Sunil Kumar Choudari

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Portfolio | GitHub | HackerRank | Linkedin

SUMMARY

Dynamic and motivated IT professional with over 3 years of experience in providing technical support across various operating systems, including Windows, Mac, and Linux. Proficient in troubleshooting, asset management, and maintaining infrastructure, I excel in delivering user-centric solutions in corporate environments. Skilled in managing hardware, network services, and IT processes.

EDUCATION

Brilliant Institute of Engineering and Technology   Hyderabad 2021 - 2024
Bachelor of Technology (BTech) Computer Science specialized in (Artificial Intelligence and Machine Learning).

Mahaveer Institute of Science and Technologies   Hyderabad 2017 - 2020
Diploma in Computer Science and Engineering.

EXPERIENCE

NPH | *Full Stack Developer* – Network Admin   Hyderabad - December 2020 – July 2024
- Provided extensive IT support, managing and troubleshooting Windows and Linux operating systems in a corporate environment.
- Managed network infrastructure, including deployment and maintenance of IIS servers, ensuring reliable connectivity and service availability.
- Directed asset management processes, including computer life cycle management, hardware procurement, and recycling.
- Implemented and administered processes to enhance system reliability and performance, contributing to operational excellence.
- Delivered user support through various channels, including remote support, ticket-based systems, and walk-ups, ensuring timely resolution of technical issues.

Cyber Security | *Summer Internship – Gurugram Police*   Remote | Jun 2021 – Jul 2021
- During my remote cybersecurity internship with Gurugram Police, I gained hands-on experience in cybersecurity fundamentals and investigation techniques. Collaborating with professionals, I developed a strong understanding of safeguarding digital assets.
- The internship provided practical knowledge in incident response, threat intelligence, and the use of cutting-edge cybersecurity tools.
- Developed and implemented cybersecurity measures to protect digital assets, supporting network and system security.
- Participated in incident response and threat intelligence activities, ensuring the secure operation of IT systems.
- Overall, it was a transformative experience that enhanced my skills and prepared me for real-world challenges in securing digital environments.

NSIC Pvt Ltd | *Software Trainee*   Hyderabad | Nov 2019 – May 2020
- Highly skilled in project structuring and component development.
- Specialized in AI web template development through industrial training.
- Proficient at code reviews and improving code quality.
- Completed a Django-based web application project.
- Enthusiastic about AI-ML and web development, having worked on and learned JavaScript, HTML, CSS, web application and mobile application development, and software technology strategies.
- Motivated team player with strong communication skills, ready to tackle new challenges in a dynamic development environment.

SKILLS

- **Operating Systems**   : Windows, Linux, Mac OS
- **Networking**   : Network Design and Implementation, Routing and Switching, LAN Troubleshooting, IIS Server
- **Tools/Platforms**   : Chrome OS, Zebra Printers, Thin Clients, Portable Handheld Terminals.
- **Programming/Scripting**   : Python, Bash, PowerShell
- **IT Support**   : Remote Tech Support, Hardware/Software/Peripheral Support, Asset Management, Documentation, SLA Management

SKILLS	YEARS
Desktop Support (Onsite)	3 Years 8 Months
Desktop Support (Virtual)	3 Years
Window / Mac Support	7+ Years
Networking	3 Years
Official Notice Period (days)	28 Days
Open to Relocation	Hyderabad, Pune.

PROJECTS / OPEN SOURCE

- **Phishing Detection**   Jupyter Notebook, HTML, Python, CSS.
- **Road Feedback**   JavaScript, Dart, CSS, HTML.
- **Fake News Detection**   SCSS, CSS, Jupyter Notebook, HTML, JavaScript, Python.
- **Navachethana eCommerce**   React, JavaScript, Mongo, Nodejs.
- **Indian Tourist Guide ML**   Jupyter Notebook, Python, HTML, CSS.
- **Cybernetic Protectors**   PHP, MySql, Javascript, HTML, CSS.
- **AI Agency Dynamic Template**   HTML, Javascript, CSS.
- **Bug Report Generator**   Python, Scikit-learn React Shell Script.
- **College Chatbot-Realtime**   NLP, ChatGPT2 Tokenizer, Adamsw, Python.
- **Criminal Identification**   Yolo, Python, OpenCV, Python, Tkinter.

CERTIFICATIONS

- Software Trainee - **National Small Industries Corporation**
- Git and Github - **Udemy**
- Windows OS Support – **Udemy**
- Linux OS Administration - **Udemy**
- Jenkins – **Udemy**
- Machine Learning **– Udemy**
- Artificial Intelligence **– Udemy**
- Cyber Security Internship **– Gurugram Police**

ACHIEVEMENTS

Academic
- Achieved Gold Level badge in Python on **Hackerank**
- Earned YOLO, QuickDraw, and Pull Shark Badges from **Github**
- Successfully deployed and maintained over 50 network devices in a corporate setting - **NVS**