

# Multi homing in the music platformscape

## Multi-homing

There is a large literature about multi-homing, mainly from economics and focused on the competition function . Multi-homing is important because it reduce switching cost and other market barriers.

Multi-homing come from complementary between platforms. They could be vertical or horizontal, vertical when they complement different activities ; search and order, horizontal when they extend the space of choice.

Multi-homing is expected when engagement is high and usages are sophisticated. A dj need an intense level of search, a sophisticated practice of curation, and a clear willingness to contribute as a producer : playlist, even mash-up. Ordinary consumption of music favor hits and fashionable tunes that we listen as complement of others activities.

Some elements of literature :

Hong Kong University of Science and Technology et al. (2014)

Stewart and Cunningham (2017)

Ozalp and Cennamo (2017)

Haan, Zwart, and Stoffers (2021)

Scott Morton and Athey (2021)

Chen et al. (2022)

The sociology of reception has develop a theory of cultural omnivorism

## Tools

```
library(tidyverse)
library(FactoMineR)
library(factoextra)
```

## Data

```
df <- read_csv("MusicPlateform2.csv")%>%
  rename(ID=1,
         Rock=2,
         PopInter=3,
         HipHop=4,
         World=5,
         Salsa=6,
         Classique=7,
         Techno=8,
         HardRock=9,
         Baroque=10,
         Folk=11,
         Reggae=12,
         ChansonFrançaise=13,
         RockAlt=14,
         Dance=15,
         Jazz=16,
         AfroPop=17,
         Opera=18,
         Arabic=19,
         Blues=20,
         JK_pop=21,
         Rap=22,
         SoulFunk=23,
         S_travail=24,
         S_Live=25,
         S_Voiture=26,
         S_Menage=27,
         S_Ami=28,
         S_Bars=29,
         S_Transport=30,
```

```

S_Lire=31,
S_Douche=32,
D_Vynil=33,
D_Streaming=34,
D_smartphone=35,
D_concert=36,
D_laptop=37,
D_ecouteurs=38,
D_mix=39,
D_radiotv=40,
P_Youtube=42,
P_Spotify=43,
P_Deezer=44,
P_Soundcloud=45,
P_Bandcamp=46,
P_Discog=47,
P_Tidal=48,
P_Amazon=49,
P_Mixcloud=50,
P_AppleM=51,
P_Qobuz=52,
P_Pandora=53,
P_Netease=54,
Time=68,
Spending=69,
Value=70,
Age=71,
Genre=72)

```

```

df$Age<-factor(df$Age, ordered = TRUE,
               levels = c("moins de 18 ans", "de 18 à 20 ans",
                           "de 21 à 25 ans", "de 26 à 30 ans",
                           "de 31 à 40 ans", "de 41 à 60 ans",
                           "plus de 60 ans"))

```

```
table(df$Age)
```

moins de 18 ans	de 18 à 20 ans	de 21 à 25 ans	de 26 à 30 ans	de 31 à 40 ans
5	4	71	8	14
de 41 à 60 ans	plus de 60 ans			

```
#color palette
col<-c("Coral","Pink","Gold","Orange")
```

## The taste

What are the styles that people like ? How they combined them ?

First step, a general view after small recoding.

Rien ne se dégage vraiment. Les adoré sont le rock, la chanson et jazz. Mais c'est pas clair. Ce qui n'est pas aimé c'est la ou la kpop, le hard rock et l'opéra. Des formes extrêmes ou exigeantes. Il ne peut pas y avoir d'analyse simple de ce type de configuration. Elle représente une moyenne et masque sans doute de grande dispersion, il va falloir segmenter, trouver des configurations plus essentielles.

```
foo<- df %>%
  select(1:23) %>%
  pivot_longer(-ID,names_to="variable", values_to = "value")

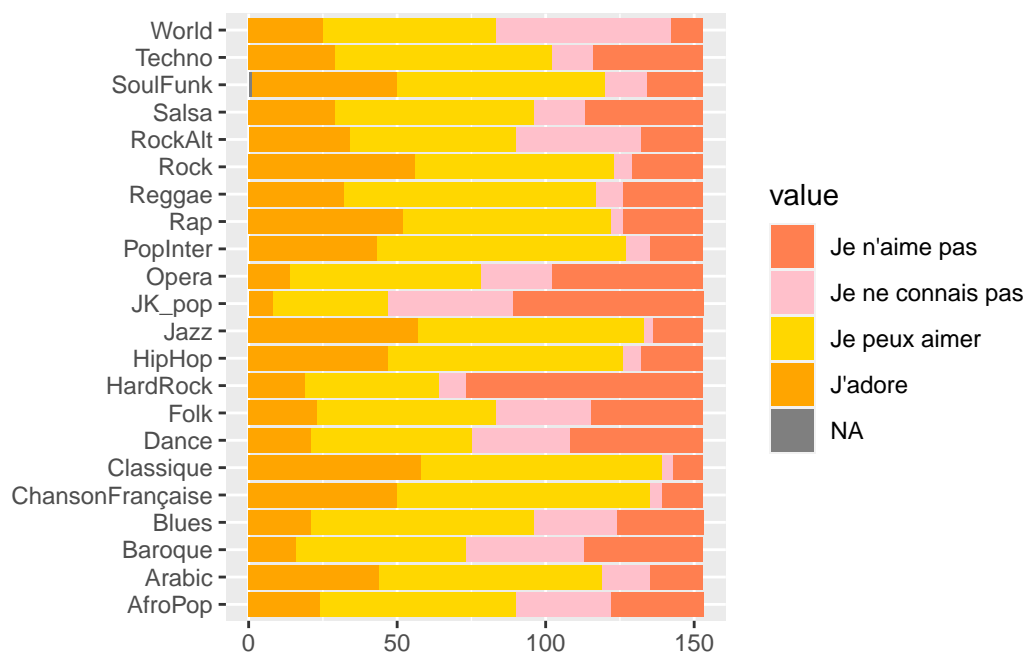
foo$value[foo$value=="J'aime beaucoup"]<-"J'adore"
foo$value[foo$value=="J'aime pas mal"]<-"Je peux aimer"
foo$value[foo$value=="J'aime un peu"]<-"Je peux aimer"
foo$value[foo$value=="J'aime pas trop"]<-"Je n'aime pas"

#variable définition
foo$value <- factor(foo$value, levels = c("Je n'aime pas",
                                          "Je ne connais pas",
                                          "Je peux aimer",
                                          "J'adore"))

#just counting
foo<-foo%>%
  group_by(variable, value)%>%
  summarise(n=n())

#plot
ggplot(foo, aes(x = reorder(variable, value), y=n, group=value))+
  geom_bar(stat="identity", aes(fill=value))+
  coord_flip()+
```

```
labs(x=NULL, y =NULL)+
scale_fill_manual(values=col)
```



C'est ce qu'on va faire dans la série d'opérations qui suivent

```
#construire le bon tableau

foo<- df %>%
  select(1:23) %>%
  pivot_longer(-ID,names_to="variable", values_to = "value")
table(foo$value)
```

J'adore	J'aime beaucoup	J'aime pas mal
744	7	2
J'aime pas mal, J'adore	J'aime pas trop	J'aime un peu
1	3	6
Je n'aime pas	Je ne connais pas	Je peux aimer
679	446	1478

```

foo$value[foo$value=="J'aime beaucoup"]<-"J'adore"
foo$value[foo$value=="J'aime pas mal"]<-"Je peux aimer"
foo$value[foo$value=="J'aime un peu"]<-"Je peux aimer"
foo$value[foo$value=="J'aime pas trop"]<-"Je n'aime pas"

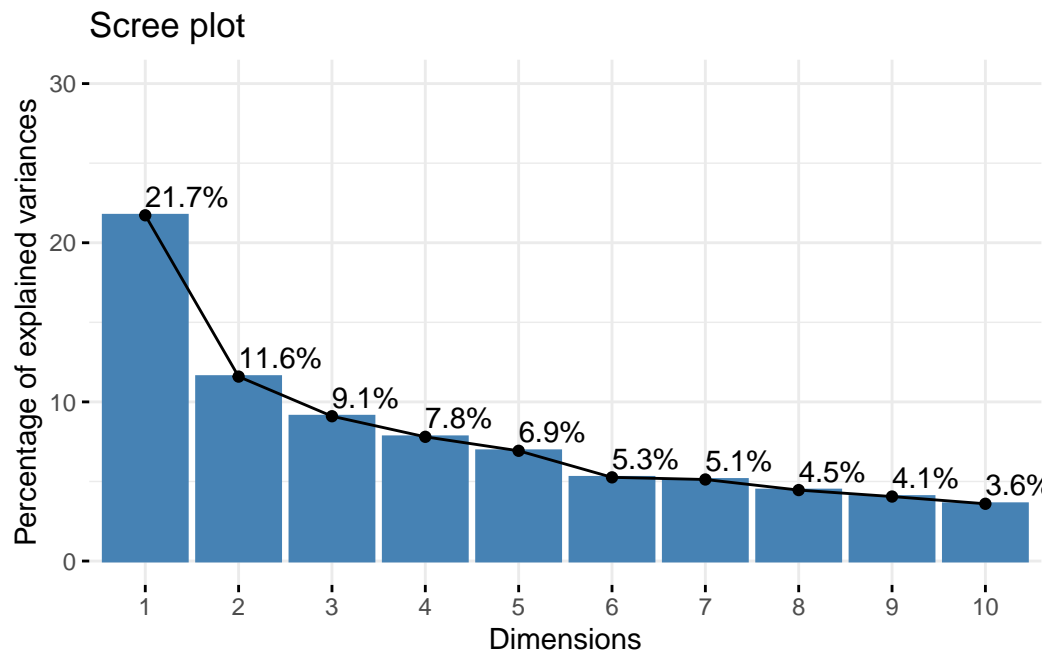
foo$value <- factor(foo$value, levels = c("Je n'aime pas",
                                          "Je ne connais pas",
                                          "Je peux aimer",
                                          "J'adore"))

foo$value2[foo$value=="Je n'aime pas"]<-1
foo$value2[foo$value=="Je ne connais pas"]<-2
foo$value2[foo$value=="Je peux aimer"]<-3
foo$value2[foo$value=="J'adore"]<-4

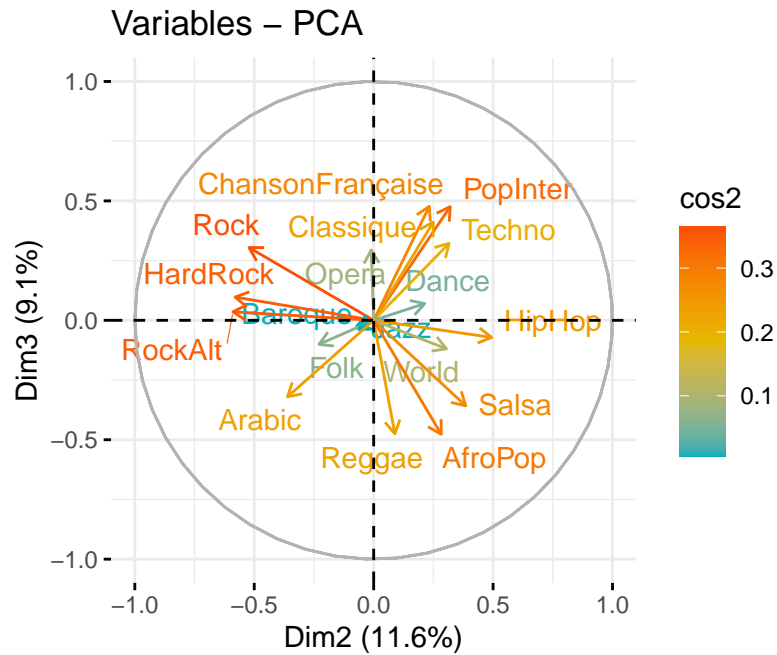
foo<-foo %>%
  select(-value)%>%
  pivot_wider(ID,names_from = "variable", values_from = "value2")

#PCA
fit<-PCA(foo[2:19],ncp = 4, graph =FALSE)
fviz_eig(fit, addlabels = TRUE, ylim = c(0, 30))

```



```
fviz_pca_var(fit, axes = c(2, 3), col.var = "cos2",  
             gradient.cols = c("#00AFBB", "#E7B800", "#FC4E07"),  
             repel = TRUE # Évite le chevauchement de texte  
             )
```



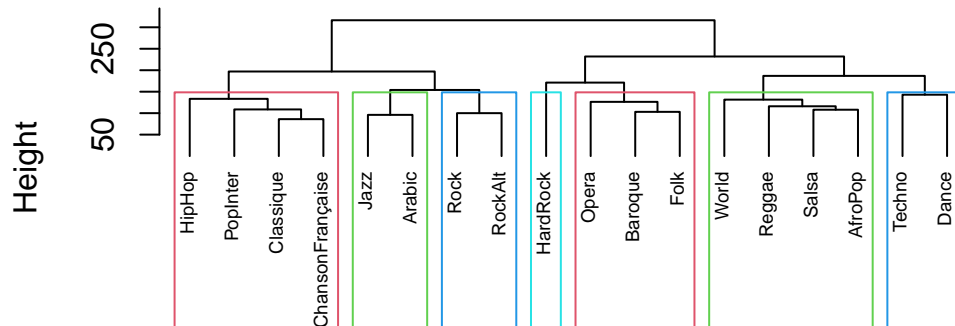
```
# Dissimilarity matrix
d <- dist(t(foo[2:19]), method = "manhattan")

# Hierarchical clustering using Ward Linkage
hc1 <- hclust(d, method = "ward" )
sub_grp <- cutree(hc1, k = 7)

# Plot the obtained dendrogram
plot(hc1, cex = 0.6, hang = -1)
rect.hclust(hc1, k = 7, border = 2:5)
```



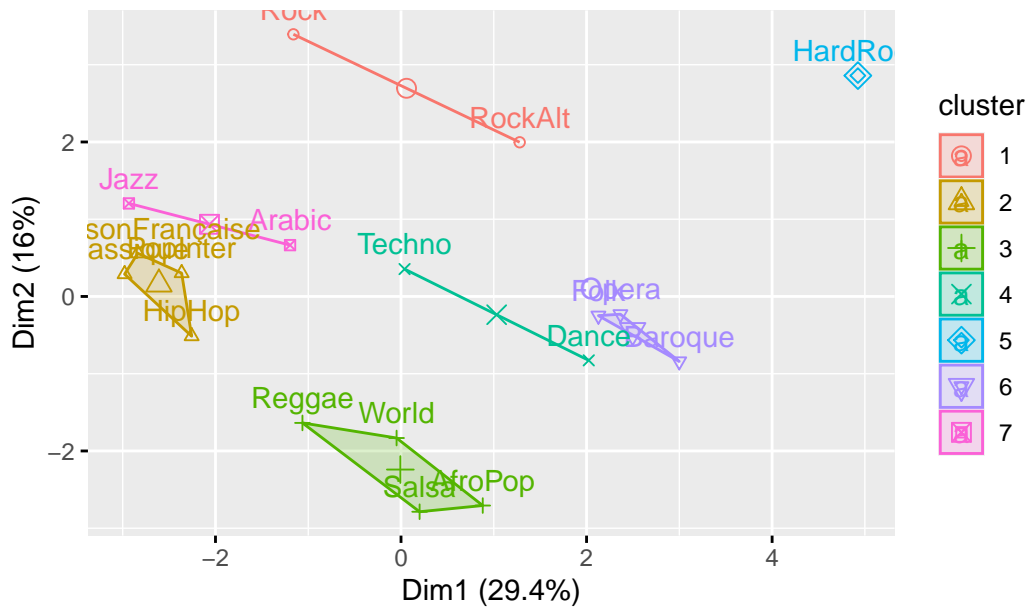
## Cluster Dendrogram



d  
hclust (\*, "ward.D")

```
fviz_cluster(list(data = d, cluster = sub_grp))
```

## Cluster plot



## Segmentation

We want to identify groups of people based on the style they prefer.

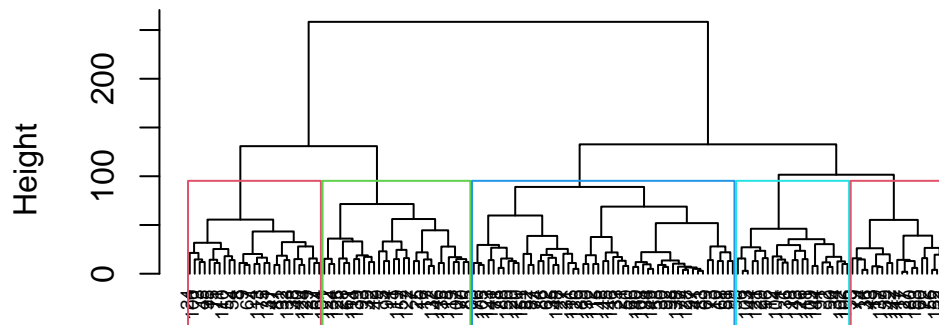
```
#number of groups
k=5

# Dissimilarity matrix
d <- dist(foo[2:23], method = "manhattan")

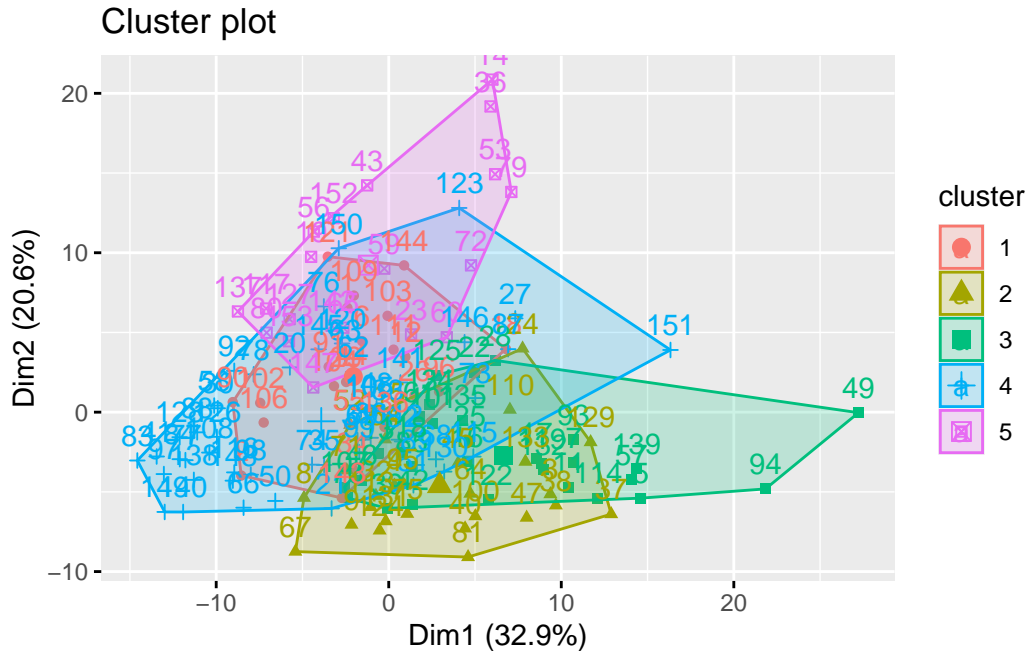
# Hierarchical clustering using Ward Linkage
hc1 <- hclust(d, method = "ward" )
sub_grp <- cutree(hc1, k = k)

# Plot the obtained dendrogram
plot(hc1, cex = 0.6, hang = -1)
rect.hclust(hc1, k = k, border = 2:5)
```

**Cluster Dendrogram**



```
fviz_cluster(list(data = d, cluster = sub_grp))
```

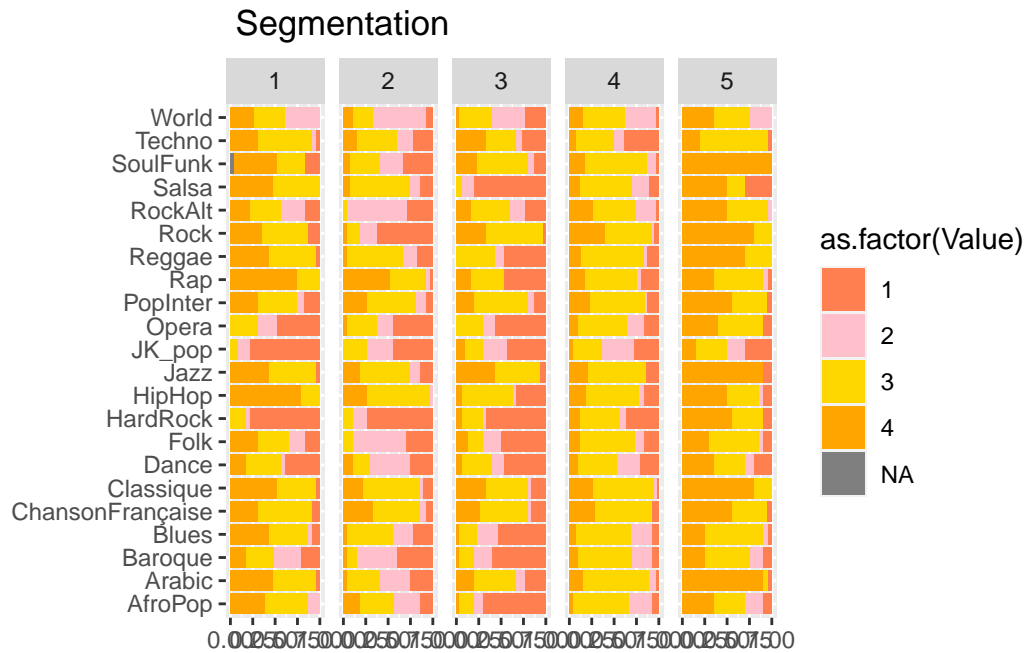


```
foo1<-cbind(foo,sub_grp)%>%
  pivot_longer(-c(ID,sub_grp),names_to="Variable", values_to="Value") %>%
  group_by(sub_grp, Variable, Value)%>%
  summarise(n=n())

foo2<-cbind(foo,sub_grp)%>%
  pivot_longer(-c(ID,sub_grp),names_to="Variable", values_to="Value") %>%
  group_by(sub_grp, Variable)%>%
  summarise(m=n())

foo3<- foo1 %>%
  left_join(foo2) %>%
  mutate(f=n / m)

ggplot(foo3, aes(x = Variable, y=f, group=Value))+
  geom_bar(stat="identity", aes(fill=as.factor(Value)))+
  facet_wrap(vars(sub_grp), ncol=5)+
  coord_flip()+
  scale_fill_manual(values = col)+
  labs(x=NULL, y=NULL, title=" Segmentation")
```

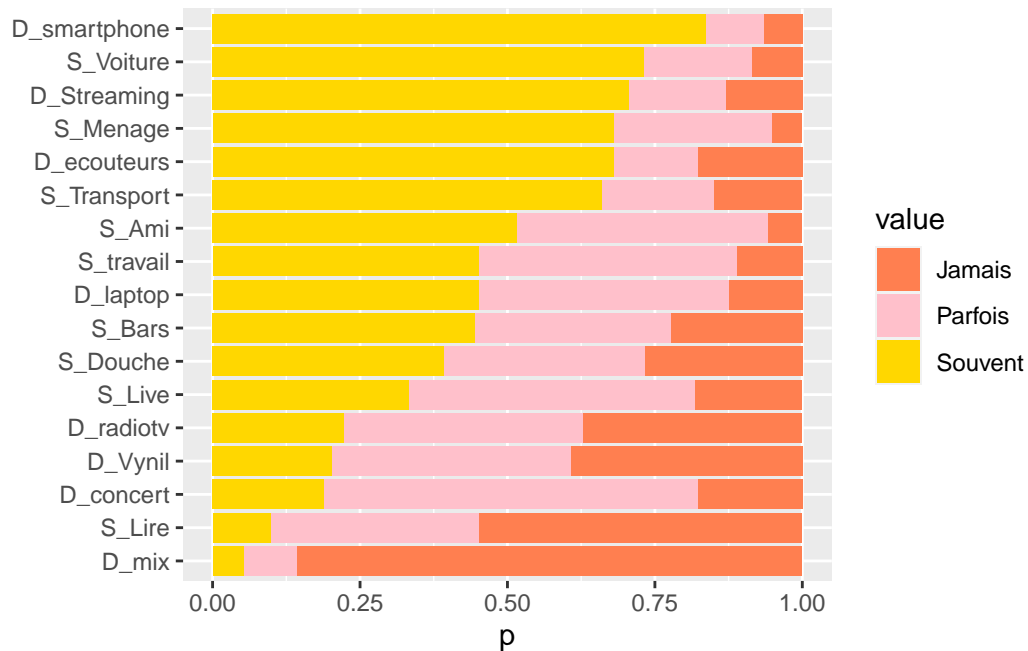


## Usages

```
foo<- df %>%
  select(1,24:40)%>%
  pivot_longer(-ID,names_to="variable", values_to = "value")
foo$value[foo$value=="Fréqueemment"]<-"Souvent"

foo<-foo%>%
  group_by(variable, value)%>%
  summarise(n=n(), p=n/nrow(df))%>%
  group_by(variable)%>%
  mutate(q=last(p))

ggplot(foo, aes(x = reorder(variable,q), y=p, group=value))+
  geom_bar(stat="identity", aes(fill=value))+
  coord_flip()+
  labs(x=NULL)+
  scale_fill_manual(values=col)
```



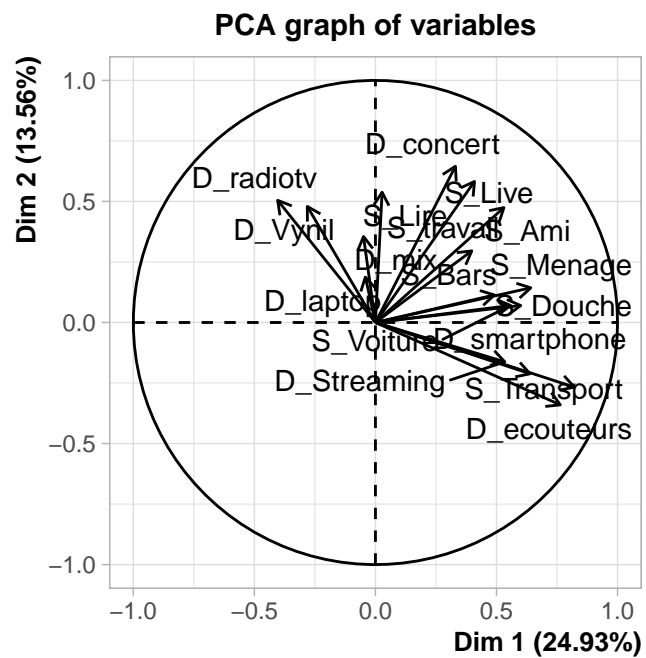
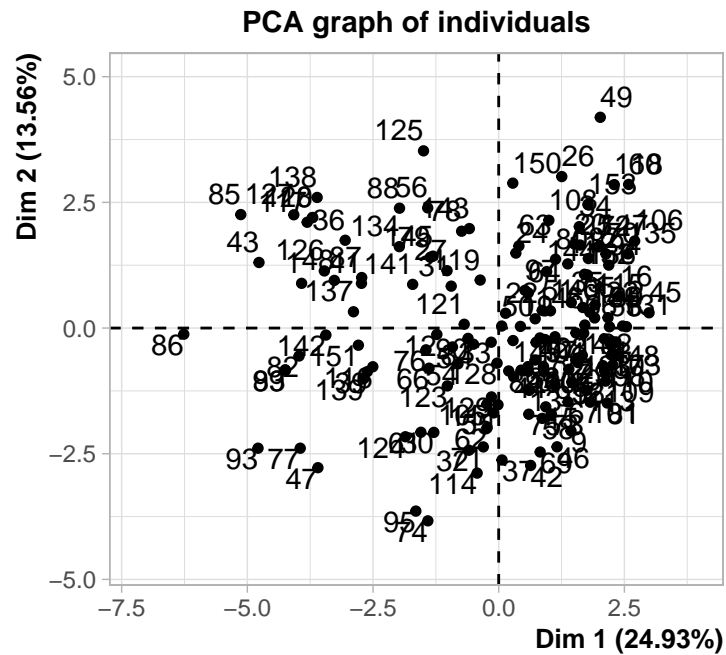
```
#data preparation
# pour le clustering

k=4
foo<- df %>%select(1, 24:40) %>%
  pivot_longer(-ID,names_to="variable", values_to = "value")

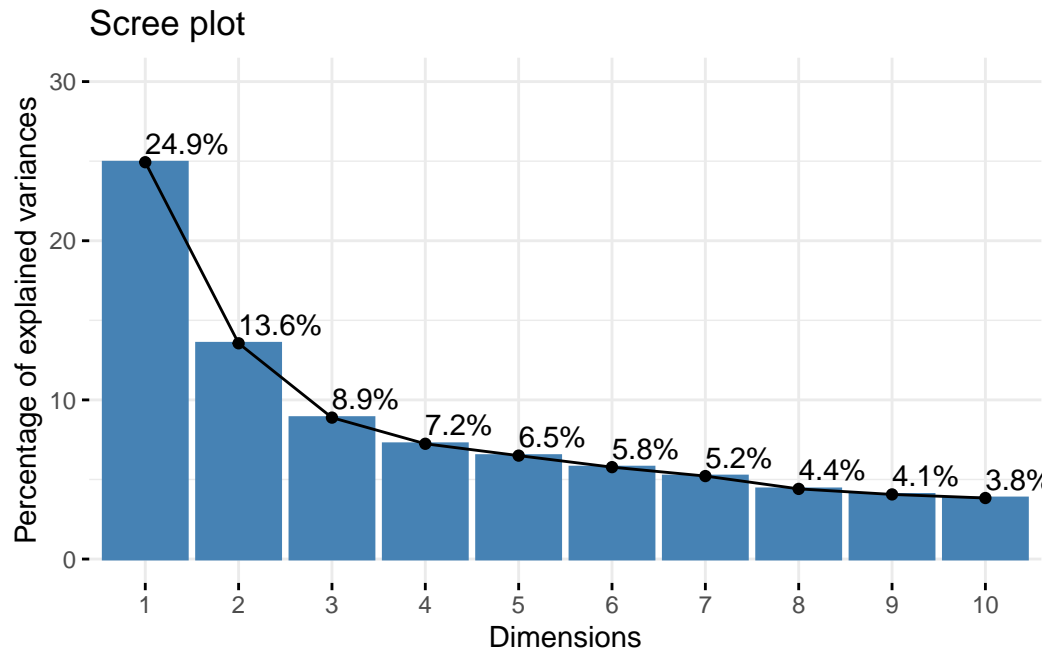
foo$value[foo$value=="Souvent"]<-2
foo$value[foo$value=="Parfois"]<-1
foo$value[foo$value=="Jamais"]<-0
foo$value<- as.numeric(foo$value)

foo<-foo %>%
  pivot_wider(ID,names_from = "variable", values_from = "value")

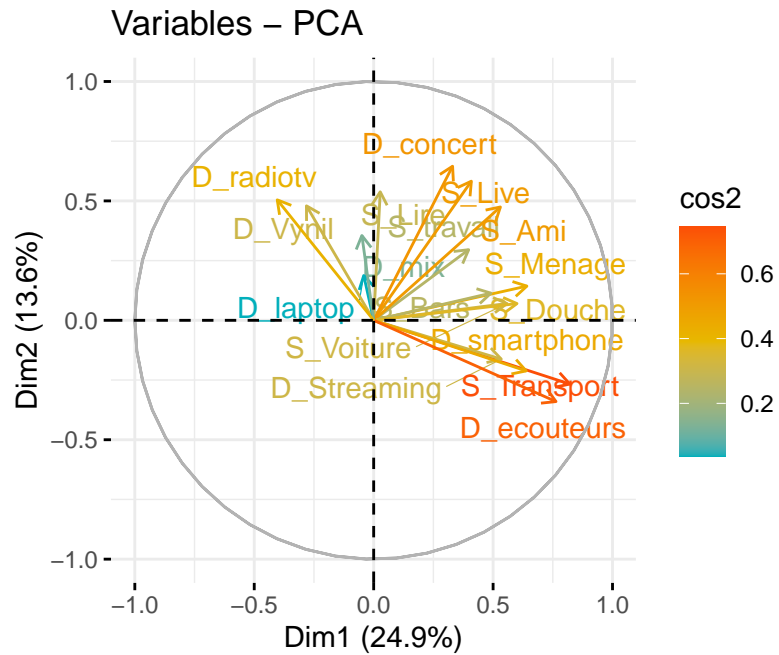
#PCA
fit<-PCA(foo[2:18],ncp = 4)
```



```
fviz_eig(fit, addlabels = TRUE, ylim = c(0, 30))
```



```
fviz_pca_var(fit, col.var = "cos2",  
             gradient.cols = c("#00AFBB", "#E7B800", "#FC4E07"),  
             repel = TRUE # Évite le chevauchement de texte  
             )
```



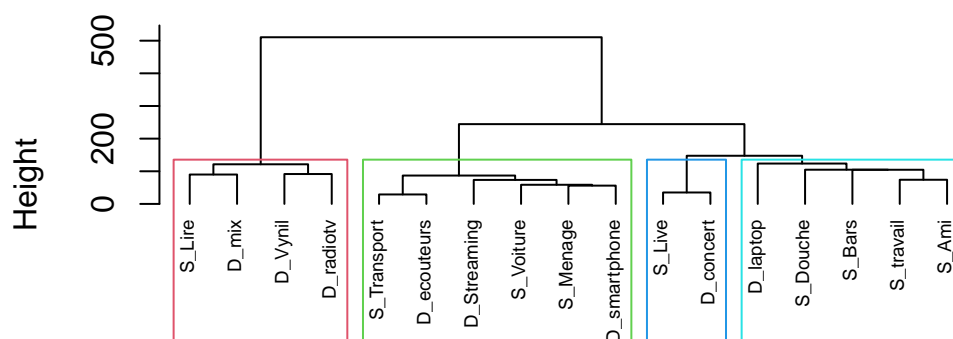
```
# Dissimilarity matrix
d <- dist(t(foo[2:18]), method = "manhattan")

# Hierarchical clustering using Ward Linkage
hc1 <- hclust(d, method = "ward" )
sub_grp <- cutree(hc1, k = k)

# Plot the obtained dendrogram
plot(hc1, cex = 0.6, hang = -1)
rect.hclust(hc1, k = k, border = 2:5)
```



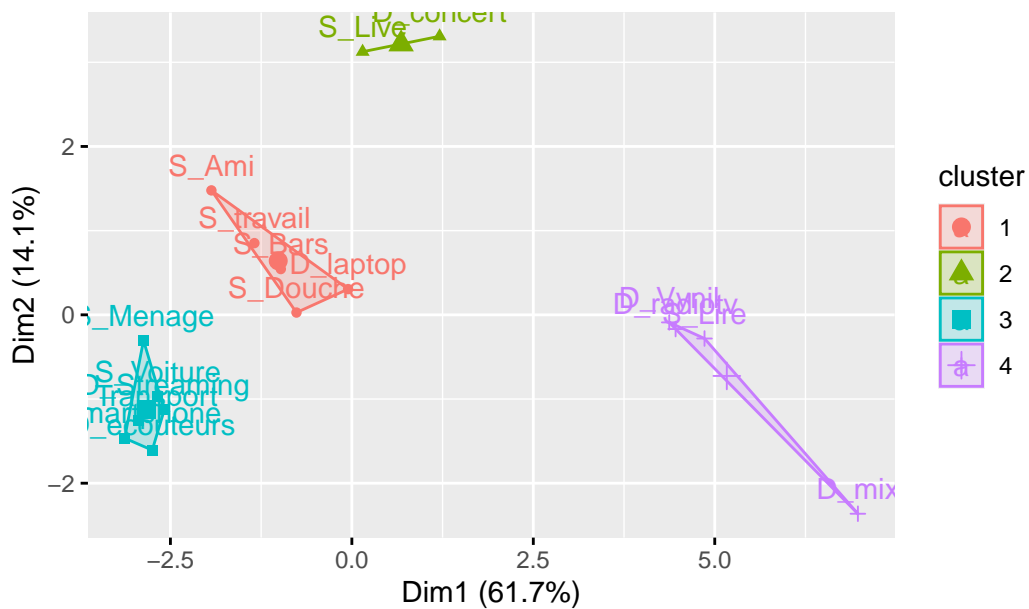
## Cluster Dendrogram



d  
hclust (\*, "ward.D")

```
fviz_cluster(list(data = d, cluster = sub_grp))
```

## Cluster plot

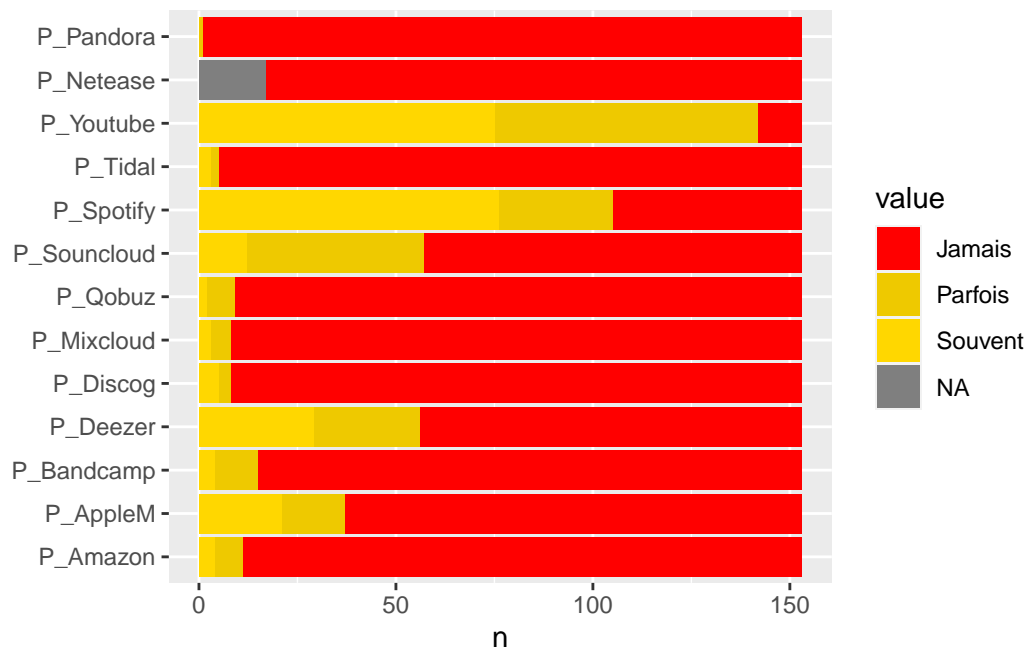


## Platforms

```
foo<- df %>%  
  select(1,42:54)%>%  
  pivot_longer(-ID,names_to="variable", values_to = "value")  
table(foo$value)
```

```
Jamais Parfois Souvent  
1518    220    234
```

```
foo<-foo%>%  
  group_by(variable, value)%>%  
  summarise(n=n())  
col<-c("Red","Gold2","Gold1","Darkgreen")  
ggplot(foo, aes(x = reorder(variable,n), y=n, group=value))+  
  geom_bar(stat="identity", aes(fill=value))+  
  coord_flip()+  
  labs(x=NULL)+  
  scale_fill_manual(values=col)
```



```

#data preparation
# pour le clustering

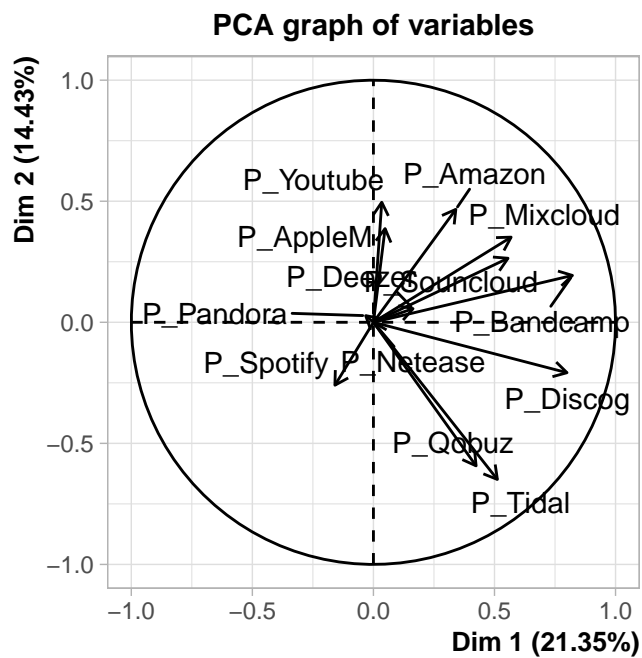
k=5
foo<- df %>%select(1, 42:54) %>%
  pivot_longer(-ID,names_to="variable", values_to = "value")

foo$value[foo$value=="Souvent"]<-2
foo$value[foo$value=="Parfois"]<-1
foo$value[foo$value=="Jamais"]<-0
foo$value<- as.numeric(foo$value)

foo<-foo %>%
  pivot_wider(ID,names_from = "variable", values_from = "value")

#PCA
fit<-PCA(foo[,2:14],ncp = 4)

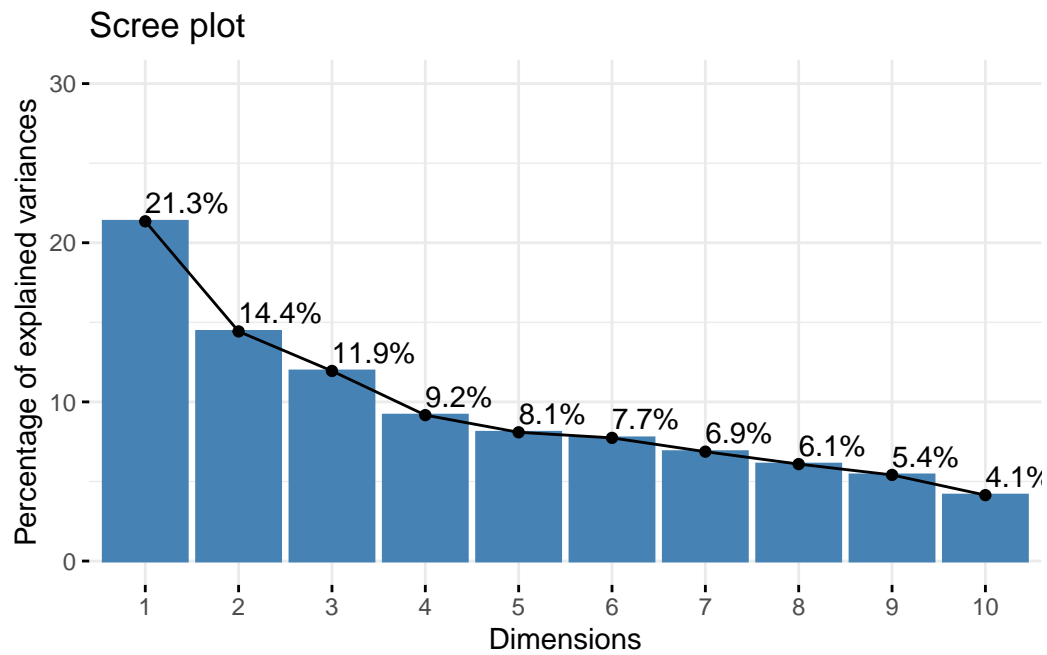
```



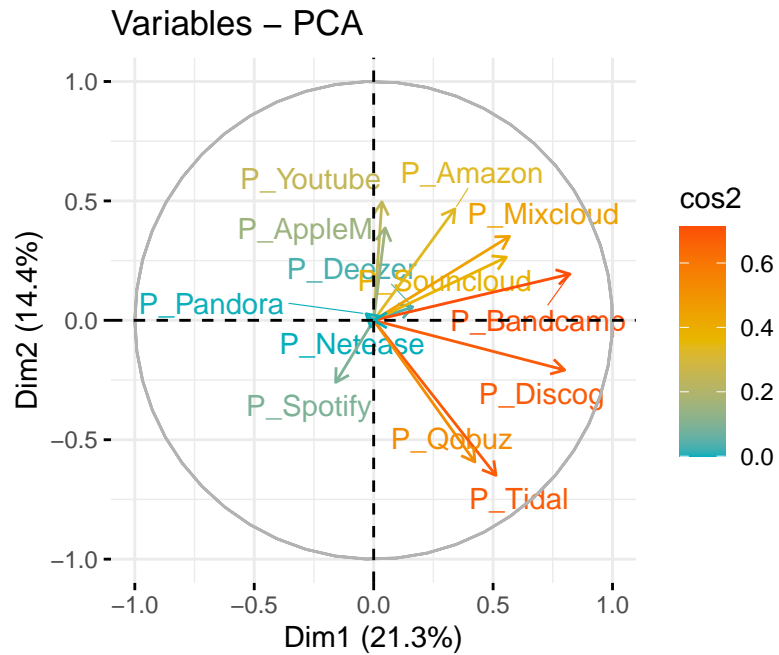
```

fviz_eig(fit, addlabels = TRUE, ylim = c(0, 30))

```



```
fviz_pca_var(fit, col.var = "cos2",  
             gradient.cols = c("#00AFBB", "#E7B800", "#FC4E07"),  
             repel = TRUE # Évite le chevauchement de texte  
             )
```

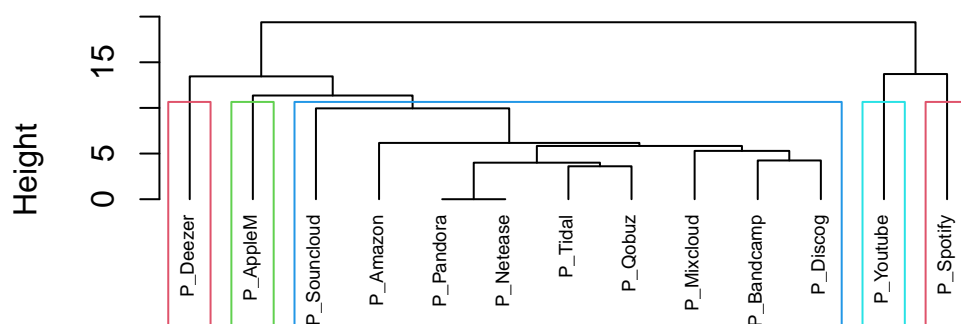


```
# Dissimilarity matrix
d <- dist(t(foo[2:14]), method = "euclidean")

# Hierarchical clustering using Ward Linkage
hc1 <- hclust(d )
sub_grp <- cutree(hc1, k = k)

# Plot the obtained dendrogram
plot(hc1, cex = 0.6, hang = -1)
rect.hclust(hc1, k = k, border = 2:5)
```

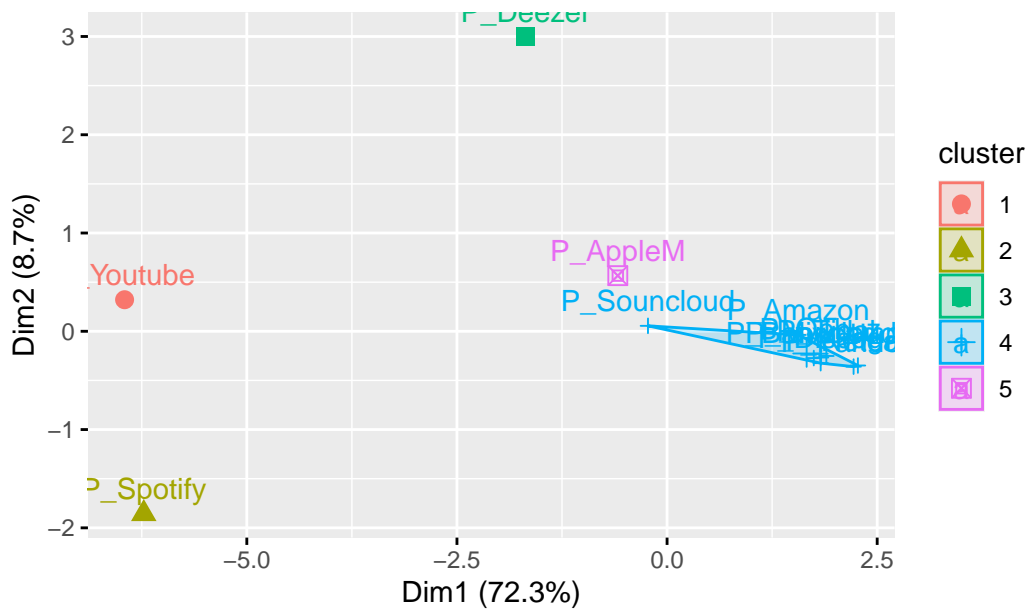
## Cluster Dendrogram



d  
hclust (\*, "complete")

```
fviz_cluster(list(data = d, cluster = sub_grp))
```

## Cluster plot

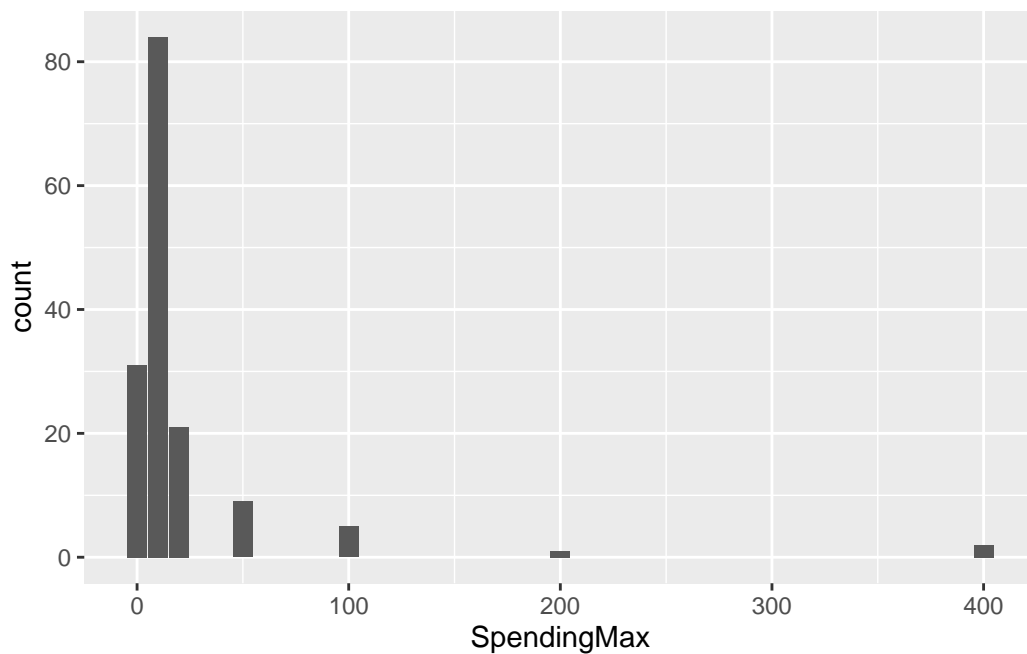


## Willingness to pay and engagement

We have two question one relevant to equipment, the other to convenient and another one about time spending.

```
df$SpendingMax[df$Spending=="0 euros"] <-0
df$SpendingMax[df$Spending=="0 euros, 10 euros"] <-10
df$SpendingMax[df$Spending=="10 euros"] <-10
df$SpendingMax[df$Spending=="10 euros, 20 euros"] <-20
df$SpendingMax[df$Spending=="20 euros"] <-20
df$SpendingMax[df$Spending=="50 euros"] <-50
df$SpendingMax[df$Spending=="100 euros"] <-100
df$SpendingMax[df$Spending=="200 euros"] <-200
df$SpendingMax[df$Spending=="200 euros et plus"] <-400

ggplot(df, aes(x=SpendingMax))+geom_bar()
```



```
table(df$ValueMax)
```

< table of extent 0 >

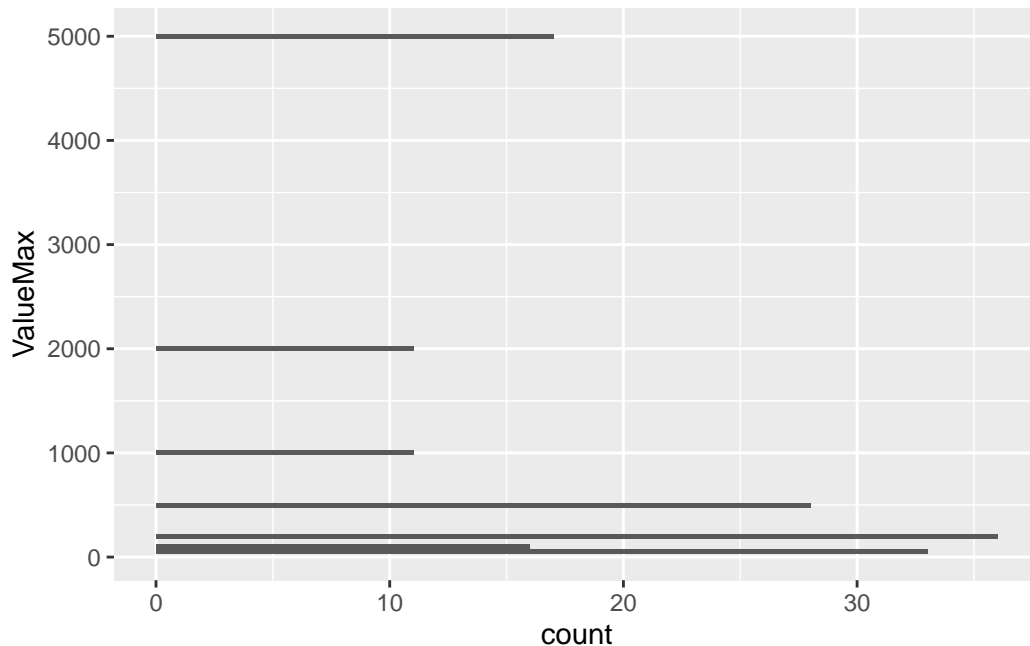
```

df$ValueMax[df$Value=="moins de 50 euros"] <-50
df$ValueMax[df$Value=="moins de 50 euros, 100 euros"] <-100
df$ValueMax[df$Value=="100 euros"] <-100
df$ValueMax[df$Value=="200 euros"] <-200
df$ValueMax[df$Value=="500 euros"] <-500
df$ValueMax[df$Value=="1000 euros"] <-1000
df$ValueMax[df$Value=="2000 euros"] <-2000
df$ValueMax[df$Value=="200 euros, 2000 euros"] <-2000

df$ValueMax[df$Value=="2000 euros, 5000 euros et plus"] <-5000
df$ValueMax[df$Value=="5000 euros et plus"] <-5000

ggplot(df, aes(x=ValueMax))+geom_bar()+coord_flip()

```

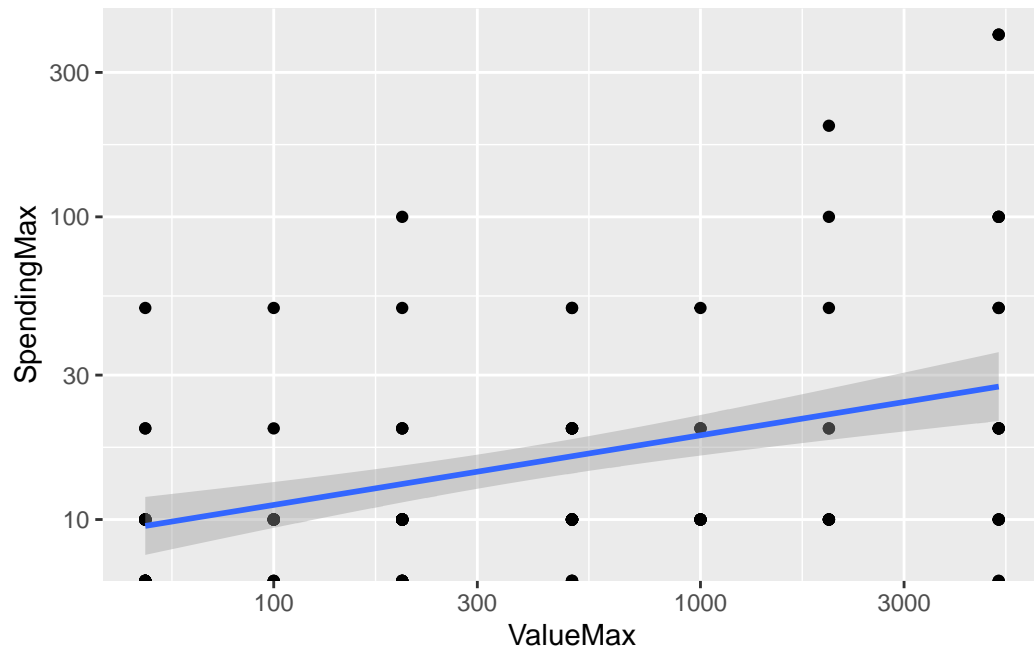


```

ggplot(df, aes(x=ValueMax, y=SpendingMax))+
  geom_point()+
  geom_smooth(method="lm")+scale_x_log10()+scale_y_log10()

```





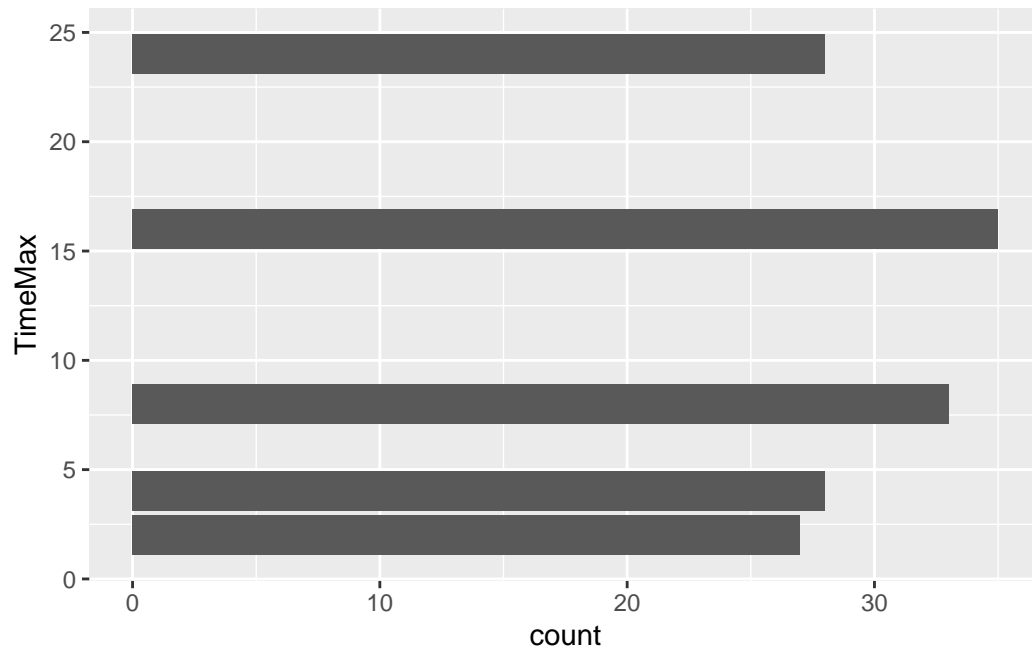
```
table(df$Time)
```

Entre 2 et 4h	Entre 4 et 8h	Entre 8 et 16h	Moins de 2h	Plus de 16h
28	33	35	27	28

```
df$TimeMax[df$Time=="Moins de 2h"] <-2
df$TimeMax[df$Time=="Entre 2 et 4h"] <-4
df$TimeMax[df$Time=="Entre 4 et 8h"] <-8
df$TimeMax[df$Time=="Entre 8 et 16h"] <-16
df$TimeMax[df$Time=="Plus de 16h"] <-24
table(df$Time)
```

Entre 2 et 4h	Entre 4 et 8h	Entre 8 et 16h	Moins de 2h	Plus de 16h
28	33	35	27	28

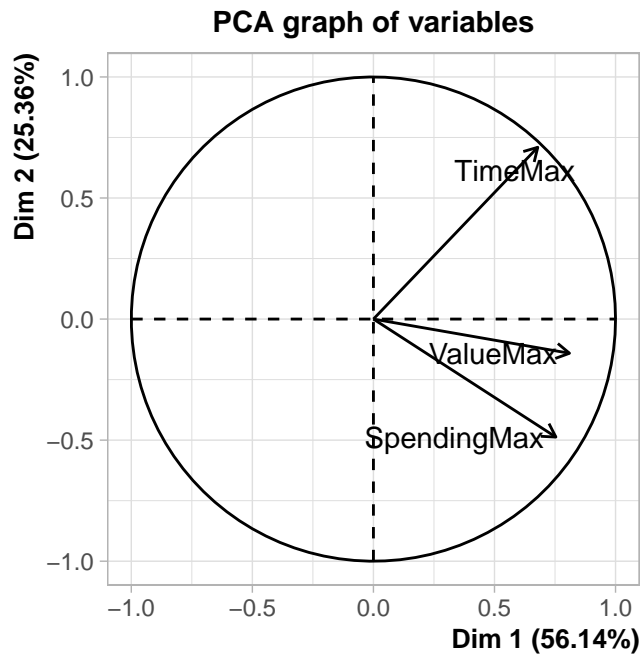
```
ggplot(df, aes(x=TimeMax))+geom_bar()+coord_flip()
```



```
foo<-df%>%
  select(ValueMax, SpendingMax, TimeMax)
r<-foo %>%
  drop_na()%>%
  cor()
r
```

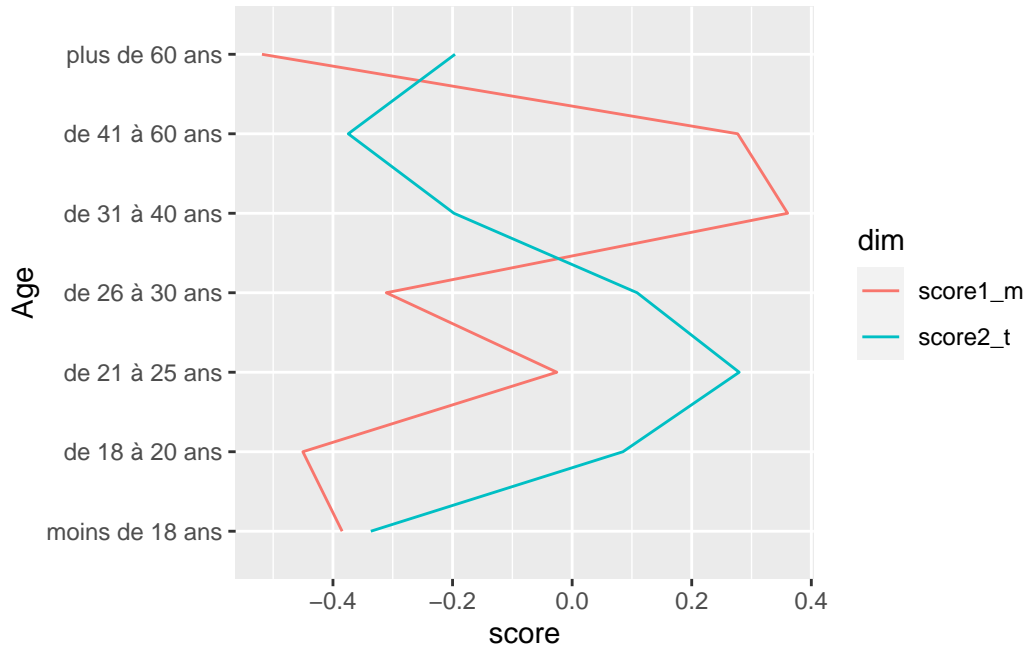
	ValueMax	SpendingMax	TimeMax
ValueMax	1.0000000	0.4246352	0.3437494
SpendingMax	0.4246352	1.0000000	0.2497053
TimeMax	0.3437494	0.2497053	1.0000000

```
pca<-PCA(foo, scale.unit = TRUE, ncp = 2, graph = TRUE)
```



```
score<-pca$ind$coord
df<-cbind(df, score)

foo<- df%>%group_by(Age)%>%
  summarise(score1_m= mean(Dim.1, na.rm=TRUE),
            score2_t= mean(Dim.2, na.rm=TRUE)
  )%>%
  pivot_longer(-Age, names_to = "dim" , values_to = "score")
ggplot(foo, aes(x=Age,y=score,group=dim))+geom_line(aes(color=dim))+coord_flip()
```



- Chen, Liang, Jingtao Yi, Sali Li, and Tony W. Tong. 2022. “Platform Governance Design in Platform Ecosystems: Implications for Complementors’ Multihoming Decision.” *Journal of Management* 48 (3): 630–56. <https://doi.org/10.1177/0149206320988337>.
- Haan, Marco A., Gijsbert Zwart, and Nannette Stoffers. 2021. “Choosing Your Battles: Endogenous Multihoming and Platform Competition.” *SSRN Electronic Journal*. <https://doi.org/10.2139/ssrn.3847216>.
- Hong Kong University of Science and Technology, Tat Koon Koh, Mark Fichman, and Carnegie Mellon University. 2014. “Multihoming Users’ Preferences for Two-Sided Exchange Networks.” *MIS Quarterly* 38 (4): 977–96. <https://doi.org/10.25300/MISQ/2014/38.4.02>.
- Ozalp, Hakan, and Carmelo Cennamo. 2017. “Platform Architecture, Multihoming and Complement Quality.” *Academy of Management Proceedings* 2017 (1): 12276. <https://doi.org/10.5465/AMBPP.2017.228>.
- Scott Morton, Fiona M., and Susan Athey. 2021. “Platform Annexation.” *SSRN Electronic Journal*. <https://doi.org/10.2139/ssrn.3786434>.
- Stewart, Kristin, and Isabella Cunningham. 2017. “Examining Consumers’ Multiplatform Usage and Its Contribution to Their Trust in Advertising: The Impact of the Device on Platform-Use Frequency and Trust in Advertising Across Platforms.” *Journal of Advertising Research* 57 (3): 250–59. <https://doi.org/10.2501/JAR-2017-003>.