



**Anne Roest**  
*Commissioner*  
255 Greenwich Street, 9<sup>th</sup> Floor  
New York, NY 10007  
212-788-6600

May 2, 2016

Alex Morgan Bell

Re: Freedom of Information Law Request

Dear Mr. Bell:

I am writing to respond to your request pursuant to the Freedom of Information Law ("FOIL") for copies of documents containing the number of downloads and active downloads for the following smartphone apps: Android NYC 311, Android NYC Buildings, Android NYC Events, Android Ready NYC, iOS NYC 311, iOS NYC Buildings, iOS NYC Media App, iOS Stuff Ex, iOS NYC Events, iOS Ready NYC, iOS NYCrecycles, iOS NYC Service. You have also requested documents or documents containing information regarding the cost to develop, maintain, design, and project manage the applications creations.

Your request for documents containing information regarding the cost to develop, maintain, design, and project manage the applications creations is denied on the grounds that it fails to reasonably describe the requested documents as required by section 89(3)(a) of the Public Officers Law.

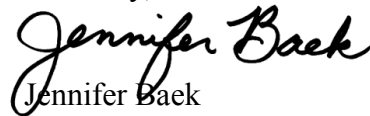
Notwithstanding the foregoing, your request for documents containing the number of downloads and active downloads for specified smartphone apps is granted. The following chart details the number of current device installations as of March 15, 2016.

App Name	Number of Current Device Installs
Android NYC311	78,115
Android NYCBuildings	8,001
Android NYCEvents	4,252
Android ReadyNYC	1,323
iOS NYC311	189,099

iOS NYCBuildings	15,236
iOS NYCMedia App	8,735
iOS Stuff	6,418
iOS NYCEvents	7,302
iOS ReadyNYC	4,128
iOS NYCRecycles	2,551
iOS NYCService	1,600

This concludes the research and work done for this FOIL request. Please note that, pursuant to Public Officers Law Section 89 (4)(a), any appeal must be made within thirty (30) calendar days of this response and must be addressed to: Charles R. Fraser, General Counsel and Records Access Appeals Officer, DoITT, 255 Greenwich Street, 9<sup>th</sup> Floor, New York, N.Y. 10007.

Sincerely,



Jennifer Baek  
Records Access Counsel