

BENJAMIN HALL

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I am currently looking for a job in the IT sector as I feel that is where my skills are best suited. My skills include great customer service, extensive IT knowledge including programming, troubleshooting and setup/installation of software and hardware. I can work well in both teamwork and autonomously with unmatched work ethic. I feel I would be a good fit for your workplace as I meet these criteria as well as having a keen interest in IT. I plan on enrolling at Curtin University and in preparation have gained valuable experience in project management, programming and computer hardware knowledge.

EXPERIENCE

AUGUST 2014 -

CASHIER, WOOLWORTHS

In a primary customer facing role I was tasked with operating the register and assisting customers to checkout their groceries. This involved handling cash as well as a large amount of customer service/assistance.

JUNE 2016 – PRESENT

SHOP ASSISTANT, WOOLWORTHS

Main objective is to replenish the shelves with stock while working in a team. A large part of the job is assisting customers with general enquiries such as item location and price and use of the company IT solutions such as RF units and information systems to complete these tasks.

EDUCATION

OCTOBER 2016

THORNIE SENIOR HIGH SCHOOL

- B grade Average, 70 ATAR score
- Computer Science
 - B grade, deeper understanding of both computer hardware and software
- Certificate II in Information, Digital Media and Technology
 - Operating and installing computer software packages including Microsoft suite, common troubleshooting techniques and constructing a computer.

SKILLS

- Strong knowledge of IT and troubleshooting.
- Quick to learn new things such as company software and remote access software.
- A full driver's license
- Excellent customer service and assistance
- Able to work both in a team and solo.
- Exemplary work ethic.
- Empathising and working with customers through issues and conflict.

ACTIVITIES

I have a keen passion for computers and that has been my hobby since 2012, this includes learning how to program, constructing and editing videos, playing video games and doing ad hoc technician work. I plan on joining a team sport to further gain personal communication experience.