

Benjamin Alva



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Skills

- Customer Service
- Multitasking
- Maintenance
- Active Listening
- Learn skills quickly
- Communication

Experience

Target | Guest Advocate

August 2023 - Present

- As a Guest Advocate, I familiarized myself with every position at the front which included Cashiering, Service Desk, and Front of Store Attendant.
- Scanned and bagged items in a quick and careful manner.
- Communicated and interacted with Guests to create a positive experience.
- Processed returns and exchanges
- Focused on creating a safe environment.
- Closed cash registers and secured cash safely and securely.
- Cleaned spills throughout the store.
- Trained new employees on Front of Store Attendant.

Whataburger | Team Member

December 2021 - July 2022

- As a Team Member, I fulfilled multiple positions inside and outside of the kitchen.
- Prepared customer orders during high volumes of traffic.
- Practiced proper kitchen safety and hygiene.
- Performed several basic kitchen maintenance activities. e.g. (Trash run, Wiped tables, Refilled ice, Swept, Mopped, and Washed dishes)
- Helped other Team Members when possible.
- Trained other Team members in basic stations.

Education

- Diploma (Sandra Day O'Connor High School) - 2023