

BENHUR RAVURI

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EDUCATION

PhD in Information, Florida State University, USA.

June 2021 - expected May 2026

Supervisor: Dr. Marcia A. Mardis, Professor, Florida State University.

Title: Complex Questions and Quality Answers: Evaluating LLM Responses with

-Kuhlthau's ISP and Bloom's Taxonomy (Prospectus defended for Nov 21, 2025)

MS in Information Technology, Florida State University, USA.

Jan 2019 - May 2020

B. Tech, Computer Science, Karunya Institute of Technology, India.

July 2014 - May 2018

EXPERIENCE

Graduate Lead Instructor, Florida State University, USA.

May 2026 - Present

- **Course:** LIS 2360: Web App Development.

Teaching Assistant, Florida State University, USA.

June 2021 - May 2023

- **Course:** LIS 2780: Database Concepts.
- **Course:** LIS 3793: Information Architecture.
- **Course:** LIS 4351: User Experience Design
- **Course:** LIS 4368: Adv. Web Application Development
- **Course:** LIS 4381: Mobile Application Development through Android Studio
- **Course:** LIS 5411: Introduction to Information Policy
- **Course:** LIS 5485: Introduction to Information Technologies

Software Developer Intern, Denken Solutions, USA.

June 2020 - May 2021

Teaching Assistant, Florida State University, USA.

Aug 2019 - May 2020

- **Course:** COP 2258: Problem Solving with OOPS (Java).

PUBLICATIONS (Peer-Reviewed Journal and Conference Papers)

- **Ravuri, B.,** & Mardis, M.A. (2025). AI on the Shoulders of Giants: Using Kuhlthau's Information Search Process to Improve AI Support for Information-Seeking. *Library Trends* 73(3), 267-296. <https://dx.doi.org/10.1353/lib.2025.a961195>. (Journal)
- F. B. Emdad, **B. Ravuri**, Ayinde, L., & Rahman, M.I. (2024), "ChatGPT, a Friend or Foe for Education?" Analyzing the User's Perspectives on The Latest AI Chatbot Via Reddit," In Proceedings of the 2024 *IEEE International Conference on Interdisciplinary Approaches in Technology and Management for Social Innovation (IATMSI)* (pp. 1-5). IEEE. doi: 10.1109/IATMSI60426.2024.10502836.
- Ayinde, L., Wibowo, M. P., **Ravuri, B.,** & Emdad, F. B. (2023). ChatGPT as an important tool in organizational management: A review of the literature. *Business Information Review*, 40(3), 137-149.
- Emdad, F. B., Ho, S. M., **Ravuri, B.,** & Hussain, S. (2023). Towards A Unified Utilitarian Ethics Framework for Healthcare Artificial Intelligence. In *AMCIS 2023 Proceedings* (p.17).
- Adams, J., Roberts, A., Obermaier, L., **Ravuri, B.,** & Moja, O. (2023, July). Uses of Artificial Intelligence in Higher Education. In *EdMedia+ Innovate Learning* (pp. 1181-1186). Association for the Advancement of Computing in Education (AACE).

Poster/Presentations:

- Gutowski, W., **Ravuri, B.**, & Adams, J. (2025). Evaluating University Faculty Perceptions of AI in Higher Education: A National Survey. Poster presented at the 25th annual Undergraduate Research Symposium, April 1, 2025, Tallahassee, FL.
- Rivera, C., **Ravuri, B.**, Adams, J. (2024). Problem-Solving with an AI Assistant: A Usability Test. Poster presented at the 24th annual Undergraduate Research Symposium, April 3, 2024, Tallahassee, FL.
- Roberts, A., Adams, J., **Ravuri, B.**, Moja, O., & Obermaier, L. (2023). Uses of Artificial Intelligence in Higher Education. Poster presented at the 23rd annual Undergraduate Research Symposium, April 6, 2023, Tallahassee, FL.

HIGHLIGHTED COURSEWORKS

- Artificial Intelligence, Information Behavior, Usability Analysis, Data Mining and Analytics, Descriptive and Inferential Statistics, Advanced Web Applications, Database Management Systems.

AWARDS and SCHOLARSHIPS

Awards

- **CCI Outstanding Doctoral Student Award (2025)**, *School of Communication & Information*, Florida State University.
- **"The Deepfake Competition (2025)" (1st Placed Team) - \$1000**, *School of Communication & Information*, Florida State University.
- **Best Conference Paper 2024 (3rd place)** – “ChatGPT, a Friend or Foe for Education?" Analyzing the User’s Perspectives on The Latest AI Chatbot Via Reddit at *IEEE IATMSI 2024*.
- **Google PhD Fellowship Nominee**, Florida State University (2025) – Selected as one of four university nominees

Scholarships

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| • Esther Maglathin Doctoral Research Scholarship | 2025 |
| • Lewis-Marxsen Fellowship Endowment | 2024 |
| • Lewis-Marxsen Fellowship Endowment | 2021 |

SERVICE:

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| • Reviewer (Journals and Conferences) | |
| 1. Reference Services Review | 2025 |
| 2. Library Trends Journal | 2024 |
| 3. iConference | 2024, 2025 |
| 4. ICICT – (International Congress on Information and Communication Technology) | 2024 |
| • Peer Mentor , School of Information, FSU. | (2022-Present) |
| • Ph.D. student representative , <i>Research Committee</i> , School of Information, FSU. | (2024 - Present) |
| • UROP Research Assistant Supervisor , <i>CCI Machine Learning Lab</i> , FSU. | (2024 – Present) |
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