



Benjamin Shanahan

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Relevant Experience

Aer Lingus

UX Product Designer

Oct 2021 – Present

- Work as part of the UX team to identify problems, ideate, test, design, iterate and deliver solutions to web and app.
- Work closely with Product Managers, Stakeholders and Developers ensuring the best solution is agreed and delivered in an efficient way.
- Key roles include: Managing stakeholders, creating prototypes, presenting solutions and supporting developers through to implementation.

Deloitte

Business Analyst

May 2021 – Sep 2021

- Began as a UX intern; transitioned to a business analyst role within a major scrum team serving the company's premier client.
- Liaised with stakeholders and clients, managed the product backlog, clarified UX designs for developers, and ensured design integrity in final products.

Education

Institute of Art, Design & Technology

Masters in User Experience Design (MSc.)

Sep 2019 – Apr 2021

- Studied User Research, Interaction Design, Usability Design, Literature Research, Psychology, Usability and Visual Design and more.

Dublin Institute of Technology

Computer Science International - Chinese (BSc.)

Sep 2014 – May 2018

- Received a 2.1 degree with six 1.1 Honours from Final Examinations.
- Studied a variety of technical skills including OOP, Web Development, Databases, Advanced Security
- Received HSK 3 Chinese Language Certificate.

Chinese Language Scholarship - Beihang University, China

Feb 2017 – Jul 2017

- Awarded the Confucius Scholarship based on academic achievement.
- Scholarship included a fully funded semester in Beihang University, Beijing China studying Chinese Language and Computer Science.

Projects

Colorless.design

- Minimalistic guide to designing without color.
- Practice taking Figma UI designs and taking through to production using React and customer CSS.

Kiko - Your Digital Scratch Map

- Exploring AI assisted development of a Dynamic Web App.
- Aiming to answer the question: 'How much technical knowledge is required for a UX designer to create a complex web app with the use of AI?'

Skills

User-Centered Design | Wireframing | Prototyping | Iterative Design | UX Research | IA Design | Stakeholder Management | Project Management | Presentation Skills | AI Prompting