

Ben Burbank

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Summary

Software Developer, Data Analyst, and Technical Writer with a demonstrated history of working in the consumer electronics industry. Highly skilled in Social Network Analysis and Technical Documentation. Strong media and communication professional with a Master's Degree in English with Rhetoric and Technical Communication Emphasis from Eastern Washington University. Bachelor's degrees in Computer Science (in-progress) and Creative Writing.

Experience



Media Operations Chief / Spokesman, US Forces Afghanistan

US Army

Jun 2019 - Mar 2020 (10 months)

Served as media operations chief and press desk officer and a spokesman for Afghanistan's four-star theatre command. Responsible for composing, recommending, and publicly disseminating responses in accordance with NATO and DoDI prescribed regulations and directives. Ensured coordination with command staff for a dual NATO and US Counterterrorism mission. Provided timely analysis of the global information environment and prepared briefs for senior NATO and DoD officials.



Copywriter - Information Technology Services

Washington State University

Aug 2017 - Mar 2018 (8 months)



Technical Publications Writer

AMX by HARMAN

Jan 2012 - Jun 2017 (5 years 6 months)

Education



Eastern Washington University

Bachelor's degree, Computer Science

2020 - 2023

Major Coursework Includes:

- 3+ years work in Java
- 1+ years work in HTML/CSS/JS/PHP
- Data Structures, Algorithms, Object Oriented Programming
- Java, C, Python, MySQL, Assembly, UNIX, LINUX
- Architecture & Organization, Software Development Principles
- Secure Code, Computer & Info Security
- Research Methods, Ethics



Army Logistics University - College of Professional and Continuing Education

Operations Research / Systems Analysis (Military Application Course), Operations Research

2018 - 2018

Operations Research / Systems Analysts (ORSAs) introduce quantitative and qualitative analysis to decision-making processes and academic research by developing and applying probability models, statistical inference, simulations, optimization and economic models using rigorous, evidence-based analytical techniques.

Major Coursework Includes:

- Probability and Statistics, Advanced Calculus
- Data Analysis, Cost Analysis, Decision Analysis
- Linear Mathematical Programming
- Linear Statistical Models
- Analysis of Variance (ANOVA)
- Design of Experiments
- Discrete Event Simulation
- Programming in R and VBA



Defense Information School

Public Affairs Officer, Public Affairs

2018 - 2018

Communications Planning

Public Affairs Guidance

Responding to Media Queries

Release of Information to the Media

Media Relationships

Media Kit Compilation

Social Media Engagement Planning

Manage Social Media Platforms

Plan and Conduct Press Conferences

Craft Themes, Messages, and Talking Points

Writing Press Releases and Editorials, Copy Editing

Conduct Print and Video Interviews

Conduct Live Remote and Radio Interviews

Prepare Subject Matter Experts for Media Engagements

Writing and Delivering Speeches

Managing a Media Operations Center



Eastern Washington University

Master's Degree, Masters of Arts in English with Rhetoric and Technical Communication Emphasis

2010 - 2017

Areas of Concentration: Contemporary Rhetoric, Institutional Rhetoric, Information Design, Social Engineering, Frame Analysis, Narrative Criticism