

BENHUR RAVURI

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EDUCATION

PhD in Information, Florida State University, USA.

June 2021 - expected May 2026

Supervisor: Dr. Marcia A. Mardis, Professor, Florida State University.

Title: Complex Questions and Quality Answers: Evaluating LLM Responses with

-Kuhlthau's ISP and Bloom's Taxonomy (Prospectus defended for Nov 21, 2025)

MS in Information Technology, Florida State University, USA.

Jan 2019 - May 2020

B. Tech, Computer Science, Karunya Institute of Technology, India.

July 2014 - May 2018

EXPERIENCE

Graduate Lead Instructor, Florida State University, USA.

May 2026 - Present

- **Course:** [LIS 2360: Web App Development](#).

Teaching Assistant, Florida State University, USA.

June 2021 - May 2023

- **Course:** [LIS 2780: Database Concepts](#).
- **Course:** [LIS 3793: Information Architecture](#).
- **Course:** [LIS 4351: User Experience Design](#).
- **Course:** [LIS 4368: Adv. Web Application Development](#)
- **Course:** [LIS 4381: Mobile Application Development through Android Studio](#)
- **Course:** [LIS 5411: Introduction to Information Policy](#)
- **Course:** [LIS 5485: Introduction to Information Technologies](#)

Software Developer Intern, Denken Solutions, USA.

June 2020 - May 2021

Teaching Assistant, Florida State University, USA.

Aug 2019 – May 2020

- **Course:** [COP 2258: Problem Solving with OOPS \(Java\)](#).

PUBLICATIONS (Peer-Reviewed Journal and Conference Papers)

- **Ravuri, B.,** & Mardis, M.A. (2025). AI on the Shoulders of Giants: Using Kuhlthau's Information Search Process to Improve AI Support for Information-Seeking. *Library Trends* 73(3), 267-296. <https://dx.doi.org/10.1353/lib.2025.a961195>. (*Journal*)
- F. B. Emdad, **B. Ravuri**, Ayinde, L., & Rahman, M.I. (2024), "ChatGPT, a Friend or Foe for Education?" Analyzing the User's Perspectives on The Latest AI Chatbot Via Reddit," In Proceedings of the 2024 IEEE International Conference on Interdisciplinary Approaches in Technology and Management for Social Innovation (IATMSI) (pp. 1-5). IEEE. doi: 10.1109/IATMSI60426.2024.10502836.
- Ayinde, L., Wibowo, M. P., **Ravuri, B.,** & Emdad, F. B. (2023). ChatGPT as an important tool in organizational management: A review of the literature. *Business Information Review*, 40(3), 137-149.
- Emdad, F. B., Ho, S. M., **Ravuri, B.,** & Hussain, S. (2023). Towards A Unified Utilitarian Ethics Framework for Healthcare Artificial Intelligence. In AMCIS 2023 Proceedings (p.17).
- Adams, J., Roberts, A., Obermaier, L., **Ravuri, B.,** & Moja, O. (2023, July). Uses of Artificial Intelligence in Higher Education. In *EdMedia+ Innovate Learning* (pp. 1181-1186). Association for the Advancement of Computing in Education (AACE).

Poster/Presentations:

- Gutowski, W., **Ravuri, B.**, & Adams, J. (2025). Evaluating University Faculty Perceptions of AI in Higher Education: A National Survey. Poster presented at the 25th annual Undergraduate Research Symposium, April 1, 2025, Tallahassee, FL.
- Rivera, C., **Ravuri, B.**, Adams, J. (2024). Problem-Solving with an AI Assistant: A Usability Test. Poster presented at the 24th annual Undergraduate Research Symposium, April 3, 2024, Tallahassee, FL.
- Roberts, A., Adams, J., **Ravuri, B.**, Moja, O., & Obermaier, L. (2023). Uses of Artificial Intelligence in Higher Education. Poster presented at the 23rd annual Undergraduate Research Symposium, April 6, 2023, Tallahassee, FL.

HIGHLIGHTED COURSEWORKS

- Artificial Intelligence, Information Behavior, Usability Analysis, Data Mining and Analytics, Descriptive and Inferential Statistics, Advanced Web Applications, Database Management Systems.

AWARDS and SCHOLARSHIPS

Awards

- **CCI Outstanding Doctoral Student Award (2025)**, *School of Communication & Information*, Florida State University.
- **"The Deepfake Competition (2025)" (1st Placed Team) - \$1000**, *School of Communication & Information*, Florida State University.
- **Best Conference Paper 2024 (3rd place)** - "ChatGPT, a Friend or Foe for Education?" Analyzing the User's Perspectives on The Latest AI Chatbot Via Reddit at *IEEE IATMSI 2024*.
- **Google PhD Fellowship Nominee**, Florida State University (2025) – Selected as one of four university nominees

Scholarships

- Esther Maglathin Doctoral Research Scholarship 2025
- Lewis-Marxsen Fellowship Endowment 2024
- Lewis-Marxen Fellowship Endowment 2021

SERVICE:

- **Reviewer (Journals and Conferences)**
 - 1. Reference Services Review 2025
 - 2. Library Trends Journal 2024
 - 3. iConference 2024, 2025
 - 4. ICICT – (International Congress on Information and Communication Technology) 2024
- **Peer Mentor**, School of Information, FSU. (2022-Present)
- **Ph.D. student representative**, *Research Committee*, School of Information, FSU. (2024 - Present)
- **UROP Research Assistant Supervisor**, *CCI Machine Learning Lab*, FSU. (2024 – Present)