BENAYAH WANYOIKE

Software Developer || ICT Officer

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SUMMARY

Software Developer ICT professional with hands-on experience in software implementation and system administration. Skilled in full-stack

development, technical support, and project coordination. An effective communicator with a proven track record of delivering reliable technical solutions that enhance productivity and operational efficiency.

EXPERIENCE

04/2025

Software ImplementerMinistry of Health

Embu

- · Lead and coordinate with stakeholders to define project requirements and timelines
- Provide technical support and account maintenance for system users
- Develop and execute software test plans to ensure quality standards are met
- · Mentor implementation teams on best practices and project protocols
- · Collaborate with sales teams to identify and develop new project opportunities

03/2024 - 03/2025

ICT Intern

Nairobi, Kenya

Kenya Medical Research Institute (KEMRI)

- Provided IT support, troubleshooting hardware, network troubleshooting and software issues.
- Worked with Microsoft Dynamics NAV and ERP systems for data management.
- Contributed to the development of a grants management system to streamline operations
- Implemented secure remote access solutions to streamline operations.
- Developed a SaaS web module that enables researchers to upload articles, publications and automatically generate a structured excel file, reducing workload before ERP submission

12/2022 - 03/2023

IT Assistant

Nairobi, Kenya Ruiru

- Cliq VisualsSupported video production and website projects
- · Maintained technical equipment and software systems

05/2020 - 09/2022

Cyber Attendant

Nairobi, Kenya

- **Imax Cyber**
- · Provided cybersecurity services and IT support to clients
- Developed and secured client websites
- · Maintained network systems and resolved technical issues

IT Assistant

01/2021 - 04/2021

Nairobi, Kenya

Ministry of Culture & Heritage

- · Migrated critical data to secure servers
- · Automated routine processes to enhance organizational efficiency
- Conducted staff training on IT systems and software tools

EDUCATION

01/2023 - 12/2023

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Software Engineering Certificate

Nairobi, Kenya

01/2017 - 01/2021

BSc Information Technology

Moringa School

Muranga, Kenya

Muranga University of Technology

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LANGUAGES

English Advanced

Swahili Advanced

SKILLS

Technical Skills

Languages & Frameworks: JavaScript, Python, PHP, Ruby, React, Vue.js, Node.js

Databases & Tools: PostgreSQL, MongoDB, MySQL, Git, Docker

Systems & Platforms: ERP Systems, Microsoft 365, Cybersecurity, Agile

Other: Video Production, Gmail, GitHub

PROJECTS

Project Name

- Comm: Video review and analysis web app for improving communication skills.
- HouseHunt: Rental property management system.
- **Taxi App:** Ride-hailing app with in-app payment and tracking features.
- ThriftStore: Online marketplace for pre-loved items.
- **Church Website:** A website designed for church ministry.
- Al Image Generator: Generates images based on user input using OpenAI's API.

INTERESTS

Career Interest / Passion

Technology Innovation: Exploring and creating technologies that drive change.

Open-source Projects: Contributing to open-source communities to build impactful software.

Chess Strategy: Improving decision-making and problem-solving through chess.

Sports Analytics: Watching and playing sports

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Referees

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