

Phishing

What is phishing?

Phishing is when scammers try to retrieve personal information about other people via emails or text messages.

THEY MAY SAY:

- They've spotted some suspicious activity or log-in attempts.
- Claim there's an issue with your account or payment details
- Attach a bogus invoice
- Encourage you to click on a link to make a payment; or declare you're entitled to register for a government rebate
- Provide a coupon for free merchandise

REPORT ALL ATTACKS!

Emails:

If you have received an email which you're not quite sure about, forward it to the [Suspicious Email Reporting Service \(SERS\)](#) at report@phishing.gov.uk

Website:

If you have come across a website which you think may be fake and trying to scam you, [report it using our online form](#).

Text message:

Suspicious text messages should be forwarded to 7726. This free-of-charge short code enables your provider to investigate the origin of the text and act, if found to be malicious.

How to recognise phishing?

Scammers usually use email or text messages to trick users. They may attempt to steal passwords, account numbers, or Social Security numbers.

They could acquire access to your email, bank account, or other accounts if they obtain such information.

- Phishing e-mails and SMS messages may appear to be from a company you are familiar with or trust.
- They may appear to be from a bank, credit card business, social networking site, online payment website or app, or online retailer.

HOW TO PROTECT YOURSELF FROM PHISHING

- Use software security.
- Update your mobile software regularly
- Protect your account by using multi-factor authentication.
- Protect your data by backing it up

How to avoid getting scammed via emails

From: WellsFargo - Support_Online <WellsOnlineBank2@comcast.net> 1
Date: December 8, 2017 at 2:23:01 PM EST
To: Undisclosed-Recipients;;
Subject: !Alerts! 2



Security Information Regarding Your Account.

We are sorry, For your protection and security reasons, your Wells Fargo account has been locked. 2

Please click on the following link to unlock your account.

[Log-in to :https://www.wellsfargo.com/online-banking/updating](https://www.wellsfargo.com/online-banking/updating) 3

Thank you for bringing this matter to our attention.

Sincerely,
Wells Fargo Online Banking Team.

[wellsfargo.com | Fraud Information Center](#)