Sabeen Syed

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Software Engineering Manager - Rackspace, Inc. 5/16 - 3/19
- Managed multiple products, internal and open source, front-end and back-end with 5 teams working across multiple offices.
- Used microservices and event-driven system architecture to be highly scalable. Products were distributed across 5 datacenters and received up to 300 req/sec. Achieved 99% availability on all products. Matured the devops flow with robust CI/CD pipelines.
- Worked on side projects - graphing/trending of test results, creating a performance test framework, increase understanding of main products by adding cross company E2E tests. (Go, Groovy, Spock, JavaScript, NodeJS, Redis, Docker, Kubernetes, OpenShift, Git, Jmeter)
- Collaborated with development teams, product teams, and customer support teams to maintain a high level of visibility and efficiency. Initiated 30/60/90 plans for products. Defined and implemented roles and responsibilities between teams to ensure clarity and ownership.
- Set long-term vision for my teams. Build teams to work at their highest potential by aligning individuals to teams according to their skills and mapped their career goals to company goals. Provided technical and leadership direction.
- Servant leadership. Worked with recruiters to attract and retain high-quality team members.

SDET Tech Lead - Rackspace, Inc. 11/15 - 5/16
- Led 3 critical projects, managed 7 team members. Designed test strategies. Enabled dev, qe, devops teams to integrate well to create well functioning CI/CD pipelines. Coached and mentored team members.
- Created test frameworks that the dev team can use to write tests. Researched tools to be adopted. Initiated a number of projects to increase efficiency, save time and money - one that tracks and cleans up resources, and one that consolidates and bubbles up test data. (Python, Groovy, Postgres, JSON, Jenkins, Docker, Git)

Senior SDET - Rackspace, Inc. 4/13 - 11/15
- Developed upstream and downstream tests, frameworks and CI/CD pipelines for OpenStack Cloud Orchestration. (Python, Groovy, Postgres, JSON, Jenkins, Docker, Git)

Senior Performance Engineer - PayPal/EBay, Inc. 1/11 - 4/13
- Developed a performance test framework and process. Executed load, stress and scalability testing. Achieved 99% availability and under 600ms response times. (YourKit, Nmon)

Senior Software Quality Engineer - PayPal/EBay, Inc. 4/10 - 1/11
- Test lead for a Risk decision engine. Created data and tests using an in-house framework. (Selenium, TestNG, Maven)

Performance Engineer - Dell, Inc. 12/09 - 4/10
- Performance tested 15 different application for Dell.com. (LoadRunner, Visual Studio 2010, BMC AppSight)

Automation Team Lead - Dell, Inc. 03/07 - 12/09
- Key leader in creation of global standards for test automation in Dell manufacturing. Team lead for 7 applications. (QTP, VBScript)

Automation Engineer - Dell, Inc. 10/06 - 3/07
- Automated manual tests for a fulfillment application, saving 780 minutes per iteration of the regression suite. (QTP, VBScript)

EDUCATION
GIKI, Bachelor of Science in Computer Systems Engineering

TALKS
Grace Hopper Speaker for 'Creating a CI/CD System' Workshop (http://bit.ly/2hAlVP9)
Gave a talk at Women Who Code meetup about "Testing Software using Python" (http://bit.ly/1Rcll4W)
Conducted a workshop at RaxIO (Rackspace Internal Conference) about "CI/CD in 2015" (http://bit.ly/1UAqO7W)