

Benetton Kinchen-Biritwum

PHYSICAL SECURITY · INFORMATION SECURITY

Los Angeles, CA

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Summary

Converged security specialist combining DoD physical-security experience (8 yrs), enterprise IT operations, and civic volunteering experience.

Military background focus: anti-terrorism, physical security, vulnerability assessments and reporting. Private Sector focus: IT experience spans health-care, industrial, entertainment and corporate.

Heavily involved in self-education, civic volunteering, industry involvement and personal projects in both security disciplines.

Work Experience

SCAN Health Plan

Long Beach, CA

IT OPERATIONS SPECIALIST

Jul. 2024 - May. 2025

- Administered Azure hybrid-cloud environment for 1,500 users and 2,000 devices across four sites, supporting Exchange, Intune, Entra, SharePoint, OneDrive, and GlobalProtect VPN.
- Automated user life cycle and administration tasks with PowerShell/Python and AAD/Exchange APIs; reduced account management manual overhead by 40%.

SCAN Health Plan

Long Beach, CA

ASSET MANAGEMENT TECHNICIAN

Nov. 2023 - Jun. 2025

- Managed 2,000 endpoints via Intune and SCCM, performing OS deployments, hardware repair, and mobile device enrollment.
- Authored Python script for LanSweeper's API to automate asset data collection, reducing manual workload by 98%.
- Enforced encryption and patch compliance using BitLocker and Absolute MDM.

Higher9 Productions

Los Angeles, CA

LEAD AUDIO/VISUAL NETWORK ENGINEER

Aug. 2022 - Nov. 2023

- Designed, upgraded and deployed live event network infrastructure using Dante, Lake Controllers, and Danley systems; configured switches, PoE, and specialized AV hardware for dynamic productions.
- Led an 8-person team to deliver zero-downtime operations and 100% event reliability across concurrent venues.
- Maintained 100% quality of delivery, installation, expert troubleshooting and maximal up-time in the face of new environments daily and crowd-originating network interruptions.

Robert Half - multiple clients

Los Angeles, CA

IT CONSULTANT

Feb. 2021 - Jan. 2022

- Executed workforce augmentation, site moves, deployments, and break/fix under client playbooks and change windows across diverse environments.
- Performed imaging, upgrades, and network connectivity triage; escalated using standard incident and outage procedures.
- Adapted quickly to each org's standards and tool sets; collaborated with facilities, vendors, and security when required.

GT's Living Foods

Commerce, CA

IT HELP DESK I

Feb. 2020 - Aug. 2020

- Supported more than 1500 industrial users across four facilities, comprised corporate and industrial environments and applications, administering Cisco Meraki wireless mobile device management to monitor and support Microsoft Surface and personal mobile devices.
- Co-led Avigilon access system upgrade, reducing technical vulnerabilities by 50%.

Improved warehouse wireless reliability by 95% through network remapping and hardware redeployment.

Okinawa, Japan & San Diego, CA

PHYSICAL SECURITY PROGRAM MANAGER

Jul. 2014 - Dec. 2018

- Oversaw converged security compliance and protection of facilities, assets, and equipment valued at over \$150 million across six Navy and joint bases
- Overhauled and managed Anti-Terrorism/Physical Security program for 300 facilities involving compliance audits, SCIF classified-area management, vulnerability assessments, CCTV implementation, asset protection, risk remediation, and reporting to Pentagon.
- Enforced SCIF classified-area compliance; familiarity with UL 2050 monitoring and ICD 705 inspection expectations.
- Coordinated with NCIS to tailor base security posture in response to threat intelligence data.

Education

Western Governors University

Online

B.S. | CYBER SECURITY AND INFORMATION ASSURANCE

Jan. 2025 - Jun. 2026

Transferred from University of Maryland cyber undergraduate.

Pasadena, CA

B.A. | AUDIO TECHNOLOGIES AND PRODUCTION

Oct. 2019 - May. 2026

Certifications

2025 **CompTIA** A+ | Network+ | Security+ | Linux+

2025 **ITIL** ITIL 4 Foundations

Mar 2026 **OKTA** OKTA Certified Administrator

In Progress

May 2026 **FortinetL** Fortinet Network Security Expert

In Progress

Extracurricular Activity

Professional Memberships

Hack for LA(Los Angeles chapter of Code for America)

Los Angeles, CA

VOLUNTEER DEVOPS SECURITY ENGINEER

Jun. 2025 - Current

- Volunteer DevOps Security engineer for civic tech group “Hack for LA”.
- Carried out full IAM audit, reviewing credentialing, privilege management, account administration processes, logging, monitoring, back-end and front-end security policy, AWS security configuration, Terraform posture, and Infrastructure-as-Code(IaC) best practices in line with industry standards.
- Manages CI/CD security policy in Terraform / AWS environment.

Arachne Digital - Open-Source Cyber Threat Intelligence

Remote, International

ONBOARDED VOLUNTEER ANALYST

2025 - Present

- Engage with an open-source cyber threat intelligence community focused on mapping threat reports to frameworks such as MITRE ATT&CK® and DISARM.
- Build skills in threat-informed defense, OSINT-driven investigations, and structured CTI reporting in support of security operations and disinformation defense.

Null Space Labs

Glendale, CA

MEMBER

2021 - Present

- Hardware hacking, RF, and tooling meetups; shared lab projects.

Homeland Security Information Network

Remote, United States

ATTENDED

Attended multiple instructor-led classes in locks & lockpicking, gaining hands-on experience with lock function, industry offerings, and exploitation.

2025-Present

MEMBER

- Vetted participant in DHS's Sensitive But Unclassified (SBU) information-sharing environment supporting homeland security and critical infrastructure stakeholders.
- Leverages official threat advisories and situational awareness products to inform converged physical–cyber security perspectives and risk assessments.

FBI InfraGard

Remote, United States

MEMBER

2025-Present

- Participates in trusted information-sharing on threats to U.S. critical infrastructure sectors.

Events

- Engages with public–private partnership initiatives to align physical security, cybersecurity, and incident response practices with federal guidance.

Google SF Fleet Week Veterans' Invitational

San Francisco, CA

ATTENDEE

Oct. 2025

AWS Summit: Los Angeles

Los Angeles, CA

ATTENDEE

Sep. 2025

- Attended keynotes, instructor-led hands-on training, briefs involving new offerings, and networked with AWS-oriented vendors.

Projects

Personal Homelab Buildout

Los Angeles, CA

DESIGNER & OPERATOR

2023 - Present

- Proxmox, VPN, Docker, dashboards, VMs, VPN and monitoring.

- Integrated with personal AWS and Azure tenants for hybrid cloud environment education and lab study.
- Docker VM with Portainer, Homarr dashboard and FreshRSS.
- Modified Trace Labs OSINT VM with extended toolset
- pfSense/WireGuard VPN gateway for secure remote access.
- Samba file share for centralized storage, backups and cross-device access in the homelab.
- Internal custom certificate authority (CA) to issue TLS certificates for lab services.
- GitHub-integrated DevOps environment (VS Code, Git, CI/CD pipelines) for developing and testing homelab services.