

# Ben Schwartz

Junior Developer/Engineer with experience in the IPTV field, an open and eager attitude towards learning, and a multidisciplinary background.

## Experience

### Divitel - Apeldoorn, Netherlands - Junior Software Engineer

August 2023 - July 2024

My role at an IPTV Systems Integration & Managed Services company had a varied set of responsibilities using a range of technologies, including:

- Writing, debugging, and deploying a range of Python, Javascript, Powershell and Bash scripts to automate tasks, as well as writing unit tests.
- Handling Service, Event, or Incident tickets in Jira which required investigating, reproducing, and repairing various issues in a range of contexts and documenting my changes and solutions.
- Using logs and Splunk to systematically troubleshoot and diagnose issues with individual hosts, customers, or parts of a network.
- Monitoring the health and performance of our and our clients networks, often relying on PRTG Network Monitoring.
- Creating and collaborating on documentation for new processes.
- Performing changes to production servers or channel line ups and validating these changes. In addition, taking responsibility for app testing and validation.
- Assisting other team members with various tasks as required.

## Education

### CareerFoundry Bootcamp — Full Stack Web Development

June 2022 - March 2023

- Designed and developed full stack applications with a focus on the MERN stack.
- Deployed web applications using continuous integration with Heroku & GHPages.
- Began to cultivate familiarity with Javascript and best practices for coding.
- Learned how to build and interact with RESTful APIs and perform CRUD operations with MongoDB and SQL.

### University of St Andrews — Psychology — MA (Hons)

September 2014 - June 2018 / 2:1 (~3.6 GPA)

Focused on evolutionary & social psychology. Final year dissertation involved studying and working with chimpanzees at Edinburgh zoo to gain insight into specifics of great ape vocal capabilities. Also learned statistics, data interpretation, and research methodology.

075 356 829 86

b.m.schwartz96@gmail.com

www.linkedin.com/in/benschwartz96

## Skills

**Languages:** Python, Bash, Javascript (ES6+), Typescript, HTML5, CSS3, C#.

**Frameworks & Libraries:** React, NodeJS, Express, React Native, Expo.

**Dev Tools:** Git, Docker, Heroku, AWS, Postman.

**Environments:** Linux, Powershell, NGINX.

**Methodologies:** Agile/Scrum, Continuous Integration/Deployment.

**Logs & Monitoring Tools:** Splunk, PRTG Network Monitor.

**General:** Jira, APIs, Unit Testing, Troubleshooting, Customer Service & Support, Video Editing (Adobe suite).

## Personality & Values

**Introspective, Inquisitive, Teachable:**  
I genuinely enjoy broadening and deepening my skill-set, and so I've come to embrace the journey of constant learning. I actively solicit and engage with feedback, I learn from my mistakes, and I'm not afraid to ask questions. I look inwards to improve myself, and I am actively working with a career coach to guide and mentor me through my professional journey.

**Resilient, Empathetic, Conscientious:**  
I've faced numerous challenges throughout my life. I pride myself on my ability to draw strength and empathy from these, and I use my experiences to help me understand and connect with others.

### Respectful, Honest, Direct:

I respect my colleagues' time and goals, and am straightforward to facilitate efficient communication. I take responsibility for my mistakes, and aim to comport myself with honesty and directness.