Ben Wuebker

SOFTWARE ENGINEER

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View all of my projects and complete write-ups on my portfolio site

OBJECTIVE

Hello! I'm a highly motivated full stack developer based out of Minneapolis, Minnesota. I love creating digital experiences that are both beautiful and functional. Over the years, I've honed my skills in React, Web Design, JavaScript, and many other languages and frameworks to bring my ideas to life. I am seeking a long-term position with an organization that promotes personal development and opportunities for professional growth while utilizing my 10+ years of soft skills and business administration.
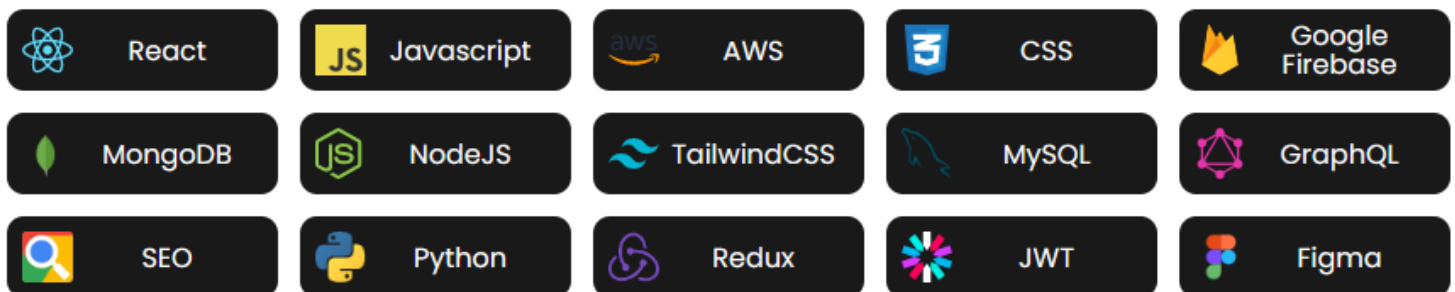
MISSION STATEMENT

I love taking on complex projects and finding creative solutions to make them work seamlessly. Whether it's a responsive design, a custom web application, or an e-commerce platform, I'm always up for a new challenge. I'm constantly inspired by the way that technology can connect people, improve businesses, and make the world a better place.

SKILLS & ABILITIES

React	Javascript	AWS	CSS	Google Firebase
MongoDB	NodeJS	TailwindCSS	MySQL	GraphQL
SEO	Python	Redux	JWT	Figma

SOFT SKILLS / PROJECT MANAGEMENT

- A decade of experience in customer service and inside support
- Experience in multiple office roles including accounting, sales, management and customer service
- Well organized to ensure accurate and punctual communication
- Intense multi-tasking and time management, handling high volumes of orders and customer requests while maintaining quality standards
- Studying to gain detailed understanding of products and applications to better serve end users
- Experience hiring, training and managing personnel
- Building and streamlining processes
- Creating and implementing SOP for new software implementation

PROJECTS

All sites are optimized for:
- **Speed** using techniques such as code splitting, optimal image size and format, pagination, lazy loading and utilizing Lighthouse
- **SEO** using meta tags, correct html tags, Google search console, accessibility best practices, sitemaps

Social Recipe Application
App | **Repo**

Description

A fully functional React application where you can add, edit, delete, like, comment and share recipes. Email authentication and OAuth for account creation to keep track of your added and favorite recipes. Optimized for all devices and viewports.

Build Process

This application was built using React.js and Google Firebase. The initial dataset was a trove of old recipes passed down from my family that lived on an ancient piece of recipe software. They were extracted and converted into .pdf and .doc files a few years back by a relative.

By far, the most challenging part of this project was parsing the data to display it correctly and consistently. Because of its age and origin, it was full of inconsistent spacing, formatting, and random text artifacts. This made it nearly impossible to extract the data from the PDF and word documents. Once extracted to the best of my ability I uploaded it to Google Firebase using the Firebase CLI. I then had to create some interesting regex to parse the data into separate steps and ingredients as the source was all basically paragraphs of text. I used the same process to fetch recipes from the database using params. There were so many edge cases here, which made this one of the most difficult and time-consuming aspects of the project…

Support Ticket Application
Repo

Description

A basic support ticket app built using React, Redux, MongoDB, Express, Axios and JWT. I wanted to build something simple that showcased a variety of skill sets and tools implemented in an organized way following best practices.

Static Sites Highlighting Design
Personal Brand   **Wedding Planner**

Site | **Repo**   **Site** | **Repo**

Description

A couple static websites 100% designed and built by me. Built using React and styled components with some subtle animations for a modern and responsive feel.

PROFESSIONAL EXPERIENCE

Eden Prairie, MN
Production Automation Corp
2013-2021

Project Management/Lead Customer Service Agent/Sales

- Launching, building and maintaining Amazon business account
- Hiring and training customer service personnel and managing the CS department

- Training new employees in SOP, product, software and client relations
- Overseeing all aspects of Ecommerce business
- Managing 10-15 large cleanroom construction projects at any given time. Including moving and purchasing of material, coordinating installs as well as tracking and facilitating all financial aspects of the projects
- Providing specialized support to the companies largest B2B accounts. Ensuring product availability, compliance and on-time delivery
- Troubleshooting technical issues and performing hardware maintenance
- Learning, training and achieving ISO Certification
- Building the customer service department, including creating SOP for maintaining and facilitating ecommerce business

EDUCATION

Saint Louis Park Senior High Class of 2005
CompTIA A+ Certified