

- Did the recipient experience difficulty resolving or closing any oversight review, investigation, or audit findings.
- Are any oversight review, investigation, or audit findings currently open.
- Are any issues related to ADA indicated in the Oversight Assessment Tool (OAT).
- What deficiencies or potential deficiencies have been identified by the FTA Office of Civil Rights through complaint investigations, compliance reviews, and other sources.
- Have any ADA complaints been filed with FTA.
- Does the ADA complaint process provide for due process.
- Does the recipient have forward-facing seats in the front of buses.
- Does the recipient appear to have the capacity and employee training to ensure compliance with the ADA.
- Do the recipient, contractors, and lessees appear to have sufficient accessible spare vehicles to meet the ADA service requirements.
- Did background research or site visit observations reveal any potential issues or concerns about the recipient's compliance with ADA requirements not covered previously in this section.
- If the recipient operates a demand-responsive service of any kind, and relies on equivalent service to accommodate persons with disabilities who require accessible vehicles, are the accessible vehicles comparable in nature to the inaccessible vehicles provided to ambulatory passengers (e.g., are ambulatory passengers provided with luxury vehicles while wheelchair users are provided only with Low-Speed Vehicles as classified by NHTSA).
- If the recipient has engaged the services of a private entity to operate demand-responsive services on its behalf or under its banner via contract or other arrangement or relationship, how does the recipient ensure that equivalent service is provided to persons with disabilities, including those who use wheelchairs?
- If the recipient has engaged the services of a private entity to operate demand-responsive services on its behalf or under its banner via contract or other arrangement or relationship, what oversight or controls does the recipient have in place to ensure compliance with DOT ADA nondiscrimination requirements in connection with the provision of such services?

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REFERENCES

1. 2 CFR Part 200 and 1201, "Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards"
2. 49 CFR Part 27, "Nondiscrimination on the Basis of Disability in Programs or Activities Receiving Federal Financial Assistance"
3. 49 CFR Part 37, "Transportation Services for Individuals with Disabilities"
4. 49 CFR Part 38, "Americans with Disabilities Act (ADA) Accessibility Specifications for Transportation Vehicles"

5. 49 CFR Part 39, "Transportation for Individuals with Disabilities: Passenger Vessels"
6. FTA Circular 4710.1, "Americans with Disabilities Act (ADA) Guidance"

USEFUL WEBLINKS

1. FTA ADA Website
2. U.S. Department of Transportation (US DOT) Disability Law Guidance
3. ADA Standards for Transportation Facilities
4. Federal Highway Administration Guidance on Pedestrian Access for Persons with Disabilities
5. Disability Rights Education & Defense Fund - Topic Guides on ADA Transportation
6. U.S. Department of Justice ADA Homepage
7. FTA's Frequently Asked Questions From FTA Grantees Regarding Coronavirus Disease 2019
8. Notice of Concurrence
9. Emergency Relief rule