Google Capstone Project: Bike Share Speedy Success

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Business Task

The business task is to understand how Cyclistic bikes are used differently by annual members and casual riders. This will enable the management design effective marketing strategies geared to converting casual riders into annual members. By analyzing Cyclistic's historical bike trip data to identify trends and insights will help in having informed decision on how to develop a strategy for targeted marketing campaigns.

Data Sources used

The data used for analysis is Cyclistic's historical bike trip data which is public data from Data License Agreement | Divvy Bikes, Data License Agreement | Divvy Bikes (https://www.divvybikes.com/data-license-agreement) which includes information such as ride ID, rideable type, start and end timestamps, start and end station details, latitude and longitude coordinates, and rider type (member or casual). The data provides insights into how customers utilize Cyclistic bikes for various purposes and durations.

Data Preparation, Processing and Analysis Steps

Technology used

For preparation, processing and analysis, Statistical programming Language R has been used with its IDE(RSudio). ### Set a CRAN mirror

```
options(repos = c(CRAN = "https://cran.rstudio.com"))
```

Data Preparation

Installed Required Packages

```
install.packages("tidyverse")

## Installing package into 'C:/Users/Ben/AppData/Local/R/win-library/4.4'
## (as 'lib' is unspecified)
```

```
## package 'tidyverse' successfully unpacked and MD5 sums checked
##
## The downloaded binary packages are in
## C:\Users\Ben\AppData\Local\Temp\RtmpSS7cdU\downloaded_packages
```

```
install.packages("lubridate") # to work with dates
## Installing package into 'C:/Users/Ben/AppData/Local/R/win-library/4.4'
## (as 'lib' is unspecified)
## package 'lubridate' successfully unpacked and MD5 sums checked
## Warning: cannot remove prior installation of package 'lubridate'
## Warning in file.copy(savedcopy, lib, recursive = TRUE): problem copying
## C:\Users\Ben\AppData\Local\R\win-library\4.4\00LOCK\lubridate\libs\x64\lubridate.dll
## to
## C:\Users\Ben\AppData\Local\R\win-library\4.4\lubridate\libs\x64\lubridate.dll:
## Permission denied
## Warning: restored 'lubridate'
## The downloaded binary packages are in
## C:\Users\Ben\AppData\Local\Temp\RtmpSS7cdU\downloaded_packages
install.packages("skimr") # to skim the data
## Installing package into 'C:/Users/Ben/AppData/Local/R/win-library/4.4'
## (as 'lib' is unspecified)
## package 'skimr' successfully unpacked and MD5 sums checked
##
## The downloaded binary packages are in
## C:\Users\Ben\AppData\Local\Temp\RtmpSS7cdU\downloaded packages
install.packages("janitor") # to claen the data
## Installing package into 'C:/Users/Ben/AppData/Local/R/win-library/4.4'
## (as 'lib' is unspecified)
## package 'janitor' successfully unpacked and MD5 sums checked
## The downloaded binary packages are in
## C:\Users\Ben\AppData\Local\Temp\RtmpSS7cdU\downloaded_packages
install.packages("readr") # to import the data
```

```
## Installing package into 'C:/Users/Ben/AppData/Local/R/win-library/4.4'
## (as 'lib' is unspecified)
## package 'readr' successfully unpacked and MD5 sums checked
## Warning: cannot remove prior installation of package 'readr'
## Warning in file.copy(savedcopy, lib, recursive = TRUE): problem copying
## C:\Users\Ben\AppData\Local\R\win-library\4.4\00LOCK\readr\libs\x64\readr.dll to
## C:\Users\Ben\AppData\Local\R\win-library\4.4\readr\libs\x64\readr.dll:
## Permission denied
## Warning: restored 'readr'
##
## The downloaded binary packages are in
## C:\Users\Ben\AppData\Local\Temp\RtmpSS7cdU\downloaded_packages
install.packages("dplyr")
## Installing package into 'C:/Users/Ben/AppData/Local/R/win-library/4.4'
## (as 'lib' is unspecified)
## package 'dplyr' successfully unpacked and MD5 sums checked
## Warning: cannot remove prior installation of package 'dplyr'
## Warning in file.copy(savedcopy, lib, recursive = TRUE): problem copying
## C:\Users\Ben\AppData\Local\R\win-library\4.4\00LOCK\dplyr\libs\x64\dplyr.dll to
## C:\Users\Ben\AppData\Local\R\win-library\4.4\dplyr\libs\x64\dplyr.dll:
## Permission denied
## Warning: restored 'dplyr'
## The downloaded binary packages are in
## C:\Users\Ben\AppData\Local\Temp\RtmpSS7cdU\downloaded packages
install.packages("ggplot2")
## Installing package into 'C:/Users/Ben/AppData/Local/R/win-library/4.4'
## (as 'lib' is unspecified)
```

```
## package 'ggplot2' successfully unpacked and MD5 sums checked
##
## The downloaded binary packages are in
## C:\Users\Ben\AppData\Local\Temp\RtmpSS7cdU\downloaded_packages
```

Loaded Packages

```
library(tidyverse)
```

```
– tidyverse 2.0.0 —
## — Attaching core tidyverse packages —
## √ dplyr
           1.1.4 √ readr
                                   2.1.5
## √ forcats 1.0.0
                       ✓ stringr 1.5.1
## √ ggplot2 3.5.1 √ tibble
                                   3.2.1
## ✓ lubridate 1.9.3 ✓ tidyr
                                   1.3.1
## √ purrr
              1.0.2
## — Conflicts —
                                                   — tidyverse_conflicts() —
## X dplyr::filter() masks stats::filter()
## X dplyr::lag()
                   masks stats::lag()
## i Use the conflicted package (<http://conflicted.r-lib.org/>) to force all conflicts to becom
e errors
```

```
library(lubridate)
library(skimr)
library(janitor)
```

```
##
## Attaching package: 'janitor'
##
## The following objects are masked from 'package:stats':
##
## chisq.test, fisher.test
```

```
library(readr)
library(dplyr)
library(ggplot2)
```

Importing Data

```
data1 <-read_csv("E:/BJSchooling/Data Analyst/Case Studies/Capstone-1/202305-divvy-tripdata.cs
v")</pre>
```

```
## Rows: 604827 Columns: 13
## — Column specification —
## Delimiter: ","
## chr (7): ride_id, rideable_type, start_station_name, start_station_id, end_...
## dbl (4): start_lat, start_lng, end_lat, end_lng
## dttm (2): started_at, ended_at
##
## i Use `spec()` to retrieve the full column specification for this data.
## i Specify the column types or set `show_col_types = FALSE` to quiet this message.
```

data2 <-read_csv("E:/BJSchooling/Data Analyst/Case Studies/Capstone-1/202306-divvy-tripdata.cs
v")</pre>

```
## Rows: 719618 Columns: 13
## — Column specification —
## Delimiter: ","
## chr (7): ride_id, rideable_type, start_station_name, start_station_id, end_...
## dbl (4): start_lat, start_lng, end_lat, end_lng
## dttm (2): started_at, ended_at
##
## i Use `spec()` to retrieve the full column specification for this data.
## i Specify the column types or set `show_col_types = FALSE` to quiet this message.
```

data3 <-read_csv("E:/BJSchooling/Data Analyst/Case Studies/Capstone-1/202307-divvy-tripdata.cs
v")</pre>

```
## Rows: 767650 Columns: 13
## — Column specification —
## Delimiter: ","
## chr (7): ride_id, rideable_type, start_station_name, start_station_id, end_...
## dbl (4): start_lat, start_lng, end_lat, end_lng
## dttm (2): started_at, ended_at
##
## i Use `spec()` to retrieve the full column specification for this data.
## i Specify the column types or set `show_col_types = FALSE` to quiet this message.
```

 $\label{lem:condition} $$ data4 <-read_csv("E:/BJSchooling/Data Analyst/Case Studies/Capstone-1/202308-divvy-tripdata.cs v")$

```
## Rows: 771693 Columns: 13
## — Column specification —
## Delimiter: ","
## chr (7): ride_id, rideable_type, start_station_name, start_station_id, end_...
## dbl (4): start_lat, start_lng, end_lat, end_lng
## dttm (2): started_at, ended_at
##
## i Use `spec()` to retrieve the full column specification for this data.
## i Specify the column types or set `show_col_types = FALSE` to quiet this message.
```

 $\label{lem:condition} $$ \data5 <-read_csv("E:/BJSchooling/Data Analyst/Case Studies/Capstone-1/202309-divvy-tripdata.cs v")$

```
## Rows: 666371 Columns: 13
## — Column specification —
## Delimiter: ","
## chr (7): ride_id, rideable_type, start_station_name, start_station_id, end_...
## dbl (4): start_lat, start_lng, end_lat, end_lng
## dttm (2): started_at, ended_at
##
## i Use `spec()` to retrieve the full column specification for this data.
## ## Specify the column types or set `show_col_types = FALSE` to quiet this message.
```

data6 <-read_csv("E:/BJSchooling/Data Analyst/Case Studies/Capstone-1/202310-divvy-tripdata.cs
v")</pre>

```
## Rows: 537113 Columns: 13
## — Column specification —
## Delimiter: ","
## chr (7): ride_id, rideable_type, start_station_name, start_station_id, end_...
## dbl (4): start_lat, start_lng, end_lat, end_lng
## dttm (2): started_at, ended_at
##
## i Use `spec()` to retrieve the full column specification for this data.
## i Specify the column types or set `show_col_types = FALSE` to quiet this message.
```

 $\label{lem:condition} $$ \data7 <-read_csv("E:/BJSchooling/Data Analyst/Case Studies/Capstone-1/202311-divvy-tripdata.cs v")$

```
## Rows: 362518 Columns: 13
## — Column specification —
## Delimiter: ","
## chr (7): ride_id, rideable_type, start_station_name, start_station_id, end_...
## dbl (4): start_lat, start_lng, end_lat, end_lng
## dttm (2): started_at, ended_at
##
## i Use `spec()` to retrieve the full column specification for this data.
## i Specify the column types or set `show_col_types = FALSE` to quiet this message.
```

data8 <-read_csv("E:/BJSchooling/Data Analyst/Case Studies/Capstone-1/202312-divvy-tripdata.cs
v")</pre>

```
## Rows: 224073 Columns: 13
## — Column specification —
## Delimiter: ","
## chr (7): ride_id, rideable_type, start_station_name, start_station_id, end_...
## dbl (4): start_lat, start_lng, end_lat, end_lng
## dttm (2): started_at, ended_at
##
## i Use `spec()` to retrieve the full column specification for this data.
## i Specify the column types or set `show_col_types = FALSE` to quiet this message.
```

data9 <-read_csv("E:/BJSchooling/Data Analyst/Case Studies/Capstone-1/202401-divvy-tripdata.cs
v")</pre>

```
## Rows: 144873 Columns: 13
## — Column specification —
## Delimiter: ","
## chr (7): ride_id, rideable_type, start_station_name, start_station_id, end_...
## dbl (4): start_lat, start_lng, end_lat, end_lng
## dttm (2): started_at, ended_at
##
## i Use `spec()` to retrieve the full column specification for this data.
## i Specify the column types or set `show_col_types = FALSE` to quiet this message.
```

 $\label{lem:condition} $$ \data10 <-read_csv("E:/BJSchooling/Data Analyst/Case Studies/Capstone-1/202402-divvy-tripdata.cs v")$

```
## Rows: 223164 Columns: 13
## — Column specification
## Delimiter: ","
## chr (7): ride_id, rideable_type, start_station_name, start_station_id, end_...
## dbl (4): start_lat, start_lng, end_lat, end_lng
## dttm (2): started_at, ended_at
##
## i Use `spec()` to retrieve the full column specification for this data.
## i Specify the column types or set `show_col_types = FALSE` to quiet this message.
```

 $\label{lem:condition} $$ \data11 <-read_csv("E:/BJSchooling/Data Analyst/Case Studies/Capstone-1/202403-divvy-tripdata.csv") $$ \data21 <-read_csv("E:/BJSchooling/Data21$

```
## Rows: 301687 Columns: 13
## — Column specification —
## Delimiter: ","
## chr (7): ride_id, rideable_type, start_station_name, start_station_id, end_...
## dbl (4): start_lat, start_lng, end_lat, end_lng
## dttm (2): started_at, ended_at
##
## i Use `spec()` to retrieve the full column specification for this data.
## i Specify the column types or set `show_col_types = FALSE` to quiet this message.
```

data12 <-read_csv("E:/BJSchooling/Data Analyst/Case Studies/Capstone-1/202404-divvy-tripdata.cs
v")</pre>

```
## Rows: 415025 Columns: 13
## — Column specification
## Delimiter: ","
## chr (7): ride_id, rideable_type, start_station_name, start_station_id, end_...
## dbl (4): start_lat, start_lng, end_lat, end_lng
## dttm (2): started_at, ended_at
##
## i Use `spec()` to retrieve the full column specification for this data.
## i Specify the column types or set `show_col_types = FALSE` to quiet this message.
```

Data Processing

Knowing Your Data Structure

glimpse(data1)

```
## Rows: 604,827
## Columns: 13
## $ ride id
                        <chr> "0D9FA920C3062031", "92485E5FB5888ACD", "FB144B3FC8...
## $ rideable type
                        <chr> "electric_bike", "electric_bike", "electric_bike", ...
## $ started_at
                        <dttm> 2023-05-07 19:53:48, 2023-05-06 18:54:08, 2023-05-...
## $ ended at
                        <dttm> 2023-05-07 19:58:32, 2023-05-06 19:03:35, 2023-05-...
## $ start_station_name <chr>> "Southport Ave & Belmont Ave", "Southport Ave & Bel...
                        <chr> "13229", "13229", "13162", "13196", "TA1308000047",...
## $ start_station_id
## $ end_station_name
                        <chr> NA, NA, NA, "Damen Ave & Cortland St", "Southport A...
                        <chr> NA, NA, NA, "13133", "13229", "TA1306000029", "1343...
## $ end station id
                        <dbl> 41.93941, 41.93948, 41.85379, 41.89456, 41.95708, 4...
## $ start_lat
                        <dbl> -87.66383, -87.66385, -87.64672, -87.65345, -87.664...
## $ start_lng
## $ end_lat
                        <dbl> 41.93000, 41.94000, 41.86000, 41.91598, 41.93948, 4...
## $ end lng
                        <dbl> -87.65000, -87.69000, -87.65000, -87.67733, -87.663...
                        <chr> "member", "member", "member", "member", "...
## $ member casual
```

Combine Data

use rbind() or bind rows() functions to vertically combine data

```
combined_df <- rbind(data1, data2, data3, data4, data5, data6, data7, data8, data9, data10, data
11, data12)</pre>
```

Inspection of combined data

you can use str(), glimse(), skim without charts() functions

```
skim_without_charts(combined_df)
```

Data summary

Name	combined_df
Number of rows	5738612
Number of columns	13
Column type frequency:	
character	7
numeric	4
POSIXct	2
Group variables	None

Variable type: character

skim_variable	n_missing	complete_rate	min	max	empty	n_unique	whitespace
ride_id	0	1.00	16	16	0	5738612	0
rideable_type	0	1.00	11	13	0	3	0
start_station_name	885429	0.85	10	64	0	1630	0
start_station_id	885429	0.85	3	35	0	1584	0
end_station_name	939115	0.84	10	64	0	1645	0
end_station_id	939115	0.84	3	36	0	1595	0
member_casual	0	1.00	6	6	0	2	0

Variable type: numeric

skim_variable	n_missing	complete_rate	mean	sd	p0	p25	p50	p75	p100
start_lat	0	1	41.90	0.05	41.63	41.88	41.90	41.93	42.07
start_Ing	0	1	-87.65	0.03	-87.94	-87.66	-87.64	-87.63	-87.46
end_lat	7610	1	41.90	0.05	0.00	41.88	41.90	41.93	42.18
end_lng	7610	1	-87.65	0.07	-88.16	-87.66	-87.64	-87.63	0.00

Variable type: POSIXct

skim_variable	n_missing com	nplete_rate	min	max	median	n_unique
started_at	0	1	2023-05-01 00:00:33	2024-04-30 23:59:46	2023-09-01 11:13:33	4836538
ended_at	0	1	2023-05-01 00:04:28	2024-05-02 00:59:33	2023-09-01 11:35:50	4848215

Cleaning Data

Ensure naming consistency

```
combined_df <- clean_names(combined_df)</pre>
```

Transforming data

Use mutate() function to create ride_length and day_of_week

```
combined_df <- combined_df %>%
  mutate(
        ride_length = as.numeric(difftime(ended_at, started_at, units = "mins")),
        day_of_week = wday(started_at, label = TRUE))
```

Confirming the changes

```
head(combined_df)
```

```
## # A tibble: 6 × 15
##
    ride_id
                      rideable_type started_at
                                                        ended at
##
     <chr>>
                      <chr>>
                                    <dttm>
                                                        <dttm>
## 1 0D9FA920C3062031 electric_bike 2023-05-07 19:53:48 2023-05-07 19:58:32
## 2 92485E5FB5888ACD electric_bike 2023-05-06 18:54:08 2023-05-06 19:03:35
## 3 FB144B3FC8300187 electric_bike 2023-05-21 00:40:21 2023-05-21 00:44:36
## 4 DDEB93BC2CE9AA77 classic bike 2023-05-10 16:47:01 2023-05-10 16:59:52
## 5 C07B70172FC92F59 classic_bike 2023-05-09 18:30:34 2023-05-09 18:39:28
## 6 2BA66385DF8F815A classic_bike 2023-05-30 15:01:21 2023-05-30 15:17:00
## # i 11 more variables: start_station_name <chr>, start_station_id <chr>,
       end_station_name <chr>, end_station_id <chr>, start_lat <dbl>,
## #
       start_lng <dbl>, end_lat <dbl>, end_lng <dbl>, member_casual <chr>,
## #
       ride_length <dbl>, day_of_week <ord>
```

Analyse Data

Summary Statistics

summary(combined_df)

```
##
      ride_id
                       rideable_type
                                             started_at
##
    Length:5738612
                       Length:5738612
                                           Min.
                                                   :2023-05-01 00:00:33.00
##
    Class :character
                       Class :character
                                           1st Qu.:2023-07-06 14:04:16.75
##
    Mode :character
                       Mode :character
                                           Median :2023-09-01 11:13:33.50
##
                                           Mean
                                                   :2023-09-23 12:21:14.20
##
                                           3rd Qu.:2023-11-16 17:15:54.75
                                                   :2024-04-30 23:59:46.00
##
                                           Max.
##
##
       ended_at
                                      start_station_name start_station_id
           :2023-05-01 00:04:28.00
                                      Length: 5738612
                                                          Length: 5738612
##
   Min.
##
    1st Qu.:2023-07-06 14:28:38.75
                                      Class :character
                                                          Class :character
##
    Median :2023-09-01 11:35:50.00
                                      Mode :character
                                                          Mode :character
##
    Mean
           :2023-09-23 12:39:36.22
##
    3rd Ou.:2023-11-16 17:28:17.50
##
    Max.
           :2024-05-02 00:59:33.00
##
##
    end station name
                       end station id
                                             start lat
                                                              start lng
    Length: 5738612
                       Length: 5738612
##
                                           Min.
                                                   :41.63
                                                            Min.
                                                                   :-87.94
                       Class :character
##
    Class :character
                                           1st Qu.:41.88
                                                            1st Qu.:-87.66
##
    Mode :character
                       Mode :character
                                           Median :41.90
                                                            Median :-87.64
##
                                           Mean
                                                  :41.90
                                                            Mean
                                                                  :-87.65
##
                                           3rd Qu.:41.93
                                                            3rd Qu.:-87.63
##
                                           Max.
                                                  :42.07
                                                            Max.
                                                                   :-87.46
##
       end lat
                       end lng
                                      member casual
                                                           ride length
##
   Min.
          : 0.00
                            :-88.16
                                      Length: 5738612
                                                                 :-16656.52
##
                    Min.
                                                          Min.
##
    1st Qu.:41.88
                    1st Qu.:-87.66
                                      Class :character
                                                          1st Qu.:
                                                                       5.50
    Median :41.90
                    Median :-87.64
                                      Mode :character
                                                          Median :
##
                                                                       9.65
           :41.90
                            :-87.65
##
   Mean
                    Mean
                                                          Mean
                                                                      18.37
    3rd Qu.:41.93
                    3rd Qu.:-87.63
                                                          3rd Qu.:
##
                                                                      17.12
##
   Max.
           :42.18
                    Max.
                            : 0.00
                                                          Max.
                                                                 : 98489.07
   NA's
                    NA's
           :7610
                            :7610
##
    day_of_week
##
##
   Sun:752173
   Mon:760647
##
   Tue:833769
##
   Wed:824172
##
##
   Thu:851203
   Fri:822014
##
   Sat:894634
##
```

Where ride length was -ve or having N/A was replaced with 0

```
combined_df <- combined_df %>%
  mutate(
    ride_length = ifelse(is.na(ride_length) | ride_length < 0, 0, ride_length)
)</pre>
```

Rechecking summary again for any errors

```
summary(combined_df)
```

```
##
      ride_id
                        rideable_type
                                              started_at
##
    Length: 5738612
                        Length: 5738612
                                           Min.
                                                   :2023-05-01 00:00:33.00
##
    Class :character
                        Class :character
                                            1st Qu.:2023-07-06 14:04:16.75
    Mode :character
                        Mode :character
                                           Median :2023-09-01 11:13:33.50
##
##
                                            Mean
                                                   :2023-09-23 12:21:14.20
##
                                            3rd Qu.:2023-11-16 17:15:54.75
##
                                           Max.
                                                   :2024-04-30 23:59:46.00
##
##
       ended_at
                                      start_station_name start_station_id
   Min.
           :2023-05-01 00:04:28.00
                                      Length: 5738612
                                                          Length: 5738612
##
    1st Qu.:2023-07-06 14:28:38.75
                                      Class :character
                                                          Class :character
##
    Median :2023-09-01 11:35:50.00
                                      Mode :character
                                                          Mode :character
##
##
    Mean
           :2023-09-23 12:39:36.22
##
    3rd Ou.:2023-11-16 17:28:17.50
           :2024-05-02 00:59:33.00
##
    Max.
##
##
    end station name
                        end station id
                                              start lat
                                                              start lng
    Length: 5738612
                        Length: 5738612
                                                   :41.63
                                                                    :-87.94
##
                                            Min.
                                                            Min.
    Class :character
                       Class :character
                                           1st Qu.:41.88
##
                                                            1st Qu.:-87.66
##
    Mode :character
                       Mode :character
                                           Median :41.90
                                                            Median :-87.64
##
                                            Mean
                                                   :41.90
                                                            Mean
                                                                  :-87.65
                                            3rd Qu.:41.93
##
                                                            3rd Qu.:-87.63
                                                   :42.07
##
                                            Max.
                                                            Max.
                                                                   :-87.46
##
       end lat
                        end lng
                                      member casual
                                                           ride length
##
                                                                       0.00
   Min.
          : 0.00
                            :-88.16
                                      Length: 5738612
                                                          Min.
                                                                 :
##
                    Min.
##
    1st Qu.:41.88
                    1st Qu.:-87.66
                                      Class :character
                                                          1st Qu.:
                                                                       5.50
    Median :41.90
                    Median :-87.64
                                      Mode :character
                                                          Median :
                                                                       9.65
##
    Mean
           :41.90
                    Mean
                            :-87.65
                                                          Mean
##
                                                                      18.38
    3rd Qu.:41.93
                    3rd Qu.:-87.63
                                                          3rd Qu.:
                                                                      17.12
##
                                                                  :98489.07
##
    Max.
           :42.18
                    Max.
                            : 0.00
                                                          Max.
    NA's
                    NA's
                            :7610
##
           :7610
    day of week
##
##
    Sun:752173
   Mon:760647
##
   Tue:833769
##
##
    Wed:824172
   Thu:851203
##
   Fri:822014
##
   Sat:894634
##
```

Statistics of the ride length

```
## # A tibble: 2 × 5
     member_casual mean_ride_length median_ride_length max_ride_length
##
##
     <chr>>
                               <dbl>
                                                    <dbl>
                                                                     <dbl>
## 1 casual
                                28.3
                                                    12.0
                                                                   98489.
## 2 member
                                12.9
                                                    8.63
                                                                    1560.
## # i 1 more variable: total_ride_length <dbl>
```

Statistics Number of rides by day of the week

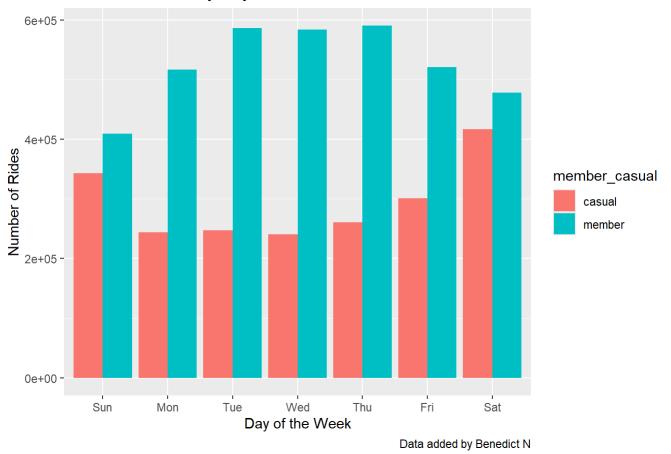
```
combined_df %>%
  count(member_casual, day_of_week)
```

```
## # A tibble: 14 × 3
##
      member_casual day_of_week
                    <ord>
##
      <chr>>
                                  <int>
   1 casual
##
                    Sun
                                 342880
##
   2 casual
                    Mon
                                 244115
                    Tue
                                 247474
##
   3 casual
##
   4 casual
                    Wed
                                 240221
   5 casual
                    Thu
                                 260454
##
   6 casual
                    Fri
                                 300901
##
   7 casual
                                 416607
                    Sat
  8 member
                                 409293
##
                    Sun
  9 member
                    Mon
                                 516532
## 10 member
                    Tue
                                 586295
## 11 member
                                 583951
                    Wed
## 12 member
                    Thu
                                 590749
## 13 member
                    Fri
                                 521113
## 14 member
                    Sat
                                 478027
```

Including Plots for Trends

Plot number of rides by day of the week

Number of Rides by Day of the Week

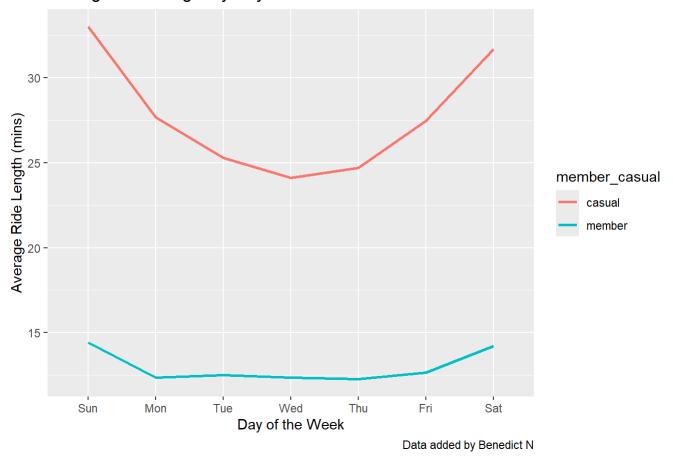


Plot average ride length by day of the week

```
## `summarise()` has grouped output by 'day_of_week'. You can override using the
## `.groups` argument.
```

```
## Warning: Using `size` aesthetic for lines was deprecated in ggplot2 3.4.0.
## i Please use `linewidth` instead.
## This warning is displayed once every 8 hours.
## Call `lifecycle::last_lifecycle_warnings()` to see where this warning was
## generated.
```

Average Ride Length by Day of the Week



Summary of the analysis and Key Insights

- 1. Annual members tend to use Cyclistic bikes for shorter durations compared to casual riders.
- 2. Casual riders, on the other hand, have longer average ride lengths. This may indicate that they use the bikes for leisure or recreational purposes.
- 3. Throughout the week there are variations in ride patterns, with different usage trends observed for weekdays versus weekends.

Recommendations

- 1. Target marketing campaigns on weekends when casual riders are more likely to use the service.
- 2. Promote benefits of membership such as cost savings for frequent riders.
- 3. Use digital media campaigns highlighting the convenience of annual memberships