excuse not to regularly maintain data.
- . Once screens are operational we send out tasker to have Garrisons update all their info, once that dust has settled then we approach each Garrison MWR Marketing dept to pull the live data from our link page
- . iTRAAC v2 - it will be easy for me to have iTRAAC v2 fire up the view/edit web pages via a button... embedding the web pages in the iTRAAC UI like iTRAAC v1 currently hosts the "Home Page" is also an easy possibility... the most robust would be to implement edit screens in iTRAAC v2, if there is motivation to do so... the main point here is to keep an eye on expectations for what runs on the web vs what is only available on the iTRAAC desktop... if we see a big shift to the web, then we may want to spend the time to convert the WPF Windows application to Silverlight (Microsoft's answer to Adobe Flash)... Silverlight is still "growing up" so it didn't make sense to start out that way... but the more time passes the more robust each Silverlight release and eventually it could be a no brainer.

For your own reference, the iTRAAC v2 application will download and install itself from a web page that we provide (it will also automatically update itself when new releases are published)... once it's installed, it will still require some local security settings to actually be able to run it from any particular Windows login... I feel this is the best blend of web deployment benefits and Windows security benefits (PII will be well secured).

Speaking of security...

I intend to leverage the Windows login as the iTRAAC login so that we're not in the business of maintaining a separate iTRAAC login (i.e. "single sign on" aka "SSO"). The basic concept I have in mind is that either I, you or the GISOs will place those folks we deem as authorized iTRAAC users in a local Windows Group: "iTRAAC_Users". This will only grant them the ability to launch the iTRAAC.exe and connect to the iTRAAC database to request the user profile tied to the current Windows login (no other data will be accessible)... from there we will grant more granular iTRAAC data access to Clerks and Managers via user profiles which will be maintained in the iTRAAC database. I believe this is a good blend to allow the GISOs to be involved and to get familiar with installing/running a bare minimum iTRAAC just to see that it is operational with basic database access... then they hand the new user/workstation over to us (via Dameware) and we take it from there.

I have already structured the running iTRAAC v2 to pull the current office from a "local" configuration file that will allow us to run multiple offices in Citrix server should that become convenient.

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