Ben Crabtree

User Experience Designer

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Work Experience



Brigham Young University Library

UX Designer August 2015-Present

- Working with stakeholders, users, and developers to identify and address librarian and patron pains within the constraints of business goals through a human-centered design process.
- Designing, developing and testing software product solutions to those pains iteratively with users and stakeholders.
- Conducting user interviews, user tests, and task analysis for each project/product.



AncestorCloud

UX Designer May 2015-July 2015

- Created user personas, designed for those personas and assisted in implementing designs.
- Determined user flows, onboarding processes and UI design for both user groups.
- Wireframed, designed and generated content for investor slide deck presentations.



Riser Design Agency

Designer May 2014-December 2014

- Designed and illustrated several drawings for Google.
- Created several landing pages for ABC.
- Assisted in the branding process of multiple companies.

Technical Skills

Design Tools



Sketch



Ps Photoshop



Ai Illustrator



Zeplin



in InVision

Front End Technologies



HTML



CSS



SASS

Awards

CROCKER

2015 Crocker Fellow

A competitive fellowship program though the BYU business school which required application and admission, where I learned to employ ideas from design thinking, entrepreneurship, and agile software development to create novel product solutions.

Work Experience—Continued



Brigham Young University Museum of Art UI Designer

July 2013-January 2014

- Designed the interface for the Sacred Gifts iPad app as a companion to the Sacred Gifts Exhibition.
- Integrated photography, video, and audio content within the interface.
- Collaborated with print and web designers for overall design consistency.

Education



Kent State University

M.S., User Experience Design
In Progress — December 2019 Anticipated Completion Date



Brigham Young University

B.S., Technology & Engineering Ed: Non-licensure Completed December 2015

Volunteer Work

THE CHURCH OF JESUS CHRIST OF LATTER-DAY SAINTS

Missionary

Kennewick Washington 2010–2012

I worked for 15 hours/day teaching, serving, and building connections among communities in Washington state. One of the most important lessons I learned through this experience was that the most worthwhile pursuits in life require consistent effort and hard work over long periods of time, especially learning.