

Contact

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**Email** kidiyabenallan96@gmail.com

## **Education**

- Uganda National Certificate in Hotel Managements & **Institutional Catering**
- High School Certificate

## **Skills**

- Customer Service
- Communication
- Problem-Solving
- Adaptability
- Attention to Detail
- Time Management
- Teamwork
- **Cultural Sensitivity**
- Leadership
- Negotiation
- Sales and Marketing
- Conflict Resolution

# **Personal Details**

Nationality: Ugandan

Languages: Fluent in English

Gender : Male

Visa status: Residence Visa

# **BEN ALLAN KIDIYA**

#### WAITER/CASHIER

To work in a reputable organization both national and international where organizational objectives are well defined and my abilities and skills are efficiently utilized with or without supervision.

# **Experience**

### Al BAIK Company, UAE **WAITER / CASHIER**

2023-Present

- · Greeting customers.
- Taking orders.
- · Serving food and beverages.
- Upselling and suggesting additions. Processing payments.
- Cleaning and setting tables.
- Assisting with food preparation, such as assembling orders or garnishing dishes.
- Handling customer inquiries and resolving any issues or complaints.
- Maintaining a clean and organized dining area.

### KFC, **CASHIER**

#### 1 YEAR

- Greeting customers with a friendly demeanor as they approach the counter.
- · Taking food and drink orders accurately and efficiently using the restaurant's POS system.
- Processing various forms of payment, such as cash, credit/debit cards, mobile payments, and gift cards.
- Providing customers with receipts and ensuring transaction details are correct.

#### **EMIRATES FACILITY UNDER DHA CUSTOMER SERVICE REP**

- Handling mail and deliveries.
- Document handling (photocopying, scanning, filing).
- Maintaining office supplies.
- Running errands within the hospital premises.
- Greeting and assisting patients and visitors.
- Answering inquiries about hospital services, facilities, and directions.
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#### Reference

Available upon request