



Circle the City

# Community Resources and Information

*For individuals facing  
homelessness  
in Maricopa County, Arizona*

CIRCLETHECITY.ORG

# Circle the City

## Healing Homelessness. Together.

Circle the City creates and delivers integrated healthcare solutions that compassionately address the needs of men, women and children facing homelessness.

We do this through five lines of service:

### Two fixed-site family health centers offering primary and preventive care:

Downtown Family Health Center  
220 S 12th Ave, Phoenix  
602-258-8282

The Parsons Family Health Center  
3522 N 3rd Ave, Phoenix  
602-776-7676

### Two medical respite centers:

- Each medical respite center offers 50 beds for those who have been living on the streets with acute medical conditions and for people facing homelessness being discharged from valley hospitals who need additional time to complete their recovery.
- For more information, please call 602-313-8656 or 602-831-6697.

Downtown Medical Respite Center  
210 S 12th Ave, Phoenix  
602-254-4282

Midtown Medical Respite Center  
333 W Indian School Road, Phoenix  
602-776-9000

### Five mobile medical clinics:

- Our mobile medical teams provide primary health care services to patients across Maricopa County who cannot or will not access care at a fixed site.
- To view our monthly outreach calendars, please visit [circlethecity.org/medical-outreach-services/](http://circlethecity.org/medical-outreach-services/).

### Street Medicine:

- Our street medicine teams provide backpack medicine and mental health services to people facing homelessness in encampments throughout Maricopa County.
- Service locations may vary, call 602-516-3072 for location info.

### Health Navigation:

- Our health navigators work together with hospital staff to help connect patients facing homelessness to support services upon discharge.
- For more information regarding our health navigator program, please contact us at [healthnavigators@circlethecity.org](mailto:healthnavigators@circlethecity.org).

For additional assistance, please call 602-776-0776 or visit us at

**[circlethecity.org](http://circlethecity.org)**

# Housing Resources & Coordinated Entry Locations

Individuals facing homelessness in Maricopa County can access housing resources at these **Coordinated Entry** locations:

## What to expect at an entry point:

- 1. Interview:** Information about your situation will be gathered so that you are connected with appropriate services.
- 2. Resource Connection:** Based on your specific situation, you will be provided with resources that fit your need.
- 3. Housing Plan:** Shelter options and a housing plan will be discussed

## Key items needed for housing:

- Proof of income/job history
- 2 valid forms of identification (state ID, Birth Certificate, Social Security)
- Government benefits such as SNAP, AHCCCS and/or
- Medicare
- Phone number

## Adults and Family

### Human Services Campus (HSC)

#### Brian Garcia Welcome Center

206 S 12th Ave, Phoenix, AZ 85007  
602-299-5155 - Open 24/7

#### UMOM New Day Centers

3333 E Van Buren St, Phoenix, AZ 85008  
Open everyday from 8am-5pm

#### Avondale Resource Center

995 E Riley Dr, Avondale, AZ 85323  
623-333-2703  
M-Th 8am-7pm - F 9am-5pm

### Tempe Community Action Agency

2146 E Apache Blvd, Tempe, AZ 85281  
Monday-Thursday 9am-12pm  
215 E University Dr, Tempe, AZ 85281  
Fridays 8am-11am

#### Norton and Ramsey Social Justice Empowerment Center

7031 N 56th Ave, Glendale, AZ 85301  
Monday-Friday 9am-5pm | 623-207-8902

#### Mesa High Risk Entry Windemere Welcome Center

5750 E Main St, Mesa, AZ 85205

## Youth, ages 18-24

### Homebase

602-263-5531 or 602-263-7773

### Homeless Youth Hotline

602-648-9739

### UMOM Youth Outreach

480-868-7527

### Native American Connections

602-648-9739

## Domestic Violence

### Centralized Screening

480-890-3039

### Sojourner Center

602-244-0089

### Shelter Without Walls

602-244-0089

### Doves Program

602-264-4357

### New Life Center

623-932-4404

## U.S. Veterans

### National Homeless Vet Hotline

877-424-3838

### Community Resource & Referral Center

1500 E Thomas Rd, Ste 106, Phoenix, AZ 85014  
M-F, 7:30am-4:30pm | 602-248-6040

### MANA House

2422 W Holly St, Phoenix, AZ 85009  
602-254-6785

### US Vets

3507 N Central Ave, Ste 200, Phoenix, AZ 85012  
602-717-6682

# Shelters

## Emergency Shelters for Single Adults

### Central Arizona Shelter Services (CASS)

230 S 12th Ave, Phoenix | 602-256-6945  
90 day shelter stay  
Open 24 hours a day, 7 days a week

### Human Services Campus Overflow Shelter

1135 W Jackson St, Phoenix  
Nightly shelter space is limited  
1st come, 1st served, must arrive by 5:30pm.

### I-Help Emergency Shelters

90 day shelter program | Must call for availability and intake  
1st come, 1st served | Case management & supportive services

**Surprise** 623-222-1659

**Avondale** 623-333-2703

**South West Valley** 480-654-4539

**Tempe** 480-590-5514

**Chandler** 480-963-1423 ext. 112 & 116

**Mesa** 480-654-4539 or 480-684-0645

### Gift of Mary

Women and Seniors 55+  
Call 602-254-8424 for intake

### Church on the Street

4006 W Van Buren, Phoenix  
602-447-0259

## Shelters for Women | Shelters for the Whole Family

### Halle's Women Center

3333 E Van Buren St, Phoenix  
602-362-5833

### Maggie's Place

4001 N 30th St, Phoenix  
602-262-5555  
For pregnant women  
& baby's 1st year

### Family Housing Hub

Hotline offers valleywide shelter/housing options  
Call 602-595-8700 or visit [fhhub.org](http://fhhub.org) for intake

### Family Promise of Greater Phoenix

Whole family shelter options, with locations in Scottsdale, Glendale and Mesa  
Call 480-659-5227 for intake and availability

## Transitional Shelters

### Phoenix Rescue Mission's Transforming Lives Center for Men

1801 S 35th Ave, Phoenix, AZ 85009  
602-346-3390

### Ozanam Manor

320 W Watkins Rd, Phoenix, AZ 85003  
602-850-6900  
Extended shelter stay  
Case management available  
Must call for intake

### East Valley Men's Center

2345 N Country Club Rd, Mesa, AZ 85201  
480-610-6722

### Respiro Shelter

900 W Jackson St, Phoenix, AZ 85007  
Visit the Brian Garcia Welcome Center  
for more info and to complete intake

### Phoenix Rescue Mission's Changing Lives Center for Women

338 N 15th Ave, Phoenix, AZ 85007  
602-346-3390

### Washington St. Shelter

Connect to CBI Phoenix Rise inside the Lodestar Day Resource Center at 1125 W Jackson St for more info and possible referral

### Workforce Villages

866-759-7829  
Call to complete intake  
Must be working full time, and have income equivalent to \$15 per hour

### House of Refuge Sunnyslope

9844 N 7th Pl, Phoenix, AZ 85020  
602-678-0223

# Health & Well-being

## Urgent Psychiatric Care, Mental and Behavioral Health

### Connections Health Solutions

1201 S 7th Ave, Unit 150  
Phoenix, AZ 85007  
602-416-7600  
7am-7pm

### Community Bridges, Inc. (CBI)

24/7 Access to Care: 877-931-9142  
**(CPEC) Psychiatric Emergency Center**  
358 E Javelina Ave  
Mesa, AZ 85210

### MIND 24-7

Youth and Adult Mental Health Care, 24 hours a day, 7 days a week

#### Central Phoenix

2728 N 24th St

#### Mesa

1138 S Higley Rd

#### North Phoenix

10046 N Metro Parkway

### Arizona Telepsychiatric Services (AZITTS)

2735 E Main St, Suite 2&3  
Mesa, AZ 85213  
480-867-1722  
Mon-Fri 9am-5pm

### RI International Crisis Respite Peoria

11361 N 99th Ave, Suite 107  
Peoria, AZ 85345

## Dept. of Economic Security (DES) Office Locations

### Central Phoenix

5323 E Washington St  
LDRC Bldg., 1125 W Jackson St

### West Phoenix

4522 W Indian School Rd

### North Phoenix

3150 E Union Hills Dr

### South Phoenix

4635 S Central Ave

### Glendale

6010 N 57th Dr  
4324 W Olive Ave

### Peoria

8990 W Peoria Ave

### Avondale

290 E La Cañada Blvd

### Chandler

125 E Elliot Rd

### Surprise

1526 W Bell Rd

### Buckeye

302 N 4th Street

## AHCCCS

602-417-4000 | 800-867-5808 | [healthearizonaplus.gov](http://healthearizonaplus.gov)

## Food Banks

### St. Mary's Food Bank

3131 W Thomas Rd, Phoenix, AZ 85009  
Monday–Friday | 8am-4:30pm

### United Food Bank

263 N Center St, Mesa, AZ 85201  
Monday–Friday | 8am-4pm

### Fibco Family Services

1141 E Jefferson St, Phoenix, AZ 85034  
Tues, Weds and Fri | 10:30am-12:30pm

### National Hunger Hotline

1-866-348-6479

### Nourish Phoenix

501 S 9th Ave, Phoenix, AZ 85007  
Monday–Friday | 9am-11am

### Agua Fria Food Bank

405 E Harrison Dr, Avondale AZ 85323  
Monday–Friday | 8am-12pm

### AZ Hunger Hotline

602-528-3434  
[www.AZfoodbanks.org](http://www.AZfoodbanks.org)

# Health & Well-being (continued)

## Medical Transportation

### When scheduling transport with your insurance:

- Call to coordinate your trip at least **3 days** in advance
- Ask for a confirmation number or reservation code
- Request that the driver call you when they are on their way
- Schedule the pick up time 1 hour before appointment time

### To schedule a trip with:

- United Healthcare Community Plan*
- Care 1st Health Plan of Arizona*
- Arizona Complete Health*
- Health Choice Arizona*

Call Medical Transportation  
Brokerage of Arizona  
**(MTBA) at: 602-889-1777**

**Banner University  
Family Care**  
800-582-8686

**Mercy Care  
Mercy Care RBHA**  
800-624-3879

**Molina Health Care**  
833-474-5060

## Medicare

800-633-4227 | [medicare.gov](https://www.medicare.gov)

## Social Security Administration (SSA)

800-772-1213 | [ssa.gov](https://www.ssa.gov)

### SSA Office Locations:

**Central Phoenix**  
250 N 7th St  
7th St & Van Buren

**North Phoenix**  
16241 N Tatum Blvd  
Tatum Blvd & Bell Rd

**Glendale**  
5907 W Kings Ave  
59th Ave & Bell Rd

**Mesa**  
702 W Jerome Ave  
Baseline Rd & Ext Rd

## Additional Assistance

Individuals experiencing a housing crisis; please consider calling **\*211** or visit their website at **211Arizona.org** to find: shelter, affordable housing or rent and utility assistance.

# Basic Services

## Homeless ID Project: State ID and Birth Certificate Services

### Central Phoenix HSC's Welcome Center

206 S 12th Ave | Monday – Friday | 7:30am to 3:00pm

### Sunnyslope St. Vincent De Paul Dining Room

9227 N 10th Ave | 2nd & 4th Thursday | 1pm to 3:30 PM

### Tempe Community Action Agency

1880 E Apache Blvd | 1st and 3rd Monday | 12:30pm to 3:00pm

### Glendale Justice Center

7142 N 57th Ave | Every Wednesday | 1pm to 3:30pm

### Mesa's St. Joseph The Worker

1833 W Main St., Ste 128 | 2nd & 4th Tuesdays | 1pm-3:30pm

## The Justa Center: Senior Day Center 55+

### Downtown Phoenix

1001 W Jefferson St 602-254-6524  
Open M-F 7am-3pm, Sat 2-5pm

### Downtown Glendale

5522 W Glendale Ave 602-254-6524  
Open M-F 7am-3pm, Sat 2-5pm

## The Andre House: A Ministry for the Homeless

213 S 11th Ave, Phoenix  
Open Saturday–Thursday 7am–2:30pm , Sundays 7am–12:30pm

## Social Spin: Free Laundry Services

### Phoenix

2418 E Portland  
Wednesdays  
8 am-12pm

### Mesa

1255 E Southern Ave, Suite 1  
Wednesdays  
1pm-4pm

## Avondale Lutheran Social Services

2502 E University Dr  
Mon–Fri, 8am–5pm

## Mesa Lutheran Social Services

5946 E University Dr  
480-654-4539  
Mon–Fri, 8am–4:30pm

## Society of St. Vincent De Paul

### Dining Rooms & Resource Centers:

**Central Phoenix:** 1075 W Jackson St

**South Phoenix:** 420 W Watkins Rd

**Sunnyslope:** 9227 N 10th Ave

**Mesa:** 49 W Broadway Rd

**El Mirage:** 14013 N Verbena St

## Paz De Cristo (Mesa)

424 W Broadway Rd | 480-464-2370  
Mon-Fri 10am-3pm

## Chandler AZCEND

345 S California St | 480-963-4321

## Gilbert AZCEND

132 W Bruce Ave | 480-428-5446

## St. Joseph The Worker (Employment Services)

### Phoenix

1125 W Jackson St | M–F, 7:30am-3:30pm  
5800 N 19th Ave | M–F, 7:30am-3:30pm  
1307 N 14th St | M-F, 8am-4pm

### Mesa

1833 W Main St | M–F, 9am-4pm

### Glendale

7031 N 56th Ave | M–F, 9am-3pm

# Basic Services (Continued)

## Crisis and Peer Support Hotlines

**Nationwide Crisis Lifeline**  
Call: 988

**The Trevor Project**  
LGBTQ Youth Suicide Prevention  
866-488-7386

**Hope Addiction Recovery**  
844-762-0520

**Substance Use Helpline**  
800-662-4357

**Sexual Assault Hotline**  
800-662-4357

**Peer Support Hotline**  
602-347-1100

**Central AZ Crisis Hotline**  
602-222-9444

**HIV and AIDS Hotline**  
800-232-4636

**Domestic Violence Hotline**  
800-799-7233

**Grief Share and Support**  
800-295-5755

## Legal Assistance Services

**Parent Rights and Legal Assistance Hotline**  
602-452-3580

**AZCourtHelp.org**

Information on legal forms, processes and courts

**Arizona Justice Center**

7142 N 57th Ave, Glendale, AZ 85301

**Friendly House (Immigration Law)**

113 W Sherman St, Phoenix, AZ 85003

**Community Legal Services**

305 S 2nd Ave, Phoenix, AZ 85003 | 602-258-3434

**Family Lawyers Assistance Project**

602-506-7948

**Homeless Court**

Saturdays, 12-3pm in the Lodestar Day Resource Center at the Human Services Campus

602-427-0960 | szias@hsc-az.org

## Rent and Utility Assistance

**John F. Long Family Service Center**  
602-262-6510

**Sunnyslope Family Service Center**  
602-495-5229

**Glendale Community Action Program**  
623-930-2854

**Norton and Ramsey  
Social Justice Empowerment Center**  
623-207-8902

**Surprise Resource Center**  
623-222-1600

**Travis L. Williams**  
602-534-4732

**Neighborhood Ministries**  
602-252-5225

**Peoria Community Action  
Program**  
623-979-3911