

# Ben Zion Hasida

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## Internship

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Automation Engineer (Contractor via RavTech)

Nice LTD | 02/2024 - Present

Hybrid (3 days remote, 2 days in-office per week)

- Designed and developed tests for new features and products, including complex scenarios in the area of call recording and playback from various vendors.
- Managed all automation products, including E2E, Sanity, Health Check, and Synthetic Monitoring, which involved EC2 instances, Jenkins Jobs, and Tenant configuration.
- Maintained tests across all environments: Test, Staging, and Production, spanning over 120 clusters in 10 regions.
- Monitored test executions, analyzed failures, raised Jira tickets, and collaborated with R&D teams.

## Education

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Software Technician (98% average)

Certified by MAHAT (The Government Institute for Technology and Science Training), 2024

- Focused on Python programming, database fundamentals, and data structures.

## Skills

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professional

- Languages & Frameworks: JavaScript, Typescript, Playwright, React, Python, HTML5, CSS, SCSS
- Cloud & DevOps: AWS EC2, Jenkins, Deployment processes
- Testing: E2E Testing, Sanity Checks, Synthetic Monitoring, Test Automation
- Tools: Jira, Github, Confluence, Report Portal

Soft Skills

- Unwavering commitment to excellence and continuous improvement
- Exceptional ability to quickly learn and deeply comprehend new technologies and systems
- Effective communication and collaboration across teams
- Proactive problem-solving and adaptability to new challenges
- Strong work ethic and "can-do" attitude

## Languages

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English: Advanced

Hebrew: Native speaker