2.1:

R commands:

x = c(17,5,2,1); names(x)= c("fingers","eyes","arm","leg"); pareto.chart(x);

2_1.emf

2.2(1):

R commands:

x=c(132,85,43,50); names(x)=c("toilet paper","hand towels","napkins","12 other products");

pareto.chart(x, xlab ="categories");

2_2_1.emf

2.3: 42.58%, 70%;