A logo with blue triangles

Description automatically generated***Ara Department of Computing***

Assignment Cover Sheet

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| **Student ID:** | 99218426 |
|  |  |
| **Course code:** | BCIS207 |
| **Assignment:** | One - Research Report |
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|  |  |
| **Tutor(s):** | Bernard Otinpong |

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| Date: |  |

I \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ (student/s signature/s) hereby declare that this assignment is all my/our own work, and any sources are referenced and cited.

4 September 2023

Ben Orpwood

Ara Institute of Canterbury Ltd

IT Project Failures

Classic Mistakes and Mitigation

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# Introduction

I.T. projects fail all the time, depending on the source up to 85% of I.T. projects fail. In this research report I will investigate 10 failed I.T. projects and find out what went wrong by summarising each project, categorising the classic mistakes, comparing those mistakes to the best practices, and finally if the problem was with development methodology, I will identify a more suitable methodology that would have prevented this failure.

# Failed IT projects

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Name of failed IT Project | Financial Costs | Causes of the project failure | Consequences of the project failure | List sources of your information |
| Healthcare.gov |  |  |  |  |
| The Phoenix pay system |  |  |  |  |
| Rhode Island Unified Health Infrastructure Project |  |  |  |  |
| US Depart of Defence Electronic Health Records System |  |  |  |  |
| Electronic Lidl merchandise management and information system |  |  |  |  |
| The Coast Guard's Electronic Health Records system |  |  |  |  |
| National Grid USA’s Electronic Health Records System |  |  |  |  |
| Minnesota's Vehicle License System |  |  |  |  |
| Queensland health payroll system failure |  |  |  |  |
| Hertz website project failure |  |  |  |  |