



# IT Help Desk for Beginners

Course completed by Thanh Binh Tran  
Apr 10, 2025 at 09:50AM UTC • 2 hours 7 minutes

Top skills covered

Technical Support

Help Desk Support

A stylized, handwritten signature in dark blue ink that reads "Dan Bradley".

Head of Global Content, Learning



Certificate ID: 5c73e1e7e65eb155fbdf6de949f6e24a4491247588abb25e1118aa99d39d7f3



# IT Service Desk Careers and Certifications

Course completed by Thanh Binh Tran  
Apr 11, 2025 at 07:30AM UTC • 39 minutes

Top skills covered

Career Path Planning

A stylized, handwritten signature in black ink that reads "Dan Bodnity".

Head of Global Content, Learning



Certificate ID: d4f458c492a2e87ecb738a1d8f7b5e54c2e78a312a0a2ce812ce120776e64728



# Building Your Team

Course completed by Thanh Binh Tran  
Feb 21, 2025 at 09:14AM UTC

Top skills covered

Team Building

A stylized, handwritten signature in black ink that reads "Dan Bradley".

Head of Global Content, Learning



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Program: PMI® Registered Education Provider  
Provider ID: #4301  
Activity #: 43014PMFBF  
PDUs/ContactHours: 0.75  
Certificate ID:  
bbd1a0aca811565aa90eaa813af83d1ec024717dd4fb0d0ceb49e3a167ed57





# Building Your Team

Course completed by Thanh Binh Tran

Feb 21, 2025 at 10:04AM UTC

Top skills covered

Team Building

Head of Global Content, Learning



Instructional Delivery Method: QAS Self Study  
In accordance with the standards of the National Registry of CPE Sponsors, CPE credits have been granted based on a 50-minute hour. LinkedIn is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its web site: [www.nasbaregistry.org](http://www.nasbaregistry.org)

Field of Study: Personnel/Human Resources  
Program: National Association of State Boards of Accountancy (NASBA)  
Registry ID: #340940  
Continuing Professional Education Credit (CPE): 1.60  
Certificate ID: 7de85c2e35eb3d4197c77ace77e8cd31d6629a69c94cd7d206d298eccefeb39

