KANCHANOK SOMJETTANAPHAN (BEE)

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Experience

18 April 2022 - Present

Shopee | SPX express

Security Operation (Senior Analyst, Fraud Investigation)

- Reviewing and analyzing evidence or documents to analyze the overall fact pattern.
- Conduct internal investigation into allegations of security incidents like fraud, crime or abuse committed.
- Planning ,overseeing, handling projects include the coordination and completion of projects on time.
- Conduct a gap analysis/security risk management and arrange dashboard or data visualization to develop a security.

16 July 2019 - 15 April 2022

Asia Flight Services | Oriental Aero

Operations Control Center Executive

- Monitoring, support, immediate solving problem and find the best solution for client to ensure smooth operations /services
- Coordination service activities between client and the ground handling teams in Southeast Asia: Thailand, Myanmar, Laos, Cambodia, Vietnam, Malaysia, Philippine, Indonesia, Bangladesh and Papua New Guinea
- Slot and Permit coordinator
- Real-time flight management (Handle incoming Call, Email, Fax, AFTN)

1 January 2019-15 July 2019

Thai Viet Jet Air

Security duty officer

- Investigate security incidents case and institutes appropriate follow-up action
- Ensure that security procedures and policies are implement
- Ensure security policies ,procedure comply with CAAT's rule and regulations

Education

2014-2018

CIVIL AVIATION TRAINING CENTER (CATC) - Bachelor of Aviation management

- Major: Air Cargo Management
- Graduated with a GPA of 3.30

Skill and Qualifications

- TOEIC score 830
- Analytical Skill
- Ability to work under pressure conditions
- Microsoft office
- Google sheet, Dashboard, Looker Studio, Power BI, Tableau Public
- Basic R, SQL, Python
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