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 [SAMSON KGANETSO_NTHUBU_CV]

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SAMSON KGANETSO NTHUBU

PROFESSIONAL SUMMARY

Inspiring Shop Supervisor, accomplished in leading teams of 3+ to consistently outperform sales KPIs. Offering motivational leadership and training to improve staff productivity, achievement and satisfaction for continued company growth. Energetic graduate well-versed with strong communication and organization skills. Committed to seek solutions to problems and apply extensive analytical knowledge to the findings. Adept at multi-tasking, leading group discussions and projects.

WORK HISTORY

Floor Supervisor, 06/2019 to Current

Pick n Pay Stores – Francistown, Botswana

- Maintained high general appearance standards, inspecting floor staff for correct, clean complete uniform, name tags.
- Supervised 3+ floor staff to deliver smooth and efficient food service operations to guests daily.
- Developed effective floor plans to provide optimal floor coverage, reducing customer waiting times by minutes per customer.
- Implemented schedules and targets for optimal sales floor productivity and profitability.
- Motivated staff to consistently achieve sales targets .
- Performed stock control and replenishment tasks .

EDUCATION

GCSE

tutume mcconnell college – Tutume

- Member of Athletics club
- Member of Tennis Club

CONTACT

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SKILLS

- Merchandise control
- Shift scheduling
- Food quality control
- Sales techniques

 Colour

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