# Objective

I am a passionate and detail-oriented Software Developer with a strong foundation in full-stack development and software engineering. I am seeking a dynamic role where I can apply my problem-solving skills, technical expertise, and user-focused approach to create innovative, efficient solutions..

# Skills

* **Frameworks & Technologies:** React, Angular, Node.js, RESTful APIs, Material Design
* **Programming Languages:** Java, C++, Python, Kotlin, SQL, NoSQL, HTML, XML
* **Database Management:** MSSQL Server, Oracle, MongoDB, SQL Server,
* **Development Tools:** GitHub, Visual Studio, Android Studio, Pycharm, Visual Studio Code
* **System & Networking:** TCP/IP, Sockets, AWS, DevOps principles
* **Software Engineering Practices:** Agile Development, Test-Driven Development (TDD), Code Reviews

# Experience

## 

## November 2019 – September 2020

### Baton Rouge General, Baton Rouge *– Mental Health Tech II*

* Assisting Nursing Staff in Patient Care
* Using MOAB Techniques to deescalate volatile situations
* Charting and Notating Patient Behaviors and Health Statistics
* Maintaining awareness of patient mental health and reporting changes to Nursing Staff

## September 2020 – Present

### AT&T Mobility Services, Baton Rouge*- Advanced Tech Support/System Ambassador/Service Consultant*

* Worked to determine a resolution for a variety of all technical problems that affect cellular devices.
* Interfaced with a range of technical systems that determined service provisioning and cellular software
* As System ambassador, conducted meetings and system analysis to suggest and implement improvements to AT&T systems

## March 2018 – November 2019

### Dean Morris LLP, Monroe *– Office Assistant*

* Performed recording of incoming and out coming mail and monitored shipping statuses.
* Responsible for inter-department file processing
* Proficient in using Perfect Practice to record matter statuses for legal cases.

# Education

## August 2014 - May 2017

### Louisiana Tech University, Ruston *- B.S in Biomedical Engineering/B.S. Biochemistry*

Attended Louisiana Tech University before transferring to ULM in January 2018 to pursue a B.A. in Psychology. Learned strong time management skills and became proficient at computer information systems as well as biological and chemical analysis.

## January 2018 - December 2019

### University of Louisiana at Monroe, Monroe *- B.A in Psychology*

Completed bachelor’s degree with focus on abnormal psychology.

## June 2023 - June 2025

### Southern New Hampshire University *- B.S in Computer Science*

Currently attending with specialization in software engineering.

### References:

Brian Goosby – Manager AT&T Advance Tech Support

(225)-588-6027

Marianne Guillory- Quality Control Manager Dean Morris, LLP

(318)-388-1440 ext 2093

# Additional Experience

## December 2017 – June 2018

### Olive Garden, Monroe *- Server/Bartender/Togo/Marketing*

* Overseeing and checking out waitstaff
* Making quality drinks
* Overseeing Togo Orders
* Tracking Alcohol Consumption and Beer Count for Restocking and Sales Management

## March 2014 – September 2014

### McAlister’s, Baton Rouge*- Server*

* Delivered food in a safe and timely manner.
* Worked with GM for closing duties/Sales Tracking.

## March 2016 – May 2017

### Domino’s Pizza, Monroe/Ruston *–Delivery Driver/Inside Cook/ Assistant Manager*

* Made and Delivered Pizzas in a timely Manner.
* Assistant Manager in Training and Sales Tracking
* Performed closing duties and brought daily earnings to bank for night deposit

## May 2017 – March 2018

### Copeland’s of New Orleans, Monroe *- Headwait/Bartender/Catering/Marketing*

* Overseeing and checking out waitstaff
* Making quality drinks
* Training new employees in required skills
* Tracking Alcohol Consumption and Beer Count for Restocking and Sales Management

## March 2019 – March 2020

### Texas Roadhouse, West Monroe/Baton Rouge *- Server*

* Delivered food in a safe and timely manner.
* Served according to specials and sales quotas in a friendly and family oriented manner.
* Worked with GM for closing duties/Sales Tracking.