

Customer Communication Notice

Type: Information

Impacts: All US Short Code Programs

Date: October 30, 2020

Dear Valued Client:

Below is the most recent information available regarding upcoming carrier freeze dates over the holidays. We will pass along updates as received.

Country	Operator	Freeze Dates
USA	Associated Carrier Group	N/A
	AT&T	No provisioning week of 11/30, and 12/21 - 12/28
	Clearsky	N/A
	Google Voice	N/A
	Sprint/Boost/Virgin	No provisioning week of 11/23, 12/21 and 12/28
	Interop	N/A
	T-Mobile	12/24/20 - 1/1/21
	U.S. Cellular	N/A
	Verizon Wireless	No Provisioning Freeze however, we strongly recommend all campaigns for 2020 be submitted on or before Dec 10 to accommodate reduced carrier staffing for Holidays

Please contact your dedicated Sinch Customer Success Manager or email accountmanager@sinch.com if you have any questions or concerns.

Best regards,

Sinch America, Inc.

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