[AVS4YOU.com](http://www.avs4you.com/index.aspx)

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**AVS4YOU Help**

Contact Us

If you have any comments, suggestions or questions regarding **AVS4YOU** programs or if you have a new feature that you feel can be added to improve our product, please feel free to contact us.

When you register your product, you may be entitled to technical support.

|  |  |
| --- | --- |
| **General information:** | [**info@avs4you.com**](mailto:info@avs4you.com) |
| **Technical support:** | [**support@avs4you.com**](mailto:support@avs4you.com) |
| **Sales:** | [**sales@avs4you.com**](mailto:sales@avs4you.com) |
| **Help and other documentation:** | [**help@avs4you.com**](mailto:help@avs4you.com) |

Technical Support

**AVS4YOU** programs do not require any professional knowledge. If you experience any problem or have a question, please refer to the **AVS4YOU Programs Help**. If you cannot find the solution, please contact our support staff.

Note!**Note**: only registered users receive technical support.

AVS4YOU staff provides several forms of automated customer support:

* [**AVS4YOU Support System**](http://support.avs4you.com/support.aspx)  
  You can use the [**Support Form**](http://support.avs4you.com/support.aspx) on our site to ask your questions.
* [**E-mail Support**](mailto:support@avs4you.com)  
  You can also submit your technical questions and problems via e-mail to [**support@avs4you.com**](mailto:support@avs4you.com).

Note!**Note**: for more effective and quick resolving of the difficulties we will need the following information:

* Name and e-mail address used for registration
* System parameters (CPU, hard drive space available, etc.)
* Operating System
* The information about the capture, video or audio devices, disc drives connected to your computer (manufacturer and model)
* Detailed step by step describing of your action

Please do **NOT** attach any other files to your e-mail message unless specifically requested by AVS4YOU.com support staff.

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