Casey Bement

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EDUCATION

Chippewa Valley Technical College – Eau Claire, WI
Associate Degree: *IT-Software Development, October 2022*
GPA: 3.9, President's List, CVTC IT-Club President

SKILLS

Programming Languages:
TypeScript, Javascript, C++, WebAssembly, Python, Bash, PowerShell, HTML, CSS, Apex, SQL, SOQL

Frameworks/Libraries:
Node.js, React.js, Vue.js, Jira/Atlassian, Salesforce, Shopify, Microservices, RESTful APIs, GraphQL

Tools/Technologies:
Linux, Windows, MacOs, Android, Bash, PowerShell, Docker, VSCode, Git/Github, Power BI, Microsoft Azure Storage

Certifications:
Microsoft Certified: Azure Developer Associate

EXPERIENCE

Software Developer II - *Net Health Shops LLC*
August 2022 - Present

- Maintained integration infrastructure for 56 marketplaces, ensuring seamless operations and consistent data flow
- Completely refactored all microservices to modern paradigms using Azure serverless function apps, improving scalability and maintainability
- Integrated automated deployment pipelines for microservices using GitHub Actions, revolutionizing deployment infrastructure and eliminating manual deployments
- Enhanced Shopify frontend using Liquid, CSS, HTML, and JavaScript to develop custom functionality and maintain a responsive, engaging user experience
- Enhanced order processing observability through comprehensive logging, ensuring accuracy across 50,000 monthly orders and reducing ticket resolution times
- Created and maintained comprehensive technical documentation, ensuring clarity and usability for internal teams
- Provided training and mentorship to new developers, fostering a collaborative and growth-oriented environment
- Enhanced Power BI reports with critical fields, enabling more accurate financial analyses
- Researched and implemented new features and system enhancements, contributing to innovative and efficient solutions

- Developed Salesforce solutions, including Apex pages and triggers, transforming codeless automation into maintainable, reusable, and well-organized code with comprehensive documentation
- Conducted unit testing and QA for integrations and deployments ensuring reliable and high-performance releases
- Managed and contributed to large-scale projects and epics, including data services upgrades and integration splits

Software Support Specialist - *IDEXX Laboratories*
August 2021 - August 2022

- Troubleshoot for end-users in Cornerstone Software
- Use SQL to find and fix database issues
- Install Software on the user network using remote access tools
- Configuring computer system hardware and software to meet software needs
- Determine customer needs, research, and provide solutions
- Ensure customer satisfaction and strong customer relationships

Service Advisor - *Morrie's Automotive Group*
January 1st, 2019 - August 2021

- Daily operations of Customer Relationship Management, billing process, sales operations, service cont claims, scheduling, employee labor hours, and fleet management
- Customer Database, Inventory Database, Reynolds and Reynolds
- Work with technicians to quickly and accurately diagnose and repair vehicles.
- Mazda Lead Service Advisor Certified
- Manage and adjust Service Department schedule based on technician and sales projections

Sales Associate - *Morrie's Automotive Group*
April 2015 - December 2018

- Achieved Mazda Elite Master certification
- Dedicated to sales operations including securing vehicle loans and warranties, increasing customer rela profitability

Manager - *Jimmy John's*
September 2010 - April 2015

- Projected sales and inventory for maximum profitability and workforce optimization
- Handled coaching and training of employees