BENEDICT DE ALMEIDA MZIZI

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Portfolio: https://benedictmzizi.github.io/OnlineResume

GitHub: https://github.com/BenedictMzizi

PROFESSIONAL SUMMARY

Results-driven IT and Cloud Systems professional with hands-on experience across IT support, cloud infrastructure, DevOps automation, system implementation, and full-stack web development. Proven ability to design, deploy, test, and support production-ready, client-facing systems using AWS, CI/CD pipelines, REST APIs, and modern web technologies. Strong foundation in user access management, automation, third-party integrations, software testing, and infrastructure support, demonstrated through real-world projects and client implementations.

CORE TECHNICAL SKILLS

IT Support & Systems: Windows 10/11, Microsoft 365, PC assembly & imaging, hardware troubleshooting, LAN/WAN/Wi-Fi, DHCP, DNS, firewall fundamentals, peripheral support, user onboarding/offboarding, RBAC, IAM concepts, Web Administration

Cloud & DevOps: AWS (EC2, S3, RDS, IAM), CI/CD Pipelines, Nginx, SSL/TLS, Docker fundamentals, Linux administration, GitHub Actions

Software Development: JavaScript, Python, SQL, HTML5, CSS3, React, Node.js, Express.js, REST APIs, C#

Testing & QA: Functional, UI, regression, API testing (Postman), UAT Support

Web Systems & Integrations: Google Maps embedding, WhatsApp integration, responsive design, accessibility

Automation & Integration: Google Apps Script, Zapier, Webhooks, API Integrations, workflow Automation

Requirements & Delivery: Client requirements gathering, stakeholder communication, translating business needs into technical solutions

Frameworks & Architecture: ASP.NET MVC, MVC Core concepts, Entity Framework, Django, Modular / monolithic architectures, Secure coding (OWASP)

Tools & Platforms: Git & GitHub, Postman, Nginx, PM2, Docker (fundamentals), AWS Console & CLI, Linux CLI, Visual Studio, VS Code, Jira, Trello

PROJECTS

JungleShop – Full-Stack E-Commerce Platform

- Designed and deployed a three-tier e-commerce platform using AWS, React, Node.js, and Stripe. Implemented CI/CD pipelines, authentication, and secure cloud infrastructure.

Team Registration & Automation System

- Built a registration system with admin approval workflows and automated notifications using Supabase, React, and Zapier.

Medical Practice Website – Dr HM Modiba-Mlaza

- Developed a professional medical practice website with Google Maps embedding and WhatsApp click-to-chat integration to improve patient accessibility.

Flag Explorer App

- Built a REST API–driven application with automated deployments and data validation.

PROFESSIONAL EXPERIENCE

Website Developer & Administrator – BE Bellair Medical Centre (Jan 2025 – Dec 2025)

- Developed, deployed, and maintained the medical centre's website.

- Administered content, updates, and integrations.

- Improved patient engagement through digital access tools.

Administrative Assistant – Board Corner Enterprises (Dec 2013 – Jan 2014)

- Provided office administration and documentation support.

Delivery & Administrative Assistant – Twisted Taste (Jun 2024 – Dec 2024)

- Managed delivery of goods and order coordination.

- Performed administrative duties and customer communication.

DevOps, Cloud Automation & Systems Implementation (Freelance)

- Designed, deployed, and supported cloud-based systems and automated workflows.

IT Support Technician & Installer (Freelance)

- Provided first-line IT support, hardware setup, troubleshooting, and installations.

- Installations include CCTV and PA systems

EDUCATION

Bachelor of Science in Information Technology – North-West University

National Senior Certificate (Matric) - Springs Boys High School
Subjects: Mathematics, Accounting, Business Studies, Life Sciences, English Home Language, Afrikaans First Additional Language, Life Orientation

CERTIFICATIONS

AWS Cloud Practitioner Essentials – Coursera

AWS Cloud Technical Essentials – Coursera

Introduction to DevOps – IBM

Python Essentials – Cisco

Introduction to Cybersecurity – Cisco

REFERENCES

Available upon request