

# Benedict Angelo A. Bumatay

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## Professional Summary:

Electronics Engineering graduate specializing in telecommunications and networking, with hands-on experience in IT operations, network monitoring, and technical support. Trained in cybersecurity fundamentals, Linux and Windows systems, scripting, and security tools through certifications, labs, and personal projects. Experienced in customer-facing technical support, incident handling, and troubleshooting in NOC environments. Highly adaptable, analytical, and eager to grow in IT, cybersecurity, cloud, or engineering-focused roles.

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## Experience:

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### Network Operations Center Analyst Intern

Radius Telecom, Inc.

July 2024 – September 2024

Philippines

- Provided first-line technical support and customer assistance through calls and ticketing systems using Salesforce
- Monitored network performance and connectivity issues using SolarWinds, identifying outages and performance degradation
- Assisted in network topology and architecture documentation for planned and existing connections
- Performed basic network troubleshooting, fault isolation, and issue validation
- Used PuTTY (Telnet/SSH) for device access and diagnostics
- Maintained and updated client records and technical documentation
- Coordinated with and dispatched field engineers for escalated incidents
- Gained exposure to real-world NOC workflows, escalation procedures, and SLA-driven environments

## Technical Skills:

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### Cybersecurity & Networking:

- Wireshark, Splunk, Suricata, IDS/IPS, EDR, OpenVAS, Metasploit, Firewalls, VPNs, SIEM basics, TCP/IP, OSI, LAN/VLAN

### Operating Systems:

- Linux/UNIX, Windows

### Programming & Scripting:

- Python, JavaScript, SQL, HTML/CSS, Git, Bash, Rust, C

### Tools & Platforms:

- SolarWinds, Solar PuTTY (SSH/Telnet), Cisco Packet Tracer, Salesforce, GitHub, VS Code, Vim

### Engineering:

- Electronic Soldering, Schematic diagram comprehension

## Education:

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### Bachelor of Science in Electronics Engineering

Rizal Technological University

March 2019 – March 2025

Philippines

## Projects:

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### Personal Website Portfolio

- Built a responsive personal portfolio built using HTML, CSS and JavaScript, hosted with GitHub Pages.

### Virtual Home Lab (Cybersecurity & IT)

- Built a multi-VM lab to practice Linux/Windows administration, networking, security tools, and troubleshooting scenarios.

### Login Analyzer & Suspicious Activity Detector

- Developed a Python-based tool to analyze login data and detect suspicious patterns using SQL and Bash automation.

### Automated Linux Antivirus System

- Implemented scheduled antivirus scanning and reporting using Bash scripting in GUI and non-GUI environments.

### Password Generator & Manager

- Created a script to generate strong passwords and store credentials securely in structured files

## Soft Skills:

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- Customer & Ticketing Support
- Analytical & Problem-Solving Mindset
- Incident Response Under Pressure
- Clear Communication (English, Filipino)
- Attention to Detail
- Team Collaboration
- Time Management
- Ethical Responsibility & Confidentiality
- Continuous Learner

## Certifications:

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|---|---------------|
| • <b>Google Cybersecurity Certificate</b>                       | Coursera 2025 |
| • <b>IBM Ethical hacking with Open Source Tools Certificate</b> | Coursera 2025 |

## Trainings:

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- Currently studying for CCNA certification
- Currently studying Spanish language
- Completed CS50 free online course