

The hotel is located in the middle of business district and next to the library [LOCATION]. The hotel lobby has nice welcome feel [SERVICE].

At one point room door ran out of battery [ROOM] and we had to call for both an engineer and security. The wait was longer than expected [SERVICE], with that said the staff were friendly and enjoyable [SERVICE] to talk to.

The good: very friendly staff [SERVICE], room and hotel is clean [CLEANLINESS] and welcoming, and average sized room and bathroom [ROOM].

The not so good: the lack of easy pickup and drop off area [LOCATION], the cost of parking, and internet is not free [VALUE].

Overall it's a nice hotel [HOTEL] for short stay or for business.

User: SGO007
Item: 10054
Overall Rating: 4.0
Aspects:

- Service: 5.0
- Cleanliness: 5.0
- Room: 3.0
- Sleep quality: 3.0
- Location: 3.0
- Value: 2.0