



IT Help Desk for Beginners

Course completed by Thanh Binh Tran

Apr 10, 2025 at 09:50AM UTC • 2 hours 7 minutes

Top skills covered

Technical Support

Help Desk Support

A handwritten signature in black ink that reads "Dan Balady".

Head of Global Content, Learning

Certificate ID: 5c73e1e7e65eb155fbfdfd6de949f6e24a4491247588abb25e1118aa99d39d7f3





IT Service Desk Careers and Certifications

Course completed by Thanh Binh Tran

Apr 11, 2025 at 07:30AM UTC • 39 minutes

Top skills covered

Career Path Planning

A handwritten signature in black ink that reads "Dan Bolante".

Head of Global Content, Learning

Certificate ID: d4f458c492a2e87ecb738a1d8f7b5e54c2e78a312a0a2ce812cel20776e64728





Building Your Team

Course completed by Thanh Binh Tran

Feb 21, 2025 at 09:14AM UTC

Top skills covered

Team Building

Head of Global Content, Learning



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Program: PMI® Registered Education Provider
Provider ID: #4101

Activity #: 41014PMFBF

PDU's/Contact Hours: 0.75

Certificate ID:

b6d4a0aca011545aa90ea0a813a183dlec024717dd41b0d0cwb49a3a167ed52f





Building Your Team

Course completed by Thanh Binh Tran
Feb 21, 2025 at 10:04AM UTC

Top skills covered

Team Building

Head of Global Content, Learning



Instructional Delivery Method: QAS Self Study
In accordance with the standards of the National Registry of CPE Sponsors,
CPE credits have been granted based on a 50-minute hour.
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Field of Study: Personnel/Human Resources
Program: National Association of State Boards of Accountancy (NASBA)
Registry ID: #340940
Continuing Professional Education Credit (CPE): 1.60
Certificate ID:
[7de85c2a35eb3d4197c77e8cfd31d6629a69c94cd7d206d298ecce1eb39](https://www.linkedin.com/certificates/7de85c2a35eb3d4197c77e8cfd31d6629a69c94cd7d206d298ecce1eb39)

