Belal Rizk

it helpdesk

Damietta, Damietta Governorate | 01099812636 | belalrizk35@gmail.com

Looking for a challenging role in a reputable organization to utilize my technical skills in a challenging workplace that welcomes innovative ideas and offers growth opportunities and a positive environment leading to the growth of the organization as well as to enhance my knowledge about new and emerging trends in the IT sector

WORK EXPERIENCE

AUGUST - 2016 - MARCH - 2017

Junior web developer
Marketko Agency

* Back end Developer using php & my sql (laravel framework)

* Built website interfaces with HTML and CSS.

 * Pulled from PHP, SQL, JavaScript and other back-end library knowledge to bolster programming resources.

MAY - 2017 - APRIL - 2021

Seller's Assistant
Shatta for fabrics and curtains
- Actively listened to customers' requests, confirming full understanding before addressing concerns.
- Used Microsoft Word and other software tools to create documents and other communications.
- Served customers in a friendly, efficient manner following outlined steps of service.

EDUCATION

SEPTEMPER - 2012 - JUNE - 2016

Bachelor's degree of computer science
Misr Higher institute for computers and technology
Grade : very good

Graduation project grade : Excellent

START DATE - END DATE

Accomplished Pre-Master Studies
Faculty of computers and information's sciences - computer science department - Mansoura university
pre master project with image processing

SKILLS

KNOWLEDGE AND COMPUTER NETWORKS

advanced

FAST LEARNER

advanced

APPLICATION INSTALLATIONS

advanced

TECHNICAL EQUIPMENT INSPECTION

advanced

ORGANIZATION AND TIME MANAGEMENT

advanced

MICROSOFT OFFICE

advanced

LANGUAGES

Arabic : native

English : fluent

COURSES

tofel course : from scientific computaion center mansoura university

online courses : (it help desk ,**ccna** & **mcsa** basis)

TRAINING

web development (back end) at : Emagile (Web_Dev_Activity)