

Modelle (M/M/C-): (G.D/N/∞)

$$\lambda_n = \lambda, \quad 0 \leq n < N, \quad \mu_n = n\mu, \quad 0 \leq n < C$$

$$= 0, \quad n \geq N \quad \left\{ \begin{array}{l} \mu_n = C\mu, \quad C \leq n \leq N \\ \mu_n = 0, \quad n > N \end{array} \right.$$

From general solution of Markov model

$$P_n = \left(\prod_{i=0}^{n-1} \frac{\lambda_i}{\mu_{i+1}} \right) P_0$$

$$0 \leq n < C$$

$$P_n = \left(\prod_{i=0}^{n-1} \frac{\lambda}{(i+1)\mu} \right) P_0 = \frac{1}{n!} \left(\frac{\lambda}{\mu} \right)^n P_0 = \frac{\rho^n}{n!} P_0$$

$$C \leq n \leq N$$

$$P_n = \left(\prod_{i=0}^{C-1} \frac{\lambda_i}{\mu_{i+1}} \prod_{i=C}^{n-1} \frac{\lambda_i}{\mu_{i+1}} \right) P_0 = \left(\prod_{i=0}^{C-1} \frac{\lambda}{(i+1)\mu} \prod_{i=C}^{n-1} \frac{\lambda}{C\mu} \right) P_0$$

$$= \frac{1}{C!} \left(\frac{\lambda}{\mu} \right)^C \left(\frac{\lambda}{C\mu} \right)^{n-C} P_0 = \frac{\rho^C}{C!} \left(\frac{\rho}{C} \right)^{n-C} P_0 = \frac{\rho^n}{C! C^{n-C}} P_0$$

$$P_n = \frac{\rho^n}{n!} P_0, \quad 0 \leq n < C$$

$$= \frac{\rho^n}{C! C^{n-C}} P_0, \quad C \leq n \leq N$$

$$\because \sum_{n=0}^{\infty} P_n = 1 \Rightarrow P_0 + \sum_{n=1}^{C-1} P_n + \sum_{n=C}^N P_n = 1$$

$$P_0 + \sum \frac{\rho^n}{n!} P_0 + \sum \frac{\rho^n}{C! C^{n-C}} P_0 = 1$$

$$P_0 \left[1 + \sum_{n=1}^{C-1} \frac{\rho^n}{n!} + \sum_{n=C}^N \frac{\rho^n}{C! C^{n-C}} \right] = 1$$

$$\therefore P_0 = \left[\sum_{n=0}^{C-1} \frac{\rho^n}{n!} + \frac{\rho^C}{C!} \sum_{n=C}^N \left(\frac{\rho}{C} \right)^{n-C} \right]^{-1}$$

$$P_0 = \left[\sum_{n=0}^{c-1} \frac{p^n}{n!} + \frac{p^c}{c!} \cdot \frac{1 - (p/c)^{N-c+1}}{1 - p/c} \right]^{-1}, \quad p/c \neq 1$$

$$P_0 = \left[\sum_{n=0}^{c-1} \frac{p^n}{n!} + \frac{p^c}{c!} \cdot (N-c+1) \right]^{-1}, \quad p/c = 1 \text{ (الاشتراط فقط)} \\ \text{بالنسبة } p/c \text{ وحول عنها بـ (p/c)}$$

$$L_q = \sum_{n=c}^N (n-c) P_n = \sum_{n=c}^N (n-c) \frac{p^n}{c! \cdot c^{n-c}} P_0$$

$$= \frac{p^c}{c!} P_0 \sum_{n=c}^N \left(\frac{p}{c}\right)^{n-c} (n-c)$$

$$= \frac{p^c}{c!} \frac{p}{c} P_0 \sum_{n=c}^N (n-c) \left(\frac{p}{c}\right)^{n-c-1}$$

$$= \frac{p^c}{c!} \frac{p}{c} P_0 \sum_{n=c}^N \frac{d}{d(p/c)} \left(\frac{p}{c}\right)^{n-c}$$

$$= \frac{p^c}{c!} \frac{p}{c} P_0 \frac{d}{d(p/c)} \left[\sum_{n=c}^N \left(\frac{p}{c}\right)^{n-c} \right] = \frac{p^c}{c!} \frac{p}{c} P_0 \frac{d}{d(p/c)} \left(\frac{1 - (p/c)^{N-c+1}}{1 - p/c} \right)$$

$$= \frac{p^c}{c!} \frac{p}{c} P_0 \frac{(1 - p/c) \cdot [-(N-c+1)(p/c)^{N-c}] - [1 - (p/c)^{N-c+1}] \cdot (-1)}{(1 - p/c)^2}$$

$$= \frac{p^c}{c!} \frac{p}{c} P_0 \left[\frac{1 - (p/c)^{N-c} - (N-c)(p/c)^{N-c} + (N-c)(p/c)^{N-c+1}}{(1 - p/c)^2} \right], \quad p/c \neq 1$$

لو $p/c = 1$ بـ اشتراط لـ (p/c) بـ (p/c) وحول عنها بـ (p/c)

$$L_q = \sum_{n=c}^N (n-c) P_n = \sum_{n=c}^N \frac{p^n}{c! \cdot c^{n-c}} P_0$$

$$= \frac{p^c}{c!} P_0 \sum_{n=c}^N (n-c) \left(\frac{p}{c}\right)^{n-c} \xrightarrow{p/c=1} \frac{p^c}{c!} P_0 \frac{\sum_{n=c}^N (n-c)}{(N-c)(N-c+1)}$$

From L_q we can get L_s, w_s, w_q ; But we use λ_{eff}

$$\lambda_{eff} = \lambda(1 - P_N)$$

$$(1 - P_N) \Rightarrow \text{احتمال ألا يكون النظام مشغولاً}$$

$$\lambda_{eff} = E(\lambda_n)$$

$$= \sum_{n=0}^N \lambda_n P_n = \lambda P_0 + \lambda P_1 + \dots + \lambda P_{N-1} + 0$$

$$= \lambda (P_0 + P_1 + \dots + P_{N-1}) = \lambda (1 - P_N)$$

or

$$\lambda_{eff} = \mu (L_s - L_q) \Rightarrow L_s = L_q + \frac{\lambda_{eff}}{\mu} \quad \text{--- (1)}$$

or

$$L_q = \sum_{n=c+1}^N (n-c) P_n = \sum_{n=c+1}^N n P_n - \sum_{n=c+1}^N c P_n$$

$$= \sum_{n=0}^N n P_n - \sum_{n=0}^c n P_n - c \left[\sum_{n=0}^N P_n - \sum_{n=0}^c P_n \right]$$

$$= L_s - \sum_{n=0}^c n P_n - c + \sum_{n=0}^c c P_n$$

$$= L_s - c + \sum_{n=0}^c (c-n) P_n \quad \left(\text{let } \bar{c} = \sum_{n=0}^c (c-n) P_n \right)$$

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$$L_q = L_s - (c - \bar{c}) \quad \text{--- (2)}$$

From (1) & (2)

\bar{c} = expect no. of ideal server

$$\frac{\lambda_{eff}}{\mu} = c - \bar{c} \Rightarrow \lambda_{eff} = \mu (c - \bar{c})$$

$$\text{Prove } \mu (c - \bar{c}) = \lambda (1 - P_N)$$

if the system don't have place to wait this mean $N=c$ and the Model became $(M/M/c):(GD/c/\infty)$

$$\lambda_n = \lambda \quad 0 \leq n \leq c, \quad \mu_n = n\mu, \quad 0 \leq n \leq c$$

$$= 0 \quad n > c \quad | \quad = 0 \quad n > c$$

$$P_n = \left(\prod_{i=0}^{n-1} \frac{\lambda_i}{\mu_{i+1}} \right) P_0 = \left(\prod_{i=0}^{n-1} \frac{\lambda}{(i+1)\mu} \right) P_0$$

$$= \frac{\rho^n}{n!} P_0, \quad 0 \leq n \leq c$$

$$\sum_{n=0}^c P_n = 1 \Rightarrow \sum_{n=0}^c \frac{\rho^n}{n!} P_0 \Rightarrow P_0 = \left[\sum_{n=0}^c \frac{\rho^n}{n!} \right]^{-1}$$

$$P_c = \frac{\rho^c}{c!} P_0 = \frac{\rho^c / c!}{\sum_{n=0}^c \frac{\rho^n}{n!}} \quad \text{this called Erlang loss formula}$$

$$L_s = \sum_{n=0}^c n P_n = \sum_{n=0}^c n \frac{\rho^n}{n!} P_0 = \rho \sum_{n=1}^c \frac{\rho^{n-1}}{(n-1)!} P_0$$

$$= \rho [P_0 + P_1 + \dots + P_{c-1}]$$

$$= \rho (1 - P_c) = \rho \left(1 - \frac{\rho^c}{c!} P_0 \right)$$

$$\omega_s = \frac{L_s}{\lambda_{eff}} = \frac{\rho (1 - P_c)}{\lambda (1 - P_c)} = \frac{1}{\mu}$$

$$\omega_q = \omega_s - \frac{1}{\mu} = 0 \Rightarrow L_q = \lambda_{eff} \omega_q = 0$$