Belema Ogan
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PROFILE

Experienced Technical QA Engineer with a strong background in agile environments and a track record of enhancing team quality practices. Skilled in test automation, continuous integration, and quality advocacy across the software delivery lifecycle. Passionate about enabling teams to build quality into the SDLC from the start through BDD, shift-left testing, and effective collaboration. Proven ability to support teams in adopting agile practices such as Scrum and Kanban, contributing to faster, more predictable delivery. Actively seeking a role with opportunities to influence quality strategy, delivery excellence and champion agile values.

Key Skills

- **Agile QA Practices**: Championing shift-left testing, BDD, and collaboration in agile teams
- **Team Support**: Guiding teams on story refinement, acceptance criteria, and QA best practices
- **Agile Coaching**: Mentoring teams on Scrum, Kanban, and agile best practices
- **Team Leadership**: Leading retrospectives, sprint planning, and daily stand-ups
- **Process Improvement**: Driving continuous improvement through agile metrics and feedback loops
- **Test Automation & Manual Testing**: Web, mobile, and API testing using Cypress, Postman, SQL
- **Continuous Delivery**: Experience with CI/CD pipelines and quality gates using Jenkins, GitHub
- **Collaboration and Communication**: Fostering cross-functional team collaboration between developers, product owners, and stakeholders
- **Tools**: Jenkins, Jira, Confluence, Notion, Slack, Xray, Plandek, Datadog, Cypress, Playwright, Github, Postman, Browserstack, Bitrise, VS Code

WORK EXPERIENCE

Technical Tester
Patchwork Health – Manchester, England. March 2021 – Present

- Support agile teams in adopting and optimising Scrum and Kanban methodologies, coaching junior team members and driving agile adoption across teams.
- Led agile ceremonies, including daily stand-ups, sprint planning, and retrospectives, ensuring smooth team collaboration and continuous improvement in delivery.
- Mentored team members on agile practices, such as writing user stories, defining acceptance criteria, and implementing automated testing in the context of agile workflows.
- Used Datadog for performance monitoring and Plandek to provide agile metrics insights, driving data-driven improvements in delivery predictability, velocity, and cycle time.
- Collaborated with product managers and delivery leads to optimise the agile process, remove blockers, and promote a culture of continuous feedback and improvement.
- Provided leadership in agile retrospectives, fostering an environment of trust and openness that led to actionable improvements in team processes and collaboration.

- Lead agile testing practices and support teams in adhering to Scrum and Kanban frameworks, ensuring efficient and high-quality delivery of software and reporting requirements to the business.
- Collaborate with cross-functional teams to define and prioritise test cases for both functional (user stories) and non-functional requirements, using tools like Confluence and MS to manage test data and document progress.
- Conduct thorough back-end API testing using GraphQL, SQL, and Postman, and collaborate with developers to ensure that issues are resolved promptly.
- Review pull requests and manage test environments using GitHub and VSCode,
- Contribute to the creation and maintenance of automated test scripts in Cypress for both web and mobile applications, ensuring consistent and reliable test coverage.

Agile Test Analyst
MadKollection – Manchester, England. Sept. 2020 – March 2021

- Collaborated with product managers and development teams to understand requirements and define clear acceptance criteria for all user stories before development work commenced.
- Assisted in the creation of automated end-to-end test scenarios using Cypress BDD frameworks for both web and mobile applications.
- Conducted comprehensive functional and regression testing across browsers and devices, ensuring quality across multiple platforms via BrowserStack.
- Collaborated with cross-functional teams to better understand system functionality and improve testing quality, conducting regression testing as required.
- Produced comprehensive test status reports, providing weekly demos and highlighting testing progress and open issues to stakeholders.

UAT(AI Trainer)
 Hoist Finance – Manchester, England. Sept. 2017 - Aug 2020

- Collect, clean, and annotate datasets that are essential for training AI models by tagging or labelling text and images, to teach the model-specific patterns and features.
- Performed continuous testing and evaluation of the output of the trained AI models to ensure accurate performance in real-world scenarios.
- Assessing the model's accuracy, detecting errors, and making adjustments to the model training data when necessary.
- Participated in daily stand-ups and sprint planning sessions, contributing to test planning and UAT execution.
- Engaged in cross-browser and device testing to ensure optimal AI performance before release.
- Coordinated UAT testing efforts and collaborated with business users to ensure that all requirements were met during the product release phase.

Career Training

CERTIFICATIONS & TRAINING

- **ISTQB Foundation**
- **Scrum Master & Agile Leadership Training**
  - Hands-on experience supporting Scrum teams through ceremonies, backlog refinement, and continuous improvement

- ○ Trained in key Scrum Master responsibilities, including team facilitation, impediment removal and agile coaching fundamentals

- **Agile Ways of Working – Coaching & Facilitation**
  - ○ Mentored agile teams on Scrum and Kanban frameworks, BDD, and shift-left QA practices
  - ○ Promoted agile mindset and self-organising teams through active support and ceremony facilitation

- **Ongoing Learning**
  - ○ Engaged in Scrum Master and agile leadership learning via online courses, QA communities, and Agile meetups
  - ○ Topics explored: Agile metrics, psychological safety in teams, servant leadership, and scaling agile

REFERENCES: *Available on request*