**Chatbot**

Create a Python program that simulates a simple **Customer Service Bot** using a dictionary of predefined responses. Your program should:

1. **Store responses in a dictionary**, where keys are common customer inquiries and values are the bot's replies.
2. **Use a function get\_response(user\_input)** that:

* Converts the user input to lowercase.
* Checks if the input exists in the dictionary and returns the corresponding response.
* Returns a default message if the input is not found.

1. **Continuously prompt the user** for input inside a while loop.
2. **Exit the loop when the user types "exit"**, displaying a farewell message.