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in LinkedIn

## Summary

- UX/Product Designer with 5+ years of experience designing digital products, including internal tools, low-code platforms, and SaaS
- · Lead projects end-to-end, from user research and testing through to final UI design and developer handoff.
- Focused on creating clear interfaces, smooth workflows, and practical solutions to real user problems.

## **Technical Skills and** Strengths

Tools: Figma, Sketch, Adobe Suite (as needed), HTML, CSS, knowledge of (PHP/jQuery)

UI Design: Design Systems Architect, strong visual design, effective handovers, prototyping (HTML/CSS) Research: Led user interviews, usability studies, and A/B testing to inform iterative design decisions.

Other: Agile methodology, mentored junior designers, process generation, workflow optimisation and company

strategy.

# **Experience**



June 2024 - Present

Product Designer - <u>Budibase</u> (Low-Code Platform)

- Led a major redesign of Budibase's automation builder, simplifying complex workflows and making troubleshooting faster and more intuitive.
- · Designed AI-powered features, including app generation and code generation, to support the company's shift toward intelligent, lowcode development.
- Ran targeted user research using Maze, uncovering key usability issues and directly shaping the product roadmap.
- Improved core platform areas like access control, settings, and filtering, making them easier to use for both technical and non-technical
- · Worked cross-functionally with leadership, engineers, and product owner to align design decisions with real user needs and evolving business goals.



June 2021 - July 2024

#### UI/UX Designer - <u>Dawson Andrews</u> (Digital Agency)

- Spearheaded a comprehensive redesign initiative for a client, resulting in a 200% increase in user satisfaction and a 90% boost in conversions.
- · Conducted extensive UX research (1,400+ responses) to uncover user pain points and guide design choices, demonstrating a commitment to evidence-based decision-making.
- Designed and launched new digital products, driving success from idea generation to completion.
- · Collaborated effectively with product managers, engineers, and stakeholders throughout the project lifecycle to ensure seamless execution.

Other experience and freelance work available on LinkedIn

**Hobbies** 

Black belt in Jiu-Jitsu with several years of Judo experience. Also enjoy fishkeeping, karting, and have a real love for dogs.

### **Education**

Interaction Design, Bachelor Of Design

(May 2017 - May 2021)

Graduated with 1st Class Honours.

Interactive Media, Level 3, Extended Diploma

(2015 - 2017)

Achieved Distinction\*, Distinction\*, Distinction.