

# Tran Quoc Nam

## Inter IT

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I am currently a 4th year student majoring in Software Engineering Information Technology at Sai Gon University, Ho Chi Minh. My academic journey has equipped me with strong technical skills in software development and a solid understanding of information technology principles. Alongside my studies, I have participated in numerous collaborative projects and internships, where I honed my problem-solving abilities and gained hands-on experience in coding, debugging, and software design.

## Experience

### Freelance Graphic Designer

Sep 2023 - Dec 2023

#### Luna Investment Company Limited

- Designing various communication materials for the company such as menus, posters, banners, and illustrations
- Developing ideas for more than 10 designing the company's communication materials
- Collaborating with the marketing team to ensure designs align with overall brand strategy and marketing goals

### IT Support

Jun 2023 - Jan 2024

#### Rio Trading Company Limited

- Ensure stable IT system operation through daily monitoring and control
- Offer expert advice on software system maintenance to clients
- Support repair and replacement of components for computers, PCs, Wi-Fi issues, Internet connectivity, and more, resolving 90% of reported issues within 24 hours
- Assist in the evaluation and procurement of new technology solutions to improve operational efficiency

## Education

### Sai Gon University

2020 - 2025

- Software Engineering
- Semester: 8/9

## Skills

- Application Design
- Graphic Design
- Microsoft Office
- Communication Skill
- Problem-solving
- Creativity
- Time Management
- Eye for Detail